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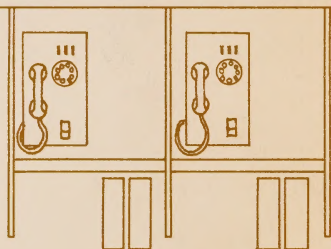






# VIC Index the Government Ontario '75

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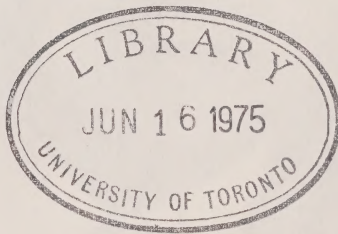






*Ready  
Reference  
Sheep.*

# **KWIC Index to the Government of Ontario '75**



**Ontario**

**Ministry of  
Culture and  
Recreation**

*Edgar & Sons*





## FOREWORD

I am pleased to introduce the first edition of the KWIC Index to the Government of Ontario.

The index is an innovative attempt to improve communication between the Government and the people. It is designed to help public servants, community groups and individuals in their efforts to contact the right Government source for assistance.

The format is simple, for ease in use and for economy in the production of revised editions.

I wish to thank all the Ministries and agencies who cooperated with us in this venture. I also encourage you, the user, to contact the Citizens' Inquiry Branch (416 965-3535) with any comments or suggestions for future editions.

Citizens' Inquiry Branch  
Ministry of Culture and Recreation  
Queen's Park, Toronto  
M7A 2R9

A handwritten signature in dark ink, reading "Bob Welch". The signature is fluid and cursive, with a large initial "B" and a long, sweeping underline.

Hon. Robert Welch, Q.C.,  
Minister of Culture and Recreation



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## TIPS ON USING THE KWIC INDEX

The KWIC (pronounced "quick") index gets its name from the Key Word in Context computer program on which it is based.

The computer is given a brief description of every Provincial Government branch and agency, including key words describing their activities and clientele. A complete list of these key words is then arranged alphabetically by the computer.

Under each key word is listed the name, description and telephone number of each branch or agency that has an activity or clientele corresponding to the key word. If several key words apply to a branch, the branch entry, containing name, description and telephone number, will appear under each of the key words.

You don't have to be familiar with the structure of the Government to find the help you need. Simply identify your area of interest in general terms and look up key words which describe the topic (e.g. LIVESTOCK, CONDOMINIUM) or clientele (e.g. MUNICIPALITIES, YOUTH). If you can't find the key word, think of alternative ways of expressing the idea; for example: pensioners, old folks, seniors come under the key word "SENIOR CITIZENS". Each entry begins with the Ministry and branch, or the agency name. (These names are also key words, so you can find out what specific Ministries do by looking them up alphabetically by name.) To conserve space, many ministry names have been abbreviated. A list of these abbreviations follows.

"PUBLICATIONS" at the end of an entry means publications are available describing branch or agency activities. All telephone numbers are in the 416 area code unless otherwise stated. Many ministries have regional offices throughout the province. When an entry advises you to "CONTACT REGIONAL OFFICE" consult your local telephone directory listing under Government for the Ministry office in your region.

Acronyms or short forms of names such as OHIP, OMERS, are used throughout the index. A list of these acronyms and their full names appears in Appendix A.

To write to any Ontario Government Branch or Agency, address your letter using the branch (agency) name, the ministry, Queen's Park, Toronto.

If after using the INDEX you are still unable to contact a source of information in the Ontario Government, please write to or call:

Citizens' Inquiry Branch  
Ministry of Culture and Recreation  
Queen's Park, Toronto  
M7A 2R9  
Telephone: (416)965-3535

## MINISTRY ABBREVIATIONS

AG & FOOD	Ministry of Agriculture & Food
AG	Ministry of the Attorney General
CCR	Ministry of Consumer & Commercial Relations
CORR SERV	Ministry of Correctional Services
CSC	Civil Service Commission
CSS	Ministry of Community & Social Services
CU	Ministry of Colleges & Universities
EDUC	Ministry of Education
ENERGY	Ministry of Energy
ENV	Ministry of the Environment
GOVT SERV	Ministry of Government Services
HEALTH	Ministry of Health
HOUSING	Ministry of Housing
HYDRO	Ontario Hydro
I & T	Ministry of Industry & Tourism
LABOUR	Ministry of Labour
NR	Ministry of Natural Resources
REV	Ministry of Revenue
SG	Ministry of the Solicitor General
TC	Ministry of Transportation & Communications
TE&IA	Ministry of Treasury, Economics & Intergovernmental Affairs

## **NEW MINISTRY OF CULTURE AND RECREATION**

On December 20, 1974, the Ontario Legislature passed AN ACT TO ESTABLISH THE MINISTRY OF CULTURE AND RECREATION. When the Act comes into effect early in 1975, the new Ministry of Culture and Recreation will be responsible for a broad range of activities pertaining to quality of life in Ontario.

Established programs concerning heritage conservation, culture and performing arts, citizenship, citizens' inquiries, sports and recreation, and youth will be transferred from other ministries to form the basis of the Ministry of Culture and Recreation.

When the KWIC INDEX was printed the Act was not in effect; therefore, responsibilities of Culture and Recreation are listed under their former ministries. This should not hinder the INDEX user, since personnel and phone numbers for the activities have not changed.

## **ABATEMENT**

ABATEMENT , SEE POLLUTION

## **ABORTION**

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

## **ACCIDENTS**

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES:

COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1328

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.

965-4150

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION



AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-5444

OPP TRAFFIC INVESTIGATIONS BR INVESTIGATES COMPLAINTS FROM PUBLIC REGARDING TRAFFIC ENFORCEMENT. CONDUCTS SPECIAL INVESTIGATIONS ON ACCIDENTS INVOLVING VEHICLES AND CONDUCTS AERIAL SURVEILLANCE IN CONNECTION WITH TRAFFIC LAW ENFORCEMENT.

#### ACCIDENT VICTIMS

965-6701

CCR MOTOR VEHICLE ACCIDENT CLAIMS FUND ( M V A C ) COMPENSATES ACCIDENT VICTIMS OF UNINSURED MOTORISTS OR DRIVERS BY ADMINISTERING THE MOTOR VEHICLES ACCIDENT CLAIMS ACT. PUBLICATIONS.

#### ACCOUNTING

ACCOUNTING, SEE ALSO FINANCIAL MANAGEMENT.

EACH MINISTRY'S ACCOUNTS BR IS RESPONSIBLE FOR GENERAL ACCOUNTING FUNCTIONS INCLUDING PAYROLL & EXPENSE ACCOUNT SERVICES, ACCOUNTS PAYABLE AND FINANCIAL LIAISON WITH MANAGEMENT BOARD, THE PROVINCIAL AUDITOR AND OTHER GOVERNMENT MINISTRIES & AGENCIES. FOLLOWING ARE THE VARIOUS MINISTRIES' ACCOUNTS BRANCHES.

248-3465

TC ACCOUNTING & ADMIN SERV SUPPLIES THE MINISTRY WITH ADMINISTRATIVE & ACCOUNTING SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRIES UNDER ADMINISTRATIVE SERVICES AND ACCOUNTING.

965-1159

AG & FOOD ACCOUNTS BR BESIDES BEING RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTION, HANDLES GENERAL QUESTIONS ABOUT GRANTS UNDER THE FARM DEVELOPMENT PROGRAM.

965-1375

CU COMMON SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5237), ADMINISTRATIVE SERVICES (PHONE: 965-5921) & ACCOUNTING (PHONE: 965-1565). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2371

CSS ACCOUNTS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2905

GOVT SERV GOVT ACCOUNTING OPERATIONS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

965-4085

TE&IA ACCOUNTS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

965-4357

CORR SERV ACCOUNTS SECTION IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF SECTION ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

965-4610

HEALTH FINANCIAL SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES & ACCOUNTING FUNCTIONS (PHONE 965-4047). FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT & ACCOUNTING.

965-6483

CCR FINAN MANAGEMENT BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6606

REV FINANCIAL SERVICES BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6981

ENV FINANCIAL SERVICES BR ADMINISTERS THE DISTRIBUTION OF GRANTS UNDER THE POLLUTION ABATEMENT INCENTIVE ACT, 1970. ENSURES THAT THE TREATMENT PROCESS AND EQUIPMENT ARE ELIGIBLE FOR A GRANT UNDER THE ACT. ALSO SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT AND ACCOUNTING SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT AND ACCOUNTING.

#### **ACTUARIAL SERVICE**

965-1727

GOVT SERV ACTUARIAL SERV BR PROVIDES ACTUARIAL SERVICE TO ALL MINISTRIES ON COSTS AND LIABILITIES OF PENSION PLANS, GROUP INSURANCE PLANS, ETC., WHERE FUTURE MONEY PAYMENTS ARE DEPENDENT ON CONTINGENCIES OF HUMAN LIFE. ALSO CONCERNED WITH CALCULATIONS OF COMPOUND INTEREST RATES.

#### **ADDICTION RESEARCH FOUNDATION**

595-6100

HEALTH ADDICTION RESEARCH FOUNDATION ( A R F ) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

#### **ADJUSTERS**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

#### **ADMINISTRATIVE SERVICES**

EACH MINISTRY'S FINANCIAL MANAGEMENT SERVICES INCLUDES ACCOUNTING (SEE FIRST ENTRY UNDER ACCOUNTING), AUDIT (SEE FIRST ENTRY UNDER AUDIT) & OTHER MINISTRY FINANCE FUNCTIONS. ADMINISTRATIVE SERVICES INCLUDE OFFICE SERVICES

SUCH AS PURCHASING, PRINTING & DUPLICATING, MAIL, TRANSPORTATION & RECORDS. THE ADMINISTRATIVE GROUP IN A MINISTRY ACTS AS LIAISON WITH THE MINISTRY OF GOVERNMENT SERVICES TO COORDINATE COMMON SERVICES, E.G. TELEPHONES, OFFICE SPACE. FOLLOWING ARE THE VARIOUS MINISTRIES' FINANCIAL MANAGEMENT AND/OR ADMINISTRATIVE SERVICES.

248-3465

TC ACCOUNTING & ADMIN SERV SUPPLIES THE MINISTRY WITH ADMINISTRATIVE & ACCOUNTING SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRIES UNDER ADMINISTRATIVE SERVICES AND ACCOUNTING.

965-1047

AG & FOOD FINANCE & ADMIN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES AND ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-9215

GOVT SERV ADMINISTRATIVE SERVICES SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-1375

CU COMMON SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5237), ADMINISTRATIVE SERVICES (PHONE: 965-5921) & ACCOUNTING (PHONE: 965-1565). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2308

EDUC MANAGEMENT SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-2711

NR ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-2796

CCR ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-2907

REV ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH



ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-4305

I&T ADMIN SERVICES DIV SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-4423

OPP ADMINISTRATION DIV SUPPLIES THE OPP WITH ADMINISTRATIVE  
SERVICES, INCLUDING INSPECTION OF ADMINISTRATIVE UNITS,  
TION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE  
BUILDINGS AND TRANSPORT EQUIPMENT. FOR FURTHER DESCIP-  
SERVICES.

965-5006

CSS ADMINISTRATIVE SERV BR SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE  
FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-5184

AG PROGRAMMES & ADMIN DIV SUPPLIES THE MINISTRY WITH  
FINANCIAL MANAGEMENT SERVICES (PHONE 965-1291) AND  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE  
FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5420

TE&IA ADMINISTRATIVE SERV DIV SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-5905

CORR SERV ADMIN & FINAN DIV SUPPLIES THE MINISTRY WITH  
FINANCIAL MANAGEMENT (PHONE: 965-5905) AND ADMINISTRATIVE  
SERVICES (PHONE: 965-5811). FOR A DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6115

LABOUR ADMIN OPERATIONS BR SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE  
FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

965-6961

ENV ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE  
FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

966-3600



HOUSING ONTARIO HOUSING CORPORATION ADMIN SERVICES SECTION SUPPLIES THE MINISTRY OF HOUSING AND O H C WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### **ADOLESCENT**

ADOLESCENT, SEE JUVENILE , AND YOUTH

#### **ADOPTIONS**

**965-1687**

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

**965-5091**

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### **ADULT EDUCATION**

**965-2720**

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

#### **ADULT TRAINING CENTRES**

ADULT TRAINING CENTRES, SEE CORRECTIONAL INSTITUTIONS

#### **ADVERTISING**

**421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO

THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

965-1537

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

965-4004

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

965-4665

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-6841

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN.

COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **AERIAL PHOTOGRAPHS**

**965-5611**

NR ADMINISTRATIVE SERVICES BR BESIDES USUAL INTERNAL RECORDS AND FORM MANAGEMENT FUNCTIONS. DISTRIBUTES NATURAL RESOURCES AERIAL PHOTOGRAPHS AND MAPS WHICH INCLUDE TOPOGRAPHICAL MAPS SUBDIVISIONS PLANS AND SURVEY RECORDS. PUBLICATIONS.

#### **AERIAL SURVEYS**

**705-949-1231**

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

#### **AERIAL TRAMWAYS**

**965-4150**

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

#### **AFFIDAVITS**

**965-7945**

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS (PHONE 965-2848). CONTACT LOCAL COUNTY COURT.

#### **AFTER-CARE**

**965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **AGED**

AGED, SEE SENIOR CITIZENS

## **AGENCIES**

AGENCIES , SEE SPECIAL PURPOSE BODIES

## **AGRICULTURAL LOANS**

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

## **AGRICULTURAL RESEARCH**

AG & FOOD COLLEGES OF AGRICULTURE. COLLEGES OF AGRICULTURAL TECHNOLOGY OFFER COURSES IN FARM MANAGEMENT, PRODUCTION, TECHNOLOGY, HOME ECONOMICS, ANIMAL HEALTH, AND AGRICULTURAL BUSINESS MANAGEMENT AMONG OTHERS. ALSO CONDUCT AGRICULTURAL RESEARCH FOR THE MINISTRY. CONTACT COLLEGES FOR FURTHER INFORMATION: CENTRALIA COLLEGE IN HURON PARK (519-228-6691), RIDGETOWN COLLEGE IN RIDGETOWN (519-674-5456), KEMPTVILLE COLLEGE IN KEMPTVILLE (613-258-3411) AND NEW LISKEARD COLLEGE IN NEW LISKEARD (705-647-6701), UNIVERSITY OF GUELPH, IN GUELPH (519-824-4120). PUBLICATIONS.

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **AGRICULTURAL SOCIETIES**

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

## **AGRICULTURE**

AGRICULTURE , SEE AG & FOOD + BRANCH NAME

## **AG ACCOUNTANT OF THE SUPREME COURT**

965-5596

AG ACCOUNTANT OF THE SUPREME COURT OF ONTARIO IS THE OFFICE



TO WHICH ANY MONEY, MORTGAGE OR SECURITY COMING UNDER THE JURISDICTION OF THE SUPREME COURT OF ONTARIO, IS ENTRUSTED FOR SAFEKEEPING OR INVESTMENT. A FINANCE COMMITTEE INVESTS COURT FUNDS, SETS RATES OF INTEREST AND PROVIDES FOR RESERVE FUNDS.

**AG ASSESSMENT REVIEW COURT**

**965-7574**

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

**AG BOARD OF NEGOTIATION**

**965-2867**

AG BOARD OF NEGOTIATION MAY ACT AS A MEDIATOR TO NEGOTIATE A SETTLEMENT WHEN PROPERTY IS EXPROPRIATED AND NO AGREEMENT CAN BE REACHED ON COMPENSATION FOR THE EXPROPRIATION. EITHER THE PROPERTY OWNER OR EXPROPRIATING AUTHORITY CAN REQUEST THE SERVICES OF THE BOARD.

**AG CRIMINAL INJURIES COMPENSATION BOARD**

**965-4755**

AG CRIMINAL INJURIES COMPENSATION BOARD PROVIDES COMPENSATION TO VICTIMS WHO HAVE RECEIVED PHYSICAL INJURY AS THE RESULT OF AN UNPROVOKED CRIME OF VIOLENCE OR THE DEPENDANTS OF AN INNOCENT VICTIM OF A FATAL OCCURRENCE. THIS INCLUDES POLICE AND OTHERS TAKING PART IN LAW ENFORCEMENT.

**AG CROWN LAW OFFICE**

**965-4118**

AG CROWN LAW OFFICE PROVIDES LEGAL COUNSEL TO REPRESENT THE INTERESTS OF ONTARIO BEFORE A COURT OF LAW IN ALL CIVIL AND CONSTITUTIONAL MATTERS INCLUDING THE CONDUCT OF TRIALS AND APPEAL. ALSO ASSISTS ALL GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES BY PRODUCING LEGAL OPINIONS AND ADVICE ON CONSTITUTIONALITY AND LEGALITY OF ADMINISTRATIVE ACTS. THIS OFFICE IS ALSO THE QUEEN'S PROCTOR IN DIVORCE CASES. ALL QUESTIONS ABOUT DIVORCES SHOULD BE REFERRED TO A LAWYER.

**AG INSPECTOR OF LEGAL OFFICES**

**965-7945**

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS. CONTACT LOCAL COUNTY COURT.

**G LAND COMPENSATION BOARD****965-1012**

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS, PHONE: 965-6027. PUBLICATIONS.

**G LEGISLATIVE COUNSEL SERVICES****965-2841**

AG LEGISLATIVE COUNSEL SERVICES PROVIDES LEGISLATIVE ADVISORY SERVICES TO EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ), GOVERNMENT MINISTERS AND MINISTRIES. RESPONSIBLE FOR THE DRAFTING OF BILLS AND REGULATIONS AND FOR THE PREPARATION OF ANNUAL STATUTE BOOKS AND REGULATIONS.

**G MANAGEMENT AUDIT BR****965-4223**

AG MANAGEMENT AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTIONS. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

**G OFFICIAL GUARDIAN****965-6130**

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICES MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

**G ONTARIO LAW REFORM COMMISSION****965-4761**

AG ONTARIO LAW REFORM COMMISSION INQUIRES INTO ANY MATTERS RELATING TO LAW REFORM, THE ADMINISTRATION OF JUSTICE, JUDICIAL AND QUASI-JUDICIAL PROCEDURES. CONDUCTS LEGAL RESEARCH TO CARRY OUT THESE FUNCTIONS. PUBLICATIONS.

**G PERSONNEL MANAGEMENT BR****965-2552**

AG PERSONNEL MANAGEMENT BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF THE ATTORNEY GENERAL. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**G PROGRAMMES & ADMIN****965-5184**

AG PROGRAMMES & ADMIN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES (PHONE 965-1291) AND ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**AG PUBLIC TRUSTEE****362-1331**

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

**AG REPS****965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**AG SUPREME COURT OF ONTARIO****965-5544**

AG SUPREME COURT OF ONTARIO ANSWERS GENERAL QUESTIONS ON COURT PROCEDURES AND THE STATUS OF ACTIONS BEFORE THE COURT. THERE ARE LOCAL OFFICES OF THE SUPREME COURT OF ONTARIO IN EVERY COUNTY, AND ALL CIVIL AND CRIMINAL CASES ARE HEARD FIRST AT THE COUNTY COURT. THE CENTRAL OFFICE IN TORONTO OPERATES THE LOCAL COURT FOR THE JUDICIAL DISTRICT OF YORK, AS WELL AS THE DIVISIONAL COURT AND THE COURT OF APPEAL. QUESTIONS ABOUT LEGAL RIGHTS AND ADVICE SHOULD BE REFERRED TO A LAWYER.

**AG & FOOD ACCOUNTS BR****965-1159**

AG & FOOD ACCOUNTS BR BESIDES BEING RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTION, HANDLES GENERAL QUESTIONS ABOUT GRANTS UNDER THE FARM DEVELOPMENT PROGRAM.

**AG & FOOD AGRICULTURAL****965-7661**

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES

UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT.  
CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

**3 & FOOD AGRICULTURAL AND HORTICULTURAL 965-1091**

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

**3 & FOOD AUDIT SERVICES BR 965-3241**

AG & FOOD AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

**3 & FOOD COLLEGES**

AG & FOOD COLLEGES OF AGRICULTURE. COLLEGES OF AGRICULTURAL TECHNOLOGY OFFER COURSES IN FARM MANAGEMENT, PRODUCTION, TECHNOLOGY, HOME ECONOMICS, ANIMAL HEALTH, AND AGRICULTURAL BUSINESS MANAGEMENT AMONG OTHERS. ALSO CONDUCT AGRICULTURAL RESEARCH FOR THE MINISTRY. CONTACT COLLEGES FOR FURTHER INFORMATION: CENTRALIA COLLEGE IN HURON PARK (519-228-6691), RIDGETOWN COLLEGE IN RIDGETOWN (519-674-5456), KEMPTVILLE COLLEGE IN KEMPTVILLE (613-258-3411) AND NEW LISKEARD COLLEGE IN NEW LISKEARD (705-647-6701), UNIVERSITY OF GUELPH, IN GUELPH (519-824-4120). PUBLICATIONS.

**3 & FOOD ECONOMICS BR 965-1064**

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**3 & FOOD EXTENSION BR 965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE.



PUBLICATIONS.

**AG & FOOD FARM PRODUCTS INSPECTION BR 965-1058**

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

**AG & FOOD FARM PRODUCTS MARKETING BOARD 965-2124**

AG & FOOD FARM PRODUCTS MARKETING BOARD ADMINISTERS THE FARM PRODUCTS MARKETING ACT WHICH PROVIDES FOR THE REGULATION OF FORTY FOOD COMMODITIES REGULATED UNDER NINETEEN MARKETING PLANS. EACH MARKETING PLAN IS ADMINISTERED BY A PRODUCER MARKETING BOARD.

**AG & FOOD FINANCE & ADMIN 965-1047**

AG & FOOD FINANCE & ADMIN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES AND ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**AG & FOOD HOME ECONOMICS BR 965-1421**

AG & FOOD HOME ECONOMICS BR PROVIDES TRAINING IN HOME ECONOMICS FOR WOMEN IN RURAL AREAS. PROVIDES GRANTS TOWARDS OPERATING COSTS OF ANNUAL CONVENTIONS AND MEETINGS OF WOMEN'S INSTITUTE GROUPS IN ONTARIO.

**AG & FOOD HORTICULTURAL RESEARCH 416-562-4141**

AG & FOOD HORTICULTURAL RESEARCH INSTITUTE OF ONTARIO CONDUCTS HORTICULTURAL RESEARCH TO INCREASE PRODUCTION AND DEVELOP NEW VARIETIES OF FRUITS AND VEGETABLES AND WINES. ALSO AIDS ORNAMENTALS GROWERS, FOOD PROCESSORS AND THE WINE INDUSTRY. THE INSTITUTE PROVIDES PROPAGATING MATERIAL TO GROWERS AND NURSERIES. PUBLICATIONS.

**AG & FOOD INFORMATION BR 965-1056**

AG & FOOD INFORMATION BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**AG & FOOD LEGAL BR 965-6805**

AG & FOOD LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF BRANCH



ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

- AG & FOOD LIVESTOCK BR 965-5971**  
AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS, AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION ACT, THE LIVESTOCK BRANDING ACT.
- AG & FOOD MILK COMMISSION OF ONTARIO 965-3107**  
AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.
- AG & FOOD MILK INDUSTRY BR 965-2411**  
AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.
- AG & FOOD ONTARIO CROP INSURANCE 965-1811**  
AG & FOOD ONTARIO CROP INSURANCE COMMISSION MAKES AVAILABLE TO FARMERS A CROP INSURANCE PLAN FOR ALL COMMERCIAL INSURABLE CROPS. CONTACT REGIONAL ONTARIO CROP INSURANCE COMMISSION OFFICE. PUBLICATIONS.
- AG & FOOD ONTARIO FOOD COUNCIL 965-7701**  
AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.
- AG & FOOD PERSONNEL BR 965-7452**  
AG & FOOD PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS

FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**AG & FOOD PROVINCIAL PESTICIDE**

**519-824-4120**

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

**AG & FOOD SOILS AND CROPS BR**

**965-1081**

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

**AG & FOOD VETERINARY SERVICES BR**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

**965-5841**

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

**AIR**

**424-3000**

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER &

WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A).

965-5778

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

## **IRCRAFT**

705-949-1231

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

## **IRLINE**

248-3512

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

## AIRPORT

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-3031

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND SERVICING NEW NORTH PICKERING COMMUNITY . COORDINATES PROVINCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

## AIRPORTS

248-3501

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.



## **ALCOHOLICS**

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING , CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS.

595-6100

HEALTH ADDICTION RESEARCH FOUNDATION ( A R F ) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## **ALCOHOL**

ALCOHOL , SEE LIQUOR

## **ALE**

ALE , SEE BEER

## **AMBULANCE**

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE



AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

482-1111

HEALTH FINANCE AND ACCOUNTING BR, BESIDES THE NORMAL INTERNAL FUNCTIONS OF RESPONSIBILITY FOR MINISTRY BUDGETS, OPERATING COSTS AND ESTIMATES, THE BRANCH RECEIVES REGULAR REPORTS OF OPERATING COSTS FROM HOSPITALS, PSYCHIATRIC HOSPITALS, PUBLIC HEALTH UNITS AND AMBULANCE SERVICES. BASED ON THESE COSTS, THE FOLLOWING YEAR'S BUDGET FOR THESE SERVICES IS APPROVED.

#### AMENDMENT

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION AND ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, AND APPLICATIONS FOR INCORPORATION OF NON-PROFIT CORPORATIONS AND COOPERATIVES AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

#### ANIMALS

ANIMALS, SEE ALSO LIVESTOCK

832-2261

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3345

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY, AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOONOSSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE

ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.)  
PUBLICATIONS.

965-4251

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE  
AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILD-  
LIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON  
ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND  
WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### ANIMAL SHELTERS

ANIMAL SHELTERS , SEE POUNDS

#### ANNUAL RETURNS

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH  
CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS,  
SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS  
( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND  
EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS  
STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND  
REVIVAL OF CORPORATIONS.

#### ANTIVENIN

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMU-  
NICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL  
PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES  
MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREAT-  
MENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN.  
PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO  
PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH  
PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC  
HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO  
MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS,  
BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSI-  
CIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE  
ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORM-  
ATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE  
ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.)  
PUBLICATIONS.

#### APPEAL

965-1455

CSC PUBLIC SERVICE APPEAL BOARDS. THE  
PUBLIC SERVICE GRIEVANCE BOARD AND THE  
PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL  
TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE

EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

965-2097

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

965-2363

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

965-4118

AG CROWN LAW OFFICE PROVIDES LEGAL COUNSEL TO REPRESENT THE INTERESTS OF ONTARIO BEFORE A COURT OF LAW IN ALL CIVIL AND CONSTITUTIONAL MATTERS INCLUDING THE CONDUCT OF TRIALS AND APPEAL. ALSO ASSISTS ALL GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES BY PRODUCING LEGAL OPINIONS AND ADVICE ON CONSTITUTIONALITY AND LEGALITY OF ADMINISTRATIVE ACTS. THIS OFFICE IS ALSO THE QUEEN'S PROCTOR IN DIVORCE CASES. ALL QUESTIONS ABOUT DIVORCES SHOULD BE REFERRED TO A LAWYER.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS,

COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-5544

AG SUPREME COURT OF ONTARIO ANSWERS GENERAL QUESTIONS ON COURT PROCEDURES AND THE STATUS OF ACTIONS BEFORE THE COURT. THERE ARE LOCAL OFFICES OF THE SUPREME COURT OF ONTARIO IN EVERY COUNTY, AND ALL CIVIL AND CRIMINAL CASES ARE HEARD FIRST AT THE COUNTY COURT. THE CENTRAL OFFICE IN TORONTO OPERATES THE LOCAL COURT FOR THE JUDICIAL DISTRICT OF YORK, AS WELL AS THE DIVISIONAL COURT AND THE COURT OF APPEAL. QUESTIONS ABOUT LEGAL RIGHTS AND ADVICE SHOULD BE REFERRED TO A LAWYER.

965-7574

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

#### **PRENTICESHIP**

965-4783

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.

965-6134

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

#### **PROVED BOARDING HOMES**



APPROVED BOARDING HOMES, SEE ALSO HOMES FOR SPECIAL CARE, ALSO RESIDENTIAL TREATMENT.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

#### ARBITRATION

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS. ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-5669

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

#### ARCHAEOLOGICAL

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-7635

CU HISTORICAL AND MUSEUMS BR ADMINISTERS THE ARCHAEOLOGICAL AND HISTORIC SITES PROTECTION ACT WHICH ENABLES THE GOVERN-



MENT TO DESIGNATE, OR FREEZE, SITES DEEMED TO BE OF PROVINCIAL HISTORICAL AND/OR ARCHAEOLOGICAL SIGNIFICANCE. IN ADDITION, FULLY-TRAINED ARCHAEOLOGISTS ARE SOMETIMES HIRED TO EXAMINE SITES OF PARTICULAR INTEREST.

## **CHITECTURAL**

**965-2947**

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

**965-5727**

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

## **CHIVES**

**928-3690**

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

**965-2187**

GOVT SERV RECORDS SERVICES BR ENCOURAGES, ADVISES AND ASSISTS MINISTRIES IN THE ECONOMIC MANAGEMENT OF RECORDS AND FORMS ACTIVITIES. OPERATES THE RECORDS SERVICES CENTRE TO PROVIDE SAFE AND ECONOMICAL STORAGE OF DORMANT AND INACTIVE RECORDS OF ALL MINISTRIES, AND TO SAFEGUARD RECORDS OF POTENTIAL HISTORICAL VALUE UNTIL THEY ARE TRANSFERRED TO THE ARCHIVES OF ONTARIO.

**965-4030**

CU ARCHIVES OF ONTARIO ACQUIRES SIGNIFICANT UNPUBLISHED DOCUMENTARY MATERIAL TO PRESERVE ONTARIO'S HISTORICAL HERITAGE. OBTAINS FROM ALL GOVERNMENT AGENCIES IMPORTANT NON-CURRENT

RECORDS, AND FROM OTHER SOURCES, THROUGH DONATION OR PURCHASE, ANY SIGNIFICANT MANUSCRIPTS, MAPS, PICTURES, PHOTOGRAPHS, EARLY NEWSPAPERS, ETC., DEALING WITH THE PROVINCE'S HISTORY. THE ARCHIVES WELCOMES INFORMATION FROM THE PUBLIC ON THE LOCATION OF HISTORICAL MATERIAL. PROVIDES A PUBLIC READING ROOM FOR STUDY OF HISTORICAL DOCUMENTS AND RESEARCH

#### ARDA

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

#### ARTARIO

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS

#### ARTICLES OF AMENDMENT

ARTICLES OF AMENDMENT , SEE AMENDMENT

#### ARTICLES OF INCORPORATION

ARTICLES OF INCORPORATION , SEE INCORPORATION

#### ARTIFICIAL LIMBS

ARTIFICIAL LIMBS, SEE PROSTHETIC

#### ARTISTS

893-1121

CU THE MCMICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

TS

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

TS  
SLIST

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PRO-

MOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS

## ART

ART , SEE ARTS

## ART GALLERY

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

893-1121

CU THE MCMICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5233

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO



THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

#### ART RENTAL

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

#### ASSESSMENT

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS ( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

965-1311

NR MINE ASSESSMENT ISSUES ANNUAL ASSESSMENT ( TAX ) NOTICES TO ONTARIO MINING COMPANIES ON THE BASIS OF PROFIT RETURNS.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES



ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-7574

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

## ATHLETICS

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4173

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

DIT

AUDIT, SEE ALSO FINANCIAL MANAGEMENT

EACH MINISTRY'S AUDIT BRANCH IS RESPONSIBLE FOR THE AUDIT FUNCTIONS OF THE MINISTRY INCLUDING REVIEW & APPRAISAL OF MINISTRY ACCOUNTING, FINANCIAL & OPERATIONAL CONTROLS. FOLLOWING ARE VARIOUS MINISTRIES' AUDIT BRANCHES.

248-3366

TC AUDIT BR FINANCIAL AUDIT OFFICE, IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

482-1111

HEALTH AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-1381

OFFICE OF PROVINCIAL AUDITOR CARRIES OUT THE STATUTORY REQUIREMENTS IMPOSED UNDER THE AUDIT ACT AND OTHER STATUTES OF THE PROVINCE. THE PROVINCIAL AUDITOR MANAGES THE AUDIT OF THE CONSOLIDATED REVENUE FUND AS WELL AS THE AUDIT OF MINISTERIAL AND QUASI-JUDICIAL AGENCIES.

965-2515

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND DISSOLUTION OF CREDIT UNIONS.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3236

CU AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

965-3241

AG & FOOD AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION

SEE THE FIRST ENTRY UNDER AUDIT.

965-4223

AG MANAGEMENT AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTIONS. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-4336

CCR INTERNAL AUDIT IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

965-4510

I&T AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT..

965-4805

GOVT SERV AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-5214

CSS AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-5275

REV AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-5611

CORR SERV INTERNAL AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-5786

TE&IA AUDIT STANDARDS BR ENSURES THAT AUDIT STANDARDS AND INTERNAL FINANCIAL CONTROLS ARE MAINTAINED BY PROVINCIAL MINISTRIES AND AGENCIES. BRANCH IS ALSO RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION.

965-5833

EDUC INTERNAL AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

965-6978

ENV INTERNAL AUDIT IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

966-3600

HOUSING AUDIT OPERATIONS BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE FIRST ENTRY UNDER AUDIT.

## **TOMOBILE**

AUTOMOBILE, SEE VEHICLES

## **TOPSIES**

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

965-6678

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

## **AVIATION FUEL**

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

## **APPEALS**

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A



CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **BANKING**

965-1750

REV PROVINCE OF ONTARIO SAVINGS OFFICE PROVIDES A GENERAL BANKING SERVICE TO THE PUBLIC IN BRANCHES THROUGHOUT THE PROVINCE. FUNDS IN EXCESS OF DAY-TO-DAY REQUIREMENTS ARE DEPOSITED IN THE CONSOLIDATED REVENUE FUND, PROVIDING FUNDS FOR THE TREASURER OF ONTARIO. REGIONAL OFFICES.

#### **BASINS**

965-4590

ENV WATER RESOURCES BR PLANNING AND COORDINATION SECTION COORDINATES AND MAINTAINS WATER RESOURCES POLICY AND GUIDELINES. PLANS AND COORDINATES WATER RESOURCES SURVEYS AND RIVER BASIN WATER MANAGEMENT STUDIES. TO ACHIEVE DESIRABLE WATER QUALITY IN THE GREAT LAKES, COORDINATES GREAT LAKES SURVEY PROGRAMS SO THAT POLLUTION ABATEMENT AND REMEDIAL MEASURES ARE DETERMINED. CONTACT REGIONAL OFFICE.

#### **BEACH**

965-1824

NR OFFICE OF THE MINING COMMISSIONER IS AN ADMINISTRATIVE AND JUDICIAL OFFICE WHICH ADMINISTERS THE MINING ACT, THE MINING TAX ACT AND THE BEACH PROTECTION ACT. THE OFFICE OF THE MINING COMMISSIONER CONDUCTS HEARINGS ON DISPUTES WITHIN THE TERMS OF THESE ACTS.

#### **BEER**

965-4911

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL



RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIRPORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

## **LL CANADA**

**248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES, GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

**248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

## **QUEATHALS**

**965-6678**

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

## **CYCLE**

**965-1554**

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES

ISSUING OFFICES. PUBLICATIONS.

**BILINGUAL**

965-3865

CSC COORDINATOR ON BILINGUALISM COORDINATES THE GOVERNMENT'S POLICY ON BILINGUAL I.E. ENGLISH AND FRENCH-LANGUAGE SERVICES TO THE PUBLIC.

**BILINGUALISM**

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

**BILLS**

965-1406

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

965-2841

AG LEGISLATIVE COUNSEL SERVICES PROVIDES LEGISLATIVE ADVISORY SERVICES TO EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ), GOVERNMENT MINISTERS AND MINISTRIES. RESPONSIBLE FOR THE DRAFTING OF BILLS AND REGULATIONS AND FOR THE PREPARATION OF ANNUAL STATUTE BOOKS AND REGULATIONS.

**BINGOS**

965-5181

CCR LOTTERIES BR ISSUES LICENSES, SUPERVISES AND CONTROLS ALL LOTTERIES OPERATING IN ONTARIO. THESE INCLUDE BINGOS, RAFFLES, AND GAMES OF CHANCE OPERATED WITHIN THE CRIMINAL CODE OF CANADA. COPIES OF THE REGULATIONS ARE AVAILABLE FROM THE BRANCH ON REQUEST.

965-6871

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO

( L C B O ).

**RTHS**

**965-1687**

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

**ASTING**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

**IND**

**965-5372**

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

**965-5936**

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

**UE BOOK**

**965-1061**

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS ( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL

IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S )

## BOARDS

BOARDS , SEE SPECIAL PURPOSE BODIES , ALSO SCHOOL BOARDS

## BOARD OF EDUCATION

BOARD OF EDUCATION, SEE SCHOOL BOARDS

## BOATS

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

## BODIES

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

## BOILERS

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## BONDS

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF



ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS, DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES, BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

## BOOKSTORE

BOOKSTORE , SEE ONTARIO GOVERNMENT BOOKSTORE

## BORROWING

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES, BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

**BOTANY****527-1158**

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

**BOUNDARY****965-7548**

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

**BOXING****965-4173**

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

**BRIDGES****248-3621**

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. PUBLICATIONS.

**248-3723**

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT,

LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

#### **BROADCASTING**

248-3711

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

#### **BROKERS**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (B) INVESTIGATES COMPLAINTS ABOUT BROKERS AND SALESMEN OF SECURITIES AND ABOUT ACTIONS BY COMPANIES AFFECTING VALUE OF SECURITIES. PHONE: 965-2874. HANDLES REGISTRATION OF SECURITIES DEALERS , SALESMEN, UNDERWRITERS AND ADVISERS, PHONE: 965-2874. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (A).

#### **BRUCELLOSIS**

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZONOSSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-5841

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

#### **BUDGET**

965-1772

MANAGEMENT BOARD SECRETARIAT ANALYSES AND COORDINATES THE PROGRAM PROPOSALS OF ALL MINISTRIES IN THE CONTEXT OF LONG TERM AND ANNUAL PLANNING. COORDINATES THE DEVELOPMENT OF APPROPRIATE BUDGET AND GENERAL MANAGEMENT SYSTEMS,



INCLUDING ASSISTING WITH THE IMPLEMENTATION OF  
RECOMMENDATIONS OF THE COMMITTEE ON GOVERNMENT PRODUCTIVITY  
( C O G P ). MONITORS THE PERFORMANCE OF PROGRAM AND  
MINISTRY ADMINISTRATION.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVIN-  
CIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT.  
ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT  
POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVIN-  
CIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN  
FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND  
ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER  
EMPLOYMENT. PUBLICATIONS.

965-4746

TE&IA TAXATION AND FISCAL POLICY BR COORDINATES PREPARATION  
OF PROVINCIAL BUDGET. RESEARCHES AND DEVELOPS TAX AND  
FISCAL POLICY ALTERNATIVES FOR GOVERNMENT. NEGOTIATES AND  
COORDINATES FEDERAL-PROVINCIAL FISCAL RELATIONS,  
INTERGOVERNMENTAL TAX POLICY AND SHARED COST PROGRAMS.  
PUBLICATIONS.

#### BUDGETTING

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE  
CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN  
MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD  
BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND  
OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH  
UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH  
CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

#### BUILDING CODE

965-5881

CCR UNIFORM BUILDING STANDARDS BR IS DEVELOPING A FIRE AND  
BUILDING CODE FOR ONTARIO TO MINIMIZE BUILDING, HEALTH AND  
FIRE HAZARDS. ADVISES MUNICIPALITIES ON MATTERS PERTAINING  
TO BUILDING BY-LAWS, WHICH ARE A LOCAL, NOT PROVINCIAL,  
RESPONSIBILITY. MAINTAINS THE ONTARIO PLUMBING CODE.

#### BURIALS

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR  
GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS  
OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES.  
PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSI-  
CALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR  
PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS,  
ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE  
CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING &

HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## BURIAL GROUNDS

BURIAL GROUNDS , SEE CEMETERIES

## BUS

484-8887

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR URBAN SYSTEMS RESEARCH SECTION IS DEVELOPING A COMPUTER CONTROLLED TRAFFIC SIGNAL SYSTEM, TESTING EXISTING SYSTEMS AND DEVELOPING CRITERIA FOR USE IN MUNICIPALITIES, E.G. BUS PRIORITY SYSTEMS. ALSO EVALUATED AND SELECTED THE INTERMEDIATE CAPACITY RAPID TRANSIT SYSTEM ( I C T S ) PROPOSED BY KRAUSS-MAFFEI.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

630-2635

TORONTO AREA TRANSIT OPERATING AUTHORITY ( T A T O A ) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES PHONE LOCAL GO TRANSIT OFFICE.

965-1511

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES, AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES, AND COMMERCIAL DRIVING INSTRUCTORS LICENCES. IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

965-2162

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## BUSINESS

BUSINESS, SEE ALSO INDUSTRY

AG & FOOD COLLEGES OF AGRICULTURE. COLLEGES OF AGRICULTURAL TECHNOLOGY OFFER COURSES IN FARM MANAGEMENT, PRODUCTION, TECHNOLOGY, HOME ECONOMICS, ANIMAL HEALTH, AND AGRICULTURAL BUSINESS MANAGEMENT AMONG OTHERS. ALSO CONDUCT AGRICULTURAL RESEARCH FOR THE MINISTRY. CONTACT COLLEGES FOR FURTHER INFORMATION: CENTRALIA COLLEGE IN HURON PARK (519-228-6691), RIDGETOWN COLLEGE IN RIDGETOWN (519-674-5456), KEMPTVILLE COLLEGE IN KEMPTVILLE (613-258-3411) AND NEW LISKEARD COLLEGE IN NEW LISKEARD (705-647-6701), UNIVERSITY OF GUELPH, IN GUELPH (519-824-4120). PUBLICATIONS.

965-0410

I&T SMALL BUSINESS OPERATIONS DIV PROMOTES INDUSTRIAL

DEVELOPMENT, ASSISTS EXPORTS, PROVIDES BUSINESS COUNSELLING AND LIAISON WITH GOVERNMENT PROGRAMS AND RESEARCH ORGANIZATIONS, PROMOTES TOURISM AND THE MAINTENANCE AND DEVELOPMENT OF TOURISM FACILITIES, ENCOURAGES FULL USE OF TOURISM RESOURCES, ASSISTS TECHNOLOGY TRANSFER, AND ASSISTS THE SERVICE INDUSTRY AND SMALL BUSINESS.

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION AND ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, AND APPLICATIONS FOR INCORPORATION OF NON-PROFIT CORPORATIONS AND COOPERATIVES AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-4347



I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

965-4622

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND  
AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS,  
DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF  
CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS  
NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO  
DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO  
MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND  
TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BUL-  
LETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO  
INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES,  
LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES  
BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOP-  
MENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN  
RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING  
INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS  
ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS  
ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL  
LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR  
BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL  
TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEK-  
ING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN  
ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT  
DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PER-  
FORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7581

CCR COMPANIES ADMINISTRATION BR, REGISTRAR OF PARTNERSHIPS DEALS WITH REGISTRATION OF PARTNERSHIPS AND LIMITED PARTNERSHIPS, PROPRIETORSHIPS. ALSO REGISTERS DISSOLUTION OF THESE AND CONDUCTS PUBLIC SEARCHES OF DOCUMENTS RELATING TO BUSINESS VENTURES.

#### **CABLE TELEVISION**

248-3711

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

487-1371

CU O E C A . THE ONTARIO EDUCATIONAL COMMUNICATIONS AUTHORITY PRODUCES AND DISTRIBUTES TELEVISION PROGRAMS OF AN EDUCATIONAL NATURE THROUGH CHANNEL 19 ( E T V ), CABLE TELEVISION COMPANIES AND A VIDEO TAPE DISTRIBUTION SYSTEM, FOR USE IN SCHOOLS OR BY GENERAL PUBLIC. PRODUCES VIDEO PROGRAM SYSTEM ( V I P S ) CATALOGUE LISTING ALL VIDEO PROGRAMS AVAILABLE THROUGH O E C A .

#### **CAISSES POPULAIRES**

965-2515

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND DISSOLUTION OF CREDIT UNIONS.

#### **CAMPGROUNDS**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

## **CAMPING**

CAMPING , SEE CAMPGROUNDS , ALSO LEISURE EDUCATION

## **CANADA STUDENT LOANS**

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

## **CANADIAN FLOWING COUNCIL**

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO

BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

#### **CANADIAN TRANSPORT COMMISSION**

**248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

#### **CANCER**

**423-4240**

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

#### **CANOE ROUTES**

**965-2745**

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

#### **CAR**

CAR, SEE VEHICLES

#### **CAREER CENTRE**

**965-1537**

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN



CAREERS. PUBLICATIONS.

**RTAGE**

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**AR DEALERS**

CAR DEALERS, SEE VEHICLE DEALERS

**ATTLE**

CATTLE , SEE LIVESTOCK

**CR ADMIN SERVICES BR**

965-2796

CCR ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

**CR BOILERS AND PRESSURE VESSELS BR**

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**CR BUSINESS PRACTICES DIV**

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6477

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **CCR CEMETERIES BR**

**965-6611**

CCR CEMETERIES BR APPROVES PLANS OF CEMETERY AREA, RULES AND REGULATIONS, DEED FORMS AND TARIFF OF RATES FOR CEMETERIES, BURIAL GROUNDS, CHURCH YARDS, MAUSOLEA, CREMATORIA, COLUMBARIA AND URN GARDENS. THE BRANCH ALSO ANSWERS INQUIRIES AND INVESTIGATES COMPLAINTS ABOUT CEMETERIES. CONTACT REGIONAL OFFICE.

FOR INQUIRIES ABOUT FUNERAL DIRECTORS AND EMBALMERS, CALL THE BOARD OF ADMINISTRATION UNDER THE EMBALMERS AND FUNERAL DIRECTORS ACT, 863 BAY STREET, TORONTO, 921-5164.

#### **CCR COMMERCIAL REGISTRATION**

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

#### **CCR COMPANIES ADMINISTRATION BR**

**965-5424**

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

**965-5431**

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS, DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-7581

CCR COMPANIES ADMINISTRATION BR, REGISTRAR OF PARTNERSHIPS DEALS WITH REGISTRATION OF PARTNERSHIPS AND LIMITED PARTNERSHIPS, PROPRIETORSHIPS. ALSO REGISTERS DISSOLUTION OF THESE AND CONDUCTS PUBLIC SEARCHES OF DOCUMENTS RELATING TO BUSINESS VENTURES.

**CCR COMPANIES COOPERATIVE SERVICES BR 965-6834**

CCR COMPANIES COOPERATIVE SERVICES BR ADMINISTERS THE LEGISLATION AFFECTING COOPERATIVES. ALSO GIVES ADVICE AND INFORMATION TO MEMBERS OF CO-OPS OR PERSONS INTERESTED IN INCORPORATING THEM.

**CCR COMPANIES OPERATIONS BR 965-1662**

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

**CCR CREDIT UNIONS BR 965-2515**

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND DISSOLUTION OF CREDIT UNIONS.

**CCR ELEVATING DEVICES BR 965-4150**

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

**CCR ENERGY BR 965-7627**

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

**CCR FINAN MANAGEMENT BR 965-6483**

CCR FINAN MANAGEMENT BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL

MANAGEMENT.

**CCR INFORMATION SERVICES BR**

**965-4239**

CCR INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF CONSUMER & COMMERCIAL RELATIONS. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**CCR INTERNAL AUDIT**

**965-4336**

CCR INTERNAL AUDIT IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

**CCR LAND REGISTRY OFFICES**

**965-7553**

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

**CCR LEGAL SERVICES**

**965-4336**

CCR LEGAL SERVICES PROVIDES LEGAL SERVICES FOR THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER LEGAL SERVICES.

**CCR LIQUOR CONTROL BOARD OF ONTARIO**

**965-4911**

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIRPORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

**CCR LIQUOR LICENCE BOARD OF ONTARIO**

**965-4665**

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

**CCR LOTTERIES BR**

**965-5181**

CCR LOTTERIES BR ISSUES LICENSES, SUPERVISES AND CONTROLS



ALL LOTTERIES OPERATING IN ONTARIO. THESE INCLUDE BINGOS, RAFFLES, AND GAMES OF CHANCE OPERATED WITHIN THE CRIMINAL CODE OF CANADA. COPIES OF THE REGULATIONS ARE AVAILABLE FROM THE BRANCH ON REQUEST.

- R MOTOR VEHICLE ACCIDENT CLAIMS FUND** 965-6701  
CCR MOTOR VEHICLE ACCIDENT CLAIMS FUND ( M V A C )  
COMPENSATES ACCIDENT VICTIMS OF UNINSURED MOTORISTS OR  
DRIVERS BY ADMINISTERING THE MOTOR VEHICLES ACCIDENT CLAIMS  
ACT. PUBLICATIONS.
- R OFFICE OF THE REGISTRAR GENERAL** 965-1687  
CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS  
CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS,  
DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON  
THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-  
SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH  
CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL  
CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.
- R ONTARIO RACING COMMISSION** 965-4445  
CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER  
MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND  
INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS  
AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT  
RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE  
HEAD OFFICE OF THE ONTARIO RACING COMMISSION.
- R ONTARIO SECURITIES COMMISSION** 965-6550  
CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS  
PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS,  
PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL  
DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS  
OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR  
RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE  
ALSO CCR ONTARIO SECURITIES COMMISSION (B).
- 965-6550  
CCR ONTARIO SECURITIES COMMISSION ( O S C ) (B) INVESTIGATES  
COMPLAINTS ABOUT BROKERS AND SALESMEN OF SECURITIES AND  
ABOUT ACTIONS BY COMPANIES AFFECTING VALUE OF SECURITIES.  
PHONE: 965-2874. HANDLES REGISTRATION OF SECURITIES  
DEALERS , SALESMEN, UNDERWRITERS AND ADVISERS, PHONE:  
965-2874. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (A).
- R OPERATING ENGINEERS BR** 965-4188  
CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF  
POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES

TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS

**CCR PERSONAL PROPERTY REGISTRATION BR 965-7655**

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN ( CHATTEL, MORTGAGES ). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO PROPERTY.) PUBLICATIONS.

**CCR PERSONNEL SERVICES BR 965-6481**

CCR PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF CONSUMER & COMMERCIAL RELATIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**CCR PROPERTY LAW BR 965-3246**

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

**CCR PROPERTY RIGHTS FIELD OPERATIONS BR 965-6644**

CCR PROPERTY RIGHTS FIELD OPERATIONS BR OPERATES LAND REGISTRY OFFICES THROUGHOUT ONTARIO WHERE DOCUMENTS FOR REAL AND PERSONAL PROPERTY TITLES ARE REGISTERED AND RECORDED. REGISTRATION RECORDS MAY BE EXAMINED FOR A FEE.

**CCR PROPERTY RIGHTS LEGAL SURVEYS BR 965-7548**

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

**CR SUPERINTENDENT OF INSURANCE****965-4247**

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

**CR THEATRES BR****421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

**CR THE PENSION COMMISSION OF ONTARIO****965-2961**

CCR THE PENSION COMMISSION OF ONTARIO ADMINISTERS THE PENSION BENEFITS ACT, WHICH INCLUDES THE REGISTRATION OF ALL PENSION PLANS COVERING EMPLOYEES IN ONTARIO. ALSO SEEKS TO IMPROVE THE QUALITY AND THE ADMINISTRATION OF PENSIONS.

**CR UNIFORM BUILDING STANDARDS BR****965-5881**

CCR UNIFORM BUILDING STANDARDS BR IS DEVELOPING A FIRE AND BUILDING CODE FOR ONTARIO TO MINIMIZE BUILDING, HEALTH AND FIRE HAZARDS. ADVISES MUNICIPALITIES ON MATTERS PERTAINING TO BUILDING BY-LAWS, WHICH ARE A LOCAL, NOT PROVINCIAL, RESPONSIBILITY. MAINTAINS THE ONTARIO PLUMBING CODE.

**CR UPHOLSTERED AND STUFFED ARTICLES BR****965-2127**

CCR UPHOLSTERED AND STUFFED ARTICLES BR REGISTERS RENOVATORS AND MANUFACTURERS OF UPHOLSTERED AND STUFFED ARTICLES, INSPECTS PREMISES OF REGISTRANTS AS WELL AS RETAILERS OF THESE ARTICLES. INVESTIGATES CONSUMER COMPLAINTS ABOUT STUFFED FURNITURE, MATTRESSES, PILLOWS, TOYS, ETC. AND TESTS FILLING MATERIAL SUBMITTED TO THE BRANCH. CONTACT RETENTIONAL OFFICE. PUBLICATIONS.

**CR CEMETERIES****362-1331**

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE.

ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-6611

CCR CEMETERIES BR APPROVES PLANS OF CEMETERY AREA, RULES AND REGULATIONS, DEED FORMS AND TARIFF OF RATES FOR CEMETERIES, BURIAL GROUNDS, CHURCH YARDS, MAUSOLEA, CREMATORIA, COLUMBARIA AND URN GARDENS. THE BRANCH ALSO ANSWERS INQUIRIES AND INVESTIGATES COMPLAINTS ABOUT CEMETERIES. CONTACT REGIONAL OFFICE. FOR INQUIRIES ABOUT FUNERAL DIRECTORS AND EMBALMERS, CALL THE BOARD OF ADMINISTRATION UNDER THE EMBALMERS AND FUNERAL DIRECTORS ACT, 863 BAY STREET, TORONTO, 921-5164.

## CENSORS

421-2462

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

## CERTIFICATES

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

965-2611



EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-2696

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS, CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE. MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS.

965-5384

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS, DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

RTIFICATION

965-1341

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVIS PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS. ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-4188

CCP OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS

965-5384

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

#### CHANNEL 19

487-1371

CU O E C A . THE ONTARIO EDUCATIONAL COMMUNICATIONS AUTHORITY PRODUCES AND DISTRIBUTES TELEVISION PROGRAMS OF AN EDUCATIONAL NATURE THROUGH CHANNEL 19 ( E T V ), CABLE TELEVISION COMPANIES AND A VIDEO TAPE DISTRIBUTION SYSTEM, FOR USE IN SCHOOLS OR BY GENERAL PUBLIC. PRODUCES VIDEO PROGRAM SYSTEM ( V I P S ) CATALOGUE LISTING ALL VIDEO PROGRAMS AVAILABLE THROUGH O E C A .

#### CHAPLAINS

965-3733

CSC COORDINATOR OF CHAPLAINCY SERVICES IS THE LINK BETWEEN MINISTRIES EMPLOYING CHAPLAINS AND THE AUTHORITIES OF THEIR DENOMINATIONS. AN INTER-FAITH COMMITTEE ON CHAPLAINCY SERVICES REPRESENTING VARIOUS CHURCHES ENSURES THE PROFESSIONAL COMPETENCE OF CHAPLAINS BY SCREENING APPLICATIONS FOR POSITIONS AND ASSESSING CHAPLAINS ANNUALLY. THE COORDINATOR HAS COMPLETE RESPONSIBILITY FOR DAY TO DAY ACTIVITIES OF THE CHAPLAIN.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

#### CHARITABLE ORGANIZATIONS

CHARITABLE ORGANIZATIONS, SEE ALSO NON-PROFIT CORPORATIONS

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND

SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

965-4231

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY. ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

## CHARTERS

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTER PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

## CHARTS

CHARTS , SEE MAPS



**ATTEL****965-7655**

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN ( CHATTEL, MORTGAGES ). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO PROPERTY.) PUBLICATIONS.

**AUFFEURS****965-1511**

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES , AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES , AND COMMERCIAL DRIVING INSTRUCTORS LICENCES . IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

**ESE****965-2411**

AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.

**EMICALS****965-4066**

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

**EST CLINICS****965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

## CHILDREN

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATE OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

928-3690

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC

MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2696

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS, CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE.

MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDE TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWEL MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-6130

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICES MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET



ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

#### CHILDREN'S AID SOCIETY

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### CHILD-ABUSE

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### CHILD CARE

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **CHIROPRACTIC**

**965-8070**

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

#### **CHRISTMAS TREES**

**965-1058**

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

**965-2785**

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **CHRONIC CARE**

**965-5081**

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE

ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

#### **CHURCHES**

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-3733

CSC COORDINATOR OF CHAPLAINCY SERVICES IS THE LINK BETWEEN MINISTRIES EMPLOYING CHAPLAINS AND THE AUTHORITIES OF THEIR DENOMINATIONS. AN INTER-FAITH COMMITTEE ON CHAPLAINCY SERVICES REPRESENTING VARIOUS CHURCHES ENSURES THE PROFESSIONAL COMPETENCE OF CHAPLAINS BY SCREENING APPLICATIONS FOR POSITIONS AND ASSESSING CHAPLAINS ANNUALLY. THE COORDINATOR HAS COMPLETE RESPONSIBILITY FOR DAY TO DAY ACTIVITIES OF THE CHAPLAIN.

#### **CHURCH YARDS**

CHURCH YARDS , SEE CEMETERIES

#### **CIGARETTES**

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

#### **CIGARS**

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

#### **CITIZENSHIP**

**965-2285**

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

#### **CITIZENS GROUPS**

**965-4021**

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

**965-6621**

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION A SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

#### **CITIZENS' INQUIRY BR**

**965-3535**

GOVT SERV CITIZENS' INQUIRY BR RECEIVES INQUIRIES FROM THE PUBLIC THROUGH THE QUEEN'S PARK SWITCHBOARD, OTHER PROVINCIAL GOVERNMENT BRANCHES AND AGENCIES, FEDERAL AND MUNICIPAL AGENCIES, AND MPPS. THE CITIZENS' INQUIRY BR ( C I B ) AS A



REFERRAL SERVICE AND INFORMATION SERVICE, REFERS THESE INQUIRIES TO THE APPROPRIATE INFORMATION SOURCE IN THE PROVINCIAL, FEDERAL OR MUNICIPAL GOVERNMENT, OR IN THE PRIVATE SECTOR. IN THE CASE OF PROBLEMATIC INQUIRIES, THE C.I.B. INVOLVES THE INQUIRER'S MEMBER OF THE PROVINCIAL PARLIAMENT IN SOLVING THE INQUIRY.

#### **CIVIL SERVICE ASSOC OF ONTARIO**

**965-6086**

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

#### **CIVIL SERVICE COMMISSION**

CIVIL SERVICE COMMISSION, SEE CSC + BRANCH NAME

#### **CLERGY**

**965-1687**

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

#### **CLERK OF THE HOUSE**

**965-1406**

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

#### **CO-OPERATIVE INDUSTRY**

**965-5711**

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN

RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING  
INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **COATS-OF-ARMS**

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

#### **COLLATERAL**

**965-7655**

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN ( CHATTEL, MORTGAGES ). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO REAL PROPERTY.) PUBLICATIONS.

#### **COLLECTION AGENCIES**

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

**965-6477**

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATOR (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## LECTIVE AGREEMENTS

965-5669

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

## LECTIVE BARGAINING

965-1641

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-2002

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION

RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES  
( U H R ) REPORT. PUBLICATIONS.

COLLEGES

AG & FOOD COLLEGES OF AGRICULTURE. COLLEGES OF AGRICULTURE TECHNOLOGY OFFER COURSES IN FARM MANAGEMENT, PRODUCTION, TECHNOLOGY, HOME ECONOMICS, ANIMAL HEALTH, AND AGRICULTURAL BUSINESS MANAGEMENT AMONG OTHERS. ALSO CONDUCT AGRICULTURAL RESEARCH FOR THE MINISTRY. CONTACT COLLEGES FOR FURTHER INFORMATION: CENTRALIA COLLEGE IN HURON PARK (519-228-6691), RIDGETOWN COLLEGE IN RIDGETOWN (519-674-5456), KEMPTVILLE COLLEGE IN KEMPTVILLE (613-258-3411) AND NEW LISKEARD COLLEGE IN NEW LISKEARD (705-647-6701), UNIVERSITY OF GUELPH, IN GUELPH (519-824-4120). PUBLICATIONS.

965-1341

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

965-2636

EDUC PLANNING AND RESEARCH BR DISSEMINATES EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141)

965-2720

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITOR PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND



UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

965-6134

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

965-6161

CU ONTARIO COUNCIL OF REGENTS FOR CAATS ASSISTS THE MINISTER TO PLAN AND CO-ORDINATE PROGRAMS OF AND SERVICES TO COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ). THE COUNCIL EVALUATES THE EFFECTIVENESS OF THE COLLEGES, APPROVES REQUESTS FOR NEW COURSES, PROVIDES POLICY GUIDELINES, APPOINTS BOARDS OF GOVERNORS. CU COLLEGE AFFAIRS BRANCH ACTS AS SECRETARIAT TO THE COUNCIL OF REGENTS.

965-6563

CU CAPITAL SUPPORT BR ADMINISTERS AND MONITORS GOVERNMENT CAPITAL GRANTS TO POST-SECONDARY INSTITUTIONS (E.G. COLLEGES AND UNIVERSITIES) AND TO CULTURAL AND EDUCATIONAL AREAS OUTSIDE FORMAL SYSTEMS.

**COLLEGE OF EDUCATION****965-1341**

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

**COLLISION****965-1578**

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

**COLUMBARIUM**

COLUMBARIUM , SEE CEMETERIES

**COMMISSIONERS****965-7945**

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS. CONTACT LOCAL COUNTY COURT.

**COMMISSIONS**

COMMISSIONS , SEE SPECIAL PURPOSE BODIES

**COMMITTEE ON GOVERNMENT PRODUCTIVITY****965-1772**

MANAGEMENT BOARD SECRETARIAT ANALYSES AND COORDINATES THE PROGRAM PROPOSALS OF ALL MINISTRIES IN THE CONTEXT OF LONG TERM AND ANNUAL PLANNING. COORDINATES THE DEVELOPMENT OF APPROPRIATE BUDGET AND GENERAL MANAGEMENT SYSTEMS, INCLUDING ASSISTING WITH THE IMPLEMENTATION OF RECOMMENDATIONS OF THE COMMITTEE ON GOVERNMENT PRODUCTIVITY ( C O G P ). MONITORS THE PERFORMANCE OF PROGRAM AND MINISTRY ADMINISTRATION.

**COMMON CARRIERS****248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

## **COMMUNICATIONS**

COMMUNICATIONS, SEE ALSO INFORMATION SERVICE.

248-3711

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

965-0175

GOVT SERV TELECOMMUNICATION SERVICES PROVIDES AN INTERNAL CONSULTING SERVICE REGARDING ALL COMMUNICATION SYSTEMS, INCLUDING RADIO, TELEPHONE, TELETYPE, FACSIMILE, DATA COMMUNICATIONS AND TELECOMMUNICATIONS.

## **COMMUNITY**

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY

PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

822-4111

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416), LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEVELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVESTIGATIONS.

965-1068

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

965-1170

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES ( N O P H S ) PROVIDES DIRECT PUBLIC HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.



965-3177

TE&IA LOCAL PLANNING POLICY BR RESEARCHES, DEVELOPS AND SETS STANDARDS FOR OPTIMUM PLANNED PHYSICAL ENVIRONMENTS FOR CIAL OBJECTIVES. ADVISES RELEVANT PROVINCIAL SERVICES ON COMMUNITY PLANNING STANDARDS.

965-4058

HEALTH COMMUNITY HEALTH PROTECTION BR (A) VENEREAL DISEASE ( V D ) SPECIAL CLINICS FOR THE DIAGNOSIS AND TREATMENT OF V D ARE LOCATED THROUGHOUT THE PROVINCE. PROVIDES ADVICE TO PHYSICIANS RE MANAGEMENT OF V D CASES AND EDUCATES PUBLIC ON ALL ASPECTS OF VENEREAL DISEASES. CONTACT LOCAL PUBLIC HEALTH UNIT. (SEE ALSO COMMUNITY HEALTH PROTECTION BR B, C, D, E, F AND G.) PUBLICATIONS.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-4164

HEALTH COMMUNITY HEALTH PROTECTION BR (E) INSPECTION SERVICES PROVIDES CONSULTANTS TO MUNICIPALITIES TO ADVISE ON LOCAL HEALTH INSPECTION MATTERS. INFORMATION AVAILABLE FROM THE BRANCH ON LOCATION OF NEAREST PUBLIC HEALTH AGENCY OR CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C D, F AND G.)

965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES

INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-5003

CSS INDIAN COMMUNITY SECRETARIAT ACTS AS LIAISON BETWEEN NATIVE PEOPLES AND PROVINCIAL GOVERNMENT AND OTHER AGENCIES. PROVIDES ADVICE AND SOMETIMES GRANTS FOR LOCAL SELF-HELP AND COMMUNITY PROJECTS. ACTS AS PROVINCIAL CLEARING HOUSE FOR INFORMATION AND SPECIFIC PROJECTS ON INDIAN MATTERS. CONTACT REGIONAL CSS OFFICE.

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-6489

CSC GENERAL SERVICES BR THROUGH ITS COMMUNITY LIAISON SECTION ASSISTS LOCAL COMMUNITY FUNDS, SUCH AS THE UNITED WAY, BY ORGANIZING THE VOLUNTARY CONTRIBUTIONS OF ONTARIO GOVERNMENT EMPLOYEES. PAYROLL DEDUCTIONS ARE MADE AND DONATED TO THE APPROPRIATE FUND.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION A SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

965-6841

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL

PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING, CONTACT REGIONAL CSS OFFICE.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

#### COMMUNITY CENTRES

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### COMMUNITY COLLEGES

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE

BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

#### **COMMUNITY HEALTH CENTRES**

**965-6246**

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

#### **COMMUNITY INFORMATION CENTRES**

**965-0498**

CSS COMMUNITY INFORMATION SERVICES PROGRAM PROVIDES ELIGIBLE INDIVIDUAL COMMUNITY INFORMATION CENTRES WITH FUNDING THROUGH GRANTS AND ADVISES THEM ON MATTERS SUCH AS INFORMATION MANAGEMENT, POLICY, STAFFING AND VOLUNTEER TRAINING. CONTACT LOCAL CSS OFFICE.

#### **COMMUTERS**

**248-3881**

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

#### **COMPANIES**

COMPANIES , SEE CORPORATIONS, ALSO BUSINESS

#### **COMPENSATION**

**965-8500**

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING



RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE  
( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1012

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL  
SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND  
EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS  
INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON  
EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION  
BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS,  
PHONE: 965-6027. PUBLICATIONS.

965-2867

AG BOARD OF NEGOTIATION MAY ACT AS A MEDIATOR TO NEGOTIATE  
A SETTLEMENT WHEN PROPERTY IS EXPROPRIATED AND  
NO AGREEMENT CAN BE REACHED ON COMPENSATION FOR THE  
EXPROPRIATION. EITHER THE PROPERTY OWNER OR EXPROPRIATING  
AUTHORITY CAN REQUEST THE SERVICES OF THE BOARD.

965-4755

AG CRIMINAL INJURIES COMPENSATION BOARD PROVIDES  
COMPENSATION TO VICTIMS WHO HAVE RECEIVED PHYSICAL INJURY AS  
THE RESULT OF AN UNPROVOKED CRIME OF VIOLENCE OR THE  
DEPENDANTS OF AN INNOCENT VICTIM OF A FATAL OCCURRENCE.  
THIS INCLUDES POLICE AND OTHERS TAKING PART IN LAW ENFORCE-  
MENT.

965-5841

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH  
PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND  
SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS  
GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE  
SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF  
LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO  
MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENO-  
VATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS.  
SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

965-5971

AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND  
HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS,  
AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES  
WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT  
CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING  
LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION  
ACT, THE LIVESTOCK BRANDING ACT.

MPETITION ACT

965-2999

TE&IA POLICY PLANNING BR RESEARCHES AND ADVISES ON MEDIUM AND LONG-TERM SOCIO-ECONOMIC POLICIES AND STRATEGIES. PROVIDES RESEARCH SUPPORT TO THE PREMIER'S JOINT COMMITTEE ON ECONOMIC POLICY. STUDIES FOREIGN OWNERSHIP, FOREIGN TRADE POLICY, COMPETITION ACT, NATIONAL HOUSING ACT AMENDMENTS.

#### **COMPRESSED AIR**

**965-7161**

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **COMPRESSOR**

**965-4188**

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS

#### **CONCILIATION**

**965-7941**

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

#### **CONDOMINIUM**

**965-3246**

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

#### **CONSERVATION**

**965-1337**

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES.

ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### **CONSERVATION AUTHORITIES**

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-6287

NR CONSERVATION AUTHORITIES BR ASSISTS LOCAL CONSERVATION AUTHORITIES WITH DESIGN, PLANNING AND OPERATIONAL ASSISTANCE AS WELL AS GRANTS FOR CAPITAL PROJECTS. DOES STUDIES AND REPORTS ON WATERSHEDS.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

#### **CONSOLIDATED REVENUE FUND**

965-1381

OFFICE OF PROVINCIAL AUDITOR CARRIES OUT THE STATUTORY REQUIREMENTS IMPOSED UNDER THE AUDIT ACT AND OTHER STATUTES

OF THE PROVINCE. THE PROVINCIAL AUDITOR MANAGES THE AUDIT OF THE CONSOLIDATED REVENUE FUND AS WELL AS THE AUDIT OF MINISTERIAL AND QUASI-JUDICIAL AGENCIES.

965-1750

REV PROVINCE OF ONTARIO SAVINGS OFFICE PROVIDES A GENERAL BANKING SERVICE TO THE PUBLIC IN BRANCHES THROUGHOUT THE PROVINCE. FUNDS IN EXCESS OF DAY-TO-DAY REQUIREMENTS ARE DEPOSITED IN THE CONSOLIDATED REVENUE FUND, PROVIDING FUNDS FOR THE TREASURER OF ONTARIO. REGIONAL OFFICES.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

## CONSTRUCTION

248-3341

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE, RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

248-3501

TC INFORMATION SERVICES BR, BESIDES PROVIDING A REGULAR INFORMATION SERVICE FOR THE MINISTRY AND THE PUBLIC, PUBLISHES ROAD BULLETINS LISTING ALL CONSTRUCTION AREAS ON THE PROVINCE'S HIGHWAYS. OPERATES A ROADS REPORTING SERVICE TO INFORM THE PUBLIC, BY TELEPHONE, OF ROAD CONDITIONS ACROSS THE PROVINCE.

248-3611

TC ENGINEERING CLAIMS OFFICE ASSESSES CLAIMS FOR EXTRA REMUNERATION SUBMITTED BY CONTRACTORS ON TC ENGINEERING CONTRACTS FOR THE CONSTRUCTION AND MAINTENANCE OF HIGHWAYS, BRIDGES, TUNNELS AND ASSOCIATED WORK.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING



EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3651

TC SUPPLY BR TENDERS OFFICE ADVERTISES AND SUPPLIES INFORMATION ON MINISTRY CONSTRUCTION AND SUPPLY CONTRACTS. CONDUCTS PUBLIC TENDER OPENINGS FOR THE MINISTRY.

248-3661

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3708

TC SUPPLY BR PURCHASING AND SUPPLY OFFICE PURCHASES AND DISPOSES BY PUBLIC ACTION OF, MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. PURCHASES CONSTRUCTION AND MAINTENANCE MATERIAL.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT

OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-2108

GOVT SERV DESIGN SERVICES BR PROVIDES DESIGN AND CONSTRUCTION SERVICES FOR THE MAJOR CAPITAL PROJECTS AND ACCOMMODATION ALTERATIONS OF THE MINISTRY, INCLUDING PREPARATION OF DOCUMENTS AND INSPECTION OF WORK PERFORMED. ALSO PROVIDES TECHNICAL ASSISTANCE TO OTHER MINISTRIES IN PROBLEMS PERTAINING TO CONSTRUCTION, MAINTENANCE AND OPERATION OF BUILDINGS AND INSTITUTIONS.

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2947

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND

EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5263

CORR SERV CENTRAL FACILITIES SERVICES COORDINATES PURCHASING, INVENTORY CONTROL AND MINOR CONSTRUCTION, RENOVATIONS AND MAINTENANCE IN EXISTING MINISTRY OFFICES, CORRECTIONAL INSTITUTIONS, FORESTRY CAMPS AND TRAINING SCHOOLS.

965-6745

GOVT SERV REALTY SERVICES BR IS RESPONSIBLE FOR THE ACQUISITION OF ALL LAND REQUIREMENTS IN CONNECTION WITH THE MINISTRY'S CONSTRUCTION PROGRAM. IS RESPONSIBLE FOR OBTAINING ALL LEASE ACCOMMODATION FOR THE MINISTRIES AND ALSO DISPOSES OF GOVERNMENT-OWNED LAND AND BUILDINGS THROUGH SALE OR LEASE.

965-7161

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-8015

HEALTH INSTITUTIONAL PLANNING BR REVIEWS AND APPROVES PLANS FOR CONSTRUCTION AND RENOVATION OF HOSPITALS AND HOMES FOR SPECIAL CARE. ADMINISTERS CAPITAL FINANCIAL ASSISTANCE FOR APPROVED PROJECTS AND CONDUCTS RESEARCH ON DEVELOPMENT OF EFFICIENT AND ECONOMICAL FACILITIES. FOR INFORMATION ON

HOSPITAL STATISTICS, CONTACT THE STATISTICS DIVISION.

**CONSULAR REPRESENTATIVES**

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

**CONSUMER**

**965-2127**

CCR UPHOLSTERED AND STUFFED ARTICLES BR REGISTERS RENOVATORS AND MANUFACTURERS OF UPHOLSTERED AND STUFFED ARTICLES, INSPECTS PREMISES OF REGISTRANTS AS WELL AS RETAILERS OF THESE ARTICLES. INVESTIGATES CONSUMER COMPLAINTS ABOUT STUFFED FURNITURE, MATTRESSES, PILLOWS, TOYS, ETC. AND TESTS FILLING MATERIAL SUBMITTED TO THE BRANCH. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-6477**

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-7701**

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

**CONSUMER PRICES**

**965-4575**

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH



STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

#### **CONSUMER PROTECTION BUREAU**

**965-6477**

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **CONTAMINANTS**

CONTAMINANTS , SEE POLLUTION

#### **CONTRACTORS**

**248-3661**

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

**368-6767**

ONTARIO HYDRO SUPPLIES ELECTRICITY TO THE PEOPLE OF ONTARIO INDIRECTLY THROUGH SOME 350 ASSOCIATED MUNICIPAL UTILITIES, AND DIRECTLY TO SOME 700,000 RURAL CUSTOMERS. ITS ELECTRICAL INSPECTION PROGRAM PROVIDES TECHNICAL GUIDANCE TO CONSULTANTS, CONTRACTORS, ARCHITECTS, MANUFACTURERS AND CUSTOMERS ON PROBLEMS CONCERNING INSTALLATION OF ELECTRICAL EQUIPMENT & ADHERENCE TO THE ELECTRICAL SAFETY CODE BOOK. ITS RURAL ELECTRICAL SERVICE & BILLING INQUIRY PROGRAM ANSWERS INQUIRIES ON SERVICE POLICY AND PRACTICES FROM RURAL CLIENTELE.

**965-1091**

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO

BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

## CONTRACTS

248-3611

TC ENGINEERING CLAIMS OFFICE ASSESSES CLAIMS FOR EXTRA REMUNERATION SUBMITTED BY CONTRACTORS ON TC ENGINEERING CONTRACTS FOR THE CONSTRUCTION AND MAINTENANCE OF HIGHWAYS, BRIDGES, TUNNELS AND ASSOCIATED WORK.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3651

TC SUPPLY BR TENDERS OFFICE ADVERTISES AND SUPPLIES INFORMATION ON MINISTRY CONSTRUCTION AND SUPPLY CONTRACTS. CONDUCTS PUBLIC TENDER OPENINGS FOR THE MINISTRY.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6937

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUP-

PLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

## CONVENTIONS

965-1421

AG & FOOD HOME ECONOMICS BR PROVIDES TRAINING IN HOME ECONOMICS FOR WOMEN IN RURAL AREAS. PROVIDES GRANTS TOWARDS OPERATING COSTS OF ANNUAL CONVENTIONS AND MEETINGS OF WOMEN'S INSTITUTE GROUPS IN ONTARIO.

965-4008

I&T TOURISM MARKETING BR PROMOTES THE DEVELOPMENT OF TOURISM AND TRAVEL IN ONTARIO BY SUPPLYING INFORMATION ON ATTRACTIONS AND FACILITIES, AND THROUGH WORLDWIDE PROMOTION WITH THE TRAVEL INDUSTRY. ENCOURAGES AND PROMOTES CONVENTIONS AND SALES MEETINGS IN ONTARIO. PROVIDES UP-TO-DATE SKI REPORTS. PUBLICATIONS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## CONVICT

CONVICT, SEE INMATES

## COOPERATIVES

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS

PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-6834

CCR COMPANIES COOPERATIVE SERVICES BR ADMINISTERS THE LEGISLATION AFFECTING COOPERATIVES. ALSO GIVES ADVICE AND INFORMATION TO MEMBERS OF CO-OPS OR PERSONS INTERESTED IN INCORPORATING THEM.

#### CORONERS

965-2561

SG CENTRE OF FORENSIC SCIENCES PREPARES LEGALLY ADMISSABLE EVIDENCE FOR LAW ENFORCEMENT OFFICERS, ATTORNIES, CORONERS, ETC., BY MEANS OF SCIENTIFIC EXAMINATION OF PHYSICAL OBJECTS AND MATERIALS. PROVIDES EDUCATIONAL PROGRAMS AND MATERIALS FOR PERSONS AND AGENCIES USING FORENSIC SCIENCE SERVICES.

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

#### CORPORATIONS

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESTATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES



APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR  
EXTRA-PROVINCIAL LICENCES.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS, DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

**CORPORATIONS TAX**

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY,

CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

#### **CORRECTIONAL CENTRES**

CORRECTIONAL CENTRES, SEE CORRECTIONAL INSTITUTIONS

#### **CORRECTIONAL INSTITUTIONS**

965-3354

CORR SERV INDUSTRIAL PROGRAM DEVELOPMENT DEVELOPS AND COORDINATES CORRECTIONAL INSTITUTIONS INDUSTRIAL OPERATIONS SUCH AS MANUFACTURING PROVINCIAL PARK PICNIC TABLES AND LICENCE PLATES, AND MEAT PROCESSING TO ENCOURAGE PRODUCTIVE ACTIVITY BY INMATES.

965-4783

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.

965-5263

CORR SERV CENTRAL FACILITIES SERVICES COORDINATES PURCHASING, INVENTORY CONTROL AND MINOR CONSTRUCTION, RENOVATIONS AND MAINTENANCE IN EXISTING MINISTRY OFFICES, CORRECTIONAL INSTITUTIONS, FORESTRY CAMPS AND TRAINING SCHOOLS.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6424

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND JUVENILES IN TRAINING SCHOOLS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-7056

CORR SERV INSPECTION AND STANDARDS BR REGULARLY INSPECTS PROVINCIAL CORRECTIONAL INSTITUTIONS AND TRAINING SCHOOLS HOUSING JUVENILE AND ADULT OFFENDERS TO ENSURE THEIR SAFETY, SECURITY AND WELL-BEING. ALSO CONDUCTS INTERNAL INVESTIGATIONS WHEN REQUESTED BY THE MINISTRY.

#### **CORRECTIONS RESEARCH**

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

#### **CORRESPONDENCE COURSES**

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

#### **CORR SERV ACCOUNTS**

965-4357

CORR SERV ACCOUNTS SECTION IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF SECTION ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

#### **CORR SERV ADMIN & FINAN DIV**

965-5905

CORR SERV ADMIN & FINAN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5905) AND ADMINISTRATIVE

SERVICES (PHONE: 965-5811). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**CORR SERV ADULT DIV**

**965-4783**

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.

**CORR SERV CENTRAL FACILITIES SERVICES**

**965-5263**

CORR SERV CENTRAL FACILITIES SERVICES COORDINATES PURCHASING, INVENTORY CONTROL AND MINOR CONSTRUCTION, RENOVATIONS AND MAINTENANCE IN EXISTING MINISTRY OFFICES, CORRECTIONAL INSTITUTIONS, FORESTRY CAMPS AND TRAINING SCHOOLS.

**CORR SERV HEALTH CARE SERVICES DIV**

**965-6491**

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

**CORR SERV INDUSTRIAL PROGRAM DEVELOPMENT**

**965-3354**

CORR SERV INDUSTRIAL PROGRAM DEVELOPMENT DEVELOPS AND COORDINATES CORRECTIONAL INSTITUTIONS INDUSTRIAL OPERATIONS SUCH AS MANUFACTURING PROVINCIAL PARK PICNIC TABLES AND LICENCE PLATES, AND MEAT PROCESSING TO ENCOURAGE PRODUCTIVE ACTIVITY BY INMATES.

**CORR SERV INFORMATION SERVICES BR**

**965-4321**

CORR SERV INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**CORR SERV INSPECTION AND STANDARDS BR**

**965-7056**

CORR SERV INSPECTION AND STANDARDS BR REGULARLY INSPECTS PROVINCIAL CORRECTIONAL INSTITUTIONS AND TRAINING SCHOOLS HOUSING JUVENILE AND ADULT OFFENDERS TO ENSURE THEIR SAFETY, SECURITY AND WELL-BEING. ALSO CONDUCTS INTERNAL INVESTIGATIONS WHEN REQUESTED BY THE MINISTRY.

**CORR SERV INTERNAL AUDIT BR**

**965-5611**

CORR SERV INTERNAL AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.



**ORR SERV JUVENILE DIV****965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

**ORR SERV LEGAL SERVICES BR****965-6884**

CORR SERV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**ORR SERV ONTARIO PAROLE BOARD****965-4366**

CORR SERV ONTARIO PAROLE BOARD CONSIDERS FOR PAROLE INMATES SERVING SENTENCES WHICH INCLUDE INDEFINITE TERMS. THE ONTARIO PAROLE BOARD ONLY REVIEWS TERMS OF PERSONS IN PROVINCIAL CORRECTIONAL INSTITUTIONS, NOT OF THOSE IN FEDERAL INSTITUTIONS.

**ORR SERV PERSONNEL BR****965-6601**

CORR SERV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL. ALSO OPERATES CORRECTIONAL REHABILITATION INVOLVING STUDENT PARTICIPATION ( C R I S P ) WHICH PLACES STUDENTS FOR FOUR MONTH WORK PERIODS IN INSTITUTIONS.

**ORR SERV PLANNING AND RESEARCH BR****965-5975**

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

**ORR SERV PROBATION AND PAROLE ADULT BR****965-4511**

CORR SERV PROBATION AND PAROLE ADULT BR WORKS CLOSELY WITH THE ONTARIO PAROLE BOARD TO SUPERVISE AND ASSIST PROBATION-

ERS AND TO PROVIDE SERVICE TO OFFENDERS ON PAROLE AND TO OTHERS WHO NEED IT AFTER RELEASE FROM CORRECTIONAL INSTITUTIONS. ASSISTANCE INCLUDES COUNSELLING AND GUIDANCE IN FINDING EMPLOYMENT, HOUSING, FOOD, CLOTHING, ETC. CONTACT LOCAL PROBATION FIELD OFFICE. PUBLICATIONS.

**CORR SERV TEMPORARY ABSENCE BR 965-4283**

CORR SERV TEMPORARY ABSENCE BR OPERATES THE ( T A P ) TEMPORARY ABSENCE PROGRAM WHICH ALLOWS INMATES OF CORRECTIONAL INSTITUTIONS TO CONTINUE THEIR EDUCATION OR THEIR JOBS IN THE COMMUNITY WHILE RESIDING IN INSTITUTIONS TO SERVE THEIR SENTENCES. THE PROGRAM IS ALSO USED TO ENABLE THE OFFENDER TO VISIT HIS HOME IN TIMES OF FAMILY CRISIS OR EMERGENCY, OR TO ATTEND A HOSPITAL FOR TREATMENT. CONTACT REGIONAL INSTITUTION. PUBLICATIONS.

**CORR SERV VOLUNTEER PROGRAMS BR 965-6424**

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND JUVENILES IN TRAINING SCHOOLS.

**COTTAGES 965-1221**

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS. PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ), LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

**COUNSELLING**

COUNSELLING, SEE ALSO DEBT COUNSELLING

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING , CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS.

965-1241

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO

MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1537

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINAN-

CIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4511

CORR SERV PROBATION AND PAROLE ADULT BR WORKS CLOSELY WITH THE ONTARIO PAROLE BOARD TO SUPERVISE AND ASSIST PROBATIONERS AND TO PROVIDE SERVICE TO OFFENDERS ON PAROLE AND TO OTHERS WHO NEED IT AFTER RELEASE FROM CORRECTIONAL INSTITUTIONS. ASSISTANCE INCLUDES COUNSELLING AND GUIDANCE IN FINDING EMPLOYMENT, HOUSING, FOOD, CLOTHING, ETC. CONTACT LOCAL PROBATION FIELD OFFICE. PUBLICATIONS.

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF



ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT ,COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING , CONTACT REGIONAL CSS OFFICE.

#### **COUNTERFEITING**

965-6871

OPP ANTI-RACKETS BR PROVIDES ASSISTANCE TO ALL POLICE FORCES AND GOVERNMENT AGENCIES IN ONTARIO ON INVESTIGATIONS RELATING TO WHITE COLLAR CRIME, COUNTERFEITING AND FORGERY.

#### **COURT**

EACH MINISTRY'S LEGAL SERVICES BRANCH COUNSELS THE MINISTRY ON LEGAL MATTERS INCLUDING: INTERPRETATION OF STATUTES AND REGULATIONS; PREPARATION & REVIEW OF PROPOSED LEGISLATION, REGULATIONS AND OTHER LEGAL DOCUMENTS. THE BRANCH SUPPLIES THE MINISTRY WITH GENERAL LEGAL SERVICES SUCH AS PREPARING LITIGATION, SETTLEMENT OF CLAIMS, ACTING AT COURT HEARINGS, ETC. LEGAL BRANCHES ARE RESPONSIBLE TO THE ATTORNEY GENERAL'S OFFICE.

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPER-

WISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS

965-4118

AG CROWN LAW OFFICE PROVIDES LEGAL COUNSEL TO REPRESENT THE INTERESTS OF ONTARIO BEFORE A COURT OF LAW IN ALL CIVIL AND CONSTITUTIONAL MATTERS INCLUDING THE CONDUCT OF TRIALS AND APPEAL. ALSO ASSISTS ALL GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES BY PRODUCING LEGAL OPINIONS AND ADVICE ON CONSTITUTIONALITY AND LEGALITY OF ADMINISTRATIVE ACTS. THIS OFFICE IS ALSO THE QUEEN'S PROCTOR IN DIVORCE CASES. ALL QUESTIONS ABOUT DIVORCES SHOULD BE REFERRED TO A LAWYER.

965-5544

AG SUPREME COURT OF ONTARIO ANSWERS GENERAL QUESTIONS ON COURT PROCEDURES AND THE STATUS OF ACTIONS BEFORE THE COURT. THERE ARE LOCAL OFFICES OF THE SUPREME COURT OF ONTARIO IN EVERY COUNTY, AND ALL CIVIL AND CRIMINAL CASES ARE HEARD FIRST AT THE COUNTY COURT. THE CENTRAL OFFICE IN TORONTO OPERATES THE LOCAL COURT FOR THE JUDICIAL DISTRICT OF YORK, AS WELL AS THE DIVISIONAL COURT AND THE COURT OF APPEAL. QUESTIONS ABOUT LEGAL RIGHTS AND ADVICE SHOULD BE REFERRED TO A LAWYER.

965-5596

AG ACCOUNTANT OF THE SUPREME COURT OF ONTARIO IS THE OFFICE TO WHICH ANY MONEY, MORTGAGE OR SECURITY COMING UNDER THE JURISDICTION OF THE SUPREME COURT OF ONTARIO, IS ENTRUSTED FOR SAFEKEEPING OR INVESTMENT. A FINANCE COMMITTEE INVESTS COURT FUNDS, SETS RATES OF INTEREST AND PROVIDES FOR RESERVE FUNDS.

965-6130

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICES MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

965-7574

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR

THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

965-7945

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS. CONTACT LOCAL COUNTY COURT.

#### **-OPS**

CO-OPS , SEE COOPERATIVES

#### **AFTS**

CRAFTS, SEE ALSO LEISURE EDUCATION

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **EDIT UNIONS**

965-2515

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE

STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND DISSOLUTION OF CREDIT UNIONS.

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

#### CREMATION

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

#### CREMATORIUM

CREMATORIUM , SEE CEMETERIES

#### CRIMINAL ACTIVITIES

965-4456

OPP CENTRAL RECORDS & COMMUNICATIONS BR MAINTAINS THE CENTRAL POLICE RECORDS CENTRE, THE ONT. POLICE FORCES TELETYPE NETWORK, AND THE CANADIAN POLICE INFORMATION CENTRE ( C P I C ) TERMINALS. AS WELL AS PROVIDING MANAGEMENT INFORMATION, THE BRANCH DISSEMINATES INFORMATION RELATING TO CRIMINAL ACTIVITIES, TO LOCAL POLICE FORCES.



965-6871

OPP CRIMINAL INVESTIGATION BR PROVIDES ALL POLICE FORCES IN ONTARIO WITH ASSISTANCE, AND RENDERS INVESTIGATIVE EXPERTISE TO OTHER ONTARIO GOVERNMENT AGENCIES ON CRIMINAL ACTIVITIES.

**CRIMINAL INTELLIGENCE**

965-6071

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMER, ONTARIO.

**OPS**

965-1081

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

965-1241

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1811

AG & FOOD ONTARIO CROP INSURANCE COMMISSION MAKES AVAILABLE TO FARMERS A CROP INSURANCE PLAN FOR ALL COMMERCIAL INSURABLE CROPS. CONTACT REGIONAL ONTARIO CROP INSURANCE COMMISSION OFFICE. PUBLICATIONS.

**OP COMPETITIONS**

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR

EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

#### **CROP INSURANCE**

**965-1811**

AG & FOOD ONTARIO CROP INSURANCE COMMISSION MAKES AVAILABLE TO FARMERS A CROP INSURANCE PLAN FOR ALL COMMERCIAL INSURABLE CROPS. CONTACT REGIONAL ONTARIO CROP INSURANCE COMMISSION OFFICE. PUBLICATIONS.

#### **CROWN LAND**

**965-1221**

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS. PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ), LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

**965-2741**

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-2761**

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-2899**

NR LAND USE COORDINATION BR ESTABLISHES METHODS AND PROCEDURES TO COORDINATE PLANNING FOR THE USE OF CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY OTHER MINISTRIES. ASSISTS IN PREPARATION OF REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**CSC COORDINATOR OF CHAPLAINCY SERVICES 965-3733**

CSC COORDINATOR OF CHAPLAINCY SERVICES IS THE LINK BETWEEN MINISTRIES EMPLOYING CHAPLAINS AND THE AUTHORITIES OF THEIR DENOMINATIONS. AN INTER-FAITH COMMITTEE ON CHAPLAINCY SERVICES REPRESENTING VARIOUS CHURCHES ENSURES THE PROFESSIONAL COMPETENCE OF CHAPLAINS BY SCREENING APPLICATIONS FOR POSITIONS AND ASSESSING CHAPLAINS ANNUALLY. THE COORDINATOR HAS COMPLETE RESPONSIBILITY FOR DAY TO DAY ACTIVITIES OF THE CHAPLAIN.

**CSC COORDINATOR ON BILINGUALISM 965-3865**

CSC COORDINATOR ON BILINGUALISM COORDINATES THE GOVERNMENT'S POLICY ON BILINGUAL I.E. ENGLISH AND FRENCH-LANGUAGE SERVICES TO THE PUBLIC.

**CSC GENERAL SERVICES BR 965-1438**

CSC GENERAL SERVICES BR IN ITS STAFF TRAINING AND DEVELOPMENT SECTION IDENTIFIES TRAINING AND DEVELOPMENT NEEDS OF EMPLOYEES IN THE PROVINCIAL GOVERNMENT, DEVELOPS APPROPRIATE LEARNING EXPERIENCES TO MEET THESE NEEDS, AND EVALUATES THE EFFECTIVENESS OF THIS TRAINING.

965-2453

CSC GENERAL SERVICES BR ASSESSES EFFECTS OF PERSONNEL SYSTEMS AND ORGANIZATIONAL ENVIRONMENT UPON WORK AND EMPLOYEE MORALE, FOR USE BY THE CIVIL SERVICE COMMISSION AND THE MINISTRY PERSONNEL BRANCHES.

965-5761

CSC GENERAL SERVICES BR ADMINISTERS THE QUARTER CENTURY CLUB FOR GOVERNMENT EMPLOYEES WITH TWENTY-FIVE YEARS OF SERVICE. THE CLUB ORGANIZES BANQUETS ACROSS THE PROVINCE AND PROVIDES PINS FOR NEW MEMBERS. OTHER DUTIES INVOLVE BOOKKEEPING FOR THE BRANCH, HOSTING CANADA WIDE SEMINARS HELD IN TORONTO, AND INVOLVEMENT IN OTHER ACTIVITIES AS REQUIRED BY THE CIVIL SERVICE COMMISSION.

965-6081

CSC GENERAL SERVICES BR THROUGH ITS EMPLOYMENT SERVICES PROGRAM PROVIDES WORK, RECRUITMENT AND INTERVIEW SERVICES FOR MINISTRIES WITH JOB VACANCIES.

965-6489

CSC GENERAL SERVICES BR THROUGH ITS COMMUNITY LIAISON SECTION ASSISTS LOCAL COMMUNITY FUNDS, SUCH AS THE UNITED WAY, BY ORGANIZING THE VOLUNTARY CONTRIBUTIONS OF ONTARIO GOVERNMENT EMPLOYEES. PAYROLL DEDUCTIONS ARE MADE AND DONATED TO THE APPROPRIATE FUND.

965-7688

CSC GENERAL SERVICES BR THROUGH ITS TEMPORARY EMPLOYMENT PROGRAM RECRUITS AND MAINTAINS A STAFF TO FILL TEMPORARY POSITIONS IN THE GOVERNMENT.

**CSC PERSONNEL**

965-2065

CSC PERSONNEL AND ADMIN. BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE CIVIL SERVICE COMMISSION. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**CSC PERSONNEL ADMIN BR**

965-1483

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

**CSC PERSONNEL POLICY STAFFING BR**

965-1463

CSC PERSONNEL POLICY STAFFING BR DEVELOPS POLICIES AND GUIDELINES ON STAFFING FUNCTION OF PERSONNEL MANAGEMENT, WHICH AFFECTS RECRUITMENT, TRAINING, CAREER PLANNING AND APPRAISAL OF EMPLOYEES. THIS ALSO INCLUDES PLANNING FOR CHANGES IN STAFF NEEDS AND IN EMPLOYEE EXPECTATIONS.

**CSC PERSONNEL POLICY TERMS OF SERVICE BR**

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

**CSC PUBLIC SERVICE APPEAL BOARDS**

965-1455

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.



- C STAFF RELATIONS BR 965-2002**  
 CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).
- C SYSTEMS AND PROCEDURES BR 965-1401**  
 CSC SYSTEMS AND PROCEDURES BR COLLECTS AND STORES INFORMATION ON THE NUMBER OF EMPLOYEES IN THE ONTARIO PUBLIC SERVICE, THEIR EMPLOYMENT HISTORY AND CLASSIFICATION, FOR INTERNAL USE ONLY. PUBLICATIONS.
- C U H R COORDINATION 965-2262**  
 CSC U H R COORDINATION COORDINATES THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES REPORT ( U H R ), THE GOAL OF WHICH IS TO INDUCE CHANGES IN THE MANAGERIAL STYLE OF MANAGERS IN THE ONTARIO PUBLIC SERVICE ( O P S ). PUBLICATIONS.
- S ACCOUNTS BR 965-2371**  
 CSS ACCOUNTS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.
- S ADMINISTRATIVE SERV BR 965-5006**  
 CSS ADMINISTRATIVE SERV BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.
- S AUDIT SERVICES BR 965-5214**  
 CSS AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.
- S BOARD OF REVIEW 965-2363**  
 CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.
- S CHILDRENS SERV BUREAU CHILD WELFARE 965-5091**  
 CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER

TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

**CSS CHILDRENS SERV BUREAU DAY NURSERIES 965-5095**

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**CSS CHILDRENS SERV BUREAU INSTITUTIONS 965-1818**

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**CSS CITIZENSHIP BUREAU 965-2285**

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

**CSS COMMUNICATIONS BR 965-7252**

CSS COMMUNICATIONS BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE. ALSO PROVIDES SPECIAL ASSISTANCE (PUBLICATIONS, SPEECHES, FILMS , SLIDES, DISPLAYS, ETC.) TO MUNICIPALITIES AND

SOCIAL AGENCIES TO EXPLAIN SOCIAL SERVICE PROGRAMS.

**SS COMMUNITY INFORMATION SERVICES 965-0498**

CSS COMMUNITY INFORMATION SERVICES PROGRAM PROVIDES ELIGIBLE INDIVIDUAL COMMUNITY INFORMATION CENTRES WITH FUNDING THROUGH GRANTS AND ADVISES THEM ON MATTERS SUCH AS INFORMATION MANAGEMENT, POLICY, STAFFING AND VOLUNTEER TRAINING. CONTACT LOCAL CSS OFFICE.

**SS FINAN MANAGEMENT SERV BR 965-2291**

CSS FINAN MANAGEMENT SERV BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**SS INDIAN COMMUNITY SECRETARIAT 965-5003**

CSS INDIAN COMMUNITY SECRETARIAT ACTS AS LIAISON BETWEEN NATIVE PEOPLES AND PROVINCIAL GOVERNMENT AND OTHER AGENCIES. PROVIDES ADVICE AND SOMETIMES GRANTS FOR LOCAL SELF-HELP AND COMMUNITY PROJECTS. ACTS AS PROVINCIAL CLEARING HOUSE FOR INFORMATION AND SPECIFIC PROJECTS ON INDIAN MATTERS. CONTACT REGIONAL CSS OFFICE.

**SS LEGAL AID SECRETARIAT 965-4831**

CSS LEGAL AID SECRETARIAT INTERVIEWS APPLICANTS FOR LEGAL AID WHO HAVE BEEN REFERRED BY AREA DIRECTORS OF THE PLAN, AND ASSESSES THEIR ABILITY TO PAY LEGAL FEES. REPORTS BACK TO AREA DIRECTOR INDICATING AMOUNT APPLICANT CAN AFFORD TO PAY. CONTACT REGIONAL CSS OFFICE.

**SS LEGAL SERVICES BR 965-5147**

CSS LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**SS MANAGEMENT & FINANCIAL CONSULTING 965-4231**

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

**SS MENTAL RETARDATION SERVICES BR 965-6231**

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ) AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER

THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

**CSS MUNICIPAL WELFARE SECRETARIAT**

**965-5107**

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**CSS OFFICE ON COMMUNITY CONSULTATION**

**965-6621**

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION & SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

**CSS PERSONNEL BR**

**965-4701**

CSS PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**CSS PROV BENEFITS BR**

**965-5936**

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

**CSS REHABILITATION BUREAU**

**965-2376**

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL, MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL



CIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**CSS RESEARCH BR**

**965-5088**

CSS RESEARCH BR MAINTAINS STATISTICAL DATA ON FAMILY BENEFITS, GENERAL WELFARE ASSISTANCE, LABOUR FORCE AND UNEMPLOYMENT IN ONTARIO AND IN CANADA. PROVIDES SOCIAL AGENCIES UNDERTAKING RESEARCH PROJECTS WITH ASSISTANCE IN FORMULATING PROBLEMS AND METHODOLOGY. LIBRARY FACILITIES.

**CSS SENIOR CITIZENS' BUREAU**

**965-7695**

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**CSS SOCIAL SERVICES DIVISION**

**965-7636**

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING, CONTACT REGIONAL CSS OFFICE.

**CSS SOLDIERS AID COMMISSION**

**965-4891**

CSS SOLDIERS AID COMMISSION PROVIDES EMERGENCY WELFARE ASSISTANCE TO ELIGIBLE WAR VETERANS AND/OR DEPENDENTS WHO ARE IN NEED. ADMINISTERS TRUST FUNDS ACCRUING FROM BEQUESTS. CONTACT COMMISSION OR CLOSEST BRANCH OF DEPT.OF VETERANS' AFFAIRS ( D.V.A. ) OR ROYAL CANADIAN LEGION.

**CSS SPORTS & RECREATION BUREAU**

**965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER

WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL  
INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY  
CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT  
OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS,  
E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU.  
ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4173

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES  
AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS  
TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND  
PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS.  
LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST,  
SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND  
SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

## CULTURAL

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE  
THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN  
TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS,  
EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF  
SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL  
TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO,  
ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS  
( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING  
ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES,  
YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING  
LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP  
TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO  
CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS  
GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES.  
AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS.  
PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS &  
RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-3356

TE&IA EXTERNAL ACTIVITIES UNIT ADVISES ON AND COORDINATES  
ONTARIO'S PARTICIPATION IN CANADA'S INTERNATIONAL ACTIVITIES  
( EXTERNAL AID, CULTURAL, SCIENTIFIC, ETC. ) ASSESSES EFFECTS  
OF EXTERNAL AGREEMENTS ON PROVINCE. COORDINATES ROLES, OTHER  
THAN FINANCIAL, OF ONTARIO MINISTRIES IN THE ONTARIO-QUEBEC  
PERMANENT COMMISSION ( O Q P C ), FOR

## CULTURAL AND EDUCATIONAL EXCHANGE PROGRAMS.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-6563

CU CAPITAL SUPPORT BR ADMINISTERS AND MONITORS GOVERNMENT CAPITAL GRANTS TO POST-SECONDARY INSTITUTIONS (E.G. COLLEGES AND UNIVERSITIES) AND TO CULTURAL AND EDUCATIONAL AREAS OUTSIDE FORMAL SYSTEMS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## CULTURAL EXCHANGE PROGRAM

248-3723

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM,

PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP ( O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **CULVERTS**

248-3723

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT, LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

#### **CURRICULUM**

965-1068

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

965-5982

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

#### **CUSTODY**

965-6130

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY



LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICES MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

#### **U ARCHIVES OF ONTARIO**

**965-4030**

CU ARCHIVES OF ONTARIO ACQUIRES SIGNIFICANT UNPUBLISHED DOCUMENTARY MATERIAL TO PRESERVE ONTARIO'S HISTORICAL HERITAGE. OBTAINS FROM ALL GOVERNMENT AGENCIES IMPORTANT NON-CURRENT RECORDS, AND FROM OTHER SOURCES, THROUGH DONATION OR PURCHASE, ANY SIGNIFICANT MANUSCRIPTS, MAPS, PICTURES, PHOTOGRAPHS, EARLY NEWSPAPERS, ETC., DEALING WITH THE PROVINCE'S HISTORY. THE ARCHIVES WELCOMES INFORMATION FROM THE PUBLIC ON THE LOCATION OF HISTORICAL MATERIAL. PROVIDES A PUBLIC READING ROOM FOR STUDY OF HISTORICAL DOCUMENTS AND RESEARCH.

#### **U ART GALLERY OF ONTARIO**

**363-3485**

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

#### **U AUDIT SERVICES BR**

**965-3236**

CU AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

#### **U CAPITAL SUPPORT BR**

**965-6563**

CU CAPITAL SUPPORT BR ADMINISTERS AND MONITORS GOVERNMENT CAPITAL GRANTS TO POST-SECONDARY INSTITUTIONS (E.G. COLLEGES AND UNIVERSITIES) AND TO CULTURAL AND EDUCATIONAL AREAS OUTSIDE FORMAL SYSTEMS.

#### **U COLLEGE AFFAIRS BR**

**965-2720**

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF

ADULTS ( O T A ). PUBLICATIONS.

**CU COMMITTEE ON UNIVERSITY AFFAIRS**

**965-5233**

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

**CU COMMON SERVICES DIV**

**965-1375**

CU COMMON SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5237), ADMINISTRATIVE SERVICES (PHONE: 965-5921) & ACCOUNTING (PHONE: 965-1565). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**CU HISTORICAL AND MUSEUMS BR**

**965-4021**

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

**965-7635**

CU HISTORICAL AND MUSEUMS BR ADMINISTERS THE ARCHAEOLOGICAL AND HISTORIC SITES PROTECTION ACT WHICH ENABLES THE GOVERNMENT TO DESIGNATE, OR FREEZE, SITES DEEMED TO BE OF PROVINCIAL HISTORICAL AND/OR ARCHAEOLOGICAL SIGNIFICANCE. IN ADDITION, FULLY-TRAINED ARCHAEOLOGISTS ARE SOMETIMES HIRED TO EXAMINE SITES OF PARTICULAR INTEREST.

**CU INFORMATION BR**

**965-6134**

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

**CU MANPOWER TRAINING BR**

**965-6641**

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND

RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

#### **ONTARIO ARTS COUNCIL**

**961-1660**

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **ONTARIO COUNCIL OF REGENTS FOR CAATS**

**965-6161**

CU ONTARIO COUNCIL OF REGENTS FOR CAATS ASSISTS THE MINISTER TO PLAN AND CO-ORDINATE PROGRAMS OF AND SERVICES TO COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ). THE COUNCIL EVALUATES THE EFFECTIVENESS OF THE COLLEGES, APPROVES REQUESTS FOR NEW COURSES, PROVIDES POLICY GUIDELINES, APPOINTS BOARDS OF GOVERNORS. CU COLLEGE AFFAIRS BRANCH ACTS AS SECRETARIAT TO THE COUNCIL OF REGENTS.

#### **ONTARIO HERITAGE FOUNDATION**

**965-5727**

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

#### **ONTARIO SCIENCE CENTRE**

**429-4100**

CU ONTARIO SCIENCE CENTRE CONDUCTS A VARIED PROGRAM OF EDUCATION IN THE ORIGINS AND DEVELOPMENT OF SCIENCE AND TECHNOLOGY AND IN ONTARIO'S ROLE IN THIS PROGRESS. LOCATED AT DON MILLS AND EGLINTON AVE. IN SCARBOROUGH, THE ONTARIO SCIENCE CENTRE IS OPEN TO THE PUBLIC DAILY AND OFFERS TOURS TO SCHOOL CLASSES. PUBLICATIONS.

**CU OPERATING SUPPORT BR****965-5237**

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

**CU O E C A****487-1371**

CU O E C A . THE ONTARIO EDUCATIONAL COMMUNICATIONS AUTHORITY PRODUCES AND DISTRIBUTES TELEVISION PROGRAMS OF AN EDUCATIONAL NATURE THROUGH CHANNEL 19 ( E T V ), CABLE TELEVISION COMPANIES AND A VIDEO TAPE DISTRIBUTION SYSTEM, FOR USE IN SCHOOLS OR BY GENERAL PUBLIC. PRODUCES VIDEO PROGRAM SYSTEM ( V I P S ) CATALOGUE LISTING ALL VIDEO PROGRAMS AVAILABLE THROUGH O E C A .

**CU PERSONNEL BR****965-4503**

CU PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF COLLEGES & UNIVERSITIES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**CU PROVINCIAL LIBRARY SERVICE****965-2696**

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS, CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE. MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS.

**CU ROYAL BOTANICAL GARDENS****527-1158**

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

**CU ROYAL ONTARIO MUSEUM****928-3690**

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT



COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

#### **U STUDENT ASSISTANCE BR**

**965-5244**

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

#### **U THE MCMICHAEL CANADIAN COLLECTION**

**893-1121**

CU THE MCMICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

#### **U UNIVERSITY AFFAIRS DIV**

**965-6382**

CU UNIVERSITY AFFAIRS DIV IS RESPONSIBLE FOR PLANNING AND COORDINATION OF THE UNIVERSITY SYSTEM, FOR TECHNICAL POLICY WITH RESPECT TO UNIVERSITIES, AND FOR UNIVERSITY-GOVERNMENT RELATIONS IN GENERAL. DEALS WITH INQUIRIES ABOUT ADMISSIONS POLICY, EDUCATION AND MANPOWER PLANNING.

#### **DAIRY**

**965-2411**

AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.

**965-3107**

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE

WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

#### **DAMS**

**965-1271**

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

#### **DAY NURSERIES**

**965-5095**

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **DEAF**

**965-5372**

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

#### **DEALERS**

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

ATH

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS. DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS

CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS TH SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT

965-6678

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

#### DEATH DUTIES

965-1700

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

#### DEBENTURES

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS,



DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES, BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

BT

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES, BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

BT COUNSELLING

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING , CONTACT REGIONAL CSS OFFICE.

EDS

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY

ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

#### **DEFAULT**

**965-5424**

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

#### **DELINQUENTS**

**965-1818**

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **DEMERIT POINT**

**965-1578**

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

#### **DENTAL**

**965-2647**

HEALTH HEALTH PROMOTION BR DENTAL CONSULTANTS PROMOTE DENTAL HEALTH IN ONTARIO BY PROVIDING GRANTS TO HEALTH UNITS IN MUNICIPALITIES FOR PREVENTIVE DENTAL CARE, AND TO DENTISTS IN UNDERSERVED AREAS OF THE PROVINCE. DEAL WITH ALL MINISTRY POLICY ABOUT DENTAL CARE. (SEE ALSO HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS, AND NUTRITION CONSULTANTS.) PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

ENTISTS

965-2647

HEALTH HEALTH PROMOTION BR DENTAL CONSULTANTS PROMOTE DENTAL HEALTH IN ONTARIO BY PROVIDING GRANTS TO HEALTH UNITS IN MUNICIPALITIES FOR PREVENTIVE DENTAL CARE, AND TO DENTISTS IN UNDERSERVED AREAS OF THE PROVINCE. DEAL WITH ALL MINISTRY POLICY ABOUT DENTAL CARE. (SEE ALSO HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS, AND NUTRITION CONSULTANTS.) PUBLICATIONS.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE

PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

## DEPTH CHARTS

DEPTH CHARTS ,SEE MAPS

## DESIGN

248-3516

TC DESIGN SERVICES STRUCTURAL DESIGN SECTION PREPARES CONTRACT DOCUMENTS FOR TENDERS FOR STRUCTURAL CAPITAL PROJECTS, PREPARES STRUCTURAL DESIGNS AND DRAWINGS AND ASSISTS OTHER TC BRANCHES WITH STRUCTURAL DESIGN, COSTING, ETC. WORKS CLOSELY WITH RESEARCH AND DEVELOPMENT TO IMPROVE DESIGN PROCESS AND STRUCTURAL WORK.

248-3723

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT, LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

248-3791

TC SYSTEMS DESIGN BR IS RESPONSIBLE FOR THE DESIGN OF HIGHWAYS, INTERCHANGES AND ILLUMINATION, AND FOR EVALUATING BENEFITS OF NEW DESIGN PROPOSALS. PROCESSES ALL OF THE MINISTRY'S CAPITAL CONTRACT DOCUMENTS. ALSO DEVELOPS MINISTRY POLICY ON DRAINAGE. HAS DETAILED INFORMATION ON DESIGN REQUIREMENTS AND PROPOSAL OF TRANSPORTATION FACILITIES. CONTACT REGIONAL OFFICES.



965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

965-2108

GOVT SERV DESIGN SERVICES BR PROVIDES DESIGN AND CONSTRUCTION SERVICES FOR THE MAJOR CAPITAL PROJECTS AND ACCOMMODATION ALTERATIONS OF THE MINISTRY, INCLUDING PREPARATION OF DOCUMENTS AND INSPECTION OF WORK PERFORMED. ALSO PROVIDES TECHNICAL ASSISTANCE TO OTHER MINISTRIES IN PROBLEMS PERTAINING TO CONSTRUCTION, MAINTENANCE AND OPERATION OF BUILDINGS AND INSTITUTIONS.

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4871

SG OFFICE OF THE FIRE MARSHALL ASSISTS MUNICIPALITIES IN ESTABLISHING, IMPROVING AND TRAINING PERSONNEL FOR LOCAL FIRE DEPARTMENTS AND IN PROMOTING PUBLIC AWARENESS OF FIRE SAFETY. APPROVES DESIGNS FOR FIRE TRUCKS. DEVELOPS AND PUBLISHES THE ONTARIO BUILDING FIRE SAFETY DESIGN STANDARD AND APPLIES THE STANDARD IN APPROVING PLANS FOR SPECIFIC PUBLIC BUILDINGS. INVESTIGATES PRODUCTS PROVEN TO BE FIRE HAZARDS AND THE CAUSES OF INCENDIARY, LARGE LOSS AND FATAL FIRES AND GASEOUS EXPLOSIONS. CONTACT LOCAL FIRE DEPARTMENT RE FIRE FIGHTING AND PREVENTION. FILM LIBRARY. PUBLICATIONS.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO

INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6287

NR CONSERVATION AUTHORITIES BR ASSISTS LOCAL CONSERVATION AUTHORITIES WITH DESIGN, PLANNING AND OPERATIONAL ASSISTANCE AS WELL AS GRANTS FOR CAPITAL PROJECTS. DOES STUDIES AND REPORTS ON WATERSHEDS.

965-6513

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

#### DESIGN FOR DEVELOPMENT

965-5451

TE&IA REGIONAL PLANNING BR PREPARES COMPREHENSIVE PLANS FOR THE ECONOMIC DEVELOPMENT OF ONTARIO REGIONS IN CONSULTATION WITH AFFECTED MUNICIPALITIES AND LOCAL GOVERNMENTS. COORDINATES REGIONAL PLANNING IMPLEMENTATION. RESEARCHES AND PUBLISHES DESIGN FOR DEVELOPMENT SERIES. PUBLICATIONS.

#### DETENTION CENTRES

DETENTION CENTRES, SEE CORRECTIONAL INSTITUTIONS

#### DEVELOPERS

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR

A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

#### **DEVELOPMENT THROUGH ADVENTURE**

**965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **DIAL-A-BUS**

**248-3621**

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

#### **DIESEL FUEL**

**965-6352**

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

#### **DIPLOMATS**

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

## DISABILITY

226-2700

EDUC TEACHERS SUPERANNUATION COMMISSION PROVIDES PENSIONS FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1511

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES , AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES , AND COMMERCIAL DRIVING INSTRUCTORS LICENCES . IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

965-2097

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

965-2363

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS



WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

965-6130

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICE MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

965-8470

GUARANTEED ANNUAL INCOME SYSTEM (G A I N S) WAS INTRODUCED IN JULY 1974 TO ENSURE THAT QUALIFIED ONTARIO RESIDENTS WHO ARE SENIOR CITIZENS, BLIND OR DISABLED, RECEIVE A GUARANTEED ANNUAL INCOME. EFFECTIVE SEPTEMBER 1, 1974 APPROVED DRUGS PRESCRIBED BY A DOCTOR OR A DENTIST ARE AVAILABLE, FREE OF CHARGE, TO THOSE QUALIFYING FOR G A I N S BENEFIT, FAMILY BENEFITS OR THE FEDERAL GUARANTEED ANNUAL INCOME SUPPLEMENT. DRUG CARDS ARE MAILED AUTOMATICALLY WITHOUT HAVING TO APPLY FOR THEM. FOR FURTHER INFO CALL 965-8470 IN METRO TORONTO. ELSEWHERE DIAL 0 AND ASK FOR ZENITH-2000.

DISASTER

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM (O A S I S). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF

EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

#### **DISCLOSURE**

**965-6477**

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-6550**

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS, PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (B).

#### **DISCRIMINATION**

**965-1537**

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

**965-6841**

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **DISEASES**

**248-3161**

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT

THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2301

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

965-4058

HEALTH COMMUNITY HEALTH PROTECTION BR (A) VENEREAL DISEASE ( V D ) SPECIAL CLINICS FOR THE DIAGNOSIS AND TREATMENT OF V D ARE LOCATED THROUGHOUT THE PROVINCE. PROVIDES ADVICE TO PHYSICIANS RE MANAGEMENT OF V D CASES AND EDUCATES PUBLIC ON ALL ASPECTS OF VENEREAL DISEASES. CONTACT LOCAL PUBLIC HEALTH UNIT. (SEE ALSO COMMUNITY HEALTH PROTECTION BR B, C, D, E, F AND G.) PUBLICATIONS.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS,

BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

#### DISTRICT HEALTH COUNCILS

965-8059

HEALTH AREA PLANNING COORDINATORS ASSIST DISTRICT HEALTH COUNCILS AND MUNICIPALITIES TO PLAN AND TO COORDINATE LOCAL PUBLIC HEALTH SERVICES IN CONJUNCTION WITH MINISTRY GOALS. PROVIDE INFORMATION AND CONSULTING SERVICES TO CLIENTS AND ACT AS CONTACT FOR OTHER MINISTRY SERVICES. PUBLICATIONS.

965-8070



HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

## DIVORCES

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

965-4118

AG CROWN LAW OFFICE PROVIDES LEGAL COUNSEL TO REPRESENT THE INTERESTS OF ONTARIO BEFORE A COURT OF LAW IN ALL CIVIL AND CONSTITUTIONAL MATTERS INCLUDING THE CONDUCT OF TRIALS AND APPEAL. ALSO ASSISTS ALL GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES BY PRODUCING LEGAL OPINIONS AND ADVICE ON CONSTITUTIONALITY AND LEGALITY OF ADMINISTRATIVE ACTS. THIS OFFICE IS ALSO THE QUEEN'S PROCTOR IN DIVORCE CASES. ALL QUESTIONS ABOUT DIVORCES SHOULD BE REFERRED TO A LAWYER.

965-6130

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICE MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

## DOCKS

965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

## DOCTORS

248-3161

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT

THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

#### **DOG POUNDS**

DOG POUNDS , SEE POUNDS

#### **DRAINAGE**

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

248-3791

TC SYSTEMS DESIGN BR IS RESPONSIBLE FOR THE DESIGN OF HIGHWAYS, INTERCHANGES AND ILLUMINATION, AND FOR EVALUATING BENEFITS OF NEW DESIGN PROPOSALS. PROCESSES ALL OF THE MINISTRY'S CAPITAL CONTRACT DOCUMENTS. ALSO DEVELOPS MINISTRY POLICY ON DRAINAGE. HAS DETAILED INFORMATION ON DESIGN REQUIREMENTS AND PROPOSAL OF TRANSPORTATION FACILITIES. CONTACT REGIONAL OFFICES.

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

#### **DRAINAGE BASINS**

DRAINAGE BASINS , SEE BASINS

#### **DRAINAGE TILE**

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

#### **DRAMA**

DRAMA , SEE LEISURE EDUCATION

#### **DRINKING WATER**

DRINKING WATER , SEE WATER

#### **DRIVERS**

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

965-1511

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES , AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE

LICENCES , AND COMMERCIAL DRIVING INSTRUCTORS LICENCES .  
IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE  
IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE  
NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE.  
PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY  
PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE:  
NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY  
FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY,  
DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PRO-  
GRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING.  
PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS  
LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES  
ISSUING OFFICES. PUBLICATIONS.

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO  
OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS.  
RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTER-  
VIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES  
AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETER-  
MINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE.  
MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE.  
PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT  
CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES  
NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

965-6701

CCR MOTOR VEHICLE ACCIDENT CLAIMS FUND ( M V A C )  
COMPENSATES ACCIDENT VICTIMS OF UNINSURED MOTORISTS OR  
DRIVERS BY ADMINISTERING THE MOTOR VEHICLES ACCIDENT CLAIMS  
ACT. PUBLICATIONS.

965-7143

TC DRIVER LICENSING OFFICE ISSUES AN APPROPRIATE  
DRIVERS LICENCE TO ALL ELIGIBLE APPLICANTS IN ONTARIO,  
INCLUDING LEARNERS PERMITS, RENEWALS, REPLACEMENTS AND  
CORRECTIONS OF LICENCES. COLLECTS AND REFUNDS APPROPRIATE  
FEES TO DRIVERS. CONTACT REGIONAL TC OFFICE. PUBLICATIONS.

#### DRIVE-IN THEATRES

421-2462

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY  
IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER  
FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO  
THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PRO-  
JECTORS AND FILMS. ALSO EXAMINES AND LICENSES



PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

## **DRIVING INSTRUCTORS**

**965-1511**

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES, AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES, AND COMMERCIAL DRIVING INSTRUCTORS LICENCES. IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

## **DRUGS**

**595-6100**

HEALTH ADDICTION RESEARCH FOUNDATION (A R F) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

**965-4094**

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

**965-5107**

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-5614**

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR IN-

VESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS

965-8470

GUARANTEED ANNUAL INCOME SYSTEM (G A I N S) WAS INTRODUCED IN JULY 1974 TO ENSURE THAT QUALIFIED ONTARIO RESIDENTS WHO ARE SENIOR CITIZENS, BLIND OR DISABLED, RECEIVE A GUARANTEED ANNUAL INCOME. EFFECTIVE SEPTEMBER 1, 1974 APPROVED DRUGS PRESCRIBED BY A DOCTOR OR A DENTIST ARE AVAILABLE, FREE OF CHARGE, TO THOSE QUALIFYING FOR G A I N S BENEFIT, FAMILY BENEFITS OR THE FEDERAL GUARANTEED ANNUAL INCOME SUPPLEMENT. DRUG CARDS ARE MAILED AUTOMATICALLY WITHOUT HAVING TO APPLY FOR THEM. FOR FURTHER INFO CALL 965-8470 IN METRO TORONTO. ELSEWHERE DIAL 0 AND ASK FOR ZENITH-2000.

#### **DRUG ABUSERS**

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING, CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **DRUG ADDICTS**

595-6100

HEALTH ADDICTION RESEARCH FOUNDATION (A R F) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION

IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

#### **DUTY-FREE STORES**

965-4911

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIRPORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

#### **EASEMENTS**

EASEMENTS, SEE ALSO RIGHTS-OF-WAY

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

#### **EASTERN ONTARIO**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM,

SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION  
UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF  
STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED.  
PUBLICATIONS.

965-4622

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND  
AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

## ECOLOGY

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND  
DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR  
RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND  
MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING.  
SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS  
AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES  
IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER  
OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G.  
C O R D S , T O R P S , C O J F R C , O R C O L AND  
A R D A . PUBLICATIONS.

832-2261

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO,  
RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO  
UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES,  
PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS  
ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES.  
CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2899

NR LAND USE COORDINATION BR ESTABLISHES METHODS AND  
PROCEDURES TO COORDINATE PLANNING FOR THE USE OF  
CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY  
OTHER MINISTRIES. ASSISTS IN PREPARATION OF  
REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS  
PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT  
REGIONAL OFFICE. PUBLICATIONS.

## ECONOMIC

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES



AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2999

TE&IA POLICY PLANNING BR RESEARCHES AND ADVISES ON MEDIUM AND LONG-TERM SOCIO-ECONOMIC POLICIES AND STRATEGIES. PROVIDES RESEARCH SUPPORT TO THE PREMIER'S JOINT COMMITTEE ON ECONOMIC POLICY. STUDIES FOREIGN OWNERSHIP, FOREIGN TRADE POLICY, COMPETITION ACT, NATIONAL HOUSING ACT AMENDMENTS.

965-4315

TE&IA ONTARIO ECONOMIC COUNCIL IS AN ADVISORY GROUP REPORTING TO THE GOVERNMENT ON A WIDE RANGE OF ECONOMIC AND OTHER MATTERS, E.G. FORESTRY POLICY, REFORM OF GOVERNMENT, POVERTY, LAND USE PLANNING, MUNICIPAL REFORM AND URBAN WASTE DISPOSAL. THE ONTARIO ECONOMIC COUNCIL COORDINATES ITS WORK WITH THE ECONOMIC COUNCIL OF CANADA AND GOVERNMENT MINISTRIES. THE O E C PUBLISHES AN INDEX OF THEIR RESEARCH PROJECTS AND THE PROJECTS OF OTHER ONTARIO MEMBERS OF INDUSTRY. PUBLICATIONS.

965-5451

TE&IA REGIONAL PLANNING BR PREPARES COMPREHENSIVE PLANS FOR THE ECONOMIC DEVELOPMENT OF ONTARIO REGIONS IN CONSULTATION WITH AFFECTED MUNICIPALITIES AND LOCAL GOVERNMENTS. COORDINATES REGIONAL PLANNING IMPLEMENTATION. RESEARCHES AND PUBLISHES DESIGN FOR DEVELOPMENT SERIES. PUBLICATIONS.

965-5454

TE&IA ECONOMIC ANALYSIS BR MONITORS AND FORECASTS ECONOMIC AND SOCIAL DEVELOPMENTS IN ONTARIO, CANADA AND ELSEWHERE. PROVIDES PROVINCIAL GOVERNMENT WITH CONSULTATIVE SERVICES ON SHORT-TERM CONSEQUENCES FOR ONTARIO OF PROPOSALS FROM GOVERNMENT AND PUBLIC. PUBLISHES CERTAIN ONTARIO ECONOMICS

AND STATISTICS REVIEWS. PUBLICATIONS.

## ECONOMIC RESEARCH

965-4801

TE&IA ECONOMETRIC RESEARCH BR DOES LONG-TERM ECONOMIC RESEARCH FOR THE PROVINCE. CONSULTS WITH AND ADVISES FEDERAL GOVERNMENT AND ONTARIO UNIVERSITIES ECONOMIC RESEARCH TEAMS ON LONG-TERM STUDIES, ECONOMETRIC MODELS, INPUT/OUTPUT ANALYSIS, ETC.

## EDUCATION

362-3411

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

429-4100

CU ONTARIO SCIENCE CENTRE CONDUCTS A VARIED PROGRAM OF EDUCATION IN THE ORIGINS AND DEVELOPMENT OF SCIENCE AND TECHNOLOGY AND IN ONTARIO'S ROLE IN THIS PROGRESS. LOCATED AT DON MILLS AND EGLINTON AVE. IN SCARBOROUGH, THE ONTARIO SCIENCE CENTRE IS OPEN TO THE PUBLIC DAILY AND OFFERS TOURS TO SCHOOL CLASSES. PUBLICATIONS.

965-1341

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION

PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-2199

EDUC COUNCIL ON FRENCH LANGUAGE SCHOOLS ENSURES THE CONTINUING DEVELOPMENT OF A FIRST RATE FRENCH LANGUAGE EDUCATION IN ONTARIO AND MAKES RECOMMENDATIONS ABOUT ANY ASPECT OF EDUCATION FOR FRANCO-ONTARIANS. THE COUNCIL IS NOT INVOLVED IN DEVELOPING COURSES IN FRENCH AS A SECOND LANGUAGE.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

965-4283

CORR SERV TEMPORARY ABSENCE BR OPERATES THE ( T A P ) TEMPORARY ABSENCE PROGRAM WHICH ALLOWS INMATES OF CORRECTIONAL INSTITUTIONS TO CONTINUE THEIR EDUCATION OR

THEIR JOBS IN THE COMMUNITY WHILE RESIDING IN INSTITUTIONS TO SERVE THEIR SENTENCES. THE PROGRAM IS ALSO USED TO ENABLE THE OFFENDER TO VISIT HIS HOME IN TIMES OF FAMILY CRISIS OR EMERGENCY, OR TO ATTEND A HOSPITAL FOR TREATMENT. CONTACT REGIONAL INSTITUTION. PUBLICATIONS.

965-4783

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLE VILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-5384

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE.



ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

965-6382

CU UNIVERSITY AFFAIRS DIV IS RESPONSIBLE FOR PLANNING AND COORDINATION OF THE UNIVERSITY SYSTEM, FOR TECHNICAL POLICY WITH RESPECT TO UNIVERSITIES, AND FOR UNIVERSITY-GOVERNMENT RELATIONS IN GENERAL. DEALS WITH INQUIRIES ABOUT ADMISSIONS POLICY, EDUCATION AND MANPOWER PLANNING.

965-6477

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **EDUCATIONAL RESEARCH**

965-2636

EDUC PLANNING AND RESEARCH BR DISSEMINATES EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141).

**EDUC COMMUNICATION SERVICES BR****965-6407**

EDUC COMMUNICATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF EDUCATION. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**EDUC COUNCIL ON FRENCH LANGUAGE SCHOOLS****965-2199**

EDUC COUNCIL ON FRENCH LANGUAGE SCHOOLS ENSURES THE CONTINUING DEVELOPMENT OF A FIRST RATE FRENCH LANGUAGE EDUCATION IN ONTARIO AND MAKES RECOMMENDATIONS ABOUT ANY ASPECT OF EDUCATION FOR FRANCO-ONTARIANS. THE COUNCIL IS NOT INVOLVED IN DEVELOPING COURSES IN FRENCH AS A SECOND LANGUAGE.

**EDUC CURRICULUM DEVELOPMENT BR****965-5982**

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

**EDUC CURRICULUM SERVICES BR****965-1068**

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

**EDUC EDUCATION RECORDS BR****965-1356**

EDUC EDUCATION RECORDS BR REVIEWS SCHOOL DOCUMENTS OF IMMIGRANTS TO DETERMINE EQUIVALENT EDUCATIONAL LEVEL IN ONTARIO.

**965-2609**

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

**965-5384**

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF

STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

**UC EDUC EXCHANGE & SPECIAL PROJECTS BR 965-5635**  
EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP ( O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

**UC FINANCIAL MANAGEMENT BR 965-2611**  
EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

**UC INTERNAL AUDIT 965-5833**  
EDUC INTERNAL AUDIT IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

**UC LEGISLATION BR 965-5427**  
EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

**UC MANAGEMENT SERVICES BR 965-2308**  
EDUC MANAGEMENT SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

**UC PERSONNEL BR 965-2222**  
EDUC PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE

MINISTRY OF EDUCATION. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**EDUC PLANNING AND RESEARCH BR 965-2636**

EDUC PLANNING AND RESEARCH BR DISSEMINATES EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141).

**EDUC SPECIAL EDUCATION BR 965-5372**

EDUC PROVINCIAL SCHOOLS BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

**EDUC SCHOOL BUSINESS & FINANCE BR 965-2947**

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

**EDUC SUPERVISORY SERVICES BR 965-2228**

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

**EDUC TEACHERS SUPERANNUATION COMMISSION 226-2700**

FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

**EDUC TEACHER EDUC CERTIFICATION BR 965-1341**

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES,



INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

#### **FLUENTS**

EFFLUENTS , SEE WASTE

#### **DERLY**

ELDERLY, SEE SENIOR CITIZENS

#### **ECTIONS**

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-3514

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

965-6831

ONTARIO ELECTION OFFICE SUPERVISES ALL ONTARIO PROVINCIAL GOVERNMENT ELECTIONS INCLUDING GENERAL ELECTIONS, BY-ELECTIONS AND VOTES UNDER THE LIQUOR LICENCE ACT. THE ELECTION OFFICE CAN ANSWER INQUIRIES ABOUT RIDING BOUNDARIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT (M P P ). FOR INFORMATION ON MUNICIPAL AND LOCAL SPECIAL PURPOSE BODY ELECTIONS , CALL TE&IA ADVISORY SERVICES BR AT 965-3514.

#### **ELECTION OFFICE**

965-6831

ONTARIO ELECTION OFFICE SUPERVISES ALL ONTARIO PROVINCIAL GOVERNMENT ELECTIONS INCLUDING GENERAL ELECTIONS, BY-ELECTIONS AND VOTES UNDER THE LIQUOR LICENCE ACT. THE ELECTION OFFICE CAN ANSWER INQUIRIES ABOUT RIDING BOUNDARIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT (M P P ). FOR INFORMATION ON MUNICIPAL AND LOCAL SPECIAL PURPOSE BODY

ELECTIONS , CALL TELIA ADVISORY SERVICES BR AT 965-3514.

#### **ELEMENTARY SCHOOL**

**965-1068**

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

**965-2609**

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

**965-2947**

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

#### **ELEVATING DEVICES**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

**965-4150**

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

#### **EMBALMERS**

**965-6611**

CCR CEMETERIES BR APPROVES PLANS OF CEMETERY AREA, RULES AND REGULATIONS, DEED FORMS AND TARIFF OF RATES FOR CEMETERIES, BURIAL GROUNDS, CHURCH YARDS, MAUSOLEA, CREMATORIA, COLUMBARIA AND URN GARDENS. THE BRANCH ALSO ANSWERS INQUIRIES AND INVESTIGATES COMPLAINTS ABOUT CEMETERIES.

CONTACT REGIONAL OFFICE.

FOR INQUIRIES ABOUT FUNERAL DIRECTORS AND EMBALMERS, CALL THE BOARD OF ADMINISTRATION UNDER THE EMBALMERS AND FUNERAL DIRECTORS ACT, 863 BAY STREET, TORONTO, 921-5164.

## EMERGENCY

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

965-4283

CORR SERV TEMPORARY ABSENCE BR OPERATES THE ( T A P ) TEMPORARY ABSENCE PROGRAM WHICH ALLOWS INMATES OF CORRECTIONAL INSTITUTIONS TO CONTINUE THEIR EDUCATION OR THEIR JOBS IN THE COMMUNITY WHILE RESIDING IN INSTITUTIONS TO SERVE THEIR SENTENCES. THE PROGRAM IS ALSO USED TO ENABLE THE OFFENDER TO VISIT HIS HOME IN TIMES OF FAMILY CRISIS OR EMERGENCY, OR TO ATTEND A HOSPITAL FOR TREATMENT. CONTACT REGIONAL INSTITUTION. PUBLICATIONS.

965-4386

SG EMERGENCY MEASURES BR IS CONCERNED WITH THE PRODUCTION OF PLANS IN ALL MUNICIPALITIES FOR THE EFFECTIVE COORDINATION OF AVAILABLE RESOURCES TO MEET PEACETIME EMERGENCIES, AND WITH IMPROVED ARRANGEMENTS FOR PROVINCIAL RESPONSE TO PEACETIME EMERGENCY SITUATIONS. IS ALSO CONCERNED WITH MEETING ANY WARTIME EMERGENCY. CONTACT LOCAL EMERGENCY MEASURES ORGANIZATION ( E M O ). THESE ORGANIZATIONS ARE SUPERVISED AND SUPPORTED FINANCIALLY BY THE EMERGENCY MEASURES BRANCH. PUBLICATIONS.

965-4891

CSS SOLDIERS AID COMMISSION PROVIDES EMERGENCY WELFARE ASSISTANCE TO ELIGIBLE WAR VETERANS AND/OR DEPENDENTS WHO ARE IN NEED. ADMINISTERS TRUST FUNDS ACCRUING FROM BEQUESTS. CONTACT COMMISSION OR CLOSEST BRANCH OF DEPT.OF VETERANS' AFFAIRS ( D.V.A. ) OR ROYAL CANADIAN LEGION.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED

SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

248-3937

ENV POLLUTION CONTROL BR (C) COORDINATION & RESEARCH GROUP PROVIDES RESEARCH & TECHNICAL SUPPORT TO RESOLVE PROBLEMS, ASSIST PLANNING, ASSESS & PROMOTE NEW TECHNOLOGY, AND TO ENSURE DISSEMINATION OF TECHNICAL INFORMATION AND FINDINGS. CONTINGENCY CONTROL SECTION (965-1491) PROMOTES THE ORGANIZATION & PLANNING BY INDUSTRIES, MUNICIPALITIES, AND FEDERAL AND PROVINCIAL AGENCIES TO CONTROL AND COPE WITH EMERGENCY SPILLS OF CONTAMINANTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (B).

#### **EMERGENCY MEASURES ORGANIZATION**

965-4386

SG EMERGENCY MEASURES BR IS CONCERNED WITH THE PRODUCTION OF PLANS IN ALL MUNICIPALITIES FOR THE EFFECTIVE COORDINATION OF AVAILABLE RESOURCES TO MEET PEACETIME EMERGENCIES, AND WITH IMPROVED ARRANGEMENTS FOR PROVINCIAL RESPONSE TO PEACETIME EMERGENCY SITUATIONS. IS ALSO CONCERNED WITH MEETING ANY WARTIME EMERGENCY. CONTACT LOCAL EMERGENCY MEASURES ORGANIZATION ( E M O ). THESE ORGANIZATIONS ARE SUPERVISED AND SUPPORTED FINANCIALLY BY THE EMERGENCY MEASURES BRANCH. PUBLICATIONS.

#### **EMISSIONS**

EMISSIONS , SEE POLLUTION

#### **EMOTIONALLY DISTURBED**

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **EMPLOYEES**

EMPLOYEES, SEE ALSO LABOUR

965-8500



LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1401

CSC SYSTEMS AND PROCEDURES BR COLLECTS AND STORES INFORMATION ON THE NUMBER OF EMPLOYEES IN THE ONTARIO PUBLIC SERVICE, THEIR EMPLOYMENT HISTORY AND CLASSIFICATION, FOR INTERNAL USE ONLY. PUBLICATIONS.

965-1438

CSC GENERAL SERVICES BR IN ITS STAFF TRAINING AND DEVELOPMENT SECTION IDENTIFIES TRAINING AND DEVELOPMENT NEEDS OF EMPLOYEES IN THE PROVINCIAL GOVERNMENT, DEVELOPS APPROPRIATE LEARNING EXPERIENCES TO MEET THESE NEEDS, AND EVALUATES THE EFFECTIVENESS OF THIS TRAINING.

965-1455

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

965-1463

CSC PERSONNEL POLICY STAFFING BR DEVELOPS POLICIES AND GUIDELINES ON STAFFING FUNCTION OF PERSONNEL MANAGEMENT, WHICH AFFECTS RECRUITMENT, TRAINING, CAREER PLANNING AND APPRAISAL OF EMPLOYEES. THIS ALSO INCLUDES PLANNING FOR CHANGES IN STAFF NEEDS AND IN EMPLOYEE EXPECTATIONS.

965-1483

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH

EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-2097

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

965-2961

CCR THE PENSION COMMISSION OF ONTARIO ADMINISTERS THE PENSION BENEFITS ACT, WHICH INCLUDES THE REGISTRATION OF ALL PENSION PLANS COVERING EMPLOYEES IN ONTARIO. ALSO SEEKS TO IMPROVE THE QUALITY AND THE ADMINISTRATION OF PENSIONS.

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS,

ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5669

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

965-5761

CSC GENERAL SERVICES BR ADMINISTERS THE QUARTER CENTURY CLUB FOR GOVERNMENT EMPLOYEES WITH TWENTY-FIVE YEARS OF SERVICE. THE CLUB ORGANIZES BANQUETS ACROSS THE PROVINCE AND PROVIDES PINS FOR NEW MEMBERS. OTHER DUTIES INVOLVE BOOKKEEPING FOR THE BRANCH, HOSTING CANADA WIDE SEMINARS HELD IN TORONTO, AND INVOLVEMENT IN OTHER ACTIVITIES AS REQUIRED BY THE CIVIL SERVICE COMMISSION.

965-5814

OPP REGISTRAR OF PRIVATE INVESTIGATORS & SECURITY GUARDS INVESTIGATES AND APPROVES THE LICENSING OF AGENCIES FOR PROVIDING THE SERVICES OF PRIVATE INVESTIGATORS AND SECURITY GUARDS. LICENSES AGENCY EMPLOYEES TO ACT AS PRIVATE INVESTIGATORS OR SECURITY GUARDS. PUBLICATIONS.

965-6489

CSC GENERAL SERVICES BR THROUGH ITS COMMUNITY LIAISON SEC-

TION ASSISTS LOCAL COMMUNITY FUNDS, SUCH AS THE UNITED WAY, BY ORGANIZING THE VOLUNTARY CONTRIBUTIONS OF ONTARIO GOVERNMENT EMPLOYEES. PAYROLL DEDUCTIONS ARE MADE AND DONATED TO THE APPROPRIATE FUND.

965-7161

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **EMPLOYEES' GROUP INSURANCE**

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

#### **EMPLOYEE BENEFITS**

965-2002

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE



GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

## EMPLOYERS

482-1111

HEALTH ENROLMENT SERVICES BR ENROLLS ALL PERSONS ELIGIBLE FOR THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ), MAINTAINS RECORDS AND ANSWERS ALL QUESTIONS RE ENROLMENT AND ENSURED STATUS. IMMIGRANTS RECEIVE HEALTH INSURANCE COVERAGE FROM DATE OF APPLICATION PROVIDED THEY APPLY WITHIN 90 DAYS OF LANDING IN ONTARIO. ALSO PROVIDES SERVICE TO EMPLOYERS IN ADMINISTRATION OF THEIR INSURED GROUPS. PUBLICATIONS.

965-1641

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-3303

LABOUR EMPLOYMENT ADJUSTMENT SERVICE PROVIDES CONSULTATION AND LIAISON FOR LABOUR AND EMPLOYERS TO HELP THEM COPE WITH THE EFFECTS ON EMPLOYMENT OF TECHNOLOGICAL AND ECONOMIC CHANGE. ALSO HELPS THEM TO MAKE USE OF PUBLIC AND PRIVATE SECTOR PROGRAMS WHEN FACED WITH POTENTIAL UNEMPLOYMENT PROBLEMS.

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS

965-5669

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

## EMPLOYMENT

965-1401

CSC SYSTEMS AND PROCEDURES BR COLLECTS AND STORES INFORMATION ON THE NUMBER OF EMPLOYEES IN THE ONTARIO PUBLIC SERVICE, THEIR EMPLOYMENT HISTORY AND CLASSIFICATION, FOR INTERNAL USE ONLY. PUBLICATIONS.

965-1537

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-3303

LABOUR EMPLOYMENT ADJUSTMENT SERVICE PROVIDES CONSULTATION AND LIAISON FOR LABOUR AND EMPLOYERS TO HELP THEM COPE WITH THE EFFECTS ON EMPLOYMENT OF TECHNOLOGICAL AND ECONOMIC CHANGE. ALSO HELPS THEM TO MAKE USE OF PUBLIC AND PRIVATE SECTOR PROGRAMS WHEN FACED WITH POTENTIAL UNEMPLOYMENT PROBLEMS.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

965-3540

YOUTH SECRETARIAT RESEARCHES INFORMATION AND ADVISES THE ONTARIO GOVERNMENT AND MINISTRIES ON POLICIES AND PROGRAMS INVOLVING YOUTH (PERSONS APPROXIMATELY 14 - 25 YEARS). THE SECRETARIAT COORDINATES GOVERNMENT PROGRAMS INVOLVING YOUTH, E.G. SUMMER EMPLOYMENT FOR STUDENTS. THEY ALSO OFFER AN INFORMATION SERVICE ON GOVERNMENT YOUTH SERVICES.

965-4660

OPP CAREER MANAGEMENT BR RECRUITS AND RETAINS COMPETENT UNIFORMED STAFF FOR EMPLOYMENT IN THE ONTARIO PROVINCIAL POLICE.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INTENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6081

CSC GENERAL SERVICES BR THROUGH ITS EMPLOYMENT SERVICES PROGRAM PROVIDES WORK, RECRUITMENT AND INTERVIEW SERVICES FOR MINISTRIES WITH JOB VACANCIES.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION A



SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

965-6841

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7688

CSC GENERAL SERVICES BR THROUGH ITS TEMPORARY EMPLOYMENT PROGRAM RECRUITS AND MAINTAINS A STAFF TO FILL TEMPORARY POSITIONS IN THE GOVERNMENT.

#### **EMPLOYMENT AGENCIES**

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **ENERGY**

965-2851

THE ONTARIO ENERGY BOARD REGULATES RATES OF ONTARIO NATURAL GAS COMPANIES AND CERTAIN ASPECTS OF THEIR OPERATION AND EXPANSION AS WELL AS CERTAIN ASPECTS OF OIL PRODUCTION AND TRANSMISSION IN ONTARIO. REVIEWS RATES OF ONTARIO HYDRO IN PUBLIC HEARINGS. REPORTS TO THE LEGISLATURE THROUGH THE MINISTER OF ENERGY.

965-6251

ENERGY. THE MINISTRY OF ENERGY IS RESPONSIBLE FOR SECURING A SUPPLY OF ENERGY FOR ONTARIO COMMENSURATE WITH THE NEEDS OF THE PROVINCE, ENCOURAGING EFFICIENT PRODUCTION AND MODERATE USE OF ENERGY RESOURCES, MINIMIZING ANY DETRIMENTAL EFFECTS ON THE ENVIRONMENT WHICH MIGHT RESULT FROM ENERGY PRODUCTION OR UTILIZATION. THE MINISTER OF ENERGY ALSO REPORTS TO THE LEGISLATURE FOR ONTARIO HYDRO AND FOR THE ONTARIO ENERGY BOARD.

#### ENGLISH

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-2609

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

965-3865

CSC COORDINATOR ON BILINGUALISM COORDINATES THE GOVERNMENT'S POLICY ON BILINGUAL I.E. ENGLISH AND FRENCH-LANGUAGE SERVICES TO THE PUBLIC.

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN

STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

965-6989

TE&IA FED INTERPROV AFFAIRS BR COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN FEDERAL-PROVINCIAL PROGRAMS WITH OTHER PROVINCES AND THE FEDERAL GOVERNMENT. PREPARES MONTHLY ENGLISH TRANSLATIONS OF SELECTED CANADIAN FRENCH LANGUAGE PRESS ARTICLES ON MAJOR INTERGOVERNMENTAL ISSUES, FOR USE IN GOVERNMENT AND LIBRARIES.

## **NUMERATION**

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

## **ENVIRONMENT**

ENVIRONMENT, SEE ALSO ENV + BRANCH NAME

248-3355

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES

AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

248-3881

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

965-4061

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

965-6251

ENERGY. THE MINISTRY OF ENERGY IS RESPONSIBLE FOR SECURING A SUPPLY OF ENERGY FOR ONTARIO COMMENSURATE WITH THE NEEDS OF THE PROVINCE, ENCOURAGING EFFICIENT PRODUCTION AND



MODERATE USE OF ENERGY RESOURCES, MINIMIZING ANY DETRIMENTAL EFFECTS ON THE ENVIRONMENT WHICH MIGHT RESULT FROM ENERGY PRODUCTION OR UTILIZATION. THE MINISTER OF ENERGY ALSO REPORTS TO THE LEGISLATURE FOR ONTARIO HYDRO AND FOR THE ONTARIO ENERGY BOARD.

#### **ENVIRONMENTAL RESEARCH**

**965-5778**

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-7048**

ENV PESTICIDES ADVISORY COMMITTEE REVIEWS PROBLEMS ABOUT PESTICIDES. ADVISES ON ENVIRONMENTAL RESEARCH GRANTS AND EVALUATES RESULTS. COORDINATES PESTICIDE PROBLEMS. CLASSIFIES ALL PESTICIDES PREVIOUS TO THEIR MARKETING IN ONTARIO. THE ONTARIO GOVERNMENT BOOKSTORE (965-2054) HAS ALL GOVERNMENT PUBLICATIONS ON PESTICIDES. FOR PESTICIDE VENDORS AND EXTERMINATORS LICENCE CONTACT ENV POLLUTION CONTROL PLANNING BR, PESTICIDES CONTROL SERVICE, PHONE: 965-2401.

#### **IV ADMIN SERVICES BR**

**965-6961**

ENV ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### **IV AIR RESOURCES BR**

**965-5778**

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **V ENVIRONMENTAL APPROVALS BR**

**965-6346**

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE

PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS

**ENV ENVIRONMENTAL HEARING BOARD 965-2531**

ENV ENVIRONMENTAL HEARING BOARD HOLDS PUBLIC HEARINGS WITH RESPECT TO THE ESTABLISHMENT OF SEWAGE WORKS OR WASTE DISPOSAL SITES IN MUNICIPALITIES OR THE EXTENSION OF EXISTING FACILITIES FROM ONE MUNICIPALITY TO ANOTHER.

**ENV FINANCIAL SERVICES BR 965-6981**

ENV FINANCIAL SERVICES BR ADMINISTERS THE DISTRIBUTION OF GRANTS UNDER THE POLLUTION ABATEMENT INCENTIVE ACT, 1970. ENSURES THAT THE TREATMENT PROCESS AND EQUIPMENT ARE ELIGIBLE FOR A GRANT UNDER THE ACT. ALSO SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT AND ACCOUNTING SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT AND ACCOUNTING.

**ENV INFORMATION SERVICES BR 965-1658**

ENV INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**ENV INTERNAL AUDIT BR 965-6978**

ENV INTERNAL AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

**ENV LABORATORY SERVICES BR 248-3015**

ENV LABORATORY SERVICES BR PROVIDES ANALYTICAL SUPPORT FOR OTHER BRANCHES OF THE MINISTRY IN THEIR POLLUTION CONTROL PROGRAMS. UPDATES ANALYTICAL METHODS & DEVELOPS PROCEDURES FOR MEASURING NEW ENVIRONMENTAL POLLUTANTS. REGIONAL LABORATORIES PROVIDE BACTERIOLOGY, CHEMISTRY & AIR QUALITY EXPERTISE. REPRESENTS THE MINISTRY IN INT'L. JOINT COMMISSION ( I J C ) STUDIES SET UP TO EXAMINE THE QUALITY OF THE GREAT LAKES. FOR INFORMATION ON THE I J C, WRITE TO THE CANADIAN SECTION, INTERNATIONAL JOINT COMMISSION, ROOM 851, BURNSIDE BLDG., 151 SLATER ST., OTTAWA, ONT. K1P 5H2.

**ENV LEGAL SERVICES BR 965-2684**

ENV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE

MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE FIRST ENTRY UNDER LEGAL SERVICES.

**ENV PERSONNEL BR**

**965-3389**

ENV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE FIRST ENTRY UNDER PERSONNEL.

**ENV PESTICIDES ADVISORY COMMITTEE**

**965-7048**

ENV PESTICIDES ADVISORY COMMITTEE REVIEWS PROBLEMS ABOUT PESTICIDES. ADVISES ON ENVIRONMENTAL RESEARCH GRANTS AND EVALUATES RESULTS. COORDINATES PESTICIDE PROBLEMS. CLASSIFIES ALL PESTICIDES PREVIOUS TO THEIR MARKETING IN ONTARIO. THE ONTARIO GOVERNMENT BOOKSTORE (965-2054) HAS ALL GOVERNMENT PUBLICATIONS ON PESTICIDES. FOR PESTICIDE VENDORS AND EXTERMINATORS LICENCE CONTACT ENV POLLUTION CONTROL PLANNING BR, PESTICIDES CONTROL SERVICE, PHONE: 965-2401.

**ENV POLLUTION CONTROL BR**

**248-3937**

ENV POLLUTION CONTROL BR (C) COORDINATION & RESEARCH GROUP PROVIDES RESEARCH & TECHNICAL SUPPORT TO RESOLVE PROBLEMS, ASSIST PLANNING, ASSESS & PROMOTE NEW TECHNOLOGY, AND TO ENSURE DISSEMINATION OF TECHNICAL INFORMATION AND FINDINGS. CONTINGENCY CONTROL SECTION (965-1491) PROMOTES THE ORGANIZATION & PLANNING BY INDUSTRIES, MUNICIPALITIES, AND FEDERAL AND PROVINCIAL AGENCIES TO CONTROL AND COPE WITH EMERGENCY SPILLS OF CONTAMINANTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (B).

**965-2401**

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

**965-6967**

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION).

INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

**ENV PROJECT COORDINATION BR**

**965-1296**

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

**ENV REGIONAL OPERATIONS**

**424-3000**

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

**424-3000**

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A)

**ENV SOLID WASTE TASK FORCE**

**965-3007**

ENV SOLID WASTE TASK FORCE MAKES RECOMMENDATIONS TO THE MINISTRY ABOUT THE TREATMENT OF SOLID WASTE, INCLUDING PROPOSALS FOR RECYCLING AND RECOVERY OF RESOURCES FROM GARBAGE, AND CONTROL OF BEVERAGE AND MILK PACKAGING.

**ENV TECHNICAL SERVICES BR**

**965-1491**

ENV TECHNICAL SERVICES BR ENSURES THAT CONSTRUCTION OF



SEWAGE AND WATER TREATMENT FACILITIES MEET MINISTRY REQUIREMENTS BY REVIEWING DESIGNS AND PROVIDING EQUIPMENT PERFORMANCE ANALYSIS AND MAINTENANCE INFORMATION. OPERATES MARINE DEEP WATER SAMPLING FLEET. PROVIDES TECHNICAL TRAINING OF MINISTRY AND MUNICIPALITIES' TREATMENT PLANT OPERATORS.

#### IV WATER RESOURCES BR

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-4590

ENV WATER RESOURCES BR PLANNING AND COORDINATION SECTION COORDINATES AND MAINTAINS WATER RESOURCES POLICY AND GUIDELINES. PLANS AND COORDINATES WATER RESOURCES SURVEYS AND RIVER BASIN WATER MANAGEMENT STUDIES. TO ACHIEVE DESIRABLE WATER QUALITY IN THE GREAT LAKES, COORDINATES GREAT LAKES SURVEY PROGRAMS SO THAT POLLUTION ABATEMENT AND REMEDIAL MEASURES ARE DETERMINED. CONTACT REGIONAL OFFICE.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-6141

ENV WATER RESOURCES BR DATA SYSTEMS AND ADMINISTRATION SECTION DESIGNS, DEVELOPS AND IMPLEMENTS SYSTEMS THAT STORE, RETRIEVE AND PROCESS DATA RELATED TO THE PROGRAMS OF THE BRANCH.

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICA-

TION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

## **ESCALATORS**

ESCALATORS , SEE ELEVATING DEVICES

## **ESCROW**

**965-6550**

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS, PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERING OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (B).

## **ESTATE TAX**

**965-1700**

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

## **ESTROGEN**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B)

## **ETHNIC GROUPS**

**965-2285**

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONT INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

## **ETIQUETTE**

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

## **EVIDENCE**

**965-2561**

SG CENTRE OF FORENSIC SCIENCES PREPARES LEGALLY ADMISSABLE EVIDENCE FOR LAW ENFORCEMENT OFFICERS, ATTORNEYS, CORONERS, ETC., BY MEANS OF SCIENTIFIC EXAMINATION OF PHYSICAL OBJECTS AND MATERIALS. PROVIDES EDUCATIONAL PROGRAMS AND MATERIALS FOR PERSONS AND AGENCIES USING FORENSIC SCIENCE SERVICES.

## **EXHIBITIONS**

**363-3485**

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

**928-3690**

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

**961-1660**

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS

( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING  
ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES  
GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR  
EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO  
BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS.  
ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING  
MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH  
ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND  
OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRI  
CULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE  
CANADIAN PLOWING COUNCIL.

965-4173

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOUR-  
AGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES  
AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES  
ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS  
AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PRO-  
VIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS,  
INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL  
CSS OFFICE.

## EXHIBITS

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE  
OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND  
FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECH-  
NIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE  
ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO  
HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS.  
OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE  
LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

965-6937

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUP-  
PLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A  
VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT  
MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING  
COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF  
OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT  
EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE  
PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT  
CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING  
ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

## EXPERIMENTAL SCHOOLS

965-5982



EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

## **EXPORTS**

**965-3560**

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHONE 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-4347**

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

## **EXPROPRIATION**

**248-3213**

TC RIGHT OF WAY BR IS RESPONSIBLE FOR THE POLICIES AND PRACTICES OF LAND ACQUISITION, EXPROPRIATION AND MANAGEMENT OF LAND NEEDED FOR MINISTRY USE. CONTACT REGIONAL OFFICE.

**965-1012**

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS, PHONE: 965-6027. PUBLICATIONS.

**965-2867**

AG BOARD OF NEGOTIATION MAY ACT AS A MEDIATOR TO NEGOTIATE A SETTLEMENT WHEN PROPERTY IS EXPROPRIATED AND NO AGREEMENT CAN BE REACHED ON COMPENSATION FOR THE EXPROPRIATION. EITHER THE PROPERTY OWNER OR EXPROPRIATING

AUTHORITY CAN REQUEST THE SERVICES OF THE BOARD.

#### **EXTENDED HEALTH CARE**

965-5081

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

965-5700

HEALTH INSURANCE CLAIMS BR PROCESSES CLAIMS UNDER THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ). ANSWERS GENERAL QUESTIONS ABOUT ENROLMENT IN O H I P , PREMIUM PAYMENTS, CLAIMS PAYMENTS AND EXTENDED HEALTH CARE BENEFITS CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **EXTERNAL ACTIVITIES**

EXTERNAL ACTIVITIES , SEE FEDERAL-PROVINCIAL , INTERPROVINCIAL , AND INTERNATIONAL

#### **EXTRA-PROVINCIAL LICENCES**

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION AND ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, AND APPLICATIONS FOR INCORPORATION OF NON-PROFIT CORPORATIONS AND COOPERATIVES AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

#### **FAMILY BENEFITS**

965-2363

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUAL TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

965-5088

CSS RESEARCH BR MAINTAINS STATISTICAL DATA ON FAMILY BENEFITS, GENERAL WELFARE ASSISTANCE, LABOUR FORCE AND UNEMPLOYMENT IN ONTARIO AND IN CANADA. PROVIDES SOCIAL AGENCIES UNDERTAKING RESEARCH PROJECTS WITH ASSISTANCE IN FORMULATING PROBLEMS AND METHODOLOGY. LIBRARY FACILITIES.

#### **FAMILY FINDER**

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### **FAMILY PLANNING**

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

#### **FARM**

AG & FOOD COLLEGES OF AGRICULTURE. COLLEGES OF AGRICULTURAL TECHNOLOGY OFFER COURSES IN FARM MANAGEMENT, PRODUCTION, TECHNOLOGY, HOME ECONOMICS, ANIMAL HEALTH, AND AGRICULTURAL BUSINESS MANAGEMENT AMONG OTHERS. ALSO CONDUCT AGRICULTURAL RESEARCH FOR THE MINISTRY. CONTACT COLLEGES FOR FURTHER INFORMATION: CENTRALIA COLLEGE IN HURON PARK (519-228-6691), RIDGETOWN COLLEGE IN RIDGETOWN (519-674-5456), KEMPTVILLE COLLEGE IN KEMPTVILLE (613-258-3411) AND NEW LISKEARD COLLEGE IN NEW LISKEARD (705-647-6701), UNIVERSITY OF GUELPH, IN GUELPH (519-824-4120). PUBLICATIONS.

965-1159

AG & FOOD ACCOUNTS BR BESIDES BEING RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTION, HANDLES GENERAL QUESTIONS ABOUT GRANTS UNDER THE FARM DEVELOPMENT PROGRAM.

965-1241

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1533

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECT ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND FARM PERMITS. CONTACT REGIONAL OFFICE.

965-2411

AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.



## **FARM PRODUCTS**

965-1058

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-2124

AG & FOOD FARM PRODUCTS MARKETING BOARD ADMINISTERS THE FARM PRODUCTS MARKETING ACT WHICH PROVIDES FOR THE REGULATION OF FORTY FOOD COMMODITIES REGULATED UNDER NINETEEN MARKETING PLANS. EACH MARKETING PLAN IS ADMINISTERED BY A PRODUCER MARKETING BOARD.

## **FEDERAL-PROVINCIAL**

965-2927

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

965-4746

TE&IA TAXATION AND FISCAL POLICY BR COORDINATES PREPARATION OF PROVINCIAL BUDGET. RESEARCHES AND DEVELOPS TAX AND FISCAL POLICY ALTERNATIVES FOR GOVERNMENT. NEGOTIATES AND COORDINATES FEDERAL-PROVINCIAL FISCAL RELATIONS, INTERGOVERNMENTAL TAX POLICY AND SHARED COST PROGRAMS. PUBLICATIONS.

965-6989

TE&IA FED INTERPROV AFFAIRS BR COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN FEDERAL-PROVINCIAL PROGRAMS WITH OTHER PROVINCES AND THE FEDERAL GOVERNMENT. PREPARES MONTHLY ENGLISH TRANSLATIONS OF SELECTED CANADIAN FRENCH LANGUAGE PRESS ARTICLES ON MAJOR INTERGOVERNMENTAL ISSUES, FOR USE IN GOVERNMENT AND LIBRARIES.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

#### FERRY

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

#### FESTIVALS

FESTIVALS , SEE EXHIBITIONS

#### FILLING MATERIAL

FILLING MATERIAL , SEE UPHOLSTERED AND STUFFED ARTICLES

#### FILMS

FILMS, SEE ALSO ARTS

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

421-2462

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

965-5466

I&T COMMUNICATIONS DIV CONSISTS OF TWO BRANCHES: THE COMMUNICATIONS PLANNING BRANCH CONSULTS WITH POLICY DIVISION AND EXECUTIVE DIRECTORS & RELATES THEIR COMMUNICATIONS NEEDS TO THE SECOND BRANCH, THE COMMUNICATIONS SERVICES BRANCH, WHICH PROVIDES THE MINISTRY WITH PHOTOGRAPHY, AUDIO-VISUAL, PUBLICATION, ADVERTISING, MEDIA LIAISON AND OTHER INFORMATION SERVICES (SEE ALSO FIRST ENTRY UNDER INFORMATION SERVICE). OPERATES A LIBRARY OF STILL AND MOTION PICTURES TO LEND TO GROUPS INTERESTED IN TOURISM. FILM CATALOGUES AVAILABLE.

#### FINANCIAL MANAGEMENT

EACH MINISTRY'S FINANCIAL MANAGEMENT SERVICES INCLUDES ACCOUNTING (SEE FIRST ENTRY UNDER "ACCOUNTING"), AUDIT (SEE FIRST ENTRY UNDER "AUDIT") & OTHER MINISTRY FINANCE FUNCTIONS. ADMINISTRATIVE SERVICES INCLUDE OFFICE SERVICES SUCH AS PURCHASING, PRINTING & DUPLICATING, MAIL, TRANSPORTATION & RECORDS. THE ADMINISTRATIVE GROUP IN A MINISTRY ACTS AS LIAISON WITH THE MINISTRY OF GOVERNMENT SERVICES TO COORDINATE COMMON SERVICES, E.G. TELEPHONES, OFFICE SPACE. FOLLOWING ARE THE VARIOUS MINISTRIES' FINANCIAL MANAGEMENT AND/OR ADMINISTRATIVE SERVICES.

248-3465

TC FINANCIAL BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-1047

AG & FOOD FINANCE & ADMIN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES AND ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-1375

CU COMMON SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5237), ADMINISTRATIVE

SERVICES (PHONE: 965-5921) & ACCOUNTING (PHONE: 965-1565). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2153

GOVT SERV FINANCE BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2291

CSS FINAN MANAGEMENT SERV BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITOR PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-4148

LABOUR FINAN MANAGEMENT BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-4425



OPP FINAN MANAGEMENT BR SUPPLIES THE OPP WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-4610

HEALTH FINANCIAL SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES & ACCOUNTING FUNCTIONS (PHONE 965-4047). FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT & ACCOUNTING.

965-5184

AG PROGRAMMES & ADMIN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES (PHONE 965-1291) AND ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5905

CORR SERV ADMIN & FINAN DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT (PHONE: 965-5905) AND ADMINISTRATIVE SERVICES (PHONE: 965-5811). FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6483

CCR FINAN MANAGEMENT BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6606

REV FINANCIAL SERVICES BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-6981

ENV FINANCIAL SERVICES BR ADMINISTERS THE DISTRIBUTION OF GRANTS UNDER THE POLLUTION ABATEMENT INCENTIVE ACT, 1970. ENSURES THAT THE TREATMENT PROCESS AND EQUIPMENT ARE ELIGIBLE FOR A GRANT UNDER THE ACT. ALSO SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT AND ACCOUNTING SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT AND ACCOUNTING.

966-3600

HOUSING ONTARIO HOUSING CORPORATION FINANCE BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

## **FIRE**

**965-2781**

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

**965-4871**

SG OFFICE OF THE FIRE MARSHALL ASSISTS MUNICIPALITIES IN ESTABLISHING, IMPROVING AND TRAINING PERSONNEL FOR LOCAL FIRE DEPARTMENTS AND IN PROMOTING PUBLIC AWARENESS OF FIRE SAFETY. APPROVES DESIGNS FOR FIRE TRUCKS. DEVELOPS AND PUBLISHES THE ONTARIO BUILDING FIRE SAFETY DESIGN STANDARD AND APPLIES THE STANDARD IN APPROVING PLANS FOR SPECIFIC PUBLIC BUILDINGS. INVESTIGATES PRODUCTS PROVEN TO BE FIRE HAZARDS AND THE CAUSES OF INCENDIARY, LARGE LOSS AND FATAL FIRES AND GASEOUS EXPLOSIONS. CONTACT LOCAL FIRE DEPARTMENT RE FIRE FIGHTING AND PREVENTION. FILM LIBRARY. PUBLICATIONS.

**965-5403**

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

**965-5881**

CCR UNIFORM BUILDING STANDARDS BR IS DEVELOPING A FIRE AND BUILDING CODE FOR ONTARIO TO MINIMIZE BUILDING, HEALTH AND FIRE HAZARDS. ADVISES MUNICIPALITIES ON MATTERS PERTAINING TO BUILDING BY-LAWS, WHICH ARE A LOCAL, NOT PROVINCIAL, RESPONSIBILITY. MAINTAINS THE ONTARIO PLUMBING CODE.

## **FIREARMS**

**965-4488**

OPP REGISTRAR OF FIREARMS APPROVES ISSUING OF PERMITS TO REGISTER AND CARRY FIREARMS IN ONTARIO AS OUTLINED IN THE CRIMINAL CODE (CANADA). MAINTAINS A CENTRAL REGISTRY OF ALL ONTARIO'S REGISTERED FIREARMS. PUBLICATIONS.

## **FIRST AID**

**965-8500**

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES:

COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **ISCAL POLICY**

**965-3514**

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

**965-4746**

TE&IA TAXATION AND FISCAL POLICY BR COORDINATES PREPARATION OF PROVINCIAL BUDGET. RESEARCHES AND DEVELOPS TAX AND FISCAL POLICY ALTERNATIVES FOR GOVERNMENT. NEGOTIATES AND COORDINATES FEDERAL-PROVINCIAL FISCAL RELATIONS, INTERGOVERNMENTAL TAX POLICY AND SHARED COST PROGRAMS. PUBLICATIONS.

## **ISH**

**519-824-4120**

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

**832-2261**

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**705-949-1231**

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-3345

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY, AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4251

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILDLIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## FISHING

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3345

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY,



AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### **ISH FARMING**

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### **ISH HATCHERIES**

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### **ISH SANCTUARIES**

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## FLAGS

965-5733

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

## FLOOD

248-3723

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT, LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

## FOOD

416-562-4141

AG & FOOD HORTICULTURAL RESEARCH INSTITUTE OF ONTARIO CONDUCTS HORTICULTURAL RESEARCH TO INCREASE PRODUCTION AND DEVELOP NEW VARIETIES OF FRUITS AND VEGETABLES AND WINES. ALSO AIDS ORNAMENTALS GROWERS, FOOD PROCESSORS AND THE WINE INDUSTRY. THE INSTITUTE PROVIDES PROPAGATING MATERIAL TO GROWERS AND NURSERIES. PUBLICATIONS.

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL MINISTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-1058

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-2124

AG & FOOD FARM PRODUCTS MARKETING BOARD ADMINISTERS THE FARM PRODUCTS MARKETING ACT WHICH PROVIDES FOR THE REGULATION OF FORTY FOOD COMMODITIES REGULATED UNDER NINETEEN MARKETING PLANS. EACH MARKETING PLAN IS ADMINISTERED BY A PRODUCER MARKETING BOARD.

965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

## **FOREIGN**

FOREIGN , SEE INTERNATIONAL

## **FORENSIC SCIENCE**

965-2561

SG CENTRE OF FORENSIC SCIENCES PREPARES LEGALLY ADMISSABLE EVIDENCE FOR LAW ENFORCEMENT OFFICERS, ATTORNIES, CORONERS, ETC., BY MEANS OF SCIENTIFIC EXAMINATION OF PHYSICAL OBJECTS AND MATERIALS. PROVIDES EDUCATIONAL PROGRAMS AND MATERIALS FOR PERSONS AND AGENCIES USING FORENSIC SCIENCE SERVICES.

965-6678

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

## **FORESTRY CAMPS**

FORESTRY CAMPS,SEE CORRECTIONAL INSTITUTIONS

## **FORESTS**

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES.PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT.CONTACT REGIONAL OFFICE.PUBLICATIONS.

## **FOREST FIRE**

705-949-1231

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR



FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

965-2781

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

#### **FOREST INDUSTRIES**

965-2781

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

#### **FORGERY**

965-6871

OPP ANTI-RACKETS BR PROVIDES ASSISTANCE TO ALL POLICE FORCES AND GOVERNMENT AGENCIES IN ONTARIO ON INVESTIGATIONS RELATING TO WHITE COLLAR CRIME, COUNTERFEITING AND FORGERY.

#### **FORT HENRY**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

#### **OSTER CHILDREN**

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDI-

CATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDE  
TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A  
PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER  
CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED  
MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV  
BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING  
CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A  
DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED  
SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOW  
ANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED.  
IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE  
DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PEN-  
SIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR  
VETERANS PENSIONS, WHICH ARE FEDERAL.

#### **FRANCHISE**

248-3512

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES  
GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS  
AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE  
CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICA-  
TIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE  
APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS  
AND NATIONAL PORTS COUNCIL MATTERS.

#### **FRANCO-ONTARIANS**

965-2199

EDUC COUNCIL ON FRENCH LANGUAGE SCHOOLS ENSURES THE  
CONTINUING DEVELOPMENT OF A FIRST RATE FRENCH LANGUAGE  
EDUCATION IN ONTARIO AND MAKES RECOMMENDATIONS ABOUT ANY  
ASPECT OF EDUCATION FOR FRANCO-ONTARIANS. THE COUNCIL IS  
NOT INVOLVED IN DEVELOPING COURSES IN FRENCH AS A SECOND  
LANGUAGE.

#### **FRATERNAL SOCIETIES**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND  
REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT  
CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS,  
CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS,  
MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES  
ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS  
INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS,  
SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY  
THEM. PUBLICATIONS.

#### **FREE SCHOOLS**

965-5982

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM

GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

## **FRENCH**

**965-1341**

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

**965-2199**

EDUC COUNCIL ON FRENCH LANGUAGE SCHOOLS ENSURES THE CONTINUING DEVELOPMENT OF A FIRST RATE FRENCH LANGUAGE EDUCATION IN ONTARIO AND MAKES RECOMMENDATIONS ABOUT ANY ASPECT OF EDUCATION FOR FRANCO-ONTARIANS. THE COUNCIL IS NOT INVOLVED IN DEVELOPING COURSES IN FRENCH AS A SECOND LANGUAGE.

**965-5244**

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

**965-6989**

TE&IA FED INTERPROV AFFAIRS BR COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN FEDERAL-PROVINCIAL PROGRAMS WITH OTHER PROVINCES AND THE FEDERAL GOVERNMENT. PREPARES MONTHLY ENGLISH TRANSLATIONS OF SELECTED CANADIAN FRENCH LANGUAGE PRESS ARTICLES ON MAJOR INTERGOVERNMENTAL ISSUES, FOR USE IN GOVERNMENT AND LIBRARIES.

## **ROG**

**965-7883**

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING

CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## **FRUIT**

FRUIT , SEE FOOD

## **FUEL**

965-1016

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT ( PHONE: 965-1328 )

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

965-7627

CCR ENERGY BR TRIES AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

## **FUNERAL DIRECTORS**

965-6611

CCR CEMETERIES BR APPROVES PLANS OF CEMETERY AREA, RULES AND REGULATIONS, DEED FORMS AND TARIFF OF RATES FOR CEMETERIES, BURIAL GROUNDS, CHURCH YARDS, MAUSOLEA, CREMATORIA, COLUMBARIA AND URN GARDENS. THE BRANCH ALSO ANSWERS INQUIRIES AND INVESTIGATES COMPLAINTS ABOUT CEMETERIES. CONTACT REGIONAL OFFICE. FOR INQUIRIES ABOUT FUNERAL DIRECTORS AND EMBALMERS, CALL THE BOARD OF ADMINISTRATION UNDER THE EMBALMERS AND FUNERAL DIRECTORS ACT, 863 BAY STREET, TORONTO, 921-5164.

## **FURBEARERS**

965-3345



NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY, AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **FURNITURE**

FURNITURE , SEE UPHOLSTERED AND STUFFED ARTICLES

#### **GAMBLING**

965-6871

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ).

#### **GARAGES**

248-3341

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE , RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES, E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

#### **GARBAGE**

GARBAGE , SEE WASTE

## GARDENS

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

965-6611

CCR CEMETERIES BR APPROVES PLANS OF CEMETERY AREA, RULES AND REGULATIONS, DEED FORMS AND TARIFF OF RATES FOR CEMETERIES, BURIAL GROUNDS, CHURCH YARDS, MAUSOLEA, CREMATORIA, COLUMBARIA AND URN GARDENS. THE BRANCH ALSO ANSWERS INQUIRIES AND INVESTIGATES COMPLAINTS ABOUT CEMETERIES. CONTACT REGIONAL OFFICE. FOR INQUIRIES ABOUT FUNERAL DIRECTORS AND EMBALMERS, CALL THE BOARD OF ADMINISTRATION UNDER THE EMBALMERS AND FUNERAL DIRECTORS ACT, 863 BAY STREET, TORONTO, 921-5164.

## GASOLINE

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

965-7627

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

## GERIATRIC

965-7695

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILI-

TIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **IFT TAXES**

**965-1700**

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

#### **OLF**

**965-4150**

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

#### **OLF COURSE**

**543-2951**

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

#### **OVT SERV ACTUARIAL SERV BR**

**965-1727**

GOVT SERV ACTUARIAL SERV BR PROVIDES ACTUARIAL SERVICE TO ALL MINISTRIES ON COSTS AND LIABILITIES OF PENSION PLANS, GROUP INSURANCE PLANS, ETC., WHERE FUTURE MONEY PAYMENTS ARE DEPENDENT ON CONTINGENCIES OF HUMAN LIFE. ALSO CONCERNED WITH CALCULATIONS OF COMPOUND INTEREST RATES.

#### **OVT SERV ADMINISTRATIVE SERVICES**

**965-9125**

GOVT SERV ADMINISTRATIVE SERVICES SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### **OVT SERV AUDIT BR**

**965-4805**

GOVT SERV AUDIT BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

#### **OVT SERV CITIZENS' INQUIRY BR**

**965-3535**

GOVT SERV CITIZENS' INQUIRY BR RECEIVES INQUIRIES FROM THE PUBLIC THROUGH THE QUEEN'S PARK SWITCHBOARD, OTHER PROVINCIAL GOVERNMENT BRANCHES AND AGENCIES, FEDERAL AND MUNICIPAL AGENCIES, AND MPPS. THE CITIZENS' INQUIRY BR ( C I B ) AS A REFERRAL SERVICE AND INFORMATION SERVICE, REFERS THESE INQUIRIES TO THE APPROPRIATE INFORMATION SOURCE IN THE PROVINCIAL, FEDERAL OR MUNICIPAL GOVERNMENT, OR IN THE PRIVATE SECTOR. IN THE CASE OF PROBLEMATIC INQUIRIES, THE C.I.B. INVOLVES THE INQUIRER'S MEMBER OF THE PROVINCIAL PARLIAMENT IN SOLVING THE INQUIRY.

**GOVT SERV TELECOMMUNICATION SERVICES 965-0175**

GOVT SERV TELECOMMUNICATION SERVICES PROVIDES AN INTERNAL CONSULTING SERVICE REGARDING ALL COMMUNICATION SYSTEMS, INCLUDING RADIO, TELEPHONE, TELETYPE, FACSIMILE, DATA COMMUNICATIONS AND TELECOMMUNICATIONS.

**GOVT SERV COMPUTER SERVICES DIV 965-3417**

GOVT SERV COMPUTER SERVICES DIV. PROVIDES COMPUTER SERVICES TO MINISTRIES AND AGENCIES. THIS INCLUDES KEYPUNCHING AND VERIFYING, BUSINESS AND SCIENTIFIC PROGRAMMING, SYSTEMS ANALYSIS AND CONVERSION, AND COMPUTER OUTPUT MICROFILMING.

**GOVT SERV DESIGN SERVICES BR 965-2108**

GOVT SERV DESIGN SERVICES BR PROVIDES DESIGN AND CONSTRUCTION SERVICES FOR THE MAJOR CAPITAL PROJECTS AND ACCOMMODATION ALTERATIONS OF THE MINISTRY, INCLUDING PREPARATION OF DOCUMENTS AND INSPECTION OF WORK PERFORMED. ALSO PROVIDES TECHNICAL ASSISTANCE TO OTHER MINISTRIES IN PROBLEMS PERTAINING TO CONSTRUCTION, MAINTENANCE AND OPERATION OF BUILDINGS AND INSTITUTIONS.

**GOVT SERV EMPLOYEE BENEFITS BR 965-2097**

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

**GOVT SERV FINANCE BR 965-2153**

GOVT SERV FINANCE BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.



**GOVT SERV LEGISLATIVE LIBRARY****965-4545**

GOVT SERV LEGISLATIVE LIBRARY LEGISLATIVE LIBRARY IS A LENDING AND REFERENCE LIBRARY FOR ALL MINISTRIES AND EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ). WILL ALSO PROVIDE REFERENCE SERVICE TO THE PUBLIC WHEN MATERIALS DESIRED ARE NOT OTHERWISE AVAILABLE. THE LIBRARY HAS A LARGE COLLECTION OF ONTARIO AND CANADIAN GOVERNMENT AS WELL AS U.S. GOVERNMENT PUBLICATIONS. ALSO CARRIES AN EXTENSIVE COLLECTION OF DAILY AND WEEKLY ONTARIO NEWSPAPERS.

**GOVT SERV MEDIA STUDIO****965-6891**

GOVT SERV MEDIA STUDIO BR MEDIA STUDIO PROVIDES FACILITIES FOR EACH MINISTRY, MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE LEGISLATIVE PRESS GALLERY TO PRODUCE VOICE, VIDEO TAPE AND FILM REPORTS ON EVENTS AT QUEEN'S PARK.

**GOVT SERV GOVT ACCOUNTING****965-2905**

GOVT SERV GOVT ACCOUNTING OPERATIONS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

**GOVT SERV INFORMATION SYSTEMS BR****965-7805**

GOVT SERV INFORMATION SYSTEMS BR PROVIDES MINISTRIES AND AGENCIES WITH CONSULTING SERVICES ON ELECTRONIC DATA PROCESSING ( E D P ) AS A MANAGEMENT TOOL. DETERMINES OVERALL INFORMATION NEEDS OF A MINISTRY, CONDUCTS FEASIBILITY STUDIES AND DESIGNS SPECIFIC INFORMATION SYSTEMS.

**GOVT SERV INSURANCE AND RISK MANAGEMENT****965-6254**

GOVT SERV INSURANCE AND RISK MANAGEMENT ADVISES ALL ONTARIO MINISTRIES AND SPECIAL PURPOSE BODIES ON INSURANCE COVERAGE, EXCLUDING EMPLOYEE BENEFITS. FOR INFORMATION ON ONTARIO GOVERNMENT EMPLOYEE BENEFITS CALL 965-2097.

**GOVT SERV LEGAL BR****965-1141**

GOVT SERV LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF GOVERNMENT SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**GOVT SERV LEGISLATIVE SERVICES****965-6415**

GOVT SERV LEGISLATIVE SERVICES PROVIDES HOUSEKEEPING, REPAIR, MAINTENANCE, SECURITY, STEWARD AND MESSENGER SERVICES IN THE LEGISLATIVE BUILDING AS REQUIRED BY EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE GOVERNMENT. ALSO PROVIDES TOURS OF THE BUILDING FOR THE PUBLIC. (PHONE: 965-4028).

**GOVT SERV MANAGEMENT PLANNING BR****965-6683**

GOVT SERV MANAGEMENT PLANNING BR PROVIDES INTERNAL PROGRAM ANALYSIS, COORDINATES MINISTRY POLICY, PROCEDURES AND SYSTEMS. ALSO PROVIDES AN INFORMATION SERVICE FOR THE MINISTRY. FOR A DESCRIPTION OF INFORMATION ACTIVITIES SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**GOVT SERV MANAGEMENT SCIENCE OPERATIONS****965-1727**

GOVT SERV MANAGEMENT SCIENCE OPERATIONS BR PROVIDES MINISTRIES AND AGENCIES WITH RESEARCH SERVICES ON RESOURCE ALLOCATION, FORECASTING, INVENTORY MANAGEMENT, PROJECT CONTROL SYSTEMS. CONDUCTS COURSES IN OPERATIONS RESEARCH FOR TECHNICAL OR MANAGERIAL STAFF.

**GOVT SERV ORGANIZATIONS & METHODS****965-1727**

GOVT SERV ORGANIZATION & METHODS SERVICES BR PROVIDES MINISTRIES WITH ORGANIZATION ANALYSIS, REVIEW OF ADMINISTRATIVE PROCEDURES, WORK STUDIES AND PRODUCTIVITY REPORTING. ASSESSES GENERAL AND SPECIFIC OFFICE EQUIPMENT SYSTEMS.

**GOVT SERV PERSONNEL BR****965-7011**

GOVT SERV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF GOVERNMENT SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**GOVT SERV PLANNING & RESEARCH BR****965-4708**

GOVT SERV PLANNING & RESEARCH BR IS RESPONSIBLE FOR ALL GENERAL PURPOSE AND SPECIAL ACCOMMODATION PLANNING FOR ALL MINISTRIES AND SPECIAL PURPOSE BODIES. ALSO RESPONSIBLE FOR ALL RESEARCH ACTIVITIES RELATED TO PROVIDING ACCOMMODATION.

**GOVT SERV PRINTING SERVICES BR****965-2069**

GOVT SERV PRINTING SERVICES BR PROCURES FROM PRIVATE INDUSTRY THE PRINTING SERVICES REQUIRED BY MINISTRIES AND PROVIDES A DUPLICATING SERVICE WHEN PRIVATE SECTOR SERVICES ARE IMPRACTICAL. PROVIDES STATIONERY SERVICE TO MINISTRIES. ALSO OPERATES A DISTRIBUTION SERVICE FOR ALL ONTARIO GOVERNMENT PUBLICATIONS THROUGH THE PUBLICATIONS CENTRE WHICH HANDLES MAIL ORDERS, LIBRARY DEPOSITORY SYSTEMS, CATALOGUING AND INVENTORY CONTROL, AND THROUGH THE ONTARIO GOVERNMENT BOOKSTORE (PHONE: 965-2054) WHICH IS THE SHOWCASE AND DISTRIBUTION CENTRE FOR THE WALK-IN TRADE.

**GOVT SERV PROJECT MANAGEMENT BR****965-2172**

GOVT SERV PROJECT MANAGEMENT BR DEALS WITH ALL MINISTRIES AND SPECIAL PURPOSE BODIES ON MAJOR CAPITAL PROJECTS, LEASING, LEASEBACK AND ACCOMMODATION ALTERATIONS.

**GOVT SERV PROPERTY MANAGEMENT BR****965-6811**

GOVT SERV PROPERTY MANAGEMENT BR PROVIDES MAINTENANCE SERVICES TO GOVERNMENT OWNED AND LEASED PREMISES, INCLUDING REPAIRS, HOUSEKEEPING, HORTICULTURAL SERVICES, MOVING AND PARKING ALLOCATION, SAFETY AND BUILDING AND ELEVATOR MAINTENANCE. IS ALSO RESPONSIBLE FOR THE RESERVATION AND USE OF COMMITTEE ROOMS IN THE MACDONALD BLOCK. (PHONE: 965-1109). CONTACT REGIONAL OFFICE. PUBLICATIONS.

**GOVT SERV PROTOCOL SERVICES****965-5733**

GOVT SERV PROTOCOL SERVICES (B) ON THE REQUEST OF ANY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) OR INDIVIDUAL PREPARES CONGRATULATORY SCROLLS FOR ONTARIO CITIZENS TO ACKNOWLEDGE THEIR 90TH AND SUCCEEDING BIRTHDAYS, 50TH AND SUCCEEDING WEDDING ANNIVERSARIES OR OTHER SIGNIFICANT ACCOMPLISHMENTS OF INDIVIDUALS, MUNICIPALITIES AND OTHER ORGANIZATIONS. (SEE ALSO GOVT SERV PROTOCOL SERVICES A).

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

**GOVT SERV PUBLIC SERVICE SUPERANN BOARD****965-2097**

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

**GOVT SERV REALTY SERVICES BR****965-6745**

GOVT SERV REALTY SERVICES BR IS RESPONSIBLE FOR THE ACQUISITION OF ALL LAND REQUIREMENTS IN CONNECTION WITH THE MINISTRY'S CONSTRUCTION PROGRAM. IS RESPONSIBLE FOR OBTAINING ALL LEASE ACCOMMODATION FOR THE MINISTRIES AND ALSO DISPOSES OF GOVERNMENT-OWNED LAND AND BUILDINGS THROUGH SALE

OR LEASE.

**GOVT SERV RECORDS SERVICES BR**

**965-2187**

GOVT SERV RECORDS SERVICES BR ENCOURAGES, ADVISES AND ASSISTS MINISTRIES IN THE ECONOMIC MANAGEMENT OF RECORDS AND FORMS ACTIVITIES. OPERATES THE RECORDS SERVICES CENTRE TO PROVIDE SAFE AND ECONOMICAL STORAGE OF DORMANT AND INACTIVE RECORDS OF ALL MINISTRIES, AND TO SAFEGUARD RECORDS OF POTENTIAL HISTORICAL VALUE UNTIL THEY ARE TRANSFERRED TO THE ARCHIVES OF ONTARIO.

**GOVT SERV SPECIAL SERVICES BR**

**965-1051**

GOVT SERV SPECIAL SERVICES BR PROVIDES MINISTRIES WITH MAIL, VEHICLE REPAIR AND TRUCKING SERVICES. ALSO PROVIDES MINISTRIES WITH RECORDING, CONTROL AND COLLECTION OF ACCOUNTS RECEIVABLE.

**965-2891**

GOVT SERV SPECIAL SERVICES BR TRANSLATION SERVICES PROVIDES TRANSLATION SERVICES FOR GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES, AND FOR LANDED IMMIGRANTS WHO NEED OFFICIAL DOCUMENTS TRANSLATED IN ORDER TO FIND WORK OR PURSUE THEIR TRAINING.

**GOVT SERV SUPPLY BR**

**965-6937**

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUPPLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

**GOVT SERV SYSTEMS DEVELOPMENT**

**965-3423**

GOVT SERV SYSTEMS DEVELOPMENT SERVICES DIV PROVIDES INTERNAL SYSTEMS AND PROGRAMMING SERVICES TO ONTARIO GOVERNMENT MINISTRIES AND AGENCIES.

**GOVT SERV TECHNICAL SERVICES BR**

**965-3343**

GOVT SERV TECHNICAL SERVICES BR PROVIDES PROFESSIONAL ADVISORY SERVICES IN THE SUPPLY FIELD FOR ALL MINISTRIES. THIS INCLUDES SUPPLY RESEARCH AND DEVELOPMENT, AND MATERIALS MANAGEMENT. INVOLVED WITH FORECASTING, OPERATIONS RESEARCH, MAKE OR BUY DECISIONS AND INVENTORY MANAGEMENT. INVENTORY MANAGEMENT.



## **TRANSIT**

**630-2635**

TORONTO AREA TRANSIT OPERATING AUTHORITY (T A T O A) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES PHONE LOCAL GO TRANSIT OFFICE.

## **RANGE**

**363-3485**

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

## **GRANTS**

**484-8887**

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

**248-3501**

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

**248-3621**

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE

LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

421-2462

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

423-4240

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENT REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

920-7721

HEALTH ONTARIO MENTAL HEALTH FOUNDATION PROVIDES GRANTS FOR HEALTH RESEARCH IN THE MENTAL HEALTH FIELD. SUPPORTS SPECIFIC PROJECTS, ALSO PREDOCTORAL AND POSTDOCTORAL STUDENTS AND POSTGRADUATE INDEPENDENT RESEARCH.

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-0498

CSS COMMUNITY INFORMATION SERVICES PROGRAM PROVIDES ELIGIBLE INDIVIDUAL COMMUNITY INFORMATION CENTRES WITH FUNDING THROUGH GRANTS AND ADVISES THEM ON MATTERS SUCH AS INFORMATION MANAGEMENT, POLICY, STAFFING AND VOLUNTEER TRAINING. CONTACT LOCAL CSS OFFICE.

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

965-1159

AG & FOOD ACCOUNTS BR BESIDES BEING RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTION, HANDLES GENERAL QUESTIONS ABOUT GRANTS UNDER THE FARM DEVELOPMENT PROGRAM.

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON

APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-1421

AG & FOOD HOME ECONOMICS BR PROVIDES TRAINING IN HOME ECONOMICS FOR WOMEN IN RURAL AREAS. PROVIDES GRANTS TOWARDS OPERATING COSTS OF ANNUAL CONVENTIONS AND MEETINGS OF WOMEN'S INSTITUTE GROUPS IN ONTARIO.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE (E S L). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLIC AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2403

HEALTH SPECIAL PROJECTS BR (B) PROVIDES GRANTS: TO SUPPORT



INNOVATIVE HEALTH RESEARCH PROJECTS IN THE FIELD OF ORGANIZATION AND/OR DELIVERY OF HEALTH SYSTEMS WHICH WOULD BE DUPLICATED ACROSS THE PROVINCE. INCLUDED IS THE DEVELOPMENT OF RESOURCES IN SHORT SUPPLY, E.G. TISSUE BANKS, TRAINING OF NEW TYPES OF HEALTH CARE PROFESSIONALS, ETC. SEE ALSO HEALTH SPECIAL PROJECTS BR (A).

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2636

EDUC PLANNING AND RESEARCH BR DISSEMINATES EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141).

965-2647

HEALTH HEALTH PROMOTION BR DENTAL CONSULTANTS PROMOTE DENTAL HEALTH IN ONTARIO BY PROVIDING GRANTS TO HEALTH UNITS IN MUNICIPALITIES FOR PREVENTIVE DENTAL CARE, AND TO DENTISTS IN UNDERSERVED AREAS OF THE PROVINCE. DEAL WITH ALL MINISTRY POLICY ABOUT DENTAL CARE. (SEE ALSO HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS, AND NUTRITION CONSULTANTS.) PUBLICATIONS.

965-2696

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS,

CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE. MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2826

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

965-2927

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

965-2947

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-4231

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

965-5003

CSS INDIAN COMMUNITY SECRETARIAT ACTS AS LIAISON BETWEEN NATIVE PEOPLES AND PROVINCIAL GOVERNMENT AND OTHER AGENCIES. PROVIDES ADVICE AND SOMETIMES GRANTS FOR LOCAL SELF-HELP AND COMMUNITY PROJECTS. ACTS AS PROVINCIAL CLEARING HOUSE FOR INFORMATION AND SPECIFIC PROJECTS ON INDIAN MATTERS. CONTACT REGIONAL CSS OFFICE.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP ( O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-5778

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION



STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5971

AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS, AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION ACT, THE LIVESTOCK BRANDING ACT.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVICED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

965-6287

NR CONSERVATION AUTHORITIES BR ASSISTS LOCAL CONSERVATION AUTHORITIES WITH DESIGN, PLANNING AND OPERATIONAL ASSISTANCE AS WELL AS GRANTS FOR CAPITAL PROJECTS. DOES STUDIES AND REPORTS ON WATERSHEDS.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6563

CU CAPITAL SUPPORT BR ADMINISTERS AND MONITORS GOVERNMENT CAPITAL GRANTS TO POST-SECONDARY INSTITUTIONS (E.G. COLLEGES AND UNIVERSITIES) AND TO CULTURAL AND EDUCATIONAL AREAS OUTSIDE FORMAL SYSTEMS.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION A SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

965-6981

ENV FINANCIAL SERVICES BR ADMINISTERS THE DISTRIBUTION OF GRANTS UNDER THE POLLUTION ABATEMENT INCENTIVE ACT, 1970. ENSURES THAT THE TREATMENT PROCESS AND EQUIPMENT ARE ELIGIBLE FOR A GRANT UNDER THE ACT. ALSO SUPPLIES THE

MINISTRY WITH FINANCIAL MANAGEMENT AND ACCOUNTING SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT AND ACCOUNTING.

965-7048

ENV PESTICIDES ADVISORY COMMITTEE REVIEWS PROBLEMS ABOUT PESTICIDES. ADVISES ON ENVIRONMENTAL RESEARCH GRANTS AND EVALUATES RESULTS. COORDINATES PESTICIDE PROBLEMS. CLASSIFIES ALL PESTICIDES PREVIOUS TO THEIR MARKETING IN ONTARIO. THE ONTARIO GOVERNMENT BOOKSTORE (965-2054) HAS ALL GOVERNMENT PUBLICATIONS ON PESTICIDES. FOR PESTICIDE VENDORS AND EXTERMINATORS LICENCE CONTACT ENV POLLUTION CONTROL PLANNING BR, PESTICIDES CONTROL SERVICE, PHONE: 965-2401.

965-7548

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING , CONTACT REGIONAL CSS OFFICE.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

965-7695

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY

AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **GRAVEL**

GRAVEL , SEE MINERALS

#### **GREAT LAKES**

248-3015

ENV LABORATORY SERVICES BR PROVIDES ANALYTICAL SUPPORT FOR OTHER BRANCHES OF THE MINISTRY IN THEIR POLLUTION CONTROL PROGRAMS. UPDATES ANALYTICAL METHODS & DEVELOPS PROCEDURES FOR MEASURING NEW ENVIRONMENTAL POLLUTANTS. REGIONAL LABORATORIES PROVIDE BACTERIOLOGY, CHEMISTRY & AIR QUALITY EXPERTISE. REPRESENTS THE MINISTRY IN INT'L. JOINT COMMISSION ( I J C ) STUDIES SET UP TO EXAMINE THE QUALITY OF THE GREAT LAKES. FOR INFORMATION ON THE I J C , WRITE TO THE CANADIAN SECTION, INTERNATIONAL JOINT COMMISSION, ROOM 851, BURNSIDE BLDG., 151 SLATER ST., OTTAWA, ONT. K1P 5H2.

965-4590

ENV WATER RESOURCES BR PLANNING AND COORDINATION SECTION COORDINATES AND MAINTAINS WATER RESOURCES POLICY AND GUIDELINES. PLANS AND COORDINATES WATER RESOURCES SURVEYS AND RIVER BASIN WATER MANAGEMENT STUDIES. TO ACHIEVE DESIRABLE WATER QUALITY IN THE GREAT LAKES, COORDINATES GREAT LAKES SURVEY PROGRAMS SO THAT POLLUTION ABATEMENT AND REMEDIAL MEASURES ARE DETERMINED. CONTACT REGIONAL OFFICE.

#### **GREENHOUSE**

965-1081

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

#### **GRIEVANCES**

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING , CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS



TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS.

965-1455

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

#### **GROUND WATER**

GROUND WATER, SEE WATER

#### **GROUP HOMES**

GROUP HOMES, SEE RESIDENTIAL TREATMENT

#### **GROUP OF SEVEN**

893-1121

CUT THE MICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

#### **GUARANTEED ANNUAL INCOME SYSTEM**

965-8470

GUARANTEED ANNUAL INCOME SYSTEM (G A I N S) WAS INTRODUCED IN JULY 1974 TO ENSURE THAT QUALIFIED ONTARIO RESIDENTS WHO ARE SENIOR CITIZENS, BLIND OR DISABLED, RECEIVE A GUARANTEED ANNUAL INCOME. EFFECTIVE SEPTEMBER 1, 1974 APPROVED DRUGS PRESCRIBED BY A DOCTOR OR A DENTIST ARE AVAILABLE, FREE OF CHARGE, TO THOSE QUALIFYING FOR G A I N S BENEFIT, FAMILY BENEFITS OR THE FEDERAL GUARANTEED ANNUAL INCOME SUPPLEMENT. DRUG CARDS ARE MAILED AUTOMATICALLY WITHOUT HAVING TO APPLY FOR THEM. FOR FURTHER INFO CALL 965-8470 IN METRO TORONTO. ELSEWHERE DIAL 0 AND ASK FOR ZENITH-2000.

#### **GUIDERAILS**

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF

HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

## **GUNS**

GUNS, SEE FIREARMS

## **HALDIMAND-NORFOLK**

965-6504

TE&IA HALDIMAND-NORFOLK PROJECT COORDINATES THE LAND USE PLANNING AND ORDERLY DEVELOPMENT OF THE HALDIMAND-NORFOLK AREA DURING A PERIOD OF EXCEPTIONALLY RAPID INDUSTRIAL GROWTH. COORDINATES ACTIVITIES OF ALL PROVINCIAL MINISTRIES AND SPECIAL PURPOSE BODIES SUCH AS THE ONTARIO HYDRO PROJECT.

## **HALF-WAY HOUSES**

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## **HAM RADIO**

248-3711

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

## **HANDICAPPED**

HANDICAPPED, SEE ALSO RETARDED , ALSO MENTAL HEALTH

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND

DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

965-6234

HEALTH PSYCHIATRIC HOSPITALS BR IS RESPONSIBLE FOR PLANNING AND COORDINATING SERVICES TO THE MENTALLY HANDICAPPED, INCLUDING ADMINISTERING PROVINCIAL PSYCHIATRIC HOSPITALS, AND DEVELOPING EFFECTIVE COMMUNITY PROGRAMS. CONTACT LOCAL PSYCHIATRIC HOSPITAL.

965-7695

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### HANGARS

248-3501

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

#### HANSARD

965-1406

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

#### HAZARDS

HAZARDS , SEE SAFETY

#### HEALTH ADDICTION RESEARCH FOUNDATION

595-6100

HEALTH ADDICTION RESEARCH FOUNDATION ( A R F ) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

#### HEALTH ALLIED HEALTH DISCIPLINES BR

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR



PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

#### **HEALTH AMBULANCE SERVICES BR**

**259-2361**

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

#### **HEALTH AREA PLANNING COORDINATORS**

**965-8059**

HEALTH AREA PLANNING COORDINATORS ASSIST DISTRICT HEALTH COUNCILS AND MUNICIPALITIES TO PLAN AND TO COORDINATE LOCAL PUBLIC HEALTH SERVICES IN CONJUNCTION WITH MINISTRY GOALS. PROVIDE INFORMATION AND CONSULTING SERVICES TO CLIENTS AND ACT AS CONTACT FOR OTHER MINISTRY SERVICES. PUBLICATIONS.

#### **HEALTH AUDIT SERVICES BR**

**482-1111**

HEALTH AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

#### **HEALTH CLINIC SERVICES BR**

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

#### **HEALTH COMMUNICATIONS BR**

**965-3103**

HEALTH COMMUNICATIONS BR PROVIDE INFORMATION SERVICE FOR THE MINISTRY OF HEALTH. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

#### **HEALTH COMMUNITY HEALTH PROTECTION BR**

**965-1170**

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES ( N O P H S ) PROVIDES DIRECT PUBLIC HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO

PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

965-4058

HEALTH COMMUNITY HEALTH PROTECTION BR (A) VENEREAL DISEASE ( V D ) SPECIAL CLINICS FOR THE DIAGNOSIS AND TREATMENT OF V D ARE LOCATED THROUGHOUT THE PROVINCE. PROVIDES ADVICE TO PHYSICIANS RE MANAGEMENT OF V D CASES AND EDUCATES PUBLIC ON ALL ASPECTS OF VENEREAL DISEASES. CONTACT LOCAL PUBLIC HEALTH UNIT. (SEE ALSO COMMUNITY HEALTH PROTECTION BR B, C, D, E, F AND G.) PUBLICATIONS.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOONOSSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-4164

HEALTH COMMUNITY HEALTH PROTECTION BR (E) INSPECTION SERVICES PROVIDES CONSULTANTS TO MUNICIPALITIES TO ADVISE ON LOCAL HEALTH INSPECTION MATTERS. INFORMATION AVAILABLE FROM THE BRANCH ON LOCATION OF NEAREST PUBLIC HEALTH AGENCY OR CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C D, F AND G.)

965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED

IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

#### **HEALTH DRUGS AND THERAPEUTICS BR**

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

#### **HEALTH ENROLMENT SERVICES BR**

482-1111

HEALTH ENROLMENT SERVICES BR ENROLLS ALL PERSONS ELIGIBLE FOR THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ), MAINTAINS RECORDS AND ANSWERS ALL QUESTIONS RE ENROLMENT AND ENSURED STATUS. IMMIGRANTS RECEIVE HEALTH INSURANCE COVERAGE FROM DATE OF APPLICATION PROVIDED THEY APPLY WITHIN 90 DAYS OF LANDING IN ONTARIO. ALSO PROVIDES SERVICE TO EMPLOYERS IN ADMINISTRATION OF THEIR INSURED GROUPS. PUBLICATIONS.

#### **HEALTH EXTENDED HEALTH CARE BR**

965-5081

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

**HEALTH FINANCE AND ACCOUNTING BR****482-1111**

HEALTH FINANCE AND ACCOUNTING BR, BESIDES THE NORMAL INTERNAL FUNCTIONS OF RESPONSIBILITY FOR MINISTRY BUDGETS, OPERATING COSTS AND ESTIMATES, THE BRANCH RECEIVES REGULAR REPORTS OF OPERATING COSTS FROM HOSPITALS, PSYCHIATRIC HOSPITALS, PUBLIC HEALTH UNITS AND AMBULANCE SERVICES. BASED ON THESE COSTS, THE FOLLOWING YEAR'S BUDGET FOR THESE SERVICES IS APPROVED.

**HEALTH FINANCIAL SERVICES DIV****965-4610**

HEALTH FINANCIAL SERVICES DIV SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES & ACCOUNTING FUNCTIONS (PHONE 965-4047). FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT & ACCOUNTING.

**HEALTH HEALTH PROMOTION BR DENTAL****965-2647**

HEALTH HEALTH PROMOTION BR DENTAL CONSULTANTS PROMOTE DENTAL HEALTH IN ONTARIO BY PROVIDING GRANTS TO HEALTH UNITS IN MUNICIPALITIES FOR PREVENTIVE DENTAL CARE, AND TO DENTISTS IN UNDERSERVED AREAS OF THE PROVINCE. DEAL WITH ALL MINISTRY POLICY ABOUT DENTAL CARE. (SEE ALSO HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS, AND NUTRITION CONSULTANTS.) PUBLICATIONS.

**HEALTH HEALTH PROMOTION BR MATERNAL****965-5055**

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

**HEALTH HEALTH PROMOTION BR NUTRITION****965-5884**

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

**HEALTH INSTITUTIONAL OPERATION BR****965-8084**

HEALTH INSTITUTIONAL OPERATION BR DEVELOPS AND EVALUATES GUIDELINES FOR THE EFFECTIVE AND EFFICIENT OPERATION OF HOSPITALS AND OTHER HEALTH CARE INSTITUTIONS. ALSO PROVIDES



CONSULTATIVE AND ADVISORY SERVICES WHEN NECESSARY.

**HEALTH INSTITUTIONAL PLANNING BR**

**965-8015**

HEALTH INSTITUTIONAL PLANNING BR REVIEWS AND APPROVES PLANS FOR CONSTRUCTION AND RENOVATION OF HOSPITALS AND HOMES FOR SPECIAL CARE. ADMINISTERS CAPITAL FINANCIAL ASSISTANCE FOR APPROVED PROJECTS AND CONDUCTS RESEARCH ON DEVELOPMENT OF EFFICIENT AND ECONOMICAL FACILITIES. FOR INFORMATION ON HOSPITAL STATISTICS, CONTACT THE STATISTICS DIVISION.

**HEALTH INSURANCE**

HEALTH INSURANCE, SEE ONTARIO HEALTH INSURANCE PLAN

**HEALTH INSURANCE CLAIMS BR**

**965-5700**

HEALTH INSURANCE CLAIMS BR PROCESSES CLAIMS UNDER THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ). ANSWERS GENERAL QUESTIONS ABOUT ENROLMENT IN O H I P , PREMIUM PAYMENTS, CLAIMS PAYMENTS AND EXTENDED HEALTH CARE BENEFITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**HEALTH LABORATORY SERVICES BR**

**248-3161**

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

**HEALTH LEGAL BR**

**965-2477**

HEALTH LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF HEALTH. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**HEALTH MEDICAL AND NURSING STANDARDS BR**

**965-8045**

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

**HEALTH OCCUPATIONAL HEALTH PROTECTION BR**

**965-4061**

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH

DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

#### **HEALTH ONTARIO CANCER TREATMENT**

423-4240

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

#### **HEALTH ONTARIO COUNCIL OF HEALTH**

965-5031

HEALTH ONTARIO COUNCIL OF HEALTH ADVISES THE MINISTER OF HEALTH ON ALL HEALTH CARE MATTERS. SUPERVISES A NUMBER OF STUDIES ON SPECIFIC HEALTH MATTERS AND MAKES RECOMMENDATIONS ABOUT OTHER STUDIES NOT DONE BY THE ONTARIO COUNCIL OF HEALTH.

#### **HEALTH ONTARIO MENTAL HEALTH FOUNDATION**

920-7721

HEALTH ONTARIO MENTAL HEALTH FOUNDATION PROVIDES GRANTS FOR HEALTH RESEARCH IN THE MENTAL HEALTH FIELD. SUPPORTS SPECIFIC PROJECTS, ALSO PREDOCTORAL AND POSTDOCTORAL STUDENTS AND POSTGRADUATE INDEPENDENT RESEARCH.

#### **HEALTH OPERATIONS ANALYSIS BR**

482-1111

HEALTH OPERATIONS ANALYSIS BR DEVELOPS HEALTH RESEARCH AND EVALUATION STANDARDS TO ENSURE EFFECTIVENESS OF ONTARIO'S HEALTH CARE DELIVERY SYSTEM.

#### **HEALTH PERSONNEL BR**

965-5077

HEALTH PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF HEALTH. FOR A DESCRIPTION OF BRANCH ACTIVITIES,

SEE FIRST ENTRY UNDER PERSONNEL.

**HEALTH PSYCHIATRIC HOSPITALS BR**

**965-6234**

HEALTH PSYCHIATRIC HOSPITALS BR IS RESPONSIBLE FOR PLANNING AND COORDINATING SERVICES TO THE MENTALLY HANDICAPPED, INCLUDING ADMINISTERING PROVINCIAL PSYCHIATRIC HOSPITALS, AND DEVELOPING EFFECTIVE COMMUNITY PROGRAMS. CONTACT LOCAL PSYCHIATRIC HOSPITAL.

**HEALTH RESEARCH**

**482-1111**

HEALTH OPERATIONS ANALYSIS BR DEVELOPS HEALTH RESEARCH AND EVALUATION STANDARDS TO ENSURE EFFECTIVENESS OF ONTARIO'S HEALTH CARE DELIVERY SYSTEM.

**482-1111**

HEALTH STATISTICS BR PROVIDES STATISTICAL AND HEALTH RESEARCH INFORMATION, INCLUDING MORBIDITY AND MORTALITY DATA RELATED TO HOSPITALS AND HEALTH CARE INSTITUTIONS.

**920-7721**

HEALTH ONTARIO MENTAL HEALTH FOUNDATION PROVIDES GRANTS FOR HEALTH RESEARCH IN THE MENTAL HEALTH FIELD. SUPPORTS SPECIFIC PROJECTS, ALSO PREDOCTORAL AND POSTDOCTORAL STUDENTS AND POSTGRADUATE INDEPENDENT RESEARCH.

**965-2403**

HEALTH SPECIAL PROJECTS BR (B) PROVIDES GRANTS: TO SUPPORT INNOVATIVE HEALTH RESEARCH PROJECTS IN THE FIELD OF ORGANIZATION AND/OR DELIVERY OF HEALTH SYSTEMS WHICH WOULD BE DUPLICATED ACROSS THE PROVINCE. INCLUDED IS THE DEVELOPMENT OF RESOURCES IN SHORT SUPPLY, E.G. TISSUE BANKS, TRAINING OF NEW TYPES OF HEALTH CARE PROFESSIONALS, ETC. SEE ALSO HEALTH SPECIAL PROJECTS BR (A).

**965-6246**

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

**HEALTH SPECIAL PROJECTS BR**

**965-2403**

HEALTH SPECIAL PROJECTS BR (B) PROVIDES GRANTS: TO SUPPORT INNOVATIVE HEALTH RESEARCH PROJECTS IN THE FIELD OF ORGANIZATION AND/OR DELIVERY OF HEALTH SYSTEMS WHICH WOULD BE DUPLICATED ACROSS THE PROVINCE. INCLUDED IS THE DEVELOPMENT OF RESOURCES IN SHORT SUPPLY, E.G. TISSUE BANKS, TRAINING OF NEW TYPES OF HEALTH CARE PROFESSIONALS, ETC. SEE ALSO HEALTH SPECIAL PROJECTS BR (A).

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

#### HEALTH STATISTICS BR

482-1111

HEALTH STATISTICS BR PROVIDES STATISTICAL AND HEALTH RESEARCH INFORMATION, INCLUDING MORBIDITY AND MORTALITY DATA RELATED TO HOSPITALS AND HEALTH CARE INSTITUTIONS.

#### HERBICIDES

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-2401

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

#### HIGHWAYS



HIGHWAYS, SEE ALSO ROADS

248-3341

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE, RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

248-3501

TC INFORMATION SERVICES BR, BESIDES PROVIDING A REGULAR INFORMATION SERVICE FOR THE MINISTRY AND THE PUBLIC, PUBLISHES ROAD BULLETINS LISTING ALL CONSTRUCTION AREAS ON THE PROVINCE'S HIGHWAYS. OPERATES A ROADS REPORTING SERVICE TO INFORM THE PUBLIC, BY TELEPHONE, OF ROAD CONDITIONS ACROSS THE PROVINCE.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

248-3791

TC SYSTEMS DESIGN BR IS RESPONSIBLE FOR THE DESIGN OF HIGHWAYS, INTERCHANGES AND ILLUMINATION, AND FOR EVALUATING BENEFITS OF NEW DESIGN PROPOSALS. PROCESSES ALL OF THE MINISTRY'S CAPITAL CONTRACT DOCUMENTS. ALSO DEVELOPS MINISTRY POLICY ON DRAINAGE. HAS DETAILED INFORMATION ON DESIGN REQUIREMENTS AND PROPOSAL OF TRANSPORTATION FACILITIES. CONTACT REGIONAL OFFICES.

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-1533

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECTS ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND FARM PERMITS. CONTACT REGIONAL OFFICE.

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH

TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE.  
PUBLICATIONS.

965-4405

OPP TRAFFIC DIVISION ENFORCES VEHICLE TRAFFIC LAWS, INVESTIGATES COMPLAINTS ABOUT ALL ASPECTS OF TRAFFIC, AND ANALYSES COLLISIONS OF VEHICLES TO DETERMINE HOW TO MAKE HIGHWAYS SAFER.

#### HIGH SCHOOLS

HIGH SCHOOLS, SEE SECONDARY SCHOOLS

#### HISTORICAL DOCUMENTS

965-4030

CU ARCHIVES OF ONTARIO ACQUIRES SIGNIFICANT UNPUBLISHED DOCUMENTARY MATERIAL TO PRESERVE ONTARIO'S HISTORICAL HERITAGE. OBTAINS FROM ALL GOVERNMENT AGENCIES IMPORTANT NON-CURRENT RECORDS, AND FROM OTHER SOURCES, THROUGH DONATION OR PURCHASE, ANY SIGNIFICANT MANUSCRIPTS, MAPS, PICTURES, PHOTOGRAPHS, EARLY NEWSPAPERS, ETC., DEALING WITH THE PROVINCE'S HISTORY. THE ARCHIVES WELCOMES INFORMATION FROM THE PUBLIC ON THE LOCATION OF HISTORICAL MATERIAL. PROVIDES A PUBLIC READING ROOM FOR STUDY OF HISTORICAL DOCUMENTS AND RESEARCH.

#### HISTORIC SITES

356-2241

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-7635

CU HISTORICAL AND MUSEUMS BR ADMINISTERS THE ARCHAEOLOGICAL AND HISTORIC SITES PROTECTION ACT WHICH ENABLES THE GOVERNMENT TO DESIGNATE, OR FREEZE, SITES DEEMED TO BE OF PROVINCIAL HISTORICAL AND/OR ARCHAEOLOGICAL SIGNIFICANCE. IN ADDITION, FULLY-TRAINED ARCHAEOLOGISTS ARE SOMETIMES HIRED TO EXAMINE SITES OF PARTICULAR INTEREST.

#### **HOISTING PLANTS**

965-4188

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS.

#### **HOLIDAY PAY**

HOLIDAY PAY, SEE VACATION PAY

#### **HOMEMAKING**

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS,



ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING, CONTACT REGIONAL CSS OFFICE.

#### **HOMES FOR SPECIAL CARE**

HOMES FOR SPECIAL CARE, SEE ALSO RESIDENTIAL TREATMENT, ALSO APPROVED BOARDING HOMES.

965-5081

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. PHONE 965-6685. PUBLICATIONS.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH

HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

965-8015

HEALTH INSTITUTIONAL PLANNING BR REVIEWS AND APPROVES PLANS FOR CONSTRUCTION AND RENOVATION OF HOSPITALS AND HOMES FOR SPECIAL CARE. ADMINISTERS CAPITAL FINANCIAL ASSISTANCE FOR APPROVED PROJECTS AND CONDUCTS RESEARCH ON DEVELOPMENT OF EFFICIENT AND ECONOMICAL FACILITIES. FOR INFORMATION ON HOSPITAL STATISTICS, CONTACT THE STATISTICS DIVISION.

#### **HOME OWNERSHIP MADE EASY**

966-3600

HOUSING ONTARIO HOUSING CORPORATION HOME OWNERSHIP MADE EASY ( H O M E ) PROGRAM REDUCES THE COST OF PRIVATE OWNERSHIP BY ACQUIRING LAND AND ARRANGING FOR CONSTRUCTION OF HOUSING ON IT FOR SALE TO QUALIFIED MODERATE INCOME APPLICANTS. BUYERS OWN THEIR HOME AND LEASE THE LOT FROM O H C WITH AN OPTION TO BUY. THE PROGRAM ALSO MAKES PROVISIONS FOR QUALIFIED O H C TENANTS TO PURCHASE HOUSING UNITS THEY OCCUPY.

966-3600

HOUSING ONTARIO MORTGAGE CORPORATION FINANCES VARIOUS MINISTRY OWNERSHIP PROGRAMS, E.G. HOME OWNERSHIP MADE EASY ( H O M E ).

#### **HOMICIDES**

965-6678

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

#### **HONEY**

965-1058

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS.

ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

## **HORSES**

HORSES , SEE LIVESTOCK , ALSO RIDING

## **HORSE RACING**

**965-4445**

CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE HEAD OFFICE OF THE ONTARIO RACING COMMISSION.

## **HORTICULTURAL**

**965-1081**

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

**965-1091**

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

**965-6811**

GOVT SERV PROPERTY MANAGEMENT BR PROVIDES MAINTENANCE SERVICES TO GOVERNMENT OWNED AND LEASED PREMISES, INCLUDING REPAIRS, HOUSEKEEPING, HORTICULTURAL SERVICES, MOVING AND PARKING ALLOCATION, SAFETY AND BUILDING AND ELEVATOR MAINTENANCE. IS ALSO RESPONSIBLE FOR THE RESERVATION AND USE OF COMMITTEE ROOMS IN THE MACDONALD BLOCK.(PHONE: 965-1109). CONTACT REGIONAL OFFICE. PUBLICATIONS.

## HOSPITALS

248-3161

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

482-1111

HEALTH FINANCE AND ACCOUNTING BR, BESIDES THE NORMAL INTERNAL FUNCTIONS OF RESPONSIBILITY FOR MINISTRY BUDGETS, OPERATING COSTS AND ESTIMATES, THE BRANCH RECEIVES REGULAR REPORTS OF OPERATING COSTS FROM HOSPITALS, PSYCHIATRIC HOSPITALS, PUBLIC HEALTH UNITS AND AMBULANCE SERVICES. BASED ON THESE COSTS, THE FOLLOWING YEAR'S BUDGET FOR THESE SERVICES IS APPROVED.

482-1111

HEALTH STATISTICS BR PROVIDES STATISTICAL AND HEALTH RESEARCH INFORMATION, INCLUDING MORBIDITY AND MORTALITY DATA RELATED TO HOSPITALS AND HEALTH CARE INSTITUTIONS.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART



OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-5081

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

965-8015

HEALTH INSTITUTIONAL PLANNING BR REVIEWS AND APPROVES PLANS FOR CONSTRUCTION AND RENOVATION OF HOSPITALS AND HOMES FOR SPECIAL CARE. ADMINISTERS CAPITAL FINANCIAL ASSISTANCE FOR APPROVED PROJECTS AND CONDUCTS RESEARCH ON DEVELOPMENT OF EFFICIENT AND ECONOMICAL FACILITIES. FOR INFORMATION ON HOSPITAL STATISTICS, CONTACT THE STATISTICS DIVISION.

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND

DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

965-8084

HEALTH INSTITUTIONAL OPERATION BR DEVELOPS AND EVALUATES GUIDELINES FOR THE EFFECTIVE AND EFFICIENT OPERATION OF HOSPITALS AND OTHER HEALTH CARE INSTITUTIONS. ALSO PROVIDES CONSULTATIVE AND ADVISORY SERVICES WHEN NECESSARY.

#### HOSPITAL SCHOOLS

965-2720

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH

HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

#### HOUSEHOLD APPLIANCES

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

#### HOUSEHOLD CHEMICALS

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

#### HOUSING

965-2999

TE&IA POLICY PLANNING BR RESEARCHES AND ADVISES ON MEDIUM AND LONG-TERM SOCIO-ECONOMIC POLICIES AND STRATEGIES. PROVIDES RESEARCH SUPPORT TO THE PREMIER'S JOINT COMMITTEE ON ECONOMIC POLICY. STUDIES FOREIGN OWNERSHIP, FOREIGN TRADE POLICY, COMPETITION ACT, NATIONAL HOUSING ACT AMENDMENTS.

965-3173

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT) & SOFT SERVICES (E.G. SCHOOLS, COMMUNITY BUILDINGS) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

965-6841

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

966-3600

HOUSING ONTARIO HOUSING CORPORATION HOME OWNERSHIP MADE EASY ( H O M E ) PROGRAM REDUCES THE COST OF PRIVATE OWNERSHIP BY ACQUIRING LAND AND ARRANGING FOR CONSTRUCTION OF HOUSING ON IT FOR SALE TO QUALIFIED MODERATE INCOME APPLICANTS. BUYERS OWN THEIR HOME AND LEASE THE LOT FROM O H C WITH AN OPTION TO BUY. THE PROGRAM ALSO MAKES PROVISIONS FOR QUALIFIED O H C TENANTS TO PURCHASE HOUSING UNITS THEY OCCUPY.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

#### HOUSING AUDIT OPERATIONS BR

966-3600

HOUSING AUDIT OPERATIONS BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE FIRST ENTRY UNDER AUDIT.



**HOUSING AUTHORITY****966-3600**

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

**HOUSING HOUSING SECRETARIAT****965-3411**

HOUSING HOUSING SECRETARIAT, OFFICE OF THE DEPUTY MINISTER COORDINATES MINISTRY PLANNING AND EVALUATION, COMMUNICATIONS AND MANAGEMENT SERVICES.

**HOUSING NORTH PICKERING COMMUNITY****965-3031**

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND SERVICING NEW NORTH PICKERING COMMUNITY . COORDINATES PROVINCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

**HOUSING ONTARIO HOUSING ACTION****965-3173**

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT) & SOFT SERVICES (E.G. SCHOOLS, COMMUNITY BUILDINGS) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

**HOUSING ONTARIO HOUSING ADVISORY****965-4611**

HOUSING ONTARIO HOUSING ADVISORY COMMITTEE PROVIDES THE MINISTRY WITH RESEARCH AND RECOMMENDATIONS ON PRIVATE SECTOR HOUSING IN ONTARIO. THE COMMITTEE CONSISTS OF DEVELOPERS, BUILDERS, OTHER REPRESENTATIVES OF THE HOUSING INDUSTRY AND REPRESENTATIVES OF THE PROVINCIAL GOVERNMENT. THE ONTARIO HOUSING ADVISORY COMMITTEE DEVELOPS RESEARCH IN AREAS OF POLICY, ELECTRICAL AND SERVICING STANDARDS, AND FACTORS AFFECTING HOUSING COSTS.

**HOUSING ONTARIO HOUSING CORPORATION****965-9780**

HOUSING ONTARIO HOUSING CORPORATION INFORMATION SERVICES BR

IS THE INFORMATION SERVICE FOR O H C AND THE MINISTRY OF HOUSING, EXCEPT FOR THE ONTARIO HOUSING ACTION PROGRAM ( O H A P ) AND THE NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

966-3600

HOUSING ONTARIO HOUSING CORPORATION HOME OWNERSHIP MADE EASY ( H O M E ) PROGRAM REDUCES THE COST OF PRIVATE OWNERSHIP BY ACQUIRING LAND AND ARRANGING FOR CONSTRUCTION OF HOUSING ON IT FOR SALE TO QUALIFIED MODERATE INCOME APPLICANTS. BUYERS OWN THEIR HOME AND LEASE THE LOT FROM O H C WITH AN OPTION TO BUY. THE PROGRAM ALSO MAKES PROVISIONS FOR QUALIFIED O H C TENANTS TO PURCHASE HOUSING UNITS THEY OCCUPY.

966-3600

HOUSING ONTARIO HOUSING CORPORATION ADMIN SERVICES SECTION SUPPLIES THE MINISTRY OF HOUSING AND O H C WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

966-3600

HOUSING ONTARIO HOUSING CORPORATION COMMUNITY RELATIONS BRANCH ASSISTS ONTARIO HOUSING FAMILIES WITH SOCIAL, RECREATION, OR FAMILY PROBLEMS AND WORKS WITH COMMUNITY TO HELP TENANTS TO INTEGRATE.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

966-3600

HOUSING ONTARIO HOUSING CORPORATION PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF HOUSING AND O H C. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER PERSONNEL.

966-3600

HOUSING ONTARIO HOUSING CORPORATION FINANCE BR SUPPLIES

THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

966-3600

HOUSING ONTARIO HOUSING CORPORATION LEGAL SECTION PROVIDES LEGAL SERVICES FOR O H C. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER LEGAL SERVICES.

966-3600

HOUSING AUDIT OPERATIONS BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE FIRST ENTRY UNDER AUDIT.

966-3600

HOUSING ONTARIO HOUSING CORPORATION MAINTENANCE ENGINEERING BRANCH IS RESPONSIBLE FOR THE MAINTENANCE CARE, MODERNIZATION AND IMPROVEMENT OF ALL O H C RENT-GEARED-TO-INCOME BUILDINGS.

#### **HOUSING ONTARIO MORTGAGE CORPORATION**

966-3600

HOUSING ONTARIO MORTGAGE CORPORATION FINANCES VARIOUS MINISTRY OWNERSHIP PROGRAMS, E.G. HOME OWNERSHIP MADE EASY ( H O M E ).

#### **HOUSING PLANS ADMINISTRATION DIV**

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

#### **HOUSING POLICY AND PROGRAM DEVELOPMENT**

965-0163

HOUSING POLICY AND PROGRAM DEVELOPMENT SECRETARIAT PROVIDES THE MINISTRY WITH INTERGOVERNMENTAL LIAISON, POLICY DEVELOPMENT, SURVEYS AND STATISTICAL ANALYSIS.

#### **HOUSING COMMUNITY RENEWAL BR**

965-2826

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

## HOUSING REGISTRY

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

## HUMAN RESOURCES

965-1483

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

965-2262

CSC U H R COORDINATION COORDINATES THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES REPORT ( U H R ), THE GOAL OF WHICH IS TO INDUCE CHANGES IN THE MANAGERIAL STYLE OF MANAGERS IN THE ONTARIO PUBLIC SERVICE ( O P S ). PUBLICATIONS.

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

## HUNTERS

965-4251

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILDLIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.



## HUNTING

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## HYDRAULIC

965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

965-6983

ENV PROJECT OPERATIONS BR. THE REGIONAL OPERATIONS SECTION OF THIS BRANCH CONTROLS ALL ASPECTS OF MUNICIPAL AND PROVINCIAL SEWAGE DISPOSAL AND WATER SUPPLY PROJECTS. THE TECHNICAL SERVICES BR (PHONE 965-6986) ASSURES ADEQUATE SAFETY STANDARDS BY INSPECTING ALL MECHANICAL, ELECTRICAL, HYDRAULIC AND METERING EQUIPMENT. THE UTILITY SECTION ASSURES DAY-TO-DAY PROJECT MAINTENANCE, QUALITY CONTROL AND LIAISON WITH MUNICIPALITIES.

## HYDRO

368-6767

ONTARIO HYDRO SUPPLIES ELECTRICITY TO THE PEOPLE OF ONTARIO INDIRECTLY THROUGH SOME 350 ASSOCIATED MUNICIPAL UTILITIES, AND DIRECTLY TO SOME 700,000 RURAL CUSTOMERS. ITS ELECTRICAL INSPECTION PROGRAM PROVIDES TECHNICAL GUIDANCE TO CONSULTANTS, CONTRACTORS, ARCHITECTS, MANUFACTURERS AND CUSTOMERS ON PROBLEMS CONCERNING INSTALLATION OF ELECTRICAL EQUIPMENT & ADHERENCE TO THE ELECTRICAL SAFETY CODE BOOK. ITS RURAL ELECTRICAL SERVICE & BILLING INQUIRY PROGRAM ANSWERS INQUIRIES ON SERVICE POLICY AND PRACTICES FROM RURAL CLIENTELE.

368-6767

ONTARIO HYDRO INQUIRY & RESEARCH SERVICES IS THE INFORMA-

TION SERVICE FOR ONTARIO HYDRO. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-2851

THE ONTARIO ENERGY BOARD REGULATES RATES OF ONTARIO NATURAL GAS COMPANIES AND CERTAIN ASPECTS OF THEIR OPERATION AND EXPANSION AS WELL AS CERTAIN ASPECTS OF OIL PRODUCTION AND TRANSMISSION IN ONTARIO. REVIEWS RATES OF ONTARIO HYDRO IN PUBLIC HEARINGS. REPORTS TO THE LEGISLATURE THROUGH THE MINISTER OF ENERGY.

965-6251

ENERGY. THE MINISTRY OF ENERGY IS RESPONSIBLE FOR SECURING A SUPPLY OF ENERGY FOR ONTARIO COMMENSURATE WITH THE NEEDS OF THE PROVINCE, ENCOURAGING EFFICIENT PRODUCTION AND MODERATE USE OF ENERGY RESOURCES, MINIMIZING ANY DETRIMENTAL EFFECTS ON THE ENVIRONMENT WHICH MIGHT RESULT FROM ENERGY PRODUCTION OR UTILIZATION. THE MINISTER OF ENERGY ALSO REPORTS TO THE LEGISLATURE FOR ONTARIO HYDRO AND FOR THE ONTARIO ENERGY BOARD.

965-6504

TE&IA HALDIMAND-NORFOLK PROJECT COORDINATES THE LAND USE PLANNING AND ORDERLY DEVELOPMENT OF THE HALDIMAND-NORFOLK AREA DURING A PERIOD OF EXCEPTIONALLY RAPID INDUSTRIAL GROWTH. COORDINATES ACTIVITIES OF ALL PROVINCIAL MINISTRIES AND SPECIAL PURPOSE BODIES SUCH AS THE ONTARIO HYDRO PROJECT.

## HYDROLOGY

248-3723

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT, LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO

LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICATION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

## **E SHELTERS**

**424-3000**

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

## **IMMIGRANTS**

**482-1111**

HEALTH ENROLMENT SERVICES BR ENROLLS ALL PERSONS ELIGIBLE FOR THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ), MAINTAINS RECORDS AND ANSWERS ALL QUESTIONS RE ENROLMENT AND ENSURED STATUS. IMMIGRANTS RECEIVE HEALTH INSURANCE COVERAGE FROM DATE OF APPLICATION PROVIDED THEY APPLY WITHIN 90 DAYS OF LANDING IN ONTARIO. ALSO PROVIDES SERVICE TO EMPLOYERS IN ADMINISTRATION OF THEIR INSURED GROUPS. PUBLICATIONS.

**965-1356**

EDUC EDUCATION RECORDS BR REVIEWS SCHOOL DOCUMENTS OF IMMIGRANTS TO DETERMINE EQUIVALENT EDUCATIONAL LEVEL IN ONTARIO.

**965-2285**

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT

FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

965-2609

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

965-2891

GOVT SERV SPECIAL SERVICES BR TRANSLATION SERVICES PROVIDES TRANSLATION SERVICES FOR GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES, AND FOR LANDED IMMIGRANTS WHO NEED OFFICIAL DOCUMENTS TRANSLATED IN ORDER TO FIND WORK OR PURSUE THEIR TRAINING.

#### **IMMUNIZATION**

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

#### **IMPORTS**

965-4347

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

#### **IMPORT DUTIES**

965-3560

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHON 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **IMPROVEMENT DISTRICTS**



IMPROVEMENT DISTRICTS, SEE ALSO MUNICIPALITIES

965-3514

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

## **INCENTIVE GRANTS**

INCENTIVE GRANTS , SEE GRANTS

## **INCORPORATION**

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-2515

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND DISSOLUTION OF CREDIT UNIONS.

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

## **INDIANS**

INDIANS , SEE NATIVE PEOPLES

## **INDUSTRIAL ACCIDENT**

INDUSTRIAL ACCIDENT, SEE ACCIDENTS

## **INDUSTRIAL CAMPS**

965-1170

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES ( N O P H S ) PROVIDES DIRECT PUBLIC HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN

ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

#### **INDUSTRIAL PARKS**

965-4622

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND  
AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

#### **INDUSTRIAL RESEARCH**

822-4111

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416),  
LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF  
TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF  
TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEV-  
ELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH  
FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND  
GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM  
SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS  
DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVES-  
TIGATIONS.

#### **INDUSTRIAL TRAINING**

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND  
RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN  
INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUD-  
ING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF  
ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-  
INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT  
REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

#### **INDUSTRY**

INDUSTRY, SEE ALSO BUSINESS

248-3449

TC URBAN TRANSIT. ONTARIO TRANSPORTATION DEVELOPMENT CORP  
WILL DEVELOP A MAJOR TRANSIT MANUFACTURING INDUSTRY IN  
ONTARIO TO PROMOTE DEVELOPMENT OF ALL NEW TECHNOLOGICAL  
DEVELOPMENTS RELATING TO THE FIELD OF PUBLIC TRANSIT AND  
TRANSPORTATION AND TO INTEGRATE THESE DEVELOPMENTS WITH  
CONVENTIONAL TRANSIT FACILITIES.

416-562-4141

AG & FOOD HORTICULTURAL RESEARCH INSTITUTE OF ONTARIO CONDUCTS HORTICULTURAL RESEARCH TO INCREASE PRODUCTION AND DEVELOP NEW VARIETIES OF FRUITS AND VEGETABLES AND WINES. ALSO AIDS ORNAMENTALS GROWERS, FOOD PROCESSORS AND THE WINE INDUSTRY. THE INSTITUTE PROVIDES PROPAGATING MATERIAL TO GROWERS AND NURSERIES. PUBLICATIONS.

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

822-4111

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416), LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEVELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVESTIGATIONS.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLLS AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT

( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4004

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF



ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-4315

TE&IA ONTARIO ECONOMIC COUNCIL IS AN ADVISORY GROUP REPORTING TO THE GOVERNMENT ON A WIDE RANGE OF ECONOMIC AND OTHER MATTERS, E.G. FORESTRY POLICY, REFORM OF GOVERNMENT, POVERTY, LAND USE PLANNING, MUNICIPAL REFORM AND URBAN WASTE DISPOSAL. THE ONTARIO ECONOMIC COUNCIL COORDINATES ITS WORK WITH THE ECONOMIC COUNCIL OF CANADA AND GOVERNMENT MINISTRIES. THE O E C PUBLISHES AN INDEX OF THEIR RESEARCH PROJECTS AND THE PROJECTS OF OTHER ONTARIO MEMBERS OF INDUSTRY. PUBLICATIONS.

965-4347

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6513

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES

NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

#### **INFORMATION CENTRES**

INFORMATION CENTRES, SEE COMMUNITY INFORMATION CENTRES.

#### **INFORMATION ONTARIO**

965-7577

NR NORTHERN AFFAIRS BR PROVIDES INFORMATION AND ASSISTANCE TO THE CITIZENS OF NORTHERN ONTARIO ON ALL GOVERNMENT PROGRAMS WHICH DO NOT HAVE REGIONAL OFFICES IN THE NORTH. OFFICERS ALSO HELP FEDERAL GOVERNMENT AGENCIES SERVICE THE NORTH, AS WELL AS COMMUNICATE PROVINCIAL GOVERNMENT PROGRAMS BY NEWSPAPER, RADIO AND T.V. UNDER THE HEADING ' INFORMATION ONTARIO '. REGIONAL OFFICE. PUBLICATIONS.

#### **INFORMATION SERVICE**

EACH MINISTRY'S INFORMATION OR COMMUNICATIONS BRANCH PROVIDES AN INFORMATION SERVICE TO INFORM THE PUBLIC OF A MINISTRY'S ACTIVITIES. THE BRANCH PLANS AND DEVELOPS AN INFORMATION PROGRAM TO MEET THE NEEDS AND EXPLAIN PROGRAMS OF THE MINISTRY. METHODS USED INCLUDE ANSWERING INQUIRIES, PREPARING AND DISTRIBUTING PUBLICATIONS, NEWS RELEASES, AUDIO-VISUAL MATERIALS, ETC.; SUPPLYING MEDIA WITH ACCURATE, UP-TO-DATE INFORMATION. FREQUENTLY THE BRANCH PREPARES SPEECH MATERIAL FOR MINISTRY OFFICIALS. FOLLOWING ARE VARIOUS MINISTRIES' INFORMATION SERVICES.

248-3501

TC INFORMATION SERVICES BR, BESIDES PROVIDING A REGULAR INFORMATION SERVICE FOR THE MINISTRY AND THE PUBLIC, PUBLISHES ROAD BULLETINS LISTING ALL CONSTRUCTION AREAS ON THE PROVINCE'S HIGHWAYS. OPERATES A ROADS REPORTING SERVICE TO INFORM THE PUBLIC, BY TELEPHONE, OF ROAD CONDITIONS ACROSS THE PROVINCE.

368-6767

ONTARIO HYDRO INQUIRY & RESEARCH SERVICES IS THE INFORMATION SERVICE FOR ONTARIO HYDRO. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-1056

AG & FOOD INFORMATION BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-1658

ENV INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF



ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-2099

REV INFO OFFICERS PROVIDE INFORMATION SERVICE FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-2756

NR INFORMATION BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-3103

HEALTH COMMUNICATIONS BR PROVIDE INFORMATION SERVICE FOR THE MINISTRY OF HEALTH. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-3535

GOVT SERV CITIZENS' INQUIRY BR RECEIVES INQUIRIES FROM THE PUBLIC THROUGH THE QUEEN'S PARK SWITCHBOARD, OTHER PROVINCIAL GOVERNMENT BRANCHES AND AGENCIES, FEDERAL AND MUNICIPAL AGENCIES, AND MPPS. THE CITIZENS' INQUIRY BR ( C I B ) AS A REFERRAL SERVICE AND INFORMATION SERVICE, REFERS THESE INQUIRIES TO THE APPROPRIATE INFORMATION SOURCE IN THE PROVINCIAL, FEDERAL OR MUNICIPAL GOVERNMENT, OR IN THE PRIVATE SECTOR. IN THE CASE OF PROBLEMATIC INQUIRIES, THE C.I.B. INVOLVES THE INQUIRER'S MEMBER OF THE PROVINCIAL PARLIAMENT IN SOLVING THE INQUIRY.

965-3540

YOUTH SECRETARIAT RESEARCHES INFORMATION AND ADVISES THE ONTARIO GOVERNMENT AND MINISTRIES ON POLICIES AND PROGRAMS INVOLVING YOUTH (PERSONS APPROXIMATELY 14 - 25 YEARS). THE SECRETARIAT COORDINATES GOVERNMENT PROGRAMS INVOLVING YOUTH, E.G. SUMMER EMPLOYMENT FOR STUDENTS. THEY ALSO OFFER AN INFORMATION SERVICE ON GOVERNMENT YOUTH SERVICES.

965-4239

CCR INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF CONSUMER & COMMERCIAL RELATIONS. FOR A DES-

DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-4321

CORR SERV INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-4474

OPP SAFETY & INFORMATION BR ADMINISTERS SAFETY AND CRIME PREVENTION PROGRAMS AND PROVIDES PUBLIC RELATIONS AND INFORMATION SERVICE FOR THE FORCE. PUBLICATIONS.

965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-5466

I&T COMMUNICATIONS DIV CONSISTS OF TWO BRANCHES: THE COMMUNICATIONS PLANNING BRANCH CONSULTS WITH POLICY DIVISION AND EXECUTIVE DIRECTORS & RELATES THEIR COMMUNICATIONS NEEDS TO THE SECOND BRANCH, THE COMMUNICATIONS SERVICES BRANCH, WHICH PROVIDES THE MINISTRY WITH PHOTOGRAPHY, AUDIO-VISUAL, PUBLICATION, ADVERTISING, MEDIA LIAISON AND OTHER INFORMATION SERVICES (SEE ALSO FIRST ENTRY UNDER INFORMATION SERVICE). OPERATES A LIBRARY OF STILL AND MOTION PICTURES TO LEND TO GROUPS INTERESTED IN TOURISM. FILM CATALOGUES AVAILABLE.

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

965-6134

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

965-6407

EDUC COMMUNICATION SERVICES BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF EDUCATION. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-6513

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

965-6683

GOVT SERV MANAGEMENT PLANNING BR PROVIDES INTERNAL PROGRAM ANALYSIS, COORDINATES MINISTRY POLICY, PROCEDURES AND SYSTEMS. ALSO PROVIDES AN INFORMATION SERVICE FOR THE MINISTRY. FOR A DESCRIPTION OF INFORMATION ACTIVITIES SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-7171

TE&IA OFFICE OF INFORMATION IS THE INFORMATION SERVICE FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL AFFAIRS. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-7252

CSS COMMUNICATIONS BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE. ALSO PROVIDES SPECIAL ASSISTANCE (PUBLICATIONS, SPEECHES, FILMS , SLIDES, DISPLAYS, ETC.) TO MUNICIPALITIES AND SOCIAL AGENCIES TO EXPLAIN SOCIAL SERVICE PROGRAMS.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

965-7941

LABOUR INFORMATION SERVICE BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF LABOUR. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

965-9780

HOUSING ONTARIO HOUSING CORPORATION INFORMATION SERVICES BR IS THE INFORMATION SERVICE FOR O H C AND THE MINISTRY OF HOUSING, EXCEPT FOR THE ONTARIO HOUSING ACTION PROGRAM ( O H A P ) AND THE NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

#### **INHERITANCE TAX**

965-1700

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

#### **INMATES**

965-3354

CORR SERV INDUSTRIAL PROGRAM DEVELOPMENT DEVELOPS AND COORDINATES CORRECTIONAL INSTITUTIONS INDUSTRIAL OPERATIONS SUCH AS MANUFACTURING PROVINCIAL PARK PICNIC TABLES AND LICENCE PLATES, AND MEAT PROCESSING TO ENCOURAGE PRODUCTIVE ACTIVITY BY INMATES.

965-4283

CORR SERV TEMPORARY ABSENCE BR OPERATES THE ( T A P ) TEMPORARY ABSENCE PROGRAM WHICH ALLOWS INMATES OF CORRECTIONAL INSTITUTIONS TO CONTINUE THEIR EDUCATION OR THEIR JOBS IN THE COMMUNITY WHILE RESIDING IN INSTITUTIONS TO SERVE THEIR SENTENCES. THE PROGRAM IS ALSO USED TO ENABLE THE OFFENDER TO VISIT HIS HOME IN TIMES OF FAMILY CRISIS OR EMERGENCY, OR TO ATTEND A HOSPITAL FOR TREATMENT. CONTACT REGIONAL INSTITUTION. PUBLICATIONS.

965-4366

CORR SERV ONTARIO PAROLE BOARD CONSIDERS FOR PAROLE INMATES SERVING SENTENCES WHICH INCLUDE INDEFINITE TERMS. THE ONTARIO PAROLE BOARD ONLY REVIEWS TERMS OF PERSONS IN PROVINCIAL CORRECTIONAL INSTITUTIONS, NOT OF THOSE IN FEDERAL INSTITUTIONS.

965-4783

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.



965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

#### **INQUESTS**

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

#### **INSECTICIDES**

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

#### **SIDER TRADING**

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS,

PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (B).

## INSURANCE

HEALTH INSURANCE, SEE ONTARIO HEALTH INSURANCE PLAN

965-1727

GOVT SERV ACTUARIAL SERV BR PROVIDES ACTUARIAL SERVICE TO ALL MINISTRIES ON COSTS AND LIABILITIES OF PENSION PLANS, GROUP INSURANCE PLANS, ETC., WHERE FUTURE MONEY PAYMENTS ARE DEPENDENT ON CONTINGENCIES OF HUMAN LIFE. ALSO CONCERNED WITH CALCULATIONS OF COMPOUND INTEREST RATES.

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS,

SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

965-6254

GOVT SERV INSURANCE AND RISK MANAGEMENT ADVISES ALL ONTARIO MINISTRIES AND SPECIAL PURPOSE BODIES ON INSURANCE COVERAGE, EXCLUDING EMPLOYEE BENEFITS. FOR INFORMATION ON ONTARIO GOVERNMENT EMPLOYEE BENEFITS CALL 965-2097.

#### **INSURANCE COMPANIES**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

#### **INTERCHANGES**

248-3791

TC SYSTEMS DESIGN BR IS RESPONSIBLE FOR THE DESIGN OF HIGHWAYS, INTERCHANGES AND ILLUMINATION, AND FOR EVALUATING BENEFITS OF NEW DESIGN PROPOSALS. PROCESSES ALL OF THE MINISTRY'S CAPITAL CONTRACT DOCUMENTS. ALSO DEVELOPS MINISTRY POLICY ON DRAINAGE. HAS DETAILED INFORMATION ON DESIGN REQUIREMENTS AND PROPOSAL OF TRANSPORTATION FACILITIES. CONTACT REGIONAL OFFICES.

#### **INTERGOVERNMENTAL**

INTERGOVERNMENTAL , SEE FEDERAL-PROVINCIAL , INTERPROVINCIAL OR MUNICIPALITIES

#### **INTERNATIONAL**

363-3485

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECH-

NIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

965-3031

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND SERVICING NEW NORTH PICKERING COMMUNITY . COORDINATES PROVINCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

965-3356

TE&IA EXTERNAL ACTIVITIES UNIT ADVISES ON AND COORDINATES ONTARIO'S PARTICIPATION IN CANADA'S INTERNATIONAL ACTIVITIES EXTERNAL AID, CULTURAL, SCIENTIFIC, ETC.) ASSESSES EFFECTS OF EXTERNAL AGREEMENTS ON PROVINCE. COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN THE ONTARIO-QUEBEC PERMANENT COMMISSION ( O Q P C ), FOR CULTURAL AND EDUCATIONAL EXCHANGE PROGRAMS.

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-4911

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL



RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIR-PORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

#### **INTERNATIONAL JOINT COMMISSION**

248-3015

ENV LABORATORY SERVICES BR PROVIDES ANALYTICAL SUPPORT FOR OTHER BRANCHES OF THE MINISTRY IN THEIR POLLUTION CONTROL PROGRAMS. UPDATES ANALYTICAL METHODS & DEVELOPS PROCEDURES FOR MEASURING NEW ENVIRONMENTAL POLLUTANTS. REGIONAL LABORATORIES PROVIDE BACTERIOLOGY, CHEMISTRY & AIR QUALITY EXPERTISE. REPRESENTS THE MINISTRY IN INT'L. JOINT COMMISSION ( I J C ) STUDIES SET UP TO EXAMINE THE QUALITY OF THE GREAT LAKES. FOR INFORMATION ON THE I J C, WRITE TO THE CANADIAN SECTION, INTERNATIONAL JOINT COMMISSION, ROOM 851, BURNSIDE BLDG., 151 SLATER ST., OTTAWA, ONT. K1P 5H2.

#### **INTERPROVINCIAL**

965-2781

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

#### **ESTATE**

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES

OF ONTARIANS WHO DIE INTESTATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

## **INVENTIONS**

I&T INDUSTRIAL SERVICES BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **INVESTMENT CONTRACT COMPANIES**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

## **INVESTORS**

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

## **ITINERANT SELLERS**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND

SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6477

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PROTECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **T ACCOUNTS BR**

965-5296

I&T ACCOUNTS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

#### **T ADMIN SERVICES DIV**

965-4305

I&T ADMIN SERVICES DIV SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### **T ADVERTISING SECTION**

965-4004

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

#### **AMERICAS BR**

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS

ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OF BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

#### **I&T AUDIT SERVICES BR**

**965-4510**

I&T AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

#### **I&T COMMUNICATIONS DIV**

**965-5466**

I&T COMMUNICATIONS DIV CONSISTS OF TWO BRANCHES: THE COMMUNICATIONS PLANNING BRANCH CONSULTS WITH POLICY DIVISION AND EXECUTIVE DIRECTORS & RELATES THEIR COMMUNICATIONS NEEDS TO THE SECOND BRANCH, THE COMMUNICATIONS SERVICES BRANCH, WHICH PROVIDES THE MINISTRY WITH PHOTOGRAPHY, AUDIO-VISUAL, PUBLICATION, ADVERTISING, MEDIA LIAISON AND OTHER INFORMATION SERVICES (SEE ALSO FIRST ENTRY UNDER INFORMATION SERVICE). OPERATES A LIBRARY OF STILL AND MOTION PICTURES TO LEND TO GROUPS INTERESTED IN TOURISM. FILM CATALOGUES AVAILABLE.

#### **I&T DOCUMENTATION CENTRE**

**965-3365**

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

#### **I&T INDUSTRIAL DEVELOPMENT BR**

**965-5711**

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **I&T INDUSTRY TECHNOLOGY BR**

**965-6513**

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE



INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

**ST ONTARIO DEVELOPMENT CORPORATION 965-4622**

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND  
AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

**ST ONTARIO PLACE CORPORATION 965-6896**

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND  
RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE  
ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES,  
LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS,  
LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE  
PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR  
CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS.  
NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

**T ONTARIO RESEARCH FOUNDATION 822-4111**

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416),  
LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF  
TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF  
TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEV-  
ELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH  
FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND  
GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM  
SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS  
DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVES-  
TIGATIONS.

**T OVERSEAS BR 965-5715**

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS  
ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS  
ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL  
LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR  
BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL  
TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEK-

ING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

**I&T PERSONNEL SERVICES BR**

**965-4233**

I&T PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF INDUSTRY & TOURISM. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**I&T SMALL BUSINESS OPERATIONS DIV**

**965-0410**

I&T SMALL BUSINESS OPERATIONS DIV PROMOTES INDUSTRIAL DEVELOPMENT, ASSISTS EXPORTS, PROVIDES BUSINESS COUNSELLING AND LIAISON WITH GOVERNMENT PROGRAMS AND RESEARCH ORGANIZATIONS, PROMOTES TOURISM AND THE MAINTENANCE AND DEVELOPMENT OF TOURISM FACILITIES, ENCOURAGES FULL USE OF TOURISM RESOURCES, ASSISTS TECHNOLOGY TRANSFER, AND ASSISTS THE SERVICE INDUSTRY AND SMALL BUSINESS.

**I&T TOURISM INDUSTRY DEVELOPMENT**

**965-4000**

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

**I&T TOURISM MARKETING BR**

**965-4008**

I&T TOURISM MARKETING BR PROMOTES THE DEVELOPMENT OF TOURISM AND TRAVEL IN ONTARIO BY SUPPLYING INFORMATION ON ATTRACTIONS AND FACILITIES, AND THROUGH WORLDWIDE PROMOTION WITH THE TRAVEL INDUSTRY. ENCOURAGES AND PROMOTES CONVENTIONS AND SALES MEETINGS IN ONTARIO. PROVIDES UP-TO-DATE SKI REPORTS. PUBLICATIONS.

**I&T TOURISM RESEARCH BR**

**965-5725**

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ).

PUBLICATIONS.

**T TRADE DEVELOPMENT BR**

**965-3560**

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHONE 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**T TRADE RESEARCH BR**

**965-4347**

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

**ILS**

JAILS, SEE CORRECTIONAL INSTITUTIONS

**JAMES BAY LOWLAND**

**965-1337**

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES. ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

**INT VENTURES**

**965-5711**

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS ) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-5715**

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS

ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

## **JUDGES**

**965-4445**

CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE HEAD OFFICE OF THE ONTARIO RACING COMMISSION.

**965-7945**

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS. CONTACT LOCAL COUNTY COURT.

## **JUSTICES OF THE PEACE**

**965-7945**

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE, NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS. CONTACT LOCAL COUNTY COURT.

## **JUVENILES**

**965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.



965-6424

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND JUVENILES IN TRAINING SCHOOLS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

#### **KUWAIT BRINE**

965-1337

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES. ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

#### **LABORATORIES**

248-3015

ENV LABORATORY SERVICES BR PROVIDES ANALYTICAL SUPPORT FOR OTHER BRANCHES OF THE MINISTRY IN THEIR POLLUTION CONTROL PROGRAMS. UPDATES ANALYTICAL METHODS & DEVELOPS PROCEDURES FOR MEASURING NEW ENVIRONMENTAL POLLUTANTS. REGIONAL LABORATORIES PROVIDE BACTERIOLOGY, CHEMISTRY & AIR QUALITY EXPERTISE. REPRESENTS THE MINISTRY IN INT'L. JOINT COMMISSION ( I J C ) STUDIES SET UP TO EXAMINE THE QUALITY OF THE GREAT LAKES. FOR INFORMATION ON THE I J C, WRITE TO THE CANADIAN SECTION, INTERNATIONAL JOINT COMMISSION, ROOM 851, BURNSIDE BLDG., 151 SLATER ST., OTTAWA, ONT. K1P 5H2.

248-3161

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN

GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL MINISTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-2411

AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

965-5841

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

965-5971

AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS, AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION ACT, THE LIVESTOCK BRANDING ACT.

## LABOUR

LABOUR, SEE ALSO EMPLOYEES

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

965-3303

LABOUR EMPLOYMENT ADJUSTMENT SERVICE PROVIDES CONSULTATION AND LIAISON FOR LABOUR AND EMPLOYERS TO HELP THEM COPE WITH THE EFFECTS ON EMPLOYMENT OF TECHNOLOGICAL AND ECONOMIC CHANGE. ALSO HELPS THEM TO MAKE USE OF PUBLIC AND PRIVATE SECTOR PROGRAMS WHEN FACED WITH POTENTIAL UNEMPLOYMENT PROBLEMS.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

965-5088

CSS RESEARCH BR MAINTAINS STATISTICAL DATA ON

FAMILY BENEFITS, GENERAL WELFARE ASSISTANCE, LABOUR FORCE AND UNEMPLOYMENT IN ONTARIO AND IN CANADA. PROVIDES SOCIAL AGENCIES UNDERTAKING RESEARCH PROJECTS WITH ASSISTANCE IN FORMULATING PROBLEMS AND METHODOLOGY. LIBRARY FACILITIES.

965-5669

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

#### LABOUR ADMIN OPERATIONS BR

965-6115

LABOUR ADMIN OPERATIONS BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### LABOUR CONCILIATION & MEDIATION SERVICES

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES



CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

**LABOUR CONSTRUCTION SAFETY BR**

965-7161

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**LABOUR EMPLOYMENT ADJUSTMENT SERVICE**

965-3303

LABOUR EMPLOYMENT ADJUSTMENT SERVICE PROVIDES CONSULTATION AND LIAISON FOR LABOUR AND EMPLOYERS TO HELP THEM COPE WITH THE EFFECTS ON EMPLOYMENT OF TECHNOLOGICAL AND ECONOMIC CHANGE. ALSO HELPS THEM TO MAKE USE OF PUBLIC AND PRIVATE SECTOR PROGRAMS WHEN FACED WITH POTENTIAL UNEMPLOYMENT PROBLEMS.

**LABOUR EMPLOYMENT STANDARDS BR**

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**LABOUR FINAN MANAGEMENT BR**

965-4148

LABOUR FINAN MANAGEMENT BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**LABOUR INDUSTRIAL SAFETY BR**

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL

ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.

**LABOUR INFORMATION SERVICE BR**

**965-7941**

LABOUR INFORMATION SERVICE BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF LABOUR. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**LABOUR LABOUR SAFETY COUNCIL**

**965-6111**

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

**LABOUR LEGAL BR**

**965-6625**

LABOUR LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF LABOUR. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**LABOUR ONTARIO HUMAN RIGHTS COMMISSION**

**965-6841**

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**LABOUR ONTARIO LABOUR-MANAGEMENT**

**965-5669**

LABOUR ONTARIO LABOUR-MANAGEMENT ARBITRATION COMMISSION APPROVES PERSONS AS ARBITRATORS & CHAIRMEN FOR ARBITRATION BOARDS DEALING WITH DISPUTES BETWEEN EMPLOYERS & EMPLOYEES WITH COLLECTIVE AGREEMENTS ONLY AND INTEREST DISPUTES UNDER THE HOSPITAL LABOUR DISPUTES ARBITRATION ACT. PERFORMS ADMINISTRATIVE FUNCTIONS FOR BOARDS, E.G. SELLS COPIES OF ARBITRATION AWARDS, SPONSORS TRAINING PROGRAMS FOR ARBITRATORS.

**LABOUR ONTARIO LABOUR RELATIONS BOARD**

**965-4151**

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER

ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

#### **BOUR PERSONNEL BR**

**965-6121**

LABOUR PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF LABOUR. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

#### **BOUR RELATIONS**

**965-1641**

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

#### **BOUR RESEARCH BRANCH**

**965-1641**

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

#### **BOUR WOMEN'S BUREAU**

**965-1537**

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

#### **BOUR WORKMEN'S COMPENSATION BOARD**

**965-8500**

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING

RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE  
( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

## LAGOONS

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## LAKES

424-3000

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A)

832-2261

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIM-



ATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICATION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

LAMPREY

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

AND

LAND, SEE ALSO PROPERTY, PROPERTY TAX

248-3213

TC RIGHT OF WAY BR IS RESPONSIBLE FOR THE POLICIES AND PRACTICES OF LAND ACQUISITION, EXPROPRIATION AND MANAGEMENT OF LAND NEEDED FOR MINISTRY USE. CONTACT REGIONAL OFFICE.

965-1012

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND

EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS, PHONE: 965-6027. PUBLICATIONS.

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES, PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2826

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

965-3031

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND SERVICING NEW NORTH PICKERING COMMUNITY. COORDINATES PROVINCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS

(E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-5733

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

965-5778

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOP-

MENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6515

NR ONTARIO GEOGRAPHIC NAMES BOARD RECOMMENDS NAMES FOR ONTARIO LAND FEATURES FOR MINISTER'S APPROVAL & APPROVES NAMES OF UNINCORPORATED PLACES. ONTARIO GEOGRAPHIC NAMES BOARD SECRETARIAT MAINTAINS LIST OF NAMES FOR ONTARIO TOPOGRAPHIC FEATURES & PLACES USED ON OFFICIAL MAPS, CHARTS & DOCUMENTS & SUPPLIES INFORMATION ON SAME TO GOVERNMENT AGENCIES & PUBLIC. ALTHOUGH THE BOARD IS NOT RESPONSIBLE FOR APPROVING NAMES OF INCORPORATED PLACES, E.G. CITIES, TOWNS, REGIONAL MUNICIPALITIES, THE SECRETARIAT KEEPS ACCURATE LISTS OF THOSE NAMES FOR INFORMATION.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.



965-6745

GOVT SERV REALTY SERVICES BR IS RESPONSIBLE FOR THE ACQUISITION OF ALL LAND REQUIREMENTS IN CONNECTION WITH THE MINISTRY'S CONSTRUCTION PROGRAM. IS RESPONSIBLE FOR OBTAINING ALL LEASE ACCOMMODATION FOR THE MINISTRIES AND ALSO DISPOSES OF GOVERNMENT-OWNED LAND AND BUILDINGS THROUGH SALE OR LEASE.

965-7548

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

965-7574

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

966-3600

HOUSING ONTARIO HOUSING CORPORATION HOME OWNERSHIP MADE EASY ( H O M E ) PROGRAM REDUCES THE COST OF PRIVATE OWNERSHIP BY ACQUIRING LAND AND ARRANGING FOR CONSTRUCTION OF HOUSING ON IT FOR SALE TO QUALIFIED MODERATE INCOME APPLICANTS. BUYERS OWN THEIR HOME AND LEASE THE LOT FROM O H C WITH AN OPTION TO BUY. THE PROGRAM ALSO MAKES PROVISIONS FOR QUALIFIED O H C TENANTS TO PURCHASE HOUSING UNITS THEY OCCUPY.

#### AND COMPENSATION BOARD

965-1012

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS, PHONE: 965-6027. PUBLICATIONS.

#### AND PATENTS

965-1221

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS.

PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ), LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **LAND REGISTRY**

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

965-6644

CCR PROPERTY RIGHTS FIELD OPERATIONS BR OPERATES LAND REGISTRY OFFICES THROUGHOUT ONTARIO WHERE DOCUMENTS FOR REAL AND PERSONAL PROPERTY TITLES ARE REGISTERED AND RECORDED. REGISTRATION RECORDS MAY BE EXAMINED FOR A FEE.

965-7548

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES

GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

#### AND TAX

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX, CALL 965-1774. PUBLICATIONS.

#### AND TITLES ACT

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

#### AND TRANSFER TAX

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX, CALL 965-1774. PUBLICATIONS.

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

**LAND USE PLANNING**

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1221

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS. PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ), LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

965-2899



NR LAND USE COORDINATION BR ESTABLISHES METHODS AND PROCEDURES TO COORDINATE PLANNING FOR THE USE OF CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY OTHER MINISTRIES. ASSISTS IN PREPARATION OF REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3031

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND SERVICING NEW NORTH PICKERING COMMUNITY. COORDINATES PROVINCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4315

TE&IA ONTARIO ECONOMIC COUNCIL IS AN ADVISORY GROUP REPORTING TO THE GOVERNMENT ON A WIDE RANGE OF ECONOMIC AND OTHER MATTERS, E.G. FORESTRY POLICY, REFORM OF GOVERNMENT, POVERTY, LAND USE PLANNING, MUNICIPAL REFORM AND URBAN WASTE DISPOSAL. THE ONTARIO ECONOMIC COUNCIL COORDINATES ITS WORK WITH THE ECONOMIC COUNCIL OF CANADA AND GOVERNMENT MINISTRIES. THE O E C PUBLISHES AN INDEX OF THEIR RESEARCH PROJECTS AND THE PROJECTS OF OTHER ONTARIO MEMBERS OF INDUSTRY. PUBLICATIONS.

965-6504

TE&IA HALDIMAND-NORFOLK PROJECT COORDINATES THE LAND USE PLANNING AND ORDERLY DEVELOPMENT OF THE HALDIMAND-NORFOLK AREA DURING A PERIOD OF EXCEPTIONALLY RAPID INDUSTRIAL GROWTH. COORDINATES ACTIVITIES OF ALL PROVINCIAL MINISTRIES AND SPECIAL PURPOSE BODIES SUCH AS THE ONTARIO HYDRO PROJECT.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL

RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

#### **LAW ENFORCEMENT**

**965-1211**

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

**965-2561**

SG CENTRE OF FORENSIC SCIENCES PREPARES LEGALLY ADMISSABLE EVIDENCE FOR LAW ENFORCEMENT OFFICERS, ATTORNIES, CORONERS, ETC., BY MEANS OF SCIENTIFIC EXAMINATION OF PHYSICAL OBJECTS AND MATERIALS. PROVIDES EDUCATIONAL PROGRAMS AND MATERIALS FOR PERSONS AND AGENCIES USING FORENSIC SCIENCE SERVICES.

#### **LAW REFORM**

**965-4761**

AG ONTARIO LAW REFORM COMMISSION INQUIRES INTO ANY MATTERS RELATING TO LAW REFORM, THE ADMINISTRATION OF JUSTICE, JUDICIAL AND QUASI-JUDICIAL PROCEDURES. CONDUCTS LEGAL RESEARCH TO CARRY OUT THESE FUNCTIONS. PUBLICATIONS.

#### **LEADERSHIP TRAINING**

**965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETI-

TIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **LEARNERS PERMITS**

965-7143

TC DRIVER LICENSING OFFICE ISSUES AN APPROPRIATE DRIVERS LICENCE TO ALL ELIGIBLE APPLICANTS IN ONTARIO, INCLUDING LEARNERS PERMITS, RENEWALS, REPLACEMENTS AND CORRECTIONS OF LICENCES. COLLECTS AND REFUNDS APPROPRIATE FEES TO DRIVERS. CONTACT REGIONAL TC OFFICE. PUBLICATIONS.

#### **LEGAL RESEARCH**

965-4761

AG ONTARIO LAW REFORM COMMISSION INQUIRES INTO ANY MATTERS RELATING TO LAW REFORM, THE ADMINISTRATION OF JUSTICE, JUDICIAL AND QUASI-JUDICIAL PROCEDURES. CONDUCTS LEGAL RESEARCH TO CARRY OUT THESE FUNCTIONS. PUBLICATIONS.

#### **LEGAL SERVICES**

EACH MINISTRY'S LEGAL SERVICES BRANCH COUNSELS THE MINISTRY ON LEGAL MATTERS INCLUDING: INTERPRETATION OF STATUTES AND REGULATIONS; PREPARATION & REVIEW OF PROPOSED LEGISLATION, REGULATIONS AND OTHER LEGAL DOCUMENTS. THE BRANCH SUPPLIES THE MINISTRY WITH GENERAL LEGAL SERVICES SUCH AS PREPARING LITIGATION, SETTLEMENT OF CLAIMS, ACTING AT COURT HEARINGS, ETC. LEGAL BRANCHES ARE RESPONSIBLE TO THE ATTORNEY GENERAL'S OFFICE. FOLLOWING ARE VARIOUS MINISTRIES' LEGAL BRANCHES.

248-3617

TC LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF TRANSPORTATION & COMMUNICATIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-1141

GOVT SERV LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF GOVERNMENT SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-2477

HEALTH LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF HEALTH. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-2684

ENV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-2748

NR LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-3440

SG LEGAL SERVICES PROVIDES LEGAL SERVICES FOR THE MINISTRY OF THE SOLICITOR GENERAL. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-4336

CCR LEGAL SERVICES PROVIDES LEGAL SERVICES FOR THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS. FOR A DESCRIPTION OF ACTIVITIES SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-5147

CSS LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-6269

REV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-6625

LABOUR LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF LABOUR. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-6805

AG & FOOD LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-6884

CORR SERV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

965-6926

TE&IA LEGAL SERVICE BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL AFFAIRS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

966-3600

HOUSING ONTARIO HOUSING CORPORATION LEGAL SECTION PROVIDES LEGAL SERVICES FOR O H C. FOR A DESCRIPTION OF ACTIVITIES



SEE FIRST ENTRY UNDER LEGAL SERVICES.

## LEGISLATION

EACH MINISTRY'S LEGAL SERVICES BRANCH COUNSELS THE MINISTRY ON LEGAL MATTERS INCLUDING: INTERPRETATION OF STATUTES AND REGULATIONS; PREPARATION & REVIEW OF PROPOSED LEGISLATION, REGULATIONS AND OTHER LEGAL DOCUMENTS. THE BRANCH SUPPLIES THE MINISTRY WITH GENERAL LEGAL SERVICES SUCH AS PREPARING LITIGATION, SETTLEMENT OF CLAIMS, ACTING AT COURT HEARINGS, ETC. LEGAL BRANCHES ARE RESPONSIBLE TO THE ATTORNEY GENERAL'S OFFICE.

965-1406

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

965-3514

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

965-4231

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-6834

CCR COMPANIES COOPERATIVE SERVICES BR ADMINISTERS THE

LEGISLATION AFFECTING COOPERATIVES. ALSO GIVES ADVICE AND INFORMATION TO MEMBERS OF CO-OPS OR PERSONS INTERESTED IN INCORPORATING THEM.

965-6934

TE&IA LOCAL GOVERNMENT ORGANIZATION BR DEVELOPS AND REVIEWS PROVINCIAL POLICY FOR LOCAL GOVERNMENT FUNCTIONS AND ORGANIZATION, INCLUDING REGIONAL GOVERNMENT, BASED ON LOCAL NEEDS. REVIEWS DIVISION OF LOCAL AND PROVINCIAL FUNCTIONS. REVIEWS ROLE AND ORGANIZATION OF MUNICIPAL COUNCILS, AND SUITABILITY OF SPECIAL PURPOSE BODIES. REVIEWS ALL LEGISLATION AND ONTARIO MUNICIPAL BOARD ( O M B ) DECISIONS AFFECTING MUNICIPALITIES. PUBLICATIONS.

#### **LEGISLATIVE ASSEMBLY**

965-1406

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

#### **LEGISLATIVE ASSEMBLY RETIREMENT**

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

#### **LEGISLATIVE BUILDING**

965-6415

GOVT SERV LEGISLATIVE SERVICES PROVIDES HOUSEKEEPING, REPAIR, MAINTENANCE, SECURITY, STEWARD AND MESSENGER SERVICES IN THE LEGISLATIVE BUILDING AS REQUIRED BY EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE GOVERNMENT. ALSO PROVIDES TOURS OF THE BUILDING FOR THE PUBLIC. (PHONE: 965-4028).

#### **LEISURE**

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING.

SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

#### LEISURE EDUCATION

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### LEPROSY

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

#### LETTERS PATENT

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-5424

CCR COMPANIES ADMINISTRATION BR, RETURNS SECTION DEALS WITH CORPORATIONS IN THEIR FILING OF ANNUAL RETURNS, BY-LAWS, SPECIAL RESOLUTIONS, CANCELLATION OF CHARTERS ( LETTERS PATENT, CERTIFICATES OF INCORPORATION ) AND EXTRA-PROVINCIAL LICENCES. ALSO DEALS WITH ARREARS STATEMENTS RE ANNUAL RETURNS AND DEFAULT NOTICES AND REVIVAL OF CORPORATIONS.

#### LIBRARIES

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

965-1641

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-2696

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS, CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE. MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS.

965-4545

GOVT SERV LEGISLATIVE LIBRARY IS A LENDING AND REFERRNCE LIBRARY FOR ALL MINISTRIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT ( M P P ). WILL ALSO PROVIDE REFERENCE SERVICE TO THE PUBLIC WHEN MATERIALS DESIRED ARE NOT OTHERWISE AVAILABLE. THE LIBRARY HAS A LARGE COLLECTION OF ONTARIO AND CANADIAN GOVERNMENT AS WELL AS U.S. GOVERNMENT PUBLICATIONS. ALSO CARRIES AN EXTENSIVE COLLECTION OF DAILY AND WEEKLY ONTARIO NEWSPAPERS.

965-6989

TE&IA FED INTERPROV AFFAIRS BR COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN FEDERAL-PROVINCIAL PROGRAMS WITH OTHER PROVINCES AND THE FEDERAL GOVERNMENT. PREPARES MONTHLY ENGLISH TRANSLATIONS OF SELECTED CANADIAN FRENCH LANGUAGE PRESS ARTICLES ON MAJOR INTERGOVERNMENTAL ISSUES, FOR USE IN GOVERNMENT AND LIBRARIES.



## LICENCES

248-3711

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

421-2462

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

965-1058

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES,

E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

965-1511

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES, AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES, AND COMMERCIAL DRIVING INSTRUCTORS LICENCES. IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES

( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2401

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4150

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

965-4188

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS.

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-4445

CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE HEAD OFFICE OF THE ONTARIO RACING COMMISSION.

965-4665

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

965-5081

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATIONS.



IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

965-5841

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICATION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-7048

ENV PESTICIDES ADVISORY COMMITTEE REVIEWS PROBLEMS ABOUT PESTICIDES. ADVISES ON ENVIRONMENTAL RESEARCH GRANTS AND EVALUATES RESULTS. COORDINATES PESTICIDE PROBLEMS. CLASSIFIES ALL PESTICIDES PREVIOUS TO THEIR MARKETING IN ONTARIO. THE ONTARIO GOVERNMENT BOOKSTORE (965-2054) HAS ALL GOVERNMENT PUBLICATIONS ON PESTICIDES. FOR PESTICIDE VENDORS AND EXTERMINATORS LICENCE CONTACT ENV POLLUTION CONTROL PLANNING BR, PESTICIDES CONTROL SERVICE, PHONE: 965-2401.

965-7143

TC DRIVER LICENSING OFFICE ISSUES AN APPROPRIATE DRIVERS LICENCE TO ALL ELIGIBLE APPLICANTS IN ONTARIO, INCLUDING LEARNERS PERMITS, RENEWALS, REPLACEMENTS AND CORRECTIONS OF LICENCES. COLLECTS AND REFUNDS APPROPRIATE FEES TO DRIVERS. CONTACT REGIONAL TC OFFICE. PUBLICATIONS.

965-7627

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

## LIENS

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY

ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

## LIMITED COMPANIES

LIMITED COMPANIES , SEE CORPORATIONS, ALSO PARTNERSHIP

## LIQUOR

965-4665

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

965-4911

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIRPORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

965-6831

ONTARIO ELECTION OFFICE SUPERVISES ALL ONTARIO PROVINCIAL GOVERNMENT ELECTIONS INCLUDING GENERAL ELECTIONS, BY-ELECTIONS AND VOTES UNDER THE LIQUOR LICENCE ACT. THE ELECTION OFFICE CAN ANSWER INQUIRIES ABOUT RIDING BOUNDARIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT ( M P P ). FOR INFORMATION ON MUNICIPAL AND LOCAL SPECIAL PURPOSE BODY ELECTIONS , CALL TELEPHONE ADVISORY SERVICES BR AT 965-3514.

965-6871

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ).

## **LIQUOR CONTROL BOARD**

**965-4911**

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIR-PORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

## **LIQUOR LICENCE BOARD**

**965-4665**

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

## **LITTER**

LITTER , SEE WASTE

## **LIVESTOCK**

**965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B)

**965-5841**

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH



PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

965-5971

AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS, AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION ACT, THE LIVESTOCK BRANDING ACT.

## LOANS

248-3501

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT

POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

965-4622

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND  
AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES  
CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES  
SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO  
SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF  
GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY  
THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

#### LOAN COMPANIES

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND  
REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT  
CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS,  
CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS,  
MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES  
ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS  
INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS,  
SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY

THEM. PUBLICATIONS.

## **LOCAL GOVERNMENT**

LOCAL GOVERNMENT , SEE MUNICIPALITIES , ALSO SPECIAL PURPOSE BODIES

## **LOCAL ROADS BOARDS**

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. PUBLICATIONS.

## **LOCKOUTS**

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

## **LOGGING**

LOGGING , SEE TIMBER

## **LONG TERM INCOME PROTECTION**

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ) , LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ) , EMPLOYEES' GROUP INSURANCE PLAN ( E G P ) , LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE

ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

#### **LORD'S DAY ACT**

**248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES, GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

#### **LOTTERIES**

**965-5181**

CCR LOTTERIES BR ISSUES LICENSES, SUPERVISES AND CONTROLS ALL LOTTERIES OPERATING IN ONTARIO. THESE INCLUDE BINGOS, RAFFLES, AND GAMES OF CHANCE OPERATED WITHIN THE CRIMINAL CODE OF CANADA. COPIES OF THE REGULATIONS ARE AVAILABLE FROM THE BRANCH ON REQUEST.

**965-6871**

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ).

#### **MANAGEMENT BOARD SECRETARIAT**

**965-1772**

MANAGEMENT BOARD SECRETARIAT ANALYSES AND COORDINATES THE PROGRAM PROPOSALS OF ALL MINISTRIES IN THE CONTEXT OF LONG TERM AND ANNUAL PLANNING. COORDINATES THE DEVELOPMENT OF APPROPRIATE BUDGET AND GENERAL MANAGEMENT SYSTEMS, INCLUDING ASSISTING WITH THE IMPLEMENTATION OF RECOMMENDATIONS OF THE COMMITTEE ON GOVERNMENT PRODUCTIVITY ( C O G P ). MONITORS THE PERFORMANCE OF PROGRAM AND MINISTRY ADMINISTRATION.

#### **MANPOWER**

**965-2720**

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES.



CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

965-6382

CU UNIVERSITY AFFAIRS DIV IS RESPONSIBLE FOR PLANNING AND COORDINATION OF THE UNIVERSITY SYSTEM, FOR TECHNICAL POLICY WITH RESPECT TO UNIVERSITIES, AND FOR UNIVERSITY-GOVERNMENT RELATIONS IN GENERAL. DEALS WITH INQUIRIES ABOUT ADMISSIONS POLICY, EDUCATION AND MANPOWER PLANNING.

#### MANUFACTURERS

965-2127

CCR UPHOLSTERED AND STUFFED ARTICLES BR REGISTERS RENOVATORS AND MANUFACTURERS OF UPHOLSTERED AND STUFFED ARTICLES, INSPECTS PREMISES OF REGISTRANTS AS WELL AS RETAILERS OF THESE ARTICLES. INVESTIGATES CONSUMER COMPLAINTS ABOUT STUFFED FURNITURE, MATTRESSES, PILLOWS, TOYS, ETC. AND TESTS FILLING MATERIAL SUBMITTED TO THE BRANCH. CONTACT RETIONAL OFFICE. PUBLICATIONS.

965-4347

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND

SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### MAPLE SYRUP

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

965-1058

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR

PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

APS

248-3531

TC SERVICES BR MAINTAINS A REFERENCE LIBRARY RELATED TO MINISTRY PROGRAMS. PREPARES MANUALS, PUBLICATIONS, MAPS AND PHOTOGRAPHS FOR MINISTRY AND PUBLIC DISTRIBUTION. PERFORMS RECORDS MANAGEMENT FUNCTION FOR THE MINISTRY.

965-1221

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS. PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ), LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4030

CU ARCHIVES OF ONTARIO ACQUIRES SIGNIFICANT UNPUBLISHED DOCUMENTARY MATERIAL TO PRESERVE ONTARIO'S HISTORICAL HERITAGE. OBTAINS FROM ALL GOVERNMENT AGENCIES IMPORTANT NON-CURRENT RECORDS, AND FROM OTHER SOURCES, THROUGH DONATION OR PURCHASE, ANY SIGNIFICANT MANUSCRIPTS, MAPS, PICTURES, PHOTOGRAPHS, EARLY NEWSPAPERS, ETC., DEALING WITH THE PROVINCE'S HISTORY. THE ARCHIVES WELCOMES INFORMATION FROM THE PUBLIC ON THE LOCATION OF HISTORICAL MATERIAL. PROVIDES A PUBLIC READING ROOM FOR STUDY OF HISTORICAL DOCUMENTS AND RESEARCH.

965-4641

NR GEOLOGICAL BR ENCOURAGES EXPLORATION AND DEVELOPMENT OF ONTARIO'S MINERALS BY PROVIDING GEOSCIENCE INFORMATION ON THESE NON-RENEWABLE RESOURCES, INCLUDING A GEOLOGICAL, GEOPHYSICAL AND GEOCHEMICAL SURVEY OF ONTARIO. PUBLISHES MAPS AND REPORTS AND DEVELOPS NEW EXPLORATION TECHNIQUES. ALSO OPERATES THE MINERAL EXPLORATION ASSISTANCE PROGRAM ( M E A P ) WITH CLASSES AND FIELDWORK ON MINERAL EXPLORATION. BRANCH FACILITIES INCLUDE A MINES LIBRARY AND MINERAL RESEARCH LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6511

NR ADMINISTRATIVE SERVICES BR BESIDES USUAL INTERNAL RECORDS AND FORM MANAGEMENT FUNCTIONS. DISTRIBUTES NATURAL RESOURCES AERIAL PHOTOGRAPHS AND MAPS WHICH INCLUDE TOPOGRAPHICAL MAPS SUBDIVISIONS PLANS AND SURVEY RECORDS. PUBLICATIONS.

965-6515

NR ONTARIO GEOGRAPHIC NAMES BOARD RECOMMENDS NAMES FOR ONTARIO LAND FEATURES FOR MINISTER'S APPROVAL & APPROVES NAMES OF UNINCORPORATED PLACES. ONTARIO GEOGRAPHIC NAMES BOARD SECRETARIAT MAINTAINS LIST OF NAMES FOR ONTARIO TOPOGRAPHIC FEATURES & PLACES USED ON OFFICIAL MAPS, CHARTS & DOCUMENTS & SUPPLIES INFORMATION ON SAME TO GOVERNMENT AGENCIES & PUBLIC. ALTHOUGH THE BOARD IS NOT RESPONSIBLE FOR APPROVING NAMES OF INCORPORATED PLACES, E.G. CITIES, TOWNS, REGIONAL MUNICIPALITIES, THE SECRETARIAT KEEPS ACCURATE LISTS OF THOSE NAMES FOR INFORMATION.

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### MARINA

356-2241

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.



543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

#### **MARINE PATROLS**

965-1211

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

#### **MARKETING**

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2124

AG & FOOD FARM PRODUCTS MARKETING BOARD ADMINISTERS THE FARM PRODUCTS MARKETING ACT WHICH PROVIDES FOR THE REGULATION OF FORTY FOOD COMMODITIES REGULATED UNDER NINETEEN MARKETING PLANS. EACH MARKETING PLAN IS ADMINISTERED BY A PRODUCER MARKETING BOARD.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE

MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

965-3560

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHONE 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

#### **MARKETING BOARD**

965-2124

AG & FOOD FARM PRODUCTS MARKETING BOARD ADMINISTERS THE FARM PRODUCTS MARKETING ACT WHICH PROVIDES FOR THE REGULATION OF FORTY FOOD COMMODITIES REGULATED UNDER NINETEEN MARKETING PLANS. EACH MARKETING PLAN IS ADMINISTERED BY A PRODUCER MARKETING BOARD.

#### **MARRIAGES**

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS,

DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

#### **MATERNITY**

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **MATERNITY LEAVE**

965-1537

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **MATRESS**

MATTRESS , SEE UPHOLSTERED AND STUFFED ARTICLES

#### **MAUSOLEUM**

MAUSOLEUM , SEE CEMETERIES

#### **MECHANICAL FITNESS**

965-2162

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

#### **MEDIATION**

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

#### **MEDICAL**

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

423-4240

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIO THERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES.



GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

#### **MEDICAL AID**

MEDICAL AID, SEE FIRST AID

#### **MEDICAL ASSOCIATIONS**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

#### **MENTALLY ILL**

MENTALLY ILL, SEE HANDICAPPED

#### **MENTALLY INCOMPETENT**

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESTATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

#### **ENTAL HEALTH**

**920-7721**

HEALTH ONTARIO MENTAL HEALTH FOUNDATION PROVIDES GRANTS FOR HEALTH RESEARCH IN THE MENTAL HEALTH FIELD. SUPPORTS SPECIFIC PROJECTS, ALSO PREDOCTORAL AND POSTDOCTORAL STUDENTS AND POSTGRADUATE INDEPENDENT RESEARCH.

#### **MERCURY LEVELS**

**965-7883**

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

#### **MERCY FLIGHTS**

**705-949-1231**

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

#### **METALLURGICAL PLANTS**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

#### **TRICATION**

**965-5982**

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS

TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

965-6513

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

#### **METRIC SYSTEM**

METRIC SYSTEM, SEE METRICATION

#### **MILK**

965-2411

AG & FOOD MILK INDUSTRY BR INSPECTS EVERY DAIRY FARM, MILK PROCESSING PLANT, CHEESE FACTORY AND CREAMERY IN ONTARIO. ALL PRODUCTS ARE INSPECTED REGULARLY IN THE CENTRAL MILK TESTING LABORATORIES FOR BUTTERFAT, PROTEIN AND LACTOSE CONTENT. ALSO CONDUCTS EXTENSIVE RESEARCH INTO MILK, THE RESULTS OF WHICH ARE PUBLISHED. CONTACT REGIONAL OFFICE.

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

965-5971

AG & FOOD LIVESTOCK BR PROMOTES LIVESTOCK PRODUCTION AND HIGH QUALITY THROUGH EXTENSION AND IMPROVEMENT PROGRAMS, AND GRANTS FOR ONTARIO PRODUCERS. MAINTAINS LABORATORIES WHERE MILK SAMPLES ARE TESTED TO DETERMINE BUTTERFAT CONTENT. THIS BRANCH HAS RESPONSIBILITY FOR ACTS AFFECTING LIVESTOCK PRODUCERS, E.G. THE HUNTER DAMAGE COMPENSATION ACT, THE LIVESTOCK BRANDING ACT.

#### **MILK COMMISSION OF ONTARIO**

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING



AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

#### **ILL RATES**

**965-1061**

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

#### **MINERALS**

**965-1016**

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT ( PHONE: 965-1328)

**965-1337**

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES. ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

**965-2741**

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-4641**

NR GEOLOGICAL BR ENCOURAGES EXPLORATION AND DEVELOPMENT OF ONTARIO'S MINERALS BY PROVIDING GEOSCIENCE INFORMATION ON

THESE NON-RENEWABLE RESOURCES, INCLUDING A GEOLOGICAL, GEOPHYSICAL AND GEOCHEMICAL SURVEY OF ONTARIO. PUBLISHES MAPS AND REPORTS AND DEVELOPS NEW EXPLORATION TECHNIQUES. ALSO OPERATES THE MINERAL EXPLORATION ASSISTANCE PROGRAM ( M E A P ) WITH CLASSES AND FIELDWORK ON MINERAL EXPLORATION. BRANCH FACILITIES INCLUDE A MINES LIBRARY AND MINERAL RESEARCH LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **MINES**

MINES, SEE ALSO MINING

965-1328

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

965-4061

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

965-4641

NR GEOLOGICAL BR ENCOURAGES EXPLORATION AND DEVELOPMENT OF ONTARIO'S MINERALS BY PROVIDING GEOSCIENCE INFORMATION ON THESE NON-RENEWABLE RESOURCES, INCLUDING A GEOLOGICAL, GEOPHYSICAL AND GEOCHEMICAL SURVEY OF ONTARIO. PUBLISHES MAPS AND REPORTS AND DEVELOPS NEW EXPLORATION TECHNIQUES.

ALSO OPERATES THE MINERAL EXPLORATION ASSISTANCE PROGRAM ( M E A P ) WITH CLASSES AND FIELDWORK ON MINERAL EXPLORATION. BRANCH FACILITIES INCLUDE A MINES LIBRARY AND MINERAL RESEARCH LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### MINIMUM WAGE

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### MINING

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

965-1311

NR MINE ASSESSMENT ISSUES ANNUAL ASSESSMENT ( TAX ) NOTICES TO ONTARIO MINING COMPANIES ON THE BASIS OF PROFIT RETURNS.

965-1824

NR OFFICE OF THE MINING COMMISSIONER IS AN ADMINISTRATIVE AND JUDICIAL OFFICE WHICH ADMINISTERS THE MINING ACT, THE MINING TAX ACT AND THE BEACH PROTECTION ACT. THE OFFICE OF THE MINING COMMISSIONER CONDUCTS HEARINGS ON DISPUTES WITHIN THE TERMS OF THESE ACTS.

#### MINING CLAIMS

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **MINING COMMISSIONER**

**965-1824**

NR OFFICE OF THE MINING COMMISSIONER IS AN ADMINISTRATIVE AND JUDICIAL OFFICE WHICH ADMINISTERS THE MINING ACT, THE MINING TAX ACT AND THE BEACH PROTECTION ACT. THE OFFICE OF THE MINING COMMISSIONER CONDUCTS HEARINGS ON DISPUTES WITHIN THE TERMS OF THESE ACTS.

## **MORTGAGES**

**965-4575**

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

**965-5431**

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS, DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO DEALS WITH COPIES OF CORPORATION DOCUMENTS.

**965-6477**

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION.



CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

965-7655

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN (CHATTEL, MORTGAGES). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO PROPERTY.) PUBLICATIONS.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING (NOAH) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY OH C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT OH C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

ORTMAIN

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION AND ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, AND APPLICATIONS FOR INCORPORATION OF NON-PROFIT CORPORATIONS AND COOPERATIVES AND ISSUES LETTERS PATENT (CHARTERS) WITH RESPECT TO THEM. PROCESSES

APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR  
EXTRA-PROVINCIAL LICENCES.

## **MOTHERS**

**965-2363**

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

**965-5055**

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

**965-5936**

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

## **MOTION PICTURES**

**421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

## **MOTORCYCLE**

**965-1511**

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES, AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES, AND COMMERCIAL DRIVING INSTRUCTORS LICENCES. IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE.

## **PUBLICATIONS.**

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

## **MOTOR VEHICLES**

MOTOR VEHICLES, SEE VEHICLES

## **MOTOR VEHICLE DEALERS**

MOTOR VEHICLE DEALERS, SEE DEALERS

## **MOVIES**

MOVIES , SEE MOTION PICTURES

## **MUNICIPALITIES**

MUNICIPALITIES, SEE ALSO IMPROVEMENT DISTRICTS

248-3231

TC SUPPLY BR, EQUIPMENT OFFICE, PREPARES SPECIFICATIONS FOR THE PURCHASE OF MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. MANAGES THE VEHICLE FLEET OF TC. PROVIDES TECHNICAL AND MECHANICAL ADVICE ON VEHICLES AND EQUIPMENT TO OTHER MINISTRIES AND TO MUNICIPALITIES.

484-8887

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

248-3501

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES

NORONTAIR, A DEMONSTRATION AIR SERVICE.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3661

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

248-3771



TC SYSTEMS RESEARCH & DEVELOPMENT BR URBAN SYSTEMS RESEARCH SECTION IS DEVELOPING A COMPUTER CONTROLLED TRAFFIC SIGNAL SYSTEM, TESTING EXISTING SYSTEMS AND DEVELOPING CRITERIA FOR USE IN MUNICIPALITIES, E.G. BUS PRIORITY SYSTEMS. ALSO EVALUATED AND SELECTED THE INTERMEDIATE CAPACITY RAPID TRANSIT SYSTEM ( I C T S ) PROPOSED BY KRAUSS-MAFFEI.

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE

& SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

424-3000

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A).

630-2635

TORONTO AREA TRANSIT OPERATING AUTHORITY (T A T O A) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES PHONE LOCAL GO TRANSIT OFFICE.

862-1035

NR ST CLAIR PARKWAY COMMISSION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING PUBLIC PARKS AND RECREATION PROGRAMS FROM POINT EDWARD ON LAKE HURON TO MITCHELL'S BAY ON LAKE ST. CLAIR. THE ST CLAIR PARKWAY COMMISSION WORKS IN COOPERATION WITH LOCAL CONTRIBUTING MUNICIPALITIES. PUBLICATIONS.

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS (BLUE BOOK). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP (O M I C) & ONTARIO EDUCATIONAL CAPITAL AID CORP (O E C A C). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM (O M E R S).

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES

GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRICULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN PLOWING COUNCIL.

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-1491

ENV TECHNICAL SERVICES BR ENSURES THAT CONSTRUCTION OF SEWAGE AND WATER TREATMENT FACILITIES MEET MINISTRY REQUIREMENTS BY REVIEWING DESIGNS AND PROVIDING EQUIPMENT PERFORMANCE ANALYSIS AND MAINTENANCE INFORMATION. OPERATES MARINE DEEP WATER SAMPLING FLEET. PROVIDES TECHNICAL TRAINING OF MINISTRY AND MUNICIPALITIES' TREATMENT PLANT OPERATORS.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN

MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2401

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-2531

ENV ENVIRONMENTAL HEARING BOARD HOLDS PUBLIC HEARINGS WITH RESPECT TO THE ESTABLISHMENT OF SEWAGE WORKS OR WASTE DISPOSAL SITES IN MUNICIPALITIES OR THE EXTENSION OF EXISTING FACILITIES FROM ONE MUNICIPALITY TO ANOTHER.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2647

HEALTH HEALTH PROMOTION BR DENTAL CONSULTANTS PROMOTE DENTAL HEALTH IN ONTARIO BY PROVIDING GRANTS TO HEALTH UNITS IN



MUNICIPALITIES FOR PREVENTIVE DENTAL CARE, AND TO DENTISTS IN UNDERSERVICED AREAS OF THE PROVINCE. DEAL WITH ALL MINISTRY POLICY ABOUT DENTAL CARE. (SEE ALSO HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS, AND NUTRITION CONSULTANTS.) PUBLICATIONS.

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

965-2781

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2826

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL

MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2927

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-3173

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT ) & SOFT SERVICES ( E.G. SCHOOLS, COMMUNITY BUILDINGS ) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

965-3505

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

965-3514

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-4164

HEALTH COMMUNITY HEALTH PROTECTION BR (E) INSPECTION SERVICES PROVIDES CONSULTANTS TO MUNICIPALITIES TO ADVISE ON LOCAL HEALTH INSPECTION MATTERS. INFORMATION AVAILABLE FROM THE BRANCH ON LOCATION OF NEAREST PUBLIC HEALTH AGENCY OR CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C D, F AND G.)

965-4231

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

965-4386

SG EMERGENCY MEASURES BR IS CONCERNED WITH THE PRODUCTION OF PLANS IN ALL MUNICIPALITIES FOR THE EFFECTIVE COORDINATION OF AVAILABLE RESOURCES TO MEET PEACETIME EMERGENCIES, AND WITH IMPROVED ARRANGEMENTS FOR PROVINCIAL RESPONSE TO PEACETIME EMERGENCY SITUATIONS. IS ALSO CONCERNED WITH MEETING ANY WARTIME EMERGENCY. CONTACT LOCAL EMERGENCY MEASURES ORGANIZATION ( E M O ). THESE ORGANIZATIONS ARE SUPERVISED AND SUPPORTED FINANCIALLY BY THE EMERGENCY MEASURES BRANCH. PUBLICATIONS.

965-4871

SG OFFICE OF THE FIRE MARSHALL ASSISTS MUNICIPALITIES IN ESTABLISHING, IMPROVING AND TRAINING PERSONNEL FOR LOCAL FIRE DEPARTMENTS AND IN PROMOTING PUBLIC AWARENESS OF FIRE SAFETY. APPROVES DESIGNS FOR FIRE TRUCKS. DEVELOPS AND PUBLISHES THE ONTARIO BUILDING FIRE SAFETY DESIGN STANDARD AND APPLIES THE STANDARD IN APPROVING PLANS FOR SPECIFIC PUBLIC BUILDINGS. INVESTIGATES PRODUCTS PROVEN TO BE FIRE HAZARDS AND THE CAUSES OF INCENDIARY, LARGE LOSS AND FATAL FIRES AND GASEOUS EXPLOSIONS. CONTACT LOCAL FIRE DEPARTMENT RE FIRE FIGHTING AND PREVENTION. FILM LIBRARY. PUBLICATIONS.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.



965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-5451

TE&IA REGIONAL PLANNING BR PREPARES COMPREHENSIVE PLANS FOR THE ECONOMIC DEVELOPMENT OF ONTARIO REGIONS IN CONSULTATION WITH AFFECTED MUNICIPALITIES AND LOCAL GOVERNMENTS. COORDINATES REGIONAL PLANNING IMPLEMENTATION. RESEARCHES AND PUBLISHES DESIGN FOR DEVELOPMENT SERIES. PUBLICATIONS.

965-5711

I&T INDUSTRIAL DEVELOPMENT BR PROVIDES SERVICES TO ONTARIO MANUFACTURERS, E.G., MISSIONS ABROAD TO FIND PRODUCTS AND TECHNOLOGY FOR USE IN ONT.; MANUFACTURING OPPORTUNITY BULLETINS, CLINICS, SHOWS ( M O SHOWS) AND DAYS ( M O D ) TO INTRODUCE PRODUCTS, INVENTIONS, LEADS FOR JOINT VENTURES, LICENSING ARRANGEMENTS & PRODUCT CONTRACTING. ADVISES BUSINESS & MUNICIPALITIES ON INDUSTRY LOCATION & DEVELOPMENT. THROUGH RURAL CRAFTS CENTRES, PROMOTES EMPLOYMENT IN RURAL & REMOTE AREAS. STUDIES WAYS TO MAKE THE CLOTHING INDUSTRY EFFICIENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-5733

GOVT SERV PROTOCOL SERVICES (B) ON THE REQUEST OF ANY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) OR INDIVIDUAL PREPARES CONGRATULATORY SCROLLS FOR ONTARIO CITIZENS TO ACKNOWLEDGE THEIR 90TH AND SUCCEEDING BIRTHDAYS, 50TH AND SUCCEEDING WEDDING ANNIVERSARIES OR OTHER SIGNIFICANT ACCOMPLISHMENTS OF INDIVIDUALS, MUNICIPALITIES AND OTHER ORGANIZATIONS. (SEE ALSO GOVT SERV PROTOCOL SERVICES A).

965-5841

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

965-5881

CCR UNIFORM BUILDING STANDARDS BR IS DEVELOPING A FIRE AND BUILDING CODE FOR ONTARIO TO MINIMIZE BUILDING, HEALTH AND FIRE HAZARDS. ADVISES MUNICIPALITIES ON MATTERS PERTAINING TO BUILDING BY-LAWS, WHICH ARE A LOCAL, NOT PROVINCIAL, RESPONSIBILITY. MAINTAINS THE ONTARIO PLUMBING CODE.

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-6071

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMEYER, ONTARIO.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6515

NR ONTARIO GEOGRAPHIC NAMES BOARD RECOMMENDS NAMES FOR ONTARIO LAND FEATURES FOR MINISTER'S APPROVAL & APPROVES NAMES OF UNINCORPORATED PLACES. ONTARIO GEOGRAPHIC NAMES BOARD SECRETARIAT MAINTAINS LIST OF NAMES FOR ONTARIO TOPOGRAPHIC FEATURES & PLACES USED ON OFFICIAL MAPS, CHARTS & DOCUMENTS & SUPPLIES INFORMATION ON SAME TO GOVERNMENT AGENCIES & PUBLIC. ALTHOUGH THE BOARD IS NOT RESPONSIBLE FOR APPROVING NAMES OF INCORPORATED PLACES, E.G. CITIES, TOWNS, REGIONAL MUNICIPALITIES, THE SECRETARIAT KEEPS ACCURATE LISTS OF THOSE NAMES FOR INFORMATION.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

965-6934

TE&IA LOCAL GOVERNMENT ORGANIZATION BR DEVELOPS AND REVIEWS PROVINCIAL POLICY FOR LOCAL GOVERNMENT FUNCTIONS AND ORGANIZATION, INCLUDING REGIONAL GOVERNMENT, BASED ON LOCAL NEEDS. REVIEWS DIVISION OF LOCAL AND PROVINCIAL FUNCTIONS. REVIEWS ROLE AND ORGANIZATION OF MUNICIPAL COUNCILS, AND SUITABILITY OF SPECIAL PURPOSE BODIES. REVIEWS ALL LEGISLATION AND ONTARIO MUNICIPAL BOARD ( O M B ) DECISIONS AFFECTING MUNICIPALITIES. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967)

DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

965-7252

CSS COMMUNICATIONS BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE. ALSO PROVIDES SPECIAL ASSISTANCE (PUBLICATIONS, SPEECHES, FILMS, SLIDES, DISPLAYS, ETC.) TO MUNICIPALITIES AND SOCIAL AGENCIES TO EXPLAIN SOCIAL SERVICE PROGRAMS.

965-7574

AG ASSESSMENT REVIEW COURT PROVIDES AN APPEAL PROCEDURE FOR THE DETERMINATION OF EQUITABLE ( LAND ) REAL PROPERTY ASSESSMENT. THIS COURT DOES NOT SET ASSESSMENT VALUES (SEE REV ASSEMENT DIV) NOR DOES IT SET TAX RATES FOR PROPERTIES IN MUNICIPALITIES (CONTACT LOCAL MUNICIPAL COUNCIL). CONTACT REGIONAL COURT OFFICE.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

965-7695

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-8059

HEALTH AREA PLANNING COORDINATORS ASSIST DISTRICT HEALTH COUNCILS AND MUNICIPALITIES TO PLAN AND TO COORDINATE LOCAL



PUBLIC HEALTH SERVICES IN CONJUNCTION WITH MINISTRY GOALS. PROVIDE INFORMATION AND CONSULTING SERVICES TO CLIENTS AND ACT AS CONTACT FOR OTHER MINISTRY SERVICES. PUBLICATIONS.

## **MUNICIPAL**

MUNICIPAL , SEE MUNICIPALITIES

## **MUNICIPAL LIAISON COMMITTEE**

965-2927

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

## **MUNICIPAL TAX**

MUNICIPAL TAX , SEE PROPERTY TAX

## **MUSEUMS**

928-3690

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO

ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

#### **MUSHROOMS**

**527-1158**

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

#### **MUSIC**

MUSIC , SEE LEISURE EDUCATION , ALSO ARTS

#### **MUTUAL BENEFIT**

**965-4247**

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

#### **NAME CHANGES**

**965-1687**

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

#### **NATIVE PEOPLES**

**893-1121**

CU THE MCMICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO

INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4021

CU HISTORICAL AND MUSEUMS BR PROVIDES GRANTS TO MUSEUMS OWNED AND OPERATED BY MUNICIPALITIES, NATIVE PEOPLES, AND CONSERVATION AUTHORITIES. PROFESSIONAL ADVISERS ARE AVAILABLE FREE OF CHARGE TO MUSEUMS OR TO CITIZENS GROUPS WISHING TO ESTABLISH ONE. INFORMATION IS AVAILABLE ON ALL THE MUSEUMS IN ONTARIO, AND ON OUR HISTORICAL SITES AND PLAQUES MARKING THEM. ON THE ADVICE OF THE ARCHAEOLOGICAL AND HISTORIC SITES BOARD NEW SITES ARE MARKED EACH YEAR DURING UNVEILING CEREMONIES IN THE SUMMER. PUBLICATIONS.

965-5003

CSS INDIAN COMMUNITY SECRETARIAT ACTS AS LIAISON BETWEEN NATIVE PEOPLES AND PROVINCIAL GOVERNMENT AND OTHER AGENCIES. PROVIDES ADVICE AND SOMETIMES GRANTS FOR LOCAL SELF-HELP AND COMMUNITY PROJECTS. ACTS AS PROVINCIAL CLEARING HOUSE FOR INFORMATION AND SPECIFIC PROJECTS ON INDIAN MATTERS. CONTACT REGIONAL CSS OFFICE.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5982

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

#### NATURAL GAS

965-2851

THE ONTARIO ENERGY BOARD REGULATES RATES OF ONTARIO NATURAL GAS COMPANIES AND CERTAIN ASPECTS OF THEIR OPERATION AND EXPANSION AS WELL AS CERTAIN ASPECTS OF OIL PRODUCTION AND TRANSMISSION IN ONTARIO. REVIEWS RATES OF ONTARIO HYDRO IN PUBLIC HEARINGS. REPORTS TO THE LEGISLATURE THROUGH THE MINISTER OF ENERGY.

965-7627

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

#### NAUTICAL CHARTS

NAUTICAL CHARTS , SEE MAPS

#### NIAGARA FALLS

356-2241

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.



## **NOISE POLLUTION**

NOISE POLLUTION , SEE POLLUTION

## **NON-PROFIT CORPORATIONS**

NON-PROFIT CORPORATIONS, SEE ALSO CHARITABLE ORGANIZATIONS

965-1662

CCR COMPANIES OPERATIONS BR PROCESSES ARTICLES OF INCORPORATION, ARTICLES OF AMENDMENT OF BUSINESS CORPORATIONS, & APPLICATIONS FOR INCORPORATION OF CHURCHES, NON-PROFIT CORPORATIONS AND COOPERATIVES, AND ISSUES LETTERS PATENT ( CHARTERS ) WITH RESPECT TO THEM. PROCESSES APPLICATIONS FOR LICENCES IN MORTMAIN AND FOR EXTRA-PROVINCIAL LICENCES.

## **NON-RENEWABLE RESOURCES**

965-4641

NR GEOLOGICAL BR ENCOURAGES EXPLORATION AND DEVELOPMENT OF ONTARIO'S MINERALS BY PROVIDING GEOSCIENCE INFORMATION ON THESE NON-RENEWABLE RESOURCES, INCLUDING A GEOLOGICAL, GEOPHYSICAL AND GEOCHEMICAL SURVEY OF ONTARIO. PUBLISHES MAPS AND REPORTS AND DEVELOPS NEW EXPLORATION TECHNIQUES. ALSO OPERATES THE MINERAL EXPLORATION ASSISTANCE PROGRAM ( M E A P ) WITH CLASSES AND FIELDWORK ON MINERAL EXPLORATION. BRANCH FACILITIES INCLUDE A MINES LIBRARY AND MINERAL RESEARCH LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **NORONTAIR**

248-3501

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

705-472-4500

TC ONT NORTHLAND TRANSPORTATION COMM (O N T C)  
IN NORTH BAY, SUPERVISES NORONTAIR AIR SERVICE IN NORTHERN ONTARIO. O N T C IS REPRESENTED IN TORONTO BY A

BRANCH SALES OFFICE, PHONE: 965-4268

**NORTHERN ONTARIO**

**248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

705-472-4500

TC ONT NORTHLAND TRANSPORTATION COMM (O N T C)  
IN NORTH BAY, SUPERVISES NORONTAIR AIR SERVICE IN NORTHERN ONTARIO. O N T C IS REPRESENTED IN TORONTO BY A  
BRANCH SALES OFFICE, PHONE: 965-4268

965-1170

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES (N O P H S) PROVIDES DIRECT PUBLIC HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

965-4622

I&T ONTARIO DEVELOPMENT CORPORATION (O D C)  
NORTHERN ONTARIO DEVELOPMENT CORPORATION (N O D C) AND EASTERN ONTARIO DEVELOPMENT CORPORATION (E O D C) PROVIDE FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES PROGRAM (O B I P) INCLUDE INCENTIVE LOANS AND TERM FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES

FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX, CALL 965-1774. PUBLICATIONS.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-7577

NR NORTHERN AFFAIRS BR PROVIDES INFORMATION AND ASSISTANCE TO THE CITIZENS OF NORTHERN ONTARIO ON ALL GOVERNMENT PROGRAMS WHICH DO NOT HAVE REGIONAL OFFICES IN THE NORTH. OFFICERS ALSO HELP FEDERAL GOVERNMENT AGENCIES SERVICE THE NORTH, AS WELL AS COMMUNICATE PROVINCIAL GOVERNMENT PROGRAMS BY NEWSPAPER, RADIO AND T.V. UNDER THE HEADING ' INFORMATION ONTARIO '. REGIONAL OFFICE. PUBLICATIONS.

#### **NORTHERN ONTARIO ASSISTED HOUSING**

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

#### **NORTH PICKERING**

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

965-3031

HOUSING NORTH PICKERING COMMUNITY DEVELOPMENT PROJECT  
COORDINATES LAND ACQUISITION AND PLANS FOR DEVELOPING AND  
SERVICING NEW NORTH PICKERING COMMUNITY . COORDINATES PROV-  
INCIAL ROLE IN LAND USE PLANNING AND SERVICING THE NEW  
TORONTO INTERNATIONAL AIRPORT. PUBLICATIONS.

**NOTARIES PUBLIC**

965-7945

AG INSPECTOR OF LEGAL OFFICES MANAGES THE CIVIL AND  
CRIMINAL COURTS IN ONTARIO. ANSWERS INQUIRIES ON COURT  
CASES, THE STATE OF COURT LISTS, AND THE NAMES AND ADDRESSES  
OF PEOPLE IN THE COURTS. PROCESSES THE APPOINTMENTS OF  
PROVINCIAL COURT JUDGES, JUSTICES OF THE PEACE,  
NOTARIES PUBLIC AND COMMISSIONERS FOR TAKING AFFIDAVITS.  
CONTACT LOCAL COUNTY COURT.

**NR ADMINISTRATIVE SERVICES BR**

965-6511

NR ADMINISTRATIVE SERVICES BR BESIDES USUAL INTERNAL RECORD  
AND FORM MANAGEMENT FUNCTIONS. DISTRIBUTES NATURAL RESOURCES  
AERIAL PHOTOGRAPHS AND MAPS WHICH INCLUDE TOPOGRAPHICAL MAP  
SUBDIVISIONS PLANS AND SURVEY RECORDS. PUBLICATIONS.

**NR ADMIN SERVICES BR**

965-2711

NR ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH  
ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

**NR AIR SERVICE BR**

705-949-1231

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR  
FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND  
WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY,  
MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

**NR COMMERCIAL FISH AND FUR BR**

965-3345

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE  
OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND  
COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY,  
AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND  
IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT  
REGIONAL OFFICE. PUBLICATIONS.

**NR CONSERVATION AUTHORITIES BR**

965-6287

NR CONSERVATION AUTHORITIES BR ASSISTS LOCAL  
CONSERVATION AUTHORITIES WITH DESIGN, PLANNING AND  
OPERATIONAL ASSISTANCE AS WELL AS GRANTS FOR CAPITAL  
PROJECTS. DOES STUDIES AND REPORTS ON WATERSHEDS.



**R ENGINEERING SERVICES BR**

**965-1271**

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

**R FINANCIAL MANAGEMENT BR**

**965-2761**

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**R FISH AND WILDLIFE RESEARCH BR**

**832-2261**

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**R FOREST FIRE CONTROL BR**

**965-2781**

NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

**R FOREST MANAGEMENT BR**

**965-2785**

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**R GEOLOGICAL BR**

**965-4641**

NR GEOLOGICAL BR ENCOURAGES EXPLORATION AND DEVELOPMENT OF ONTARIO'S MINERALS BY PROVIDING GEOSCIENCE INFORMATION ON THESE NON-RENEWABLE RESOURCES, INCLUDING A GEOLOGICAL, GEOPHYSICAL AND GEOCHEMICAL SURVEY OF ONTARIO. PUBLISHES MAPS AND REPORTS AND DEVELOPS NEW EXPLORATION TECHNIQUES.

ALSO OPERATES THE MINERAL EXPLORATION ASSISTANCE PROGRAM ( M E A P ) WITH CLASSES AND FIELDWORK ON MINERAL EXPLORATION. BRANCH FACILITIES INCLUDE A MINES LIBRARY AND MINERAL RESEARCH LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**NR INFORMATION BR**

**965-2756**

NR INFORMATION BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**NR LANDS ADMINISTRATION BR**

**965-2741**

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**NR LANDS AND WATERS**

**965-1221**

NR LANDS AND WATERS ADMINISTERS PUBLIC LANDS AND WATERS. PARTICIPATION WITH OTHER AGENCIES TO ENSURE PROPER LAND USE PLANNING IN THE WHOLE PROVINCE. PROVIDES INFORMATION ON CROWN LAND ( 965-5211 ), LEASES OF COTTAGES ( 965-1251 ) LAND PATENTS ( 965-2771 ) AND MAPS AND PUBLICATIONS ( 965-6511 ).

**NR LAND USE COORDINATION BR**

**965-2899**

NR LAND USE COORDINATION BR ESTABLISHES METHODS AND PROCEDURES TO COORDINATE PLANNING FOR THE USE OF CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY OTHER MINISTRIES. ASSISTS IN PREPARATION OF REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**NR LEGAL SERVICES BR**

**965-2748**

NR LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**NR MINERAL RESEARCH BR**

**965-1337**

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES. ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN

JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

**R MINERAL RESOURCES BR**

**965-1016**

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT ( PHONE: 965-1328 )

**R MINES ENGINEERING BR**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

**R MINE ASSESSMENT**

**965-1311**

NR MINE ASSESSMENT ISSUES ANNUAL ASSESSMENT ( TAX ) NOTICES TO ONTARIO MINING COMPANIES ON THE BASIS OF PROFIT RETURNS.

**R NIAGARA PARKS COMMISSION**

**356-2241**

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.

**R NORTHERN AFFAIRS BR**

**965-7577**

NR NORTHERN AFFAIRS BR PROVIDES INFORMATION AND ASSISTANCE TO THE CITIZENS OF NORTHERN ONTARIO ON ALL GOVERNMENT PROGRAMS WHICH DO NOT HAVE REGIONAL OFFICES IN THE NORTH. OFFICERS ALSO HELP FEDERAL GOVERNMENT AGENCIES SERVICE THE NORTH, AS WELL AS COMMUNICATE PROVINCIAL GOVERNMENT PROGRAMS BY NEWSPAPER, RADIO AND T.V. UNDER THE HEADING ' INFORMATION ONTARIO '. REGIONAL OFFICE. PUBLICATIONS.

**R OFFICE OF THE MINING COMMISSIONER**

**965-1824**

NR OFFICE OF THE MINING COMMISSIONER IS AN ADMINISTRATIVE AND JUDICIAL OFFICE WHICH ADMINISTERS THE MINING ACT, THE MINING TAX ACT AND THE BEACH PROTECTION ACT. THE OFFICE OF THE MINING COMMISSIONER CONDUCTS HEARINGS ON DISPUTES WITHIN THE TERMS OF THESE ACTS.

**R ONTARIO GEOGRAPHIC NAMES BOARD**

**965-6515**

NR ONTARIO GEOGRAPHIC NAMES BOARD RECOMMENDS NAMES FOR ONTARIO LAND FEATURES FOR MINISTER'S APPROVAL & APPROVES

NAMES OF UNINCORPORATED PLACES. ONTARIO GEOGRAPHIC NAMES BOARD SECRETARIAT MAINTAINS LIST OF NAMES FOR ONTARIO TOPOGRAPHIC FEATURES & PLACES USED ON OFFICIAL MAPS, CHARTS & DOCUMENTS & SUPPLIES INFORMATION ON SAME TO GOVERNMENT AGENCIES & PUBLIC. ALTHOUGH THE BOARD IS NOT RESPONSIBLE FOR APPROVING NAMES OF INCORPORATED PLACES, E.G. CITIES, TOWNS, REGIONAL MUNICIPALITIES, THE SECRETARIAT KEEPS ACCURATE LISTS OF THOSE NAMES FOR INFORMATION.

**NR PARKS DIV**

**965-2745**

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

**NR PERSONNEL BR**

**965-3825**

NR PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL. ALSO HIRES QUALIFIED BOYS & GIRLS AS JUNIOR FOREST RANGERS.

**NR POLICY RESEARCH BR**

**832-2261**

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

**NR SPORT FISHERIES BR**

**965-7883**

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

**NR ST CLAIR PARKWAY COMMISSION**

**862-1035**

NR ST CLAIR PARKWAY COMMISSION IS RESPONSIBLE FOR



DEVELOPING AND MAINTAINING PUBLIC PARKS AND RECREATION PROGRAMS FROM POINT EDWARD ON LAKE HURON TO MITCHELL'S BAY ON LAKE ST. CLAIR. THE ST CLAIR PARKWAY COMMISSION WORKS IN COOPERATION WITH LOCAL CONTRIBUTING MUNICIPALITIES. PUBLICATIONS.

#### **R ST LAWRENCE PARKS COMMISSION**

**543-2951**

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

#### **R WILDLIFE BR**

**965-4251**

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILDLIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **NCLEAR POWER STATIONS**

**965-4061**

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

#### **RSERIES**

**416-562-4141**

AG & FOOD HORTICULTURAL RESEARCH INSTITUTE OF ONTARIO CONDUCTS HORTICULTURAL RESEARCH TO INCREASE PRODUCTION AND DEVELOP NEW VARIETIES OF FRUITS AND VEGETABLES AND WINES. ALSO AIDS ORNAMENTALS GROWERS, FOOD PROCESSORS AND THE WINE INDUSTRY. THE INSTITUTE PROVIDES PROPAGATING MATERIAL TO GROWERS AND NURSERIES. PUBLICATIONS.

**965-1058**

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO

GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECT OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDE TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES

OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## **NURSING**

**965-2720**

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEVELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

**965-5081**

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

**965-5107**

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-5237**

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH

ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

#### **NURSING HOMES**

NURSING HOMES, SEE HOMES FOR SPECIAL CARE

#### **NUTRITION**

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING, CONTACT REGIONAL CSS OFFICE.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF



DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

#### **BESITY CONTROL**

**965-5884**

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

#### **CUPATIONAL THERAPY**

**965-8070**

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

#### **FFENDER**

OFFENDER ,SEE INMATES

#### **FFICE OF PROVINCIAL AUDITOR**

**965-1381**

OFFICE OF PROVINCIAL AUDITOR CARRIES OUT THE STATUTORY REQUIREMENTS IMPOSED UNDER THE AUDIT ACT AND OTHER STATUTES OF THE PROVINCE. THE PROVINCIAL AUDITOR MANAGES THE AUDIT OF THE CONSOLIDATED REVENUE FUND AS WELL AS THE AUDIT OF MINISTERIAL AND QUASI-JUDICIAL AGENCIES.

#### **FFICIAL GUARDIAN**

**965-6130**

AG OFFICIAL GUARDIAN REPRESENTS THE PROPRIETARY RIGHTS OF PERSONS UNDER A DISABILITY, USUALLY UNDER 18 YEARS OF AGE, AS WELL AS UNBORN, UNASCERTAINED AND ABSENTEE PERSONS. OUTSIDE TORONTO THE OFFICIAL GUARDIAN IS REPRESENTED BY LOCAL LAWYERS WHO ARE DULY APPOINTED AGENTS AND SUB-AGENTS. THIS OFFICES MAKES PAYMENTS INTO AND FROM THE ACCOUNTS SET ASIDE FOR PEOPLE IT REPRESENTS. IT ALSO MAKES RECOMMENDATIONS TO THE COURT IN DIVORCES ABOUT CUSTODY OF THE CHILDREN OF THE MARRIAGE.

## OFFICIAL PLANS

965-2826

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4071

ENV PRIVATE WASTE & WATER MANAGEMENT BR IS CONCERNED WITH ELIMINATING PRESENT AND POTENTIAL HEALTH HAZARDS FROM POLLUTION IN PRIVATE SEWAGE DISPOSAL AND WATER SUPPLY SYSTEMS. REVIEWS SUBDIVISIONS PROPOSALS, ZONING BY-LAWS AND OFFICIAL PLANS TO ENSURE ADEQUATE SEWAGE DISPOSAL PLAN. WORKS CLOSELY WITH MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES WHO HAVE AUTHORITY IN APPROVING AND CONTROLLING PRIVATE SEWAGE. INSPECTS COTTAGES TO DETECT POLLUTION (PHONE 965-7747). CONTACT REGIONAL OFFICE.

## OIL

965-2851

THE ONTARIO ENERGY BOARD REGULATES RATES OF ONTARIO NATURAL GAS COMPANIES AND CERTAIN ASPECTS OF THEIR OPERATION AND EXPANSION AS WELL AS CERTAIN ASPECTS OF OIL PRODUCTION AND TRANSMISSION IN ONTARIO. REVIEWS RATES OF ONTARIO HYDRO IN PUBLIC HEARINGS. REPORTS TO THE LEGISLATURE THROUGH THE MINISTER OF ENERGY.

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

965-7627

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY

AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

#### **ONAKAWANA**

**832-2261**

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

#### **ONTARIO-QUEBEC PERMANENT COMMISSION**

**965-3356**

TE&IA EXTERNAL ACTIVITIES UNIT ADVISES ON AND COORDINATES ONTARIO'S PARTICIPATION IN CANADA'S INTERNATIONAL ACTIVITIES EXTERNAL AID, CULTURAL, SCIENTIFIC, ETC.) ASSESSES EFFECTS OF EXTERNAL AGREEMENTS ON PROVINCE. COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN THE ONTARIO-QUEBEC PERMANENT COMMISSION ( O Q P C ), FOR CULTURAL AND EDUCATIONAL EXCHANGE PROGRAMS.

#### **ONTARIO ARTS COUNCIL**

**961-1660**

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **ONTARIO ATHLETIC LEADERSHIP CAMP**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP ( O A L C ) WHICH ACCEPTS

SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

**ONTARIO CAMP LEADERSHIP CENTRE**

**965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**ONTARIO CANCER TREATMENT & RESEARCH**

**423-4240**

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

**ONTARIO CHAMPIONSHIPS**

**965-4173**

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

**ONTARIO COLLEGE OF ART**

**965-5233**

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

**ONTARIO COUNCIL OF HEALTH**

**965-5031**

HEALTH ONTARIO COUNCIL OF HEALTH ADVISES THE MINISTER OF HEALTH ON ALL HEALTH CARE MATTERS. SUPERVISES A NUMBER OF



STUDIES ON SPECIFIC HEALTH MATTERS AND MAKES RECOMMENDATIONS ABOUT OTHER STUDIES NOT DONE BY THE ONTARIO COUNCIL OF HEALTH.

**ONTARIO CROP INSURANCE COMMISSION**

**965-1811**

AG & FOOD ONTARIO CROP INSURANCE COMMISSION MAKES AVAILABLE TO FARMERS A CROP INSURANCE PLAN FOR ALL COMMERCIAL INSURABLE CROPS. CONTACT REGIONAL ONTARIO CROP INSURANCE COMMISSION OFFICE. PUBLICATIONS.

**ONTARIO DEVELOPMENT CORPORATION**

**965-4622**

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C ) NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**ONTARIO ECONOMIC COUNCIL**

**965-4315**

TE&IA ONTARIO ECONOMIC COUNCIL IS AN ADVISORY GROUP REPORTING TO THE GOVERNMENT ON A WIDE RANGE OF ECONOMIC AND OTHER MATTERS, E.G. FORESTRY POLICY, REFORM OF GOVERNMENT, POVERTY, LAND USE PLANNING, MUNICIPAL REFORM AND URBAN WASTE DISPOSAL. THE ONTARIO ECONOMIC COUNCIL COORDINATES ITS WORK WITH THE ECONOMIC COUNCIL OF CANADA AND GOVERNMENT MINISTRIES. THE O E C PUBLISHES AN INDEX OF THEIR RESEARCH PROJECTS AND THE PROJECTS OF OTHER ONTARIO MEMBERS OF INDUSTRY. PUBLICATIONS.

**ONTARIO EDUCATIONAL CAPITAL AID CORP**

**965-1061**

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS ( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

**ONTARIO EDUCATIONAL COMMUNICATIONS**

ONTARIO EDUCATIONAL COMMUNICATIONS, SEE CU O E C A

**ONTARIO ELECTION OFFICE****965-6831**

ONTARIO ELECTION OFFICE SUPERVISES ALL ONTARIO PROVINCIAL GOVERNMENT ELECTIONS INCLUDING GENERAL ELECTIONS, BY-ELECTIONS AND VOTES UNDER THE LIQUOR LICENCE ACT. THE ELECTION OFFICE CAN ANSWER INQUIRIES ABOUT RIDING BOUNDARIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT (M P P ). FOR INFORMATION ON MUNICIPAL AND LOCAL SPECIAL PURPOSE BODY ELECTIONS , CALL TE&IA ADVISORY SERVICES BR AT 965-3514.

**ONTARIO ENERGY BOARD****965-2851**

THE ONTARIO ENERGY BOARD REGULATES RATES OF ONTARIO NATURAL GAS COMPANIES AND CERTAIN ASPECTS OF THEIR OPERATION AND EXPANSION AS WELL AS CERTAIN ASPECTS OF OIL PRODUCTION AND TRANSMISSION IN ONTARIO. REVIEWS RATES OF ONTARIO HYDRO IN PUBLIC HEARINGS. REPORTS TO THE LEGISLATURE THROUGH THE MINISTER OF ENERGY.

**965-6251**

ENERGY. THE MINISTRY OF ENERGY IS RESPONSIBLE FOR SECURING A SUPPLY OF ENERGY FOR ONTARIO COMMENSURATE WITH THE NEEDS OF THE PROVINCE, ENCOURAGING EFFICIENT PRODUCTION AND MODERATE USE OF ENERGY RESOURCES, MINIMIZING ANY DETRIMENTAL EFFECTS ON THE ENVIRONMENT WHICH MIGHT RESULT FROM ENERGY PRODUCTION OR UTILIZATION. THE MINISTER OF ENERGY ALSO REPORTS TO THE LEGISLATURE FOR ONTARIO HYDRO AND FOR THE ONTARIO ENERGY BOARD.

**ONTARIO FOOD COUNCIL****965-7701**

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY BEANS, ETC.

**ONTARIO GAMES****965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU.

ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**NTARIO GEOGRAPHIC NAMES BOARD**

**965-6515**

NR ONTARIO GEOGRAPHIC NAMES BOARD RECOMMENDS NAMES FOR ONTARIO LAND FEATURES FOR MINISTER'S APPROVAL & APPROVES NAMES OF UNINCORPORATED PLACES. ONTARIO GEOGRAPHIC NAMES BOARD SECRETARIAT MAINTAINS LIST OF NAMES FOR ONTARIO TOPOGRAPHIC FEATURES & PLACES USED ON OFFICIAL MAPS, CHARTS & DOCUMENTS & SUPPLIES INFORMATION ON SAME TO GOVERNMENT AGENCIES & PUBLIC. ALTHOUGH THE BOARD IS NOT RESPONSIBLE FOR APPROVING NAMES OF INCORPORATED PLACES, E.G. CITIES, TOWNS, REGIONAL MUNICIPALITIES, THE SECRETARIAT KEEPS ACCURATE LISTS OF THOSE NAMES FOR INFORMATION.

**NTARIO GOVERNMENT BOOKSTORE**

**965-2069**

GOVT SERV PRINTING SERVICES BR PROCURES FROM PRIVATE INDUSTRY THE PRINTING SERVICES REQUIRED BY MINISTRIES AND PROVIDES A DUPLICATING SERVICE WHEN PRIVATE SECTOR SERVICES ARE IMPRACTICAL. PROVIDES STATIONERY SERVICE TO MINISTRIES. ALSO OPERATES A DISTRIBUTION SERVICE FOR ALL ONTARIO GOVERNMENT PUBLICATIONS THROUGH THE PUBLICATIONS CENTRE WHICH HANDLES MAIL ORDERS, LIBRARY DEPOSITORY SYSTEMS, CATALOGUING AND INVENTORY CONTROL, AND THROUGH THE ONTARIO GOVERNMENT BOOKSTORE (PHONE: 965-2054) WHICH IS THE SHOWCASE AND DISTRIBUTION CENTRE FOR THE WALK-IN TRADE.

**NTARIO HEALTH INSURANCE PLAN**

**482-1111**

HEALTH ENROLMENT SERVICES BR ENROLLS ALL PERSONS ELIGIBLE FOR THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ), MAINTAINS RECORDS AND ANSWERS ALL QUESTIONS RE ENROLMENT AND ENSURED STATUS. IMMIGRANTS RECEIVE HEALTH INSURANCE COVERAGE FROM DATE OF APPLICATION PROVIDED THEY APPLY WITHIN 90 DAYS OF LANDING IN ONTARIO. ALSO PROVIDES SERVICE TO EMPLOYERS IN ADMINISTRATION OF THEIR INSURED GROUPS. PUBLICATIONS.

**965-5081**

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

**965-5700**

HEALTH INSURANCE CLAIMS BR PROCESSES CLAIMS UNDER THE ONTARIO HEALTH INSURANCE PLAN ( O H I P ). ANSWERS GENERAL QUESTIONS ABOUT ENROLMENT IN O H I P , PREMIUM PAYMENTS, CLAIMS PAYMENTS AND EXTENDED HEALTH CARE BENEFITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **ONTARIO HOUSING**

ONTARIO HOUSING ,SEE RENT-GEARED-TO-INCOME

#### **ONTARIO HOUSING ACTION PROGRAM**

965-3173

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT) & SOFT SERVICES (E.G. SCHOOLS, COMMUNITY BUILDINGS) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

#### **ONTARIO HUMAN RIGHTS CODE**

965-6841

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **ONTARIO HYDRO**

ONTARIO HYDRO,SEE HYDRO

#### **ONTARIO MILK MARKETING BOARD**

965-3107

AG & FOOD MILK COMMISSION OF ONTARIO IS RESPONSIBLE FOR POLICY DEVELOPMENT IN THE AREA OF PRODUCING, PROCESSING AND MARKETING MILK AND DAIRY PRODUCTS. THE MILK COMMISSION OF ONTARIO ALSO SERVES AS AN APPEAL TRIBUNAL FOR ANYONE WITHIN THE INDUSTRY WHO FEELS AGGRIEVED BY A DECISION OF THE ONTARIO MILK MARKETING BOARD OR BY THE MILK INDUSTRY BRANCH. ALSO INTERPRETS THE MILK ACT AND ITS REGULATIONS TO THE PUBLIC.

#### **ONTARIO MUNICIPAL BOARD**

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL



PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD ( O M B ), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-6934

TE&IA LOCAL GOVERNMENT ORGANIZATION BR DEVELOPS AND REVIEWS PROVINCIAL POLICY FOR LOCAL GOVERNMENT FUNCTIONS AND ORGANIZATION, INCLUDING REGIONAL GOVERNMENT, BASED ON LOCAL NEEDS. REVIEWS DIVISION OF LOCAL AND PROVINCIAL FUNCTIONS. REVIEWS ROLE AND ORGANIZATION OF MUNICIPAL COUNCILS, AND SUITABILITY OF SPECIAL PURPOSE BODIES. REVIEWS ALL LEGISLATION AND ONTARIO MUNICIPAL BOARD ( O M B ) DECISIONS AFFECTING MUNICIPALITIES. PUBLICATIONS.

#### **ONTARIO MUNICIPAL IMPROVEMENT CORP**

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS ( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

#### **ONTARIO PAROLE BOARD**

965-4366

CORR SERV ONTARIO PAROLE BOARD CONSIDERS FOR PAROLE INMATES SERVING SENTENCES WHICH INCLUDE INDEFINITE TERMS. THE ONTARIO PAROLE BOARD ONLY REVIEWS TERMS OF PERSONS IN PROVINCIAL CORRECTIONAL INSTITUTIONS, NOT OF THOSE IN FEDERAL INSTITUTIONS.

965-4511

CORR SERV PROBATION AND PAROLE ADULT BR WORKS CLOSELY WITH THE ONTARIO PAROLE BOARD TO SUPERVISE AND ASSIST PROBATIONERS AND TO PROVIDE SERVICE TO OFFENDERS ON PAROLE AND TO OTHERS WHO NEED IT AFTER RELEASE FROM CORRECTIONAL INSTITUTIONS. ASSISTANCE INCLUDES COUNSELLING AND GUIDANCE IN FINDING EMPLOYMENT, HOUSING, FOOD, CLOTHING, ETC. CONTACT LOCAL PROBATION FIELD OFFICE. PUBLICATIONS.

#### **ONTARIO PLACE**

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

#### **ONTARIO POLICE COLLEGE**

**965-6071**

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMEER, ONTARIO.

#### **ONTARIO POLICE COMMISSION**

**965-6071**

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMEER, ONTARIO.

#### **ONTARIO PROPERTY TAX CREDIT SYSTEM**

**965-2428**

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

**965-8470**

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAXPAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING

FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM ( PROPERTY TAX ), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

#### **ONTARIO PROVINCIAL POLICE**

**965-1211**

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

#### **ONTARIO PUBLIC SERVICE**

**965-1401**

CSC SYSTEMS AND PROCEDURES BR COLLECTS AND STORES INFORMATION ON THE NUMBER OF EMPLOYEES IN THE ONTARIO PUBLIC SERVICE, THEIR EMPLOYMENT HISTORY AND CLASSIFICATION, FOR INTERNAL USE ONLY. PUBLICATIONS.

**965-1455**

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

**965-1483**

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

**965-2002**

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-2262

CSC U H R COORDINATION COORDINATES THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES REPORT ( U H R ), THE GOAL OF WHICH IS TO INDUCE CHANGES IN THE MANAGERIAL STYLE OF MANAGERS IN THE ONTARIO PUBLIC SERVICE ( O P S ). PUBLICATIONS.

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

#### ONTARIO RACING COMMISSION

965-4445

CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE HEAD OFFICE OF THE ONTARIO RACING COMMISSION.

#### ONTARIO RESEARCH FOUNDATION

822-4111

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416), LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEVELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVEST-



TIGATIONS.

#### **ONTARIO SCHOLARSHIPS**

**965-5384**

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

#### **ONTARIO SCIENCE CENTRE**

**429-4100**

CU ONTARIO SCIENCE CENTRE CONDUCTS A VARIED PROGRAM OF EDUCATION IN THE ORIGINS AND DEVELOPMENT OF SCIENCE AND TECHNOLOGY AND IN ONTARIO'S ROLE IN THIS PROGRESS. LOCATED AT DON MILLS AND EGLINTON AVE. IN SCARBOROUGH, THE ONTARIO SCIENCE CENTRE IS OPEN TO THE PUBLIC DAILY AND OFFERS TOURS TO SCHOOL CLASSES. PUBLICATIONS.

#### **ONTARIO STUDENT ASSISTANCE PROGRAM**

**965-5244**

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

**965-6134**

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

#### **ONTARIO TRANSPORTATION DEVELOPMENT CORP**

**484-8887**

TC URBAN TRANSIT. ONTARIO TRANSPORTATION DEVELOPMENT CORP WILL DEVELOP A MAJOR TRANSIT MANUFACTURING INDUSTRY IN ONTARIO TO PROMOTE DEVELOPMENT OF ALL NEW TECHNOLOGICAL DEVELOPMENTS RELATING TO THE FIELD OF PUBLIC TRANSIT AND TRANSPORTATION AND TO INTEGRATE THESE DEVELOPMENTS WITH CONVENTIONAL TRANSIT FACILITIES.

**ONTOUR****961-1660**

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

**ON-THE-JOB TRAINING****965-6641**

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

**OPP****965-1211**

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

**965-4361**

OPP FIELD DIVISION CONTROLS THE OPERATION OF NEARLY 195 DETACHMENTS AND 17 DISTRICT HEADQUARTERS. IT ENSURES THAT PROPER POLICING SERVICES AND SKILLED EXPERTS ARE AVAILABLE IN OPP POLICED AREAS.

**OPP ADMINISTRATION DIV****965-4423**

OPP ADMINISTRATION DIV SUPPLIES THE OPP WITH ADMINISTRATIVE SERVICES, INCLUDING INSPECTION OF ADMINISTRATIVE UNITS, TION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE BUILDINGS AND TRANSPORT EQUIPMENT. FOR FURTHER DESCRIPTIONS.

**OPP ANTI-RACKETS BR****965-6871**

OPP ANTI-RACKETS BR PROVIDES ASSISTANCE TO ALL POLICE FORCES AND GOVERNMENT AGENCIES IN ONTARIO ON INVESTIGATIONS RELATING TO WHITE COLLAR CRIME, COUNTERFEITING AND FORGERY.

**OPP AUTO-THEFT BR****965-6871**

OPP AUTO THEFT BR PROVIDES ASSISTANCE TO ALL POLICE FORCES

ON INVESTIGATIONS OF ORGANIZED VEHICLE THEFT RINGS AND THE IDENTIFICATION OF SUSPECT VEHICLES.

**OPP AUXILIARY POLICE BR**

**965-4400**

OPP AUXILIARY POLICE BR CONSISTS OF VOLUNTEER AUXILIARY POLICE WHO REPORT TO REGULAR DETACHMENTS AND ASSIST WITH REGULAR POLICE DUTIES. APPLY AT LOCAL OPP DETACHMENT.

**OPP CAREER MANAGEMENT BR**

**965-4660**

OPP CAREER MANAGEMENT BR RECRUITS AND RETAINS COMPETENT UNIFORMED STAFF FOR EMPLOYMENT IN THE ONTARIO PROVINCIAL POLICE.

**OPP CENTRAL RECORDS & COMMUNICATIONS BR**

**965-4456**

OPP CENTRAL RECORDS & COMMUNICATIONS BR TRAL POLICE RECORDS CENTRE, THE ONT. POLICE FORCES TELETYPE NETWORK, AND THE CANADIAN POLICE INFORMATION CENTRE ( C P I C ) TERMINALS. AS WELL AS PROVIDING MANAGEMENT INFORMATION, THE BRANCH DISSEMINATES INFORMATION, RELATING TO CRIMINAL ACTIVITIES, TO LOCAL POLICE FORCES.

**OPP CRIMINAL INVESTIGATION BR**

**965-6871**

OPP CRIMINAL INVESTIGATION BR PROVIDES ALL POLICE FORCES IN ONTARIO WITH ASSISTANCE, AND RENDERS INVESTIGATIVE EXPERTISE TO OTHER ONTARIO GOVERNMENT AGENCIES ON CRIMINAL ACTIVITIES.

**OPP FIELD DIVISION**

**965-4361**

OPP FIELD DIVISION CONTROLS THE OPERATION OF NEARLY 195 DETACHMENTS AND 17 DISTRICT HEADQUARTERS. IT ENSURES THAT PROPER POLICING SERVICES AND SKILLED EXPERTS ARE AVAILABLE IN OPP POLICED AREAS.

**OPP FINAN MANAGEMENT BR**

**965-4425**

OPP FINAN MANAGEMENT BR SUPPLIES THE OPP WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**OPP INTELLIGENCE BR**

**965-6871**

OPP INTELLIGENCE BR COLLECTS AND DISSEMINATES POLICE INFORMATION RELATING TO ORGANIZED CRIME. ENSURES SECURITY FROM ELECTRONIC INTRUSION AT CERTAIN GOVERNMENT FACILITIES.

**OPP PERSONNEL SERVICES BR**

**965-4841**

OPP PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF THE SOLICITOR GENERAL AND THE OPP. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**OPP PROPERTIES BR****965-3931**

OPP PROPERTIES BR COORDINATES BUILDING, LEASING, MAINTENANCE, PARKING, TELEPHONE AND INSPECTION SERVICES WITH THE MINISTRY OF GOVERNMENT SERVICES.

**OPP QUARTERMASTER STORES BR****965-4485**

OPP QUARTERMASTER STORES BR IS RESPONSIBLE FOR STOCKING AND DISTRIBUTING ALL ITEMS OF UNIFORM, EQUIPMENT, STATIONERY AND OFFICE SUPPLY NEEDS. MAINTAINS A REPOSITORY OF WEAPONS, SEIZED BY POLICE FORCES, WHICH HAVE BEEN CLEARED FOR DISPOSAL.

**OPP REGISTRAR OF FIREARMS****965-4488**

OPP REGISTRAR OF FIREARMS APPROVES ISSUING OF PERMITS TO REGISTER AND CARRY FIREARMS IN ONTARIO AS OUTLINED IN THE CRIMINAL CODE (CANADA). MAINTAINS A CENTRAL REGISTRY OF ALL ONTARIO'S REGISTERED FIREARMS. PUBLICATIONS.

**OPP REGISTRAR OF PRIVATE INVESTIGATORS****965-5814**

OPP REGISTRAR OF PRIVATE INVESTIGATORS & SECURITY GUARDS INVESTIGATES AND APPROVES THE LICENSING OF AGENCIES FOR PROVIDING THE SERVICES OF PRIVATE INVESTIGATORS AND SECURITY GUARDS. LICENSES AGENCY EMPLOYEES TO ACT AS PRIVATE INVESTIGATORS OR SECURITY GUARDS. PUBLICATIONS.

**OPP SAFETY & INFORMATION BR****965-4474**

OPP SAFETY & INFORMATION BR ADMINISTERS SAFETY AND CRIME PREVENTION PROGRAMS AND PROVIDES PUBLIC RELATIONS AND INFORMATION SERVICE FOR THE FORCE. PUBLICATIONS.

**OPP SECURITY BR****965-6871**

OPP SECURITY BR PROVIDES POLICE SECURITY FOR TOP GOVERNMENT OFFICIALS AND FOR IMPORTANT VISITORS TO ONTARIO. PROVIDES PROTECTION FROM SUBVERSIVE ELEMENTS IN MAINTENANCE OF PUBLIC ORDER. HAS EXPERTISE ON ALL ASPECTS OF PHYSICAL SECURITY.

**OPP SPECIAL INVESTIGATIONS BR****965-6871**

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ).



**PP TRAFFIC DIVISION****965-4405**

OPP TRAFFIC DIVISION ENFORCES VEHICLE TRAFFIC LAWS, INVESTIGATES COMPLAINTS ABOUT ALL ASPECTS OF TRAFFIC, AND ANALYSES COLLISIONS OF VEHICLES TO DETERMINE HOW TO MAKE HIGHWAYS SAFER.

**PP TRAFFIC INVESTIGATIONS BR****965-5444**

OPP TRAFFIC INVESTIGATIONS BR INVESTIGATES COMPLAINTS FROM PUBLIC REGARDING TRAFFIC ENFORCEMENT. CONDUCTS SPECIAL INVESTIGATIONS ON ACCIDENTS INVOLVING VEHICLES AND CONDUCTS AERIAL SURVEILLANCE IN CONNECTION WITH TRAFFIC LAW ENFORCEMENT.

**PP TRANSPORT BR****965-4477**

OPP TRANSPORT BR PROVIDES AND MAINTAINS THE MOBILE EQUIPMENT AND VEHICLE FLEETS TO MEET OPP TRANSPORTATION NEEDS. ALSO PROVIDES OFFICE SERVICES, OPERATIONAL SUPPORT AND DIRECTION, AND FINANCIAL AND PERSONNEL MANAGEMENT SUPPORT.

**RCHARDS****965-1058**

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

**RE**

ORE , SEE MINERALS

**RGANIZED CRIME****965-6871**

OPP INTELLIGENCE BR COLLECTS AND DISSEMINATES POLICE INFORMATION RELATING TO ORGANIZED CRIME. ENSURES SECURITY FROM ELECTRONIC INTRUSION AT CERTAIN GOVERNMENT FACILITIES.

**RNITHOLOGY****527-1158**

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED.

## **PUBLICATIONS.**

### **ORPHANS**

**226-2700**

EDUC TEACHERS SUPERANNUATION COMMISSION PROVIDES PENSIONS FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

**965-5091**

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

### **OVERSIZE-OVERWEIGHT**

**965-1533**

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECTS ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND FARM PERMITS. CONTACT REGIONAL OFFICE.

### **OVERTIME PAY**

**965-5251**

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

### **OWNERSHIP**

**965-7553**

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

## **PAINTING**

**363-3485**

CU ART GALLERY OF ONTARIO CULTIVATES AND ADVANCES THE CAUSE OF THE VISUAL ARTS IN ONTARIO WITH PROGRAMS, LECTURES AND FILMS ON THE ORIGIN, DEVELOPMENT, APPRECIATION AND TECHNIQUES OF THE VISUAL ARTS. EXHIBITS WORKS OF ART IN THE ART GALLERY IN THE GRANGE, A RESTORED HISTORIC TORONTO HOUSE, AND IN INTERNATIONAL AND CIRCULATING EXHIBITIONS. OFFERS AN ART RENTAL SERVICE, ART BOOK SHOP, ART REFERENCE LIBRARY AND PAINTING CLASSES FOR CHILDREN. PUBLICATIONS.

## **PAPERBACK**

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

## **PARCOST**

**965-5614**

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

## **PARK**

PARK, SEE PARKS

## **PARKING**

**248-3449**

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES, ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

**248-3781**

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

965-3931

OPP PROPERTIES BR COORDINATES BUILDING, LEASING, MAINTENANCE, PARKING, TELEPHONE AND INSPECTION SERVICES WITH THE MINISTRY OF GOVERNMENT SERVICES.

965-6811

GOVT SERV PROPERTY MANAGEMENT BR PROVIDES MAINTENANCE SERVICES TO GOVERNMENT OWNED AND LEASED PREMISES, INCLUDING REPAIRS, HOUSEKEEPING, HORTICULTURAL SERVICES, MOVING AND PARKING ALLOCATION, SAFETY AND BUILDING AND ELEVATOR MAINTENANCE. IS ALSO RESPONSIBLE FOR THE RESERVATION AND USE OF COMMITTEE ROOMS IN THE MACDONALD BLOCK.(PHONE: 965-1109). CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **PARKS**

356-2241

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

862-1035

NR ST CLAIR PARKWAY COMMISSION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING PUBLIC PARKS AND RECREATION PROGRAMS FROM POINT EDWARD ON LAKE HURON TO MITCHELL'S BAY ON LAKE ST. CLAIR. THE ST CLAIR PARKWAY COMMISSION WORKS IN COOPERATION WITH LOCAL CONTRIBUTING MUNICIPALITIES. PUBLICATIONS.

965-2745



NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

965-3354

CORR SERV INDUSTRIAL PROGRAM DEVELOPMENT DEVELOPS AND COORDINATES CORRECTIONAL INSTITUTIONS INDUSTRIAL OPERATIONS SUCH AS MANUFACTURING PROVINCIAL PARK PICNIC TABLES AND LICENCE PLATES, AND MEAT PROCESSING TO ENCOURAGE PRODUCTIVE ACTIVITY BY INMATES.

965-5727

CU ONTARIO HERITAGE FOUNDATION ACQUIRES AND RESTORES BUILDINGS OF ARCHITECTURAL, CULTURAL INTEREST & HISTORIC SITES WHICH MAY BE OPERATED AS MUSEUMS, GALLERIES OR ARTS OR CRAFT CENTRES. THE ONTARIO HERITAGE FOUNDATION ALSO ACQUIRES, USUALLY BY DONATION, LAND FOR PARKS, GIFTS OF WORKS OF ART AND MUSEUM ARTIFACTS. ADVISES MUNICIPALITIES AND PUBLIC ON PRESERVING ONTARIO'S HERITAGE, AND PROVIDES LOANS AND GRANTS TO QUALIFYING PROJECTS. ACQUIRES, APPRAISES AND LOANS ART WORKS TO ART GALLERY AND MUSEUM OPERATORS IN ONTARIO. PUBLICATIONS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

**ROLE**

965-4366

CORR SERV ONTARIO PAROLE BOARD CONSIDERS FOR PAROLE INMATES SERVING SENTENCES WHICH INCLUDE INDEFINITE TERMS. THE ONTARIO PAROLE BOARD ONLY REVIEWS TERMS OF PERSONS IN PROVINCIAL CORRECTIONAL INSTITUTIONS, NOT OF THOSE IN FEDERAL INSTITUTIONS.

965-4511

CORR SERV PROBATION AND PAROLE ADULT BR WORKS CLOSELY WITH THE ONTARIO PAROLE BOARD TO SUPERVISE AND ASSIST PROBATIONERS AND TO PROVIDE SERVICE TO OFFENDERS ON PAROLE AND TO OTHERS WHO NEED IT AFTER RELEASE FROM CORRECTIONAL INSTITU-

TIONS. ASSISTANCE INCLUDES COUNSELLING AND GUIDANCE IN FINDING EMPLOYMENT, HOUSING, FOOD, CLOTHING, ETC. CONTACT LOCAL PROBATION FIELD OFFICE. PUBLICATIONS.

#### **PARTNERSHIPS**

**965-7581**

CCR COMPANIES ADMINISTRATION BR, REGISTRAR OF PARTNERSHIPS DEALS WITH REGISTRATION OF PARTNERSHIPS AND LIMITED PARTNERSHIPS, PROPRIETORSHIPS. ALSO REGISTERS DISSOLUTION OF THESE AND CONDUCTS PUBLIC SEARCHES OF DOCUMENTS RELATING TO BUSINESS VENTURES.

#### **PATENT**

PATENT , SEE LETTERS PATENT , OR LAND PATENTS

#### **PATHOLOGISTS**

**965-6678**

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

#### **PATHOLOGY**

**832-2261**

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-8070**

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

#### **PAVEMENT**

**248-3661**

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE

UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

#### **PAYROLL DEDUCTIONS**

965-6489

CSC GENERAL SERVICES BR THROUGH ITS COMMUNITY LIAISON SECTION ASSISTS LOCAL COMMUNITY FUNDS, SUCH AS THE UNITED WAY, BY ORGANIZING THE VOLUNTARY CONTRIBUTIONS OF ONTARIO GOVERNMENT EMPLOYEES. PAYROLL DEDUCTIONS ARE MADE AND DONATED TO THE APPROPRIATE FUND.

#### **PEDESTRIAN**

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

#### **PENSIONERS**

PENSIONERS, SEE SENIOR CITIZENS

#### **PENSIONS**

226-2700

EDUC TEACHERS SUPERANNUATION COMMISSION PROVIDES PENSIONS FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2097

GOVT SERV EMPLOYEE BENEFITS BR ADMINISTERS THE FOLLOWING EMPLOYEE BENEFITS PLANS: PUBLIC SERVICE SUPERANNUATION ACT ( P S S A ), LEGISLATIVE ASSEMBLY RETIREMENT ALLOWANCES ACT ( L A R A A ), EMPLOYEES' GROUP INSURANCE PLAN ( E G P ), LONG TERM INCOME PROTECTION ( L T I P ) FOR EMPLOYEES OF THE ONTARIO PUBLIC SERVICE ONLY. INFORMS EXISTING AND RETIRED EMPLOYEES OF THE BENEFITS AVAILABLE. ACTS AS GOVERNMENTAL LIAISON WITH THE INSURANCE INDUSTRY FOR EMPLOYEE INSURANCE PLANS. THE BRANCH IS NOT CONCERNED WITH FAMILY BENEFITS OR WITH PENSIONS IN PRIVATE INDUSTRY.

965-2097

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

965-2363

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

965-2961

CCR THE PENSION COMMISSION OF ONTARIO ADMINISTERS THE PENSION BENEFITS ACT, WHICH INCLUDES THE REGISTRATION OF ALL PENSION PLANS COVERING EMPLOYEES IN ONTARIO. ALSO SEEKS TO IMPROVE THE QUALITY AND THE ADMINISTRATION OF PENSIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.



## ERIODICAL

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## PERSONNEL

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING, CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS. FOLLOWING ARE PERSONNEL BRANCHES.

248-3643

TC PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF TRANSPORTATION & COMMUNICATIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-1483

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION

OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT.  
SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH  
EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

965-1788

REV PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF BRANCH  
ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-2065

CSC PERSONNEL AND ADMIN. BR PERFORMS THE PERSONNEL FUNCTION  
FOR THE CIVIL SERVICE COMMISSION. FOR A DESCRIPTION OF  
BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-2222

EDUC PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF EDUCATION. FOR A DESCRIPTION OF BRANCH  
ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-2453

CSC GENERAL SERVICES BR ASSESSES EFFECTS OF PERSONNEL  
SYSTEMS AND ORGANIZATIONAL ENVIRONMENT UPON WORK AND  
EMPLOYEE MORALE, FOR USE BY THE CIVIL SERVICE COMMISSION  
AND THE MINISTRY PERSONNEL BRANCHES.

965-2552

AG PERSONNEL MANAGEMENT BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF THE ATTORNEY GENERAL. FOR A DESCRIPTION  
OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-3389

ENV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF THE ENVIRONMENT. FOR A DESCRIPTION OF BRANCH  
ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-3825

NR PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF NATURAL RESOURCES. FOR A DESCRIPTION OF BRANCH  
ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL. ALSO HIRES  
QUALIFIED BOYS & GIRLS AS JUNIOR FOREST RANGERS.

965-4233

I&T PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF INDUSTRY & TOURISM. FOR A DESCRIPTION  
OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-4503

CU PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE

MINISTRY OF COLLEGES & UNIVERSITIES. FOR A DESCRIPTION OF  
BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-4701

CSS PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION  
OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-4841

SG PERSONNEL SERVICE IS THE RESPONSIBILITY OF THE OPP  
PERSONNEL BRANCH. FOR A DESCRIPTION OF BRANCH ACTIVITIES,  
SEE FIRST ENTRY UNDER PERSONNEL.

965-4841

OPP PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF THE SOLICITOR GENERAL AND THE OPP. FOR  
A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER  
PERSONNEL.

965-5077

HEALTH PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF HEALTH. FOR A DESCRIPTION OF BRANCH ACTIVITIES,  
SEE FIRST ENTRY UNDER PERSONNEL.

965-6121

LABOUR PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF LABOUR. FOR A DESCRIPTION OF BRANCH ACTIVITIES,  
SEE FIRST ENTRY UNDER PERSONNEL.

965-6171

TE&IA PERSONNEL ADMIN BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL  
AFFAIRS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST  
ENTRY UNDER PERSONNEL.

965-6481

CCR PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS  
FOR THE MINISTRY OF CONSUMER & COMMERCIAL RELATIONS. FOR A  
DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER  
PERSONNEL.

965-6601

CORR SERV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR  
THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF  
BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL. ALSO  
OPERATES CORRECTIONAL REHABILITATION INVOLVING STUDENT  
PARTICIPATION ( C R I S P ) WHICH PLACES STUDENTS FOR FOUR  
MONTH WORK PERIODS IN INSTITUTIONS.

965-7011

GOVT SERV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF GOVERNMENT SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

965-7452

AG & FOOD PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF AGRICULTURE & FOOD. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

966-3600

HOUSING ONTARIO HOUSING CORPORATION PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF HOUSING AND O H C. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER PERSONNEL.

#### **PERSONNEL MANAGEMENT**

965-1463

CSC PERSONNEL POLICY STAFFING BR DEVELOPS POLICIES AND GUIDELINES ON STAFFING FUNCTION OF PERSONNEL MANAGEMENT, WHICH AFFECTS RECRUITMENT, TRAINING, CAREER PLANNING AND APPRAISAL OF EMPLOYEES. THIS ALSO INCLUDES PLANNING FOR CHANGES IN STAFF NEEDS AND IN EMPLOYEE EXPECTATIONS.

965-1483

CSC PERSONNEL ADMIN BR ENSURES THAT MINISTRIES HAVE AND FOLLOW THE POLICIES, GUIDELINES AND PERSONNEL MANAGEMENT SERVICES NECESSARY TO ACQUIRE AND RETAIN EMPLOYEES AND MAKE BEST USE OF THEIR CAPABILITIES. THIS ALSO INVOLVES THE CLASSIFICATION OF AND THE HIRING FOR ONTARIO PUBLIC SERVICE ( O P S ) POSITIONS. ALSO INVOLVED WITH THE IMPLEMENTATION OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. SPECIALIZED PERSONNEL ADMINISTRATION BRANCHES DEAL WITH EACH GOVERNMENT POLICY FIELD. PUBLICATIONS.

#### **PESTICIDES**

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY I



GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-1081

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-7048

ENV PESTICIDES ADVISORY COMMITTEE REVIEWS PROBLEMS ABOUT PESTICIDES. ADVISES ON ENVIRONMENTAL RESEARCH GRANTS AND EVALUATES RESULTS. COORDINATES PESTICIDE PROBLEMS. CLASSIFIES ALL PESTICIDES PREVIOUS TO THEIR MARKETING IN ONTARIO. THE ONTARIO GOVERNMENT BOOKSTORE (965-2054) HAS ALL GOVERNMENT PUBLICATIONS ON PESTICIDES. FOR PESTICIDE VENDORS AND EXTERMINATORS LICENCE CONTACT ENV POLLUTION CONTROL PLANNING BR, PESTICIDES CONTROL SERVICE, PHONE: 965-2401.

965-2401

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

**PETROLEUM**

965-1016

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT ( PHONE: 965-1328)

## **PHOTOGRAPHY**

PHOTOGRAPHY , SEE ARTS

## **PHYSIOTHERAPY**

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

## **PICNIC AREAS**

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## **PILLOWS**

PILLOWS , SEE UPHOLSTERED AND STUFFED ARTICLES

## **PITS**

965-1016

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT

( PHONE: 965-1328 )

965-1328

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## PLANNING

PLANNING , SEE LAND USE PLANNING

## PLANNING BOARDS

PLANNING BOARDS , SEE SPECIAL PURPOSE BODIES

## PLANS

PLANS SEE MAPS

## PLANTS

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

## PLOWING

965-1091

AG & FOOD AGRICULTURAL AND HORTICULTURAL SOCIETIES BR GIVES GRANTS TO ALL THE AGRICULTURAL SOCIETIES IN ONTARIO FOR EXHIBITIONS, FAIRS, CROP COMPETITIONS, IMPROVEMENTS TO BUILDINGS AND GROUNDS, COMMERCIAL AND EDUCATIONAL DISPLAYS. ALSO GIVES GRANTS TO HORTICULTURAL SOCIETIES, PLOWING MATCHES AND MUNICIPALITIES CONSTRUCTING DRAINS. THE BRANCH ALSO ISSUES LICENCES FOR ALL TILE DRAINAGE MACHINES, AND OPERATORS AND CONTRACTORS WHO INSTALL DRAINAGE TILE ON AGRI-

CULTURAL LANDS. THE BRANCH IS THE HEADQUARTERS OF THE CANADIAN FLOWING COUNCIL.

## **PLUMBING**

**965-5881**

CCR UNIFORM BUILDING STANDARDS BR IS DEVELOPING A FIRE AND BUILDING CODE FOR ONTARIO TO MINIMIZE BUILDING, HEALTH AND FIRE HAZARDS. ADVISES MUNICIPALITIES ON MATTERS PERTAINING TO BUILDING BY-LAWS, WHICH ARE A LOCAL, NOT PROVINCIAL RESPONSIBILITY. MAINTAINS THE ONTARIO PLUMBING CODE.

## **POISON**

**965-5055**

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

## **POLICE**

**965-1211**

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

**965-4400**

OPP AUXILIARY POLICE BR CONSISTS OF VOLUNTEER AUXILIARY POLICE WHO REPORT TO REGULAR DETACHMENTS AND ASSIST WITH REGULAR POLICE DUTIES. APPLY AT LOCAL OPP DETACHMENT.

**965-4456**

OPP CENTRAL RECORDS & COMMUNICATIONS BR MAINTAINS THE CENTRAL POLICE RECORDS CENTRE, THE ONT. POLICE FORCES TELETYPE NETWORK, AND THE CANADIAN POLICE INFORMATION CENTRE ( C P I C ) TERMINALS. AS WELL AS PROVIDING MANAGEMENT INFORMATION, THE BRANCH DISSEMINATES INFORMATION, RELATING TO CRIMINAL ACTIVITIES, TO LOCAL POLICE FORCES.

**965-4485**

OPP QUARTERMASTER STORES BR IS RESPONSIBLE FOR STOCKING AND DISTRIBUTING ALL ITEMS OF UNIFORM, EQUIPMENT, STATIONERY AND OFFICE SUPPLY NEEDS. MAINTAINS A REPOSITORY OF WEAPONS, SEIZED BY POLICE FORCES, WHICH HAVE BEEN CLEARED FOR DISPOSAL.



965-4660

OPP CAREER MANAGEMENT BR RECRUITS AND RETAINS COMPETENT UNIFORMED STAFF FOR EMPLOYMENT IN THE ONTARIO PROVINCIAL POLICE.

965-4755

AG CRIMINAL INJURIES COMPENSATION BOARD PROVIDES COMPENSATION TO VICTIMS WHO HAVE RECEIVED PHYSICAL INJURY AS THE RESULT OF AN UNPROVOKED CRIME OF VIOLENCE OR THE DEPENDANTS OF AN INNOCENT VICTIM OF A FATAL OCCURRENCE. THIS INCLUDES POLICE AND OTHERS TAKING PART IN LAW ENFORCEMENT.

965-6071

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMER, ONTARIO.

965-6871

OPP SECURITY BR PROVIDES POLICE SECURITY FOR TOP GOVERNMENT OFFICIALS AND FOR IMPORTANT VISITORS TO ONTARIO. PROVIDES PROTECTION FROM SUBVERSIVE ELEMENTS IN MAINTENANCE OF PUBLIC ORDER. HAS EXPERTISE ON ALL ASPECTS OF PHYSICAL SECURITY.

965-6871

OPP CRIMINAL INVESTIGATION BR PROVIDES ALL POLICE FORCES IN ONTARIO WITH ASSISTANCE, AND RENDERS INVESTIGATIVE EXPERTISE TO OTHER ONTARIO GOVERNMENT AGENCIES ON CRIMINAL ACTIVITIES.

965-6871

OPP INTELLIGENCE BR COLLECTS AND DISSEMINATES POLICE INFORMATION RELATING TO ORGANIZED CRIME. ENSURES SECURITY FROM ELECTRONIC INTRUSION AT CERTAIN GOVERNMENT FACILITIES.

965-6871

OPP ANTI-RACKETS BR PROVIDES ASSISTANCE TO ALL POLICE FORCES AND GOVERNMENT AGENCIES IN ONTARIO ON INVESTIGATIONS RELATING TO WHITE COLLAR CRIME, COUNTERFEITING AND FORGERY.

965-6871

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ).

965-6871

OPP AUTO THEFT BR PROVIDES ASSISTANCE TO ALL POLICE FORCES ON INVESTIGATIONS OF ORGANIZED VEHICLE THEFT RINGS AND THE IDENTIFICATION OF SUSPECT VEHICLES.

#### **POLICYHOLDERS**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

#### **POLLUTION**

POLLUTION, SEE ALSO WASTE

248-3015

ENV LABORATORY SERVICES BR PROVIDES ANALYTICAL SUPPORT FOR OTHER BRANCHES OF THE MINISTRY IN THEIR POLLUTION CONTROL PROGRAMS. UPDATES ANALYTICAL METHODS & DEVELOPS PROCEDURES FOR MEASURING NEW ENVIRONMENTAL POLLUTANTS. REGIONAL LABORATORIES PROVIDE BACTERIOLOGY, CHEMISTRY & AIR QUALITY EXPERTISE. REPRESENTS THE MINISTRY IN INT'L. JOINT COMMISSION ( I J C ) STUDIES SET UP TO EXAMINE THE QUALITY OF THE GREAT LAKES. FOR INFORMATION ON THE I J C, WRITE TO THE CANADIAN SECTION, INTERNATIONAL JOINT COMMISSION, ROOM 851, BURNSIDE BLDG., 151 SLATER ST., OTTAWA, ONT. K1P 5H2.

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES

COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

248-3937

ENV POLLUTION CONTROL BR (C) COORDINATION & RESEARCH GROUP PROVIDES RESEARCH & TECHNICAL SUPPORT TO RESOLVE PROBLEMS, ASSIST PLANNING, ASSESS & PROMOTE NEW TECHNOLOGY, AND TO ENSURE DISSEMINATION OF TECHNICAL INFORMATION AND FINDINGS. CONTINGENCY CONTROL SECTION (965-1491) PROMOTES THE ORGANIZATION & PLANNING BY INDUSTRIES, MUNICIPALITIES, AND FEDERAL AND PROVINCIAL AGENCIES TO CONTROL AND COPE WITH EMERGENCY SPILLS OF CONTAMINANTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (B).

965-2401

ENV POLLUTION CONTROL BR (B) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE PESTICIDES CONTROL SECTION (965-2401) ENSURES SAFE & EFFECTIVE USE OF PESTICIDES & HERBICIDES. LICENSES USE & SALE OF PESTICIDES. NOISE POLLUTION SECTION (965-2171) CONTROLS VEHICULAR & STATIONARY NOISE EMISSIONS & IS DEVELOPING MODEL NOISE BYLAW FOR MUNICIPALITIES. STANDARDS ARE BEING DEVELOPED THROUGH RESEARCH, COMPLAINT RESPONSE & FIELD TESTS. SEE ALSO ENV POLLUTION CONTROL BR (A) & (C).

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-4061

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

965-4590

ENV WATER RESOURCES BR PLANNING AND COORDINATION SECTION COORDINATES AND MAINTAINS WATER RESOURCES POLICY AND GUIDELINES. PLANS AND COORDINATES WATER RESOURCES SURVEYS AND RIVER BASIN WATER MANAGEMENT STUDIES. TO ACHIEVE DESIRABLE WATER QUALITY IN THE GREAT LAKES, COORDINATES GREAT LAKES SURVEY PROGRAMS SO THAT POLLUTION ABATEMENT AND REMEDIAL MEASURES ARE DETERMINED. CONTACT REGIONAL OFFICE.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-5778

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH



AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6981

ENV FINANCIAL SERVICES BR ADMINISTERS THE DISTRIBUTION OF GRANTS UNDER THE POLLUTION ABATEMENT INCENTIVE ACT, 1970. ENSURES THAT THE TREATMENT PROCESS AND EQUIPMENT ARE ELIGIBLE FOR A GRANT UNDER THE ACT. ALSO SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT AND ACCOUNTING SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRIES UNDER FINANCIAL MANAGEMENT AND ACCOUNTING.

## POPULATION

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

## ORNOGRAPHY

965-6871

OPP SPECIAL INVESTIGATIONS BR HAS SEVERAL RESPONSIBILITIES: TO SUPPRESS GAMBLING CLUBS IN ONTARIO; TO ASSIST LOCAL POLICE DEPARTMENTS IN ALL PHASES OF GAMBLING, LOTTERIES, BINGOS, LIQUOR OFFENSES, PORNOGRAPHY AND DISORDERLY HOUSE INVESTIGATIONS. CONDUCTS BACKGROUND CHECKS ON HOTEL AND TAVERN APPLICATIONS FOR THE LIQUOR LICENSE BOARD OF ONTARIO ( L L B O ), AND INVESTIGATES APPLICATIONS FOR

AGENCY STORES UNDER THE LIQUOR CONTROL BOARD OF ONTARIO  
( L C B O ).

## **PORTS**

**248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES, GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

## **POST-NATAL**

**965-5055**

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

## **POUNDS**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

## **POWER PLANTS**

**965-4188**

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS.

## **PREGNANCY LEAVE**

PREGNANCY LEAVE, SEE MATERNITY LEAVE

## **PREGNANT MARE URINE FARMS**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINA-

RIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

#### **PREJUDICE**

**965-6841**

LABOUR ONTARIO HUMAN RIGHTS COMMISSION ADMINISTERS THE ONTARIO HUMAN RIGHTS CODE TO ACHIEVE EQUAL TREATMENT FOR ALL PEOPLE IN AREAS OF EMPLOYMENT, HOUSING, PUBLIC ACCOMMODATION AND ADVERTISING REGARDLESS OF RACE, CREED, COLOUR, AGE, SEX, MARITAL STATUS, NATIONALITY, ANCESTRY OR PLACE OF ORIGIN. COMPLAINTS OF DISCRIMINATION ARE HEARD AND INVESTIGATED. EDUCATIONAL EFFORTS ARE MADE TO ELIMINATE PREJUDICE. COMMUNITY PROBLEM-SOLVING IN TENSE SITUATIONS IS UNDERTAKEN. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **PRENATAL**

**965-5055**

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

**965-5884**

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

#### **PREPAID HOSPITAL**

**965-4247**

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY

THEM. PUBLICATIONS.

#### **PRESCRIPTION**

**965-5107**

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **PRESSURE VESSELS**

**965-4121**

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **PRESS GALLERY**

**965-6891**

GOVT SERV GENERAL SERVICES BR MEDIA STUDIO PROVIDES FACILITIES FOR EACH MINISTRY, MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE LEGISLATIVE PRESS GALLERY TO PRODUCE VOICE, VIDEO TAPE AND FILM REPORTS ON EVENTS AT QUEEN'S PARK.

#### **PRIVATE BILLS**

**965-1406**

THE CLERK OF THE HOUSE PROVIDES THE ADMINISTRATIVE STRUCTURE FOR THE LEGISLATIVE ASSEMBLY. THE CLERK'S OFFICE WILL ANSWER QUESTIONS ABOUT THE STATUS OF LEGISLATION BEFORE THE HOUSE, AND RULES PERTAINING TO PRIVATE BILLS. IT WILL ALSO PROVIDE CERTIFIED COPIES OF BILLS, AS WELL AS SUBSCRIPTIONS TO HANSARD, BILLS, VOTES AND PROCEDURES AND ORDERS OF THE DAY.

#### **PRIVATE INVESTIGATORS**

**965-5814**

OPP REGISTRAR OF PRIVATE INVESTIGATORS & SECURITY GUARDS INVESTIGATES AND APPROVES THE LICENSING OF AGENCIES FOR PROVIDING THE SERVICES OF PRIVATE INVESTIGATORS AND SECURITY GUARDS. LICENSES AGENCY EMPLOYEES TO ACT AS PRIVATE INVESTIGATORS OR SECURITY GUARDS. PUBLICATIONS.

#### **PRIVATE SCHOOLS**

**965-2609**



EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

#### **PROBATION**

**965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-4511**

CORR SERV PROBATION AND PAROLE ADULT BR WORKS CLOSELY WITH THE ONTARIO PAROLE BOARD TO SUPERVISE AND ASSIST PROBATIONERS AND TO PROVIDE SERVICE TO OFFENDERS ON PAROLE AND TO OTHERS WHO NEED IT AFTER RELEASE FROM CORRECTIONAL INSTITUTIONS. ASSISTANCE INCLUDES COUNSELLING AND GUIDANCE IN FINDING EMPLOYMENT, HOUSING, FOOD, CLOTHING, ETC. CONTACT LOCAL PROBATION FIELD OFFICE. PUBLICATIONS.

#### **PROJECTIONISTS**

**421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

#### **PROJECT CANADA**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

## **PROJECT JAPAN**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

## **PROJECT SCHOOL-TO-SCHOOL**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

## **PROPANE**

**965-6352**

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

**965-7627**

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

## **PROPERTY**

PROPERTY, SEE ALSO LAND, PROPERTY TAX

**248-3661**

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND

GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-2867

AG BOARD OF NEGOTIATION MAY ACT AS A MEDIATOR TO NEGOTIATE A SETTLEMENT WHEN PROPERTY IS EXPROPRIATED AND NO AGREEMENT CAN BE REACHED ON COMPENSATION FOR THE EXPROPRIATION. EITHER THE PROPERTY OWNER OR EXPROPRIATING AUTHORITY CAN REQUEST THE SERVICES OF THE BOARD.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-4121

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

965-6644

CCR PROPERTY RIGHTS FIELD OPERATIONS BR OPERATES LAND REGISTRY OFFICES THROUGHOUT ONTARIO WHERE DOCUMENTS FOR REAL AND PERSONAL PROPERTY TITLES ARE REGISTERED AND RECORDED. REGISTRATION RECORDS MAY BE EXAMINED FOR A FEE.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

965-7627

CCR ENERGY BR TRIES TO PREVENT LOSS OF LIFE, BODILY INJURY AND PROPERTY DAMAGE BY CONTROLLING HAZARDS WHICH CAN ARISE FROM THE TRANSMISSION, DISTRIBUTION AND UTILIZATION OF NATURAL GAS, OIL AND PROPANE FUEL AND THE TRANSPORTATION, STORAGE AND HANDLING OF GASOLINE. ISSUES LICENCES AND INSPECTS SUCH OPERATIONS.

965-7655

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN ( CHATTEL, MORTGAGES ). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO REAL PROPERTY.) PUBLICATIONS.

#### PROPERTY TAX

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS( BLUE



BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

965-8470

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAXPAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM ( PROPERTY TAX ), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF

CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

#### **PROPRIETORSHIPS**

**965-7581**

CCR COMPANIES ADMINISTRATION BR, REGISTRAR OF PARTNERSHIPS DEALS WITH REGISTRATION OF PARTNERSHIPS AND LIMITED PARTNERSHIPS, PROPRIETORSHIPS. ALSO REGISTERS DISSOLUTION OF THESE AND CONDUCTS PUBLIC SEARCHES OF DOCUMENTS RELATING TO BUSINESS VENTURES.

#### **PROSPECTORS**

**965-2741**

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **PROSTHETIC**

**423-4240**

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

**965-2376**

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-5107**

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS,

ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **PROTOCOL**

**965-5733**

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

#### **PROVINCIAL-MUNICIPAL**

**965-2927**

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

#### **PROVINCIAL AUDITOR**

**965-1381**

OFFICE OF PROVINCIAL AUDITOR CARRIES OUT THE STATUTORY REQUIREMENTS IMPOSED UNDER THE AUDIT ACT AND OTHER STATUTES OF THE PROVINCE. THE PROVINCIAL AUDITOR MANAGES THE AUDIT OF THE CONSOLIDATED REVENUE FUND AS WELL AS THE AUDIT OF MINISTERIAL AND QUASI-JUDICIAL AGENCIES.

#### **PROVINCIAL INSTITUTE**

**965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**PROV SEC FOR JUSTICE****965-2830**

PROV SEC FOR JUSTICE PROVIDES ANALYTICAL RESEARCH SUPPORT TO ASSIST THE CABINET COMMITTEE FOR THE JUSTICE POLICY FIELD IN COORDINATING AND DEVELOPING POLICY.

**PROV SEC FOR RESOURCES DEVELOPMENT****965-3845**

PROV SEC FOR RESOURCES DEVELOPMENT PROVIDES ANALYTICAL RESEARCH SUPPORT TO ASSIST THE CABINET COMMITTEE FOR THE RESOURCES DEVELOPMENT POLICY FIELD IN COORDINATING AND DEVELOPING POLICY.

**PROV SEC FOR SOCIAL DEVELOPMENT****965-5190**

PROV SEC FOR SOCIAL DEVELOPMENT PROVIDES ANALYTICAL RESEARCH SUPPORT TO ASSIST THE CABINET COMMITTEE FOR THE SOCIAL DEVELOPMENT POLICY FIELD IN COORDINATING AND DEVELOPING POLICY.

**PROXY****965-6550**

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS, PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (B).

**PSYCHIATRIC HOSPITALS****482-1111**

HEALTH FINANCE AND ACCOUNTING BR, BESIDES THE NORMAL INTERNAL FUNCTIONS OF RESPONSIBILITY FOR MINISTRY BUDGETS, OPERATING COSTS AND ESTIMATES, THE BRANCH RECEIVES REGULAR REPORTS OF OPERATING COSTS FROM HOSPITALS, PSYCHIATRIC HOSPITALS, PUBLIC HEALTH UNITS AND AMBULANCE SERVICES. BASED ON THESE COSTS, THE FOLLOWING YEAR'S BUDGET FOR THESE SERVICES IS APPROVED.

**965-5081**

HEALTH EXTENDED HEALTH CARE BR DISCHARGES CHRONIC CARE PATIENTS IN HOSPITALS AND PSYCHIATRIC HOSPITALS TO HOMES FOR SPECIAL CARE, WHICH CAN BETTER MEET THEIR TREATMENT AND SOCIAL NEEDS WHILE MAKING MORE HOSPITAL BEDS AVAILABLE. THE ONTARIO HEALTH INSURANCE PLAN PARTIALLY COVERS COST OF TREATMENT UNDER THEIR EXTENDED HEALTH CARE PROGRAM. INQUIRE AT NEAREST PSYCHIATRIC HOSPITAL OR HOSPITAL SCHOOL. APPLICATION IS MADE THROUGH A FAMILY DOCTOR. THE BRANCH ALSO INSPECTS AND ISSUES LICENCES TO NURSING HOMES AND INVESTIGATES COMPLAINTS. PUBLICATIONS.

**965-6234**



HEALTH PSYCHIATRIC HOSPITALS BR IS RESPONSIBLE FOR PLANNING AND COORDINATING SERVICES TO THE MENTALLY HANDICAPPED, INCLUDING ADMINISTERING PROVINCIAL PSYCHIATRIC HOSPITALS, AND DEVELOPING EFFECTIVE COMMUNITY PROGRAMS. CONTACT LOCAL PSYCHIATRIC HOSPITAL.

## **PSYCHIATRY**

PSYCHIATRY, SEE ALSO PSYCHIATRIC HOSPITALS

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

## **PSYCHOLOGY**

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

## **PUBLICATIONS CENTRE**

965-2069

GOVT SERV PRINTING SERVICES BR PROCURES FROM PRIVATE INDUSTRY THE PRINTING SERVICES REQUIRED BY MINISTRIES AND PROVIDES A DUPLICATING SERVICE WHEN PRIVATE SECTOR SERVICES ARE IMPRACTICAL. PROVIDES STATIONERY SERVICE TO MINISTRIES. ALSO OPERATES A DISTRIBUTION SERVICE FOR ALL ONTARIO GOVERNMENT PUBLICATIONS THROUGH THE PUBLICATIONS CENTRE WHICH HANDLES MAIL ORDERS, LIBRARY DEPOSITORY SYSTEMS, CATALOGUING AND INVENTORY CONTROL, AND THROUGH THE ONTARIO GOVERNMENT BOOKSTORE (PHONE: 965-2054) WHICH IS THE SHOWCASE AND DIS-

TRIBUTION CENTRE FOR THE WALK-IN TRADE.

**PUBLIC HEALTH**

**482-1111**

HEALTH FINANCE AND ACCOUNTING BR, BESIDES THE NORMAL INTERNAL FUNCTIONS OF RESPONSIBILITY FOR MINISTRY BUDGETS, OPERATING COSTS AND ESTIMATES, THE BRANCH RECEIVES REGULAR REPORTS OF OPERATING COSTS FROM HOSPITALS, PSYCHIATRIC HOSPITALS, PUBLIC HEALTH UNITS AND AMBULANCE SERVICES. BASED ON THESE COSTS, THE FOLLOWING YEAR'S BUDGET FOR THESE SERVICES IS APPROVED.

**965-1170**

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES ( N O P H S ) PROVIDES DIRECT PUBLIC HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

**965-4058**

HEALTH COMMUNITY HEALTH PROTECTION BR (A) VENEREAL DISEASE ( V D ) SPECIAL CLINICS FOR THE DIAGNOSIS AND TREATMENT OF V D ARE LOCATED THROUGHOUT THE PROVINCE. PROVIDES ADVICE TO PHYSICIANS RE MANAGEMENT OF V D CASES AND EDUCATES PUBLIC ON ALL ASPECTS OF VENEREAL DISEASES. CONTACT LOCAL PUBLIC HEALTH UNIT. (SEE ALSO COMMUNITY HEALTH PROTECTION BR B, C, D, E, F AND G.) PUBLICATIONS.

**965-4094**

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

**965-4094**

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOZOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.)

## PUBLICATIONS.

965-4164

HEALTH COMMUNITY HEALTH PROTECTION BR (E) INSPECTION SERVICES PROVIDES CONSULTANTS TO MUNICIPALITIES TO ADVISE ON LOCAL HEALTH INSPECTION MATTERS. INFORMATION AVAILABLE FROM THE BRANCH ON LOCATION OF NEAREST PUBLIC HEALTH AGENCY OR CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C D, F AND G.)

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-5884

HEALTH HEALTH PROMOTION BR NUTRITION CONSULTANTS PROVIDE CONSULTATION TO MEDICAL OFFICERS OF HEALTH IN MUNICIPALITIES ON NUTRITION. THE INFORMATION INCLUDES FOOD BUDGETTING, MEAL PLANNING, DENTAL AND PRENATAL HEALTH AND OBESITY CONTROL. CONTACT LOCAL MUNICIPAL PUBLIC HEALTH UNIT. (SEE ALSO HEALTH PROMOTION BR MATERNAL & CHILD HEALTH CONSULTANTS AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

965-8059

HEALTH AREA PLANNING COORDINATORS ASSIST DISTRICT HEALTH COUNCILS AND MUNICIPALITIES TO PLAN AND TO COORDINATE LOCAL PUBLIC HEALTH SERVICES IN CONJUNCTION WITH MINISTRY GOALS. PROVIDE INFORMATION AND CONSULTING SERVICES TO CLIENTS AND ACT AS CONTACT FOR OTHER MINISTRY SERVICES. PUBLICATIONS.

## **PUBLIC HOUSING**

PUBLIC HOUSING, SEE RENT-GEARED-TO-INCOME

## **PUBLIC SERVICE CLASSIFICATION RATINGS**

**965-1455**

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

## **PUBLIC SERVICE GRIEVANCE BOARD**

**965-1455**

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

## **PUBLIC SERVICE SUPERANNUATION**

**965-2097**

GOVT SERV PUBLIC SERVICE SUPERANN BOARD APPROVES APPLICATIONS FOR ANNUITIES, PENSIONS, DISABILITY BENEFITS, PAST SERVICE CREDITS AND TRANSFERS OF PENSION CREDITS. THE PUBLIC SERVICE SUPERANNUATION BOARD ALSO RULES ON SPECIAL CASES WHERE AN APPEAL HAS BEEN MADE BY A CONTRIBUTOR, PENSIONER, OR DEPENDANT. PENSIONS FOR ONTARIO PUBLIC SERVICE EMPLOYEES ARE HANDLED BY EMPLOYEE BENEFITS BRANCH (965-2097). PRIVATE PENSION PLANS SHOULD BE REFERRED TO THE PENSION COMMISSION OF ONTARIO (965-2961).

## **PUBLIC TENDERS OFFICE**

**965-6937**

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUPPLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

## **PUBLIC TRUSTEE**

**362-1331**

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND



SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

## **PUBLIC UTILITIES**

PUBLIC UTILITIES, SEE SPECIAL PURPOSE BODIES

## **PUBLISHING**

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **PYRAMID SCHEMES**

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **MINERAL RESOURCES**

965-1016

NR MINERAL RESOURCES BR DEVELOPS AND ADMINISTERS A MINERAL RESOURCES POLICY BY DETERMINING AVAILABILITY OF MINERAL AND

FUEL RESOURCES ( METALLIC AND INDUSTRIAL MINERALS AND PETROLEUM ). ADMINISTERS PITS AND QUARRIES CONTROL ACT ( PHONE: 965-1328)

965-1328

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

#### QUARTER CENTURY CLUB

965-5761

CSC GENERAL SERVICES BR ADMINISTERS THE QUARTER CENTURY CLUB FOR GOVERNMENT EMPLOYEES WITH TWENTY-FIVE YEARS OF SERVICE. THE CLUB ORGANIZES BANQUETS ACROSS THE PROVINCE AND PROVIDES PINS FOR NEW MEMBERS. OTHER DUTIES INVOLVE BOOKKEEPING FOR THE BRANCH, HOSTING CANADA WIDE SEMINARS HELD IN TORONTO, AND INVOLVEMENT IN OTHER ACTIVITIES AS REQUIRED BY THE CIVIL SERVICE COMMISSION.

#### QUEBEC

QUEBEC , SEE ONTARIO-QUEBEC

#### RABIES

832-2261

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE

ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-5841

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

#### ACE TRACKS

965-4445

CCR ONTARIO RACING COMMISSION ( O R C ) PROMOTES THE PROPER MANAGEMENT OF HORSE RACING AND THE ORDERLY BEHAVIOUR AND INTEGRITY OF PARTICIPANTS. ISSUES LICENCES TO PARTICIPANTS AND ENCOURAGES THE IMPROVEMENT OF THE QUALITY OF HORSES THAT RACE. CONTACT JUDGES AND STEWARDS AT RACE TRACKS OR THE HEAD OFFICE OF THE ONTARIO RACING COMMISSION.

#### ACE TRACKS TAX

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

#### ADIATION

965-4061

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

#### ADIO

248-3341

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT

STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE , RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

965-7577

NR NORTHERN AFFAIRS BR PROVIDES INFORMATION AND ASSISTANCE TO THE CITIZENS OF NORTHERN ONTARIO ON ALL GOVERNMENT PROGRAMS WHICH DO NOT HAVE REGIONAL OFFICES IN THE NORTH. OFFICERS ALSO HELP FEDERAL GOVERNMENT AGENCIES SERVICE THE NORTH, AS WELL AS COMMUNICATE PROVINCIAL GOVERNMENT PROGRAMS BY NEWSPAPER, RADIO AND T.V. UNDER THE HEADING ' INFORMATION ONTARIO '. REGIONAL OFFICE. PUBLICATIONS.

#### **RAILROAD MUSEUM**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

#### **RAILWAY**

630-2635

TORONTO AREA TRANSIT OPERATING AUTHORITY (T A T O A) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES PHONE LOCAL GO TRANSIT OFFICE.

965-2781



NR FOREST FIRE CONTROL BR ORGANIZES FIRE CONTROL PLANNING AND FIRE WARDEN SYSTEMS. ESTABLISHES INTERPROVINCIAL AGREEMENTS AND COOPERATES WITH MUNICIPALITIES, RAILWAY AND FOREST INDUSTRIES ON FOREST FIRE PREVENTION AND CONTROL.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

#### **RATEPAYERS**

965-3514

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION AND SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

#### **REAL ESTATE**

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## RECLAMATION

RECLAMATION , SEE RECYCLING

## RECORDS SERVICES CENTRE

965-2187

GOVT SERV RECORDS SERVICES BR ENCOURAGES, ADVISES AND ASSISTS MINISTRIES IN THE ECONOMIC MANAGEMENT OF RECORDS AND FORMS ACTIVITIES. OPERATES THE RECORDS SERVICES CENTRE TO PROVIDE SAFE AND ECONOMICAL STORAGE OF DORMANT AND INACTIVE RECORDS OF ALL MINISTRIES, AND TO SAFEGUARD RECORDS OF POTENTIAL HISTORICAL VALUE UNTIL THEY ARE TRANSFERRED TO THE ARCHIVES OF ONTARIO.

## RECREATION

356-2241

NR NIAGARA PARKS COMMISSION, IN NIAGARA FALLS, ONTARIO, PRESERVES AND ENHANCES THE BEAUTY OF THE NIAGARA FALLS AREA BY OPERATING A SYSTEM OF PARKS, RECREATION AREAS, A MARINA, HISTORIC SITES AND EDUCATIONAL FACILITIES. PUBLICATIONS.

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE

A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

832-2261

NR POLICY RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES AND DEVELOPS POLICY PROPOSALS FOR THE MINISTRY ON OUTDOOR RECREATION PLANNING, RESOURCE ECONOMICS OF FORESTS AND MINING INDUSTRIES, ENVIRONMENT AND ECOLOGY PLANNING. SUPERVISES MINISTRY LIBRARIES SPECIALIZING IN ABOVE TOPICS AS IN SOVIET AND OTHER INTERNATIONAL RESOURCES. PARTICIPATES IN PROJECTS SUCH AS THE ONAKAWANA DEVELOPMENT AND OTHER OUTDOOR RECREATION, LEISURE AND AGRICULTURE PROJECTS, E.G. C O R D S , T O R P S , C O J F R C , O R C O L AND A R D A . PUBLICATIONS.

862-1035

NR ST CLAIR PARKWAY COMMISSION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING PUBLIC PARKS AND RECREATION PROGRAMS FROM POINT EDWARD ON LAKE HURON TO MITCHELL'S BAY ON LAKE ST. CLAIR. THE ST CLAIR PARKWAY COMMISSION WORKS IN COOPERATION WITH LOCAL CONTRIBUTING MUNICIPALITIES. PUBLICATIONS.

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU.

ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4251

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILDLIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE



PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

966-3600

HOUSING ONTARIO HOUSING CORPORATION COMMUNITY RELATIONS BRANCH ASSISTS ONTARIO HOUSING FAMILIES WITH SOCIAL, RECREATION, OR FAMILY PROBLEMS AND WORKS WITH COMMUNITY TO HELP TENANTS TO INTEGRATE.

## RECYCLING

965-3007

ENV SOLID WASTE TASK FORCE MAKES RECOMMENDATIONS TO THE MINISTRY ABOUT THE TREATMENT OF SOLID WASTE, INCLUDING PROPOSALS FOR RECYCLING AND RECOVERY OF RESOURCES FROM GARBAGE, AND CONTROL OF BEVERAGE AND MILK PACKAGING.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH

INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

#### **REFINERIES**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

#### **REFRIGERATION**

**965-4188**

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS.

#### **REFUSE**

REFUSE , SEE WASTE

#### **REGENTS**

**965-6161**

CU ONTARIO COUNCIL OF REGENTS FOR CAATS ASSISTS THE MINISTER TO PLAN AND CO-ORDINATE PROGRAMS OF AND SERVICES TO COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ). THE COUNCIL EVALUATES THE EFFECTIVENESS OF THE COLLEGES, APPROVES REQUESTS FOR NEW COURSES, PROVIDES POLICY GUIDELINES, APPOINTS BOARDS OF GOVERNORS. CU COLLEGE AFFAIRS BRANCH ACTS AS SECRETARIAT TO THE COUNCIL OF REGENTS.

#### **REGIONAL DETENTION CENTRES**

REGIONAL DETENTION CENTRES, SEE CORRECTIONAL INSTITUTIONS

#### **REGIONAL DEVELOPMENT**

**965-2899**

NR LAND USE COORDINATION BR ESTABLISHES METHODS AND PROCEDURES TO COORDINATE PLANNING FOR THE USE OF CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY OTHER MINISTRIES. ASSISTS IN PREPARATION OF REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **REGIONAL GOVERNMENT**

REGIONAL GOVERNMENT , SEE MUNICIPALITIES

#### **REGIONAL PLANNING**

**965-5451**

TE&IA REGIONAL PLANNING BR PREPARES COMPREHENSIVE PLANS FOR THE ECONOMIC DEVELOPMENT OF ONTARIO REGIONS IN CONSULTATION

WITH AFFECTED MUNICIPALITIES AND LOCAL GOVERNMENTS.  
COORDINATES REGIONAL PLANNING IMPLEMENTATION. RESEARCHES  
AND PUBLISHES DESIGN FOR DEVELOPMENT SERIES. PUBLICATIONS.

## REGISTRATION

REGISTRATION, SEE ALSO LICENCES

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS  
CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS,  
DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON  
THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-  
SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH  
CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL  
CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

965-2961

CCR THE PENSION COMMISSION OF ONTARIO ADMINISTERS THE  
PENSION BENEFITS ACT, WHICH INCLUDES THE REGISTRATION OF  
ALL PENSION PLANS COVERING EMPLOYEES IN ONTARIO. ALSO  
SEEKS TO IMPROVE THE QUALITY AND THE ADMINISTRATION OF  
PENSIONS.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE  
LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND  
THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL  
LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE  
OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO  
THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS  
(E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CON-  
VERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE  
DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND  
TITLES ACT.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH  
STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLAN-  
NING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH  
STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DIS-  
SEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC  
RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION,  
CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES,  
FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES  
REGISTRATION, REAL ESTATE CALL 965-3792.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC

HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENY-  
ING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR  
PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A  
CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING  
IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND  
SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS,  
COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT  
SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED  
ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS,  
DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF  
CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS  
NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO  
DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH  
UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND  
DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES,  
& MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND  
SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK  
AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS  
(965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING  
SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE  
CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION.  
CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6477

CCR BUSINESS PRACTICES DIV (B) ALSO OPERATES THE CONSUMER  
PROTECTION BUREAU (965-6471) TO PROMOTE CONSUMER EDUCATION  
AND ASSIST IN SETTLING PROBLEMS ARISING OUT OF THE SALE OF  
GOODS OR SERVICES. THE BUREAU ADMINISTERS THE CONSUMER PRO-  
TECTION ACT REQUIRING REGISTRATION OF ITINERANT SELLERS AND  
FULL DISCLOSURE OF CREDIT TERMS. SEE ALSO CCR BUSINESS  
PRACTICES DIV (A) FOR MORE INFORMATION. CONTACT REGIONAL  
OFFICE. PUBLICATIONS.

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (B) INVESTIGATES  
COMPLAINTS ABOUT BROKERS AND SALESMEN OF SECURITIES AND  
ABOUT ACTIONS BY COMPANIES AFFECTING VALUE OF SECURITIES.  
PHONE: 965-2874. HANDLES REGISTRATION OF SECURITIES  
DEALERS , SALESMEN, UNDERWRITERS AND ADVISERS, PHONE:  
965-2874. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (A).

965-6644



CCR PROPERTY RIGHTS FIELD OPERATIONS BR OPERATES LAND REGISTRY OFFICES THROUGHOUT ONTARIO WHERE DOCUMENTS FOR REAL AND PERSONAL PROPERTY TITLES ARE REGISTERED AND RECORDED. REGISTRATION RECORDS MAY BE EXAMINED FOR A FEE.

965-7548

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

965-7581

CCR COMPANIES ADMINISTRATION BR, REGISTRAR OF PARTNERSHIPS DEALS WITH REGISTRATION OF PARTNERSHIPS AND LIMITED PARTNERSHIPS, PROPRIETORSHIPS. ALSO REGISTERS DISSOLUTION OF THESE AND CONDUCTS PUBLIC SEARCHES OF DOCUMENTS RELATING TO BUSINESS VENTURES.

## **REHABILITATION**

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

423-4240

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIO THERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

965-2376

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS

WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

965-6424

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND

## JUVENILES IN TRAINING SCHOOLS.

965-7661

AG & FOOD AGRICULTURAL REHABILITATION AND DEVELOPMENT ( A R D A ) CONCENTRATES ITS EFFORTS ON ONTARIO'S LOW-INCOME RURAL AREAS TO ENCOURAGE BEST USE OF AGRICULTURAL RESOURCES THROUGH LAND USE PLANNING, FARM CONSOLIDATION, ASSISTANCE TO INDUSTRY, GRANTS AND COST-SHARING PROGRAMS WITH MUNICIPALITIES AND CONSERVATION AUTHORITIES. OPERATES UNDER THE FEDERAL-PROVINCIAL RURAL DEVELOPMENT AGREEMENT. CONTACT REGIONAL ARDA OFFICE. PUBLICATIONS.

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

## RENT-GEARED-TO-INCOME

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

966-3600

HOUSING ONTARIO HOUSING CORPORATION MAINTENANCE ENGINEERING BRANCH IS RESPONSIBLE FOR THE MAINTENANCE CARE, MODERNIZATION AND IMPROVEMENT OF ALL O H C RENT-GEARED-TO-INCOME BUILDINGS.

## RENT SUPPLEMENT

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN

METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

## **RESCUE**

**965-1328**

NR MINES ENGINEERING BR ENSURES THAT THE OPERATIONS OF MINES, METALLURGICAL PLANTS, PITS AND QUARRIES ARE CARRIED ON IN A SAFE AND ORDERLY WAY. INSPECTS MINE AND PLANT OPERATIONS, INVESTIGATES ACCIDENTS AND COMPLAINTS, INCLUDING COMPLAINTS ABOUT BLASTING. TRAINS MINE RESCUE PERSONNEL, TESTS ELEVATING DEVICES. LICENSES REFINERIES. PUBLICATIONS.

## **RESIDENTIAL TREATMENT**

RESIDENTIAL TREATMENT, SEE ALSO HOMES FOR SPECIAL CARE, ALSO APPROVED BOARDING HOMES.

**965-1818**

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-5614**

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

## **RESORTS**

RESORTS, SEE TOURIST ACCOMMODATIONS

## **RESPIRATORY**

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.



## RESTAURANTS

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## RETAILERS

965-2127

CCR UPHOLSTERED AND STUFFED ARTICLES BR REGISTERS RENOVATORS AND MANUFACTURERS OF UPHOLSTERED AND STUFFED ARTICLES, INSPECTS PREMISES OF REGISTRANTS AS WELL AS RETAILERS OF THESE ARTICLES. INVESTIGATES CONSUMER COMPLAINTS ABOUT STUFFED FURNITURE, MATTRESSES, PILLOWS, TOYS, ETC. AND TESTS FILLING MATERIAL SUBMITTED TO THE BRANCH. CONTACT RETENTIONAL OFFICE. PUBLICATIONS.

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

## RETAIL SALES TAX

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

965-8470

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAX-PAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM ( PROPERTY TAX ), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

## RETARDED

RETARDED, SEE ALSO HANDICAPPED

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-6231

CSS MENTAL RETARDATION SERVICES BR OPERATES FACILITIES ( HOSPITAL SCHOOLS ), AND FUNDS PRIVATELY OWNED FACILITIES FOR SEVERELY RETARDED AND MULTIPLY HANDICAPPED CHILDREN. ISSUES LICENCES TO APPROVED BOARDING HOMES WHICH WORK UNDER THE SUPERVISION OF THE ABOVE GOVERNMENT FACILITIES AND WHICH HANDLE SHORT-TERM PATIENTS. PATIENTS MAY ALSO BE DISCHARGED TO HOMES FOR SPECIAL CARE.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

## **RETIREMENT**

**226-2700**

EDUC TEACHERS SUPERANNUATION COMMISSION PROVIDES PENSIONS FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

**965-2625**

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-7695**

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## **TRAINING**

**965-8500**

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD

( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

**REV ADMIN SERVICES BR**

965-2907

REV ADMIN SERVICES BR SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

**REV AUDIT SERVICES BR**

965-5275

REV AUDIT SERVICES BR IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION, SEE THE FIRST ENTRY UNDER AUDIT.

**REV CORPORATIONS TAX BR**

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

**REV FINANCIAL SERVICES BR**

965-6606

REV FINANCIAL SERVICES BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES, INCLUDING ACCOUNTING. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**REV GASOLINE TAX BR**

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIB-



UTORS AND RETAILERS.

**EV INFO OFFICERS**

**965-2099**

REV INFO OFFICERS PROVIDE INFORMATION SERVICE FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**EV LEGAL SERVICES BR**

**965-6269**

REV LEGAL SERVICES BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**EV MUNICIPAL ASSESSMENT DIVISION**

**965-1696**

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

**EV ONTARIO TAX CREDIT SYSTEM**

**965-8470**

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAXPAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM ( PROPERTY TAX ), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

**V PERSONNEL SERVICES BR**

**965-1788**

REV PERSONNEL SERVICES BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF REVENUE. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**PROVINCE OF ONTARIO SAVINGS OFFICE**

**965-1750**

REV PROVINCE OF ONTARIO SAVINGS OFFICE PROVIDES A GENERAL BANKING SERVICE TO THE PUBLIC IN BRANCHES THROUGHOUT THE PROVINCE. FUNDS IN EXCESS OF DAY-TO-DAY REQUIREMENTS ARE DEPOSITED IN THE CONSOLIDATED REVENUE FUND, PROVIDING FUNDS FOR THE TREASURER OF ONTARIO. REGIONAL OFFICES.

**RETAIL SALES TAX BR**

**965-5772**

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

**REV REVENUE RESEARCH BR**

**965-2923**

REV REVENUE RESEARCH BR PREPARES FOR MINISTRY USE ONLY, MANAGEMENT INFORMATION AND STATISTICS ON TAX ADMINISTRATION. UNDERTAKES SPECIAL STUDIES ON TAX RESEARCH MATTERS.

**REV SPECIAL INVESTIGATIONS BR**

**965-7767**

REV SPECIAL INVESTIGATIONS BR INVESTIGATES CASES OF DELIBERATE TAX EVASION AND PROSECUTES SUCH CASES AS WARRANTED.

**REV SUCCESSION DUTY BR**

**965-1700**

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

**RIDING**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B)

**965-6831**

ONTARIO ELECTION OFFICE SUPERVISES ALL ONTARIO PROVINCIAL GOVERNMENT ELECTIONS INCLUDING GENERAL ELECTIONS, BY-ELECTIONS AND VOTES UNDER THE LIQUOR LICENCE ACT. THE ELECTION OFFICE CAN ANSWER INQUIRIES ABOUT RIDING BOUNDARIES AND MEMBERS OF THE PROVINCIAL PARLIAMENT (M P P ). FOR INFORMATION ON MUNICIPAL AND LOCAL SPECIAL PURPOSE BODY ELECTIONS , CALL TE&IA ADVISORY SERVICES BR AT 965-3514.

**RIDING TRAILS**

**543-2951**

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS

PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

#### RIGHTS-OF-WAY

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CON-

DUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

## **RIVERS**

RIVERS, SEE ALSO LAKES

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## **RIVER BASINS**

RIVER BASINS , SEE BASINS

## **ROADS**

ROADS, SEE ALSO HIGHWAYS

484-8887

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

248-3501

TC INFORMATION SERVICES BR, BESIDES PROVIDING A REGULAR INFORMATION SERVICE FOR THE MINISTRY AND THE PUBLIC, PUBLISHES ROAD BULLETINS LISTING ALL CONSTRUCTION AREAS ON THE PROVINCE'S HIGHWAYS. OPERATES A ROADS REPORTING SERVICE TO INFORM THE PUBLIC, BY TELEPHONE, OF ROAD CONDITIONS ACROSS THE PROVINCE.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY



CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

DCKS

ROCKS , SEE MINERALS

ROYAL BOTANICAL GARDENS

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

965-5233

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO

THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

#### **ROYAL CANADIAN LEGION**

**965-4891**

CSS SOLDIERS AID COMMISSION PROVIDES EMERGENCY WELFARE ASSISTANCE TO ELIGIBLE WAR VETERANS AND/OR DEPENDENTS WHO ARE IN NEED. ADMINISTERS TRUST FUNDS ACCRUING FROM BEQUESTS. CONTACT COMMISSION OR CLOSEST BRANCH OF DEPT.OF VETERANS' AFFAIRS ( D.V.A. ) OR ROYAL CANADIAN LEGION.

#### **ROYAL ONTARIO MUSEUM**

**928-3690**

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

**965-5233**

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

#### **RYERSON POLYTECHNICAL INSTITUTE**

**965-5233**

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

#### **SAFETY**

**248-3355**

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

248-3881

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY

FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-1641

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-2162

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.



965-4236

HEALTH COMMUNITY HEALTH PROTECTION BR (C) FOOD SERVICES DEALS WITH COMPLAINTS ABOUT FOOD-BORNE DISEASES, INCLUDING FOOD SUSPECTED OF CAUSING SICKNESS, FOREIGN SUBSTANCES INCLUDING INSECTS, UNSANITARY PREPARATION OR SERVICE. INQUIRIES ARE ALSO RECEIVED FROM PEOPLE WHO WANT TO: GET STARTED IN A FOOD BUSINESS, OBTAIN CERTAIN RARE FOODS, OBTAIN AN INTERPRETATION OF A SPECIFIC REGULATION; OR ASK ABOUT THE SAFETY OF CERTAIN FOODS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, D, E, F AND G.)

965-4474

OPP SAFETY & INFORMATION BR ADMINISTERS SAFETY AND CRIME PREVENTION PROGRAMS AND PROVIDES PUBLIC RELATIONS AND INFORMATION SERVICE FOR THE FORCE. PUBLICATIONS.

965-4871

SG OFFICE OF THE FIRE MARSHALL ASSISTS MUNICIPALITIES IN ESTABLISHING, IMPROVING AND TRAINING PERSONNEL FOR LOCAL FIRE DEPARTMENTS AND IN PROMOTING PUBLIC AWARENESS OF FIRE SAFETY. APPROVES DESIGNS FOR FIRE TRUCKS. DEVELOPS AND PUBLISHES THE ONTARIO BUILDING FIRE SAFETY DESIGN STANDARD AND APPLIES THE STANDARD IN APPROVING PLANS FOR SPECIFIC PUBLIC BUILDINGS. INVESTIGATES PRODUCTS PROVEN TO BE FIRE HAZARDS AND THE CAUSES OF INCENDIARY, LARGE LOSS AND FATAL FIRES AND GASEOUS EXPLOSIONS. CONTACT LOCAL FIRE DEPARTMENT RE FIRE FIGHTING AND PREVENTION. FILM LIBRARY. PUBLICATIONS.

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

965-6811

GOVT SERV PROPERTY MANAGEMENT BR PROVIDES MAINTENANCE SERVICES TO GOVERNMENT OWNED AND LEASED PREMISES, INCLUDING REPAIRS, HOUSEKEEPING, HORTICULTURAL SERVICES, MOVING AND PARKING ALLOCATION, SAFETY AND BUILDING AND ELEVATOR MAINTENANCE. IS ALSO RESPONSIBLE FOR THE RESERVATION AND USE OF COMMITTEE ROOMS IN THE MACDONALD BLOCK.(PHONE: 965-1109) CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-7161

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **SAFETY RESEARCH**

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

#### **SALARY**

SALARY, SEE WAGES

#### **SALESMEN**

SALESMEN, SEE ALSO ITINERANT SELLERS

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS, MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING

IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (B) INVESTIGATES COMPLAINTS ABOUT BROKERS AND SALESMEN OF SECURITIES AND ABOUT ACTIONS BY COMPANIES AFFECTING VALUE OF SECURITIES. PHONE: 965-2874. HANDLES REGISTRATION OF SECURITIES DEALERS , SALESMEN, UNDERWRITERS AND ADVISERS, PHONE: 965-2874. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (A).

#### **SALES TAX**

965-3560

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHONE 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **SALMONELLOSIS**

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

## **SALT**

**248-3341**

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE , RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

## **SANATORIA**

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

## **SAND**

SAND , SEE MINERALS

## **SATELLITE**

**248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

## **SCHOLARSHIPS**

**961-1660**

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS

**965-5384**

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE.



ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

## SCHOOLS

487-1371

CU O E C A . THE ONTARIO EDUCATIONAL COMMUNICATIONS AUTHORITY PRODUCES AND DISTRIBUTES TELEVISION PROGRAMS OF AN EDUCATIONAL NATURE THROUGH CHANNEL 19 ( E T V ), CABLE TELEVISION COMPANIES AND A VIDEO TAPE DISTRIBUTION SYSTEM, FOR USE IN SCHOOLS OR BY GENERAL PUBLIC. PRODUCES VIDEO PROGRAM SYSTEM ( V I P S ) CATALOGUE LISTING ALL VIDEO PROGRAMS AVAILABLE THROUGH O E C A .

595-6100

HEALTH ADDICTION RESEARCH FOUNDATION ( A R F ) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

961-1660

CU ONTARIO ARTS COUNCIL PROVIDES GRANTS AND ADVICE TO PROMOTE THE ARTS AND CULTURAL DEVELOPMENT IN ONTARIO. GRANTS ARE GIVEN TO PERFORMING GROUPS, ART GALLERY, PUBLISHING HOUSES, FESTIVALS, EXHIBITIONS, INDIVIDUAL ARTISTS AND ART SCHOOLS IN THE FORM OF SCHOLARSHIPS. THE ONTARIO ARTS COUNCIL HAS SPONSORED SEVERAL TOURS OF WORKS OF ART AND OTHER ART PROGRAMS, E.G. ARTARIO, ARTSLIST, ONTOUR INFORMATION KIT, CREATIVE ARTISTS IN SCHOOLS ( C A I S ), ARTISTS WITH THEIR WORK ( A W T W ), TOURING ARTS FUND ( T A F ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1068

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY

PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

965-3173

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT ) & SOFT SERVICES (E.G. SCHOOLS, COMMUNITY BUILDINGS) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE

COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-5982

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS THE SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

#### SCHOOL BOARDS

SCHOOL BOARDS, SEE ALSO SPECIAL PURPOSE BODIES

965-1061

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS ( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICI-

PAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL  
IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL  
AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX  
ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS  
FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH  
ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S )

965-1068

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S  
CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND  
SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS  
AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS.  
PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL  
DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY  
PROGRAMS AND POLICIES.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS  
FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE  
EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS  
MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND  
ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS  
AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND  
ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL  
DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL  
ASPECTS OF SCHOOL ADMINISTRATION.

965-2636

EDUC PLANNING AND RESEARCH BR DISSEMINATES  
EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND  
UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH  
PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141)

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE O  
ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND  
TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITOR  
PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES  
CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND  
UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC  
OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL  
MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-2947

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR,  
ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETER-  
MINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE



DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-5982

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

#### **SCHOOL BUS**

SCHOOL BUS, SEE BUS

#### **SCHOOL TAX CREDIT ASSISTANCE**

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

#### **SCHOOL TWINNING PROGRAM**

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **SCROLLS**

**965-5733**

GOVT SERV PROTOCOL SERVICES (B) ON THE REQUEST OF ANY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) OR INDIVIDUAL PREPARES CONGRATULATORY SCROLLS FOR ONTARIO CITIZENS TO ACKNOWLEDGE THEIR 90TH AND SUCCEEDING BIRTHDAYS, 50TH AND SUCCEEDING WEDDING ANNIVERSARIES OR OTHER SIGNIFICANT ACCOMPLISHMENTS OF INDIVIDUALS, MUNICIPALITIES AND OTHER ORGANIZATIONS. (SEE ALSO GOVT SERV PROTOCOL SERVICES A).

#### **SEARCH AND RESCUE**

**705-949-1231**

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

#### **SEAT BELTS**

**248-3771**

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

**965-1554**

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

#### **SECONDARY SCHOOL**

**965-1068**

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S

CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS. PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

965-2609

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

965-2947

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR, ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETERMINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP ( O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **SECONDARY SCHOOL BURSARY PROGRAM**

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

#### **SECURITIES**

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND

TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITOR  
PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES  
CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND  
UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC  
OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL  
MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS  
SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-5431

CCR COMPANIES ADMINISTRATION BR, CONTROLLER OF RECORDS,  
DEALS WITH SEARCHES OF CORPORATIONS, FILES, CERTIFICATES OF  
CORPORATION STATUS, REGISTRATION OF CORPORATION BUSINESS  
NAMES AND SECURITIES ( MORTGAGES, BONDS, DEBENTURES ). ALSO  
DEALS WITH COPIES OF CORPORATION DOCUMENTS.

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS  
PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS,  
PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL  
DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS  
OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR  
RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE  
ALSO CCR ONTARIO SECURITIES COMMISSION (B).

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (B) INVESTIGATES  
COMPLAINTS ABOUT BROKERS AND SALESMEN OF SECURITIES AND  
ABOUT ACTIONS BY COMPANIES AFFECTING VALUE OF SECURITIES.  
PHONE: 965-2874. HANDLES REGISTRATION OF SECURITIES  
DEALERS , SALESMEN, UNDERWRITERS AND ADVISERS, PHONE:  
965-2874. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (A).

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE  
IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL  
BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES,  
BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY  
INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN  
TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY  
PROVINCIAL PROGRAMS.

## SECURITY

965-5596

AG ACCOUNTANT OF THE SUPREME COURT OF ONTARIO IS THE OFFICE  
TO WHICH ANY MONEY, MORTGAGE OR SECURITY COMING UNDER THE  
JURISDICTION OF THE SUPREME COURT OF ONTARIO, IS ENTRUSTED  
FOR SAFEKEEPING OR INVESTMENT. A FINANCE COMMITTEE INVESTS  
COURT FUNDS, SETS RATES OF INTEREST AND PROVIDES FOR  
RESERVE FUNDS.



965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

965-6415

GOVT SERV LEGISLATIVE SERVICES PROVIDES HOUSEKEEPING, REPAIR, MAINTENANCE, SECURITY, STEWARD AND MESSENGER SERVICES IN THE LEGISLATIVE BUILDING AS REQUIRED BY EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE GOVERNMENT. ALSO PROVIDES TOURS OF THE BUILDING FOR THE PUBLIC. (PHONE: 965-4028).

965-6871

OPP SECURITY BR PROVIDES POLICE SECURITY FOR TOP GOVERNMENT OFFICIALS AND FOR IMPORTANT VISITORS TO ONTARIO. PROVIDES PROTECTION FROM SUBVERSIVE ELEMENTS IN MAINTENANCE OF PUBLIC ORDER. HAS EXPERTISE ON ALL ASPECTS OF PHYSICAL SECURITY.

965-6871

OPP INTELLIGENCE BR COLLECTS AND DISSEMINATES POLICE INFORMATION RELATING TO ORGANIZED CRIME. ENSURES SECURITY FROM ELECTRONIC INTRUSION AT CERTAIN GOVERNMENT FACILITIES.

965-7056

CORR SERV INSPECTION AND STANDARDS BR REGULARLY INSPECTS PROVINCIAL CORRECTIONAL INSTITUTIONS AND TRAINING SCHOOLS HOUSING JUVENILE AND ADULT OFFENDERS TO ENSURE THEIR SAFETY, SECURITY AND WELL-BEING. ALSO CONDUCTS INTERNAL INVESTIGATIONS WHEN REQUESTED BY THE MINISTRY.

965-7655

CCR PERSONAL PROPERTY REGISTRATION BR PROVIDES A REGISTRATION SYSTEM FOR PERSONAL PROPERTY (OTHER THAN REAL PROPERTY OR LAND) WHICH IS SOLD ON TIME OR PLEDGED AS SECURITY (COLLATERAL) FOR A LOAN ( CHATTEL, MORTGAGES ). THERE ARE 48 OFFICES, ONE IN EACH COUNTY AND DISTRICT IN THE PROVINCE. IN APRIL, 1974, THE INFORMATION IN ALL OF THESE WILL BE AVAILABLE CENTRALLY IN TORONTO OR THROUGH ANY BRANCH. (SEE ALSO PROPERTY.) PUBLICATIONS.

## SECURITY DEPOSITS

965-6691

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

## SECURITY GUARDS

965-5814

OPP REGISTRAR OF PRIVATE INVESTIGATORS & SECURITY GUARDS INVESTIGATES AND APPROVES THE LICENSING OF AGENCIES FOR PROVIDING THE SERVICES OF PRIVATE INVESTIGATORS AND SECURITY GUARDS. LICENSES AGENCY EMPLOYEES TO ACT AS PRIVATE INVESTIGATORS OR SECURITY GUARDS. PUBLICATIONS.

## SENIOR CITIZENS

259-2361

HEALTH AMBULANCE SERVICES BR IS RESPONSIBLE FOR ALL ASPECTS OF AMBULANCE SERVICE IN ONTARIO. OPERATES ONTARIO AMBULANCE SERVICES INFORMATION SYSTEM ( O A S I S ). ALSO DEVELOPS AND COORDINATES DISASTER AND SAFETY PLANS AT HOSPITALS, AND IN THE COMMUNITY, FOR STRATEGIC PLACEMENT AND READINESS OF EMERGENCY MEDICAL SUPPLIES, AND FOR TRAINING OF HEALTH PERSONNEL. ASSISTANCE AVAILABLE FOR SENIOR CITIZENS WHOSE AMBULANCE BILLS ARE TOO BURDENSOME FINANCIALLY. PUBLICATIONS.

928-3690

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

965-6568

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS,

LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

965-7695

CSS SENIOR CITIZENS' BUREAU IN COOPERATION WITH MUNICIPALITIES, PUBLIC AND PRIVATE GROUPS, DEVELOPS POLICY AND OPERATES LOCAL RESIDENTIAL HEALTH AND SOCIAL SERVICES FOR SENIOR CITIZENS AND SOME HANDICAPPED ADULTS. HELPS PEOPLE PLAN FINANCIALLY AND SOCIALLY FOR RETIREMENT. OPERATES AND PROVIDES GRANTS FOR GERIATRIC RESEARCH AND FACILITIES INCLUDING THE J.W. CRANE MEMORIAL LIBRARY OF GERIATRICS AND GERONTOLOGY (PHONE: TORONTO 531-5771). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-8470

GUARANTEED ANNUAL INCOME SYSTEM (G A I N S) WAS INTRODUCED IN JULY 1974 TO ENSURE THAT QUALIFIED ONTARIO RESIDENTS WHO ARE SENIOR CITIZENS, BLIND OR DISABLED, RECEIVE A GUARANTEED ANNUAL INCOME. EFFECTIVE SEPTEMBER 1, 1974 APPROVED DRUGS PRESCRIBED BY A DOCTOR OR A DENTIST ARE AVAILABLE, FREE OF CHARGE, TO THOSE QUALIFYING FOR G A I N S BENEFIT, FAMILY BENEFITS OR THE FEDERAL GUARANTEED ANNUAL INCOME SUPPLEMENT. DRUG CARDS ARE MAILED AUTOMATICALLY WITHOUT HAVING TO APPLY FOR THEM. FOR FURTHER INFO CALL 965-8470 IN METRO TORONTO. ELSEWHERE DIAL 0 AND ASK FOR ZENITH-2000.

965-8470

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAXPAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM (PROPERTY TAX), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING (N O A H) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEV-



ELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

#### **SERVICE CENTRES**

**248-3341**

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE, RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

#### **SERVICE STATIONS**

**965-2162**

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

#### **SETTLERS LOANS**

**965-6568**

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.

#### **SEVERANCES**

**965-3065**

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

#### **SEWAGE**

SEWAGE, SEE ALSO WASTE

**424-3000**

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO

THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-1491

ENV TECHNICAL SERVICES BR ENSURES THAT CONSTRUCTION OF SEWAGE AND WATER TREATMENT FACILITIES MEET MINISTRY REQUIREMENTS BY REVIEWING DESIGNS AND PROVIDING EQUIPMENT PERFORMANCE ANALYSIS AND MAINTENANCE INFORMATION. OPERATES MARINE DEEP WATER SAMPLING FLEET. PROVIDES TECHNICAL TRAINING OF MINISTRY AND MUNICIPALITIES' TREATMENT PLANT OPERATORS.

965-2531

ENV ENVIRONMENTAL HEARING BOARD HOLDS PUBLIC HEARINGS WITH RESPECT TO THE ESTABLISHMENT OF SEWAGE WORKS OR WASTE DISPOSAL SITES IN MUNICIPALITIES OR THE EXTENSION OF EXISTING FACILITIES FROM ONE MUNICIPALITY TO ANOTHER.

965-3173

HOUSING ONTARIO HOUSING ACTION PROGRAM CONSULTS WITH MUNICIPALITIES & HOUSING INDUSTRY TO RECOMMEND TO THE ONT. GOVT. A PROGRAM TO MEET CURRENT HOUSING NEEDS THROUGH HOUSING LOTS & RENTAL ACCOMMODATION WITHIN AN ACCEPTABLE PRICE RANGE. THE ONTARIO HOUSING ACTION PROGRAM WILL RECOMMEND METHODS TO: ENSURE THAT ADEQUATE HARD SERVICES ( E.G. SEWAGE TREATMENT) & SOFT SERVICES (E.G. SCHOOLS, COMMUNITY BUILDINGS) ARE AVAILABLE IN NEWLY DEVELOPED AREAS; PROVIDE HOUSING ON PUBLICLY-OWNED LANDS; SPEED PROCESSING OF DEVELOPMENT APPLICATIONS; HASTEN NEW CONSTRUCTION OF MULTIPLE HOUSING.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

## EX EDUCATION

965-5055

HEALTH HEALTH PROMOTION BR MATERNAL AND CHILD HEALTH CONSULTANTS PROMOTE COMMUNITY HEALTH PROGRAMS RELATED TO DISEASES, PRENATAL EDUCATION AND POST-NATAL VISITS TO MOTHERS, HEALTH PROGRAMS IN SCHOOLS, ACCIDENTS PREVENTION AND SAFETY PROGRAMS, POISON CONTROL, FAMILY PLANNING, ABORTION AND SEX EDUCATION. ALSO PROVIDE CONSULTATION AND HEALTH EDUCATION MATERIAL TO LOCAL PUBLIC HEALTH AGENCIES (PHONE 965-4334). (SEE ALSO HEALTH PROMOTION BR NUTRITION CONSULTANTS, AND DENTAL CONSULTANTS.) PUBLICATIONS.

## SG CENTRE OF FORENSIC SCIENCES

965-2561

SG CENTRE OF FORENSIC SCIENCES PREPARES LEGALLY ADMISSABLE EVIDENCE FOR LAW ENFORCEMENT OFFICERS, ATTORNIES, CORONERS, ETC., BY MEANS OF SCIENTIFIC EXAMINATION OF PHYSICAL OBJECTS AND MATERIALS. PROVIDES EDUCATIONAL PROGRAMS AND MATERIALS FOR PERSONS AND AGENCIES USING FORENSIC SCIENCE SERVICES.

## SG EMERGENCY MEASURES BR

965-4386

SG EMERGENCY MEASURES BR IS CONCERNED WITH THE PRODUCTION OF PLANS IN ALL MUNICIPALITIES FOR THE EFFECTIVE COORDINATION OF AVAILABLE RESOURCES TO MEET PEACETIME EMERGENCIES, AND WITH IMPROVED ARRANGEMENTS FOR PROVINCIAL RESPONSE TO

PEACETIME EMERGENCY SITUATIONS. IS ALSO CONCERNED WITH MEETING ANY WARTIME EMERGENCY. CONTACT LOCAL EMERGENCY MEASURES ORGANIZATION ( E M O ). THESE ORGANIZATIONS ARE SUPERVISED AND SUPPORTED FINANCIALLY BY THE EMERGENCY MEASURES BRANCH. PUBLICATIONS.

**SG FORENSIC PATHOLOGY BR**

**965-6678**

SG FORENSIC PATHOLOGY BR ASSISTS IN DETERMINING THE CAUSE OF DEATH IN UNUSUAL CIRCUMSTANCES AND IN UNVEILING CONCEALED HOMICIDES THROUGH AUTOPSIES AND BIOLOGICAL AND OTHER TECHNIQUES OF FORENSIC SCIENCE. SUPERVISES REGIONAL PATHOLOGISTS. SUPPORTS PATHOLOGISTS' CONTINUING EDUCATION IN LEGAL MEDICINE.

**SG LEGAL SERVICES**

**965-3440**

SG LEGAL SERVICES PROVIDES LEGAL SERVICES FOR THE MINISTRY OF THE SOLICITOR GENERAL. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**SG OFFICE OF THE FIRE MARSHALL**

**965-4871**

SG OFFICE OF THE FIRE MARSHALL ASSISTS MUNICIPALITIES IN ESTABLISHING, IMPROVING AND TRAINING PERSONNEL FOR LOCAL FIRE DEPARTMENTS AND IN PROMOTING PUBLIC AWARENESS OF FIRE SAFETY. APPROVES DESIGNS FOR FIRE TRUCKS. DEVELOPS AND PUBLISHES THE ONTARIO BUILDING FIRE SAFETY DESIGN STANDARD AND APPLIES THE STANDARD IN APPROVING PLANS FOR SPECIFIC PUBLIC BUILDINGS. INVESTIGATES PRODUCTS PROVEN TO BE FIRE HAZARDS AND THE CAUSES OF INCENDIARY, LARGE LOSS AND FATAL FIRES AND GASEOUS EXPLOSIONS. CONTACT LOCAL FIRE DEPARTMENT RE FIRE FIGHTING AND PREVENTION. FILM LIBRARY. PUBLICATIONS

**SG OFFICE OF THE SUPERVISING CORONER**

**965-6678**

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CREMATION AND FOR SHIPPING BODIES OUT OF ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS TH SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT.

**SG ONTARIO POLICE COMMISSION**

**965-6071**

SG ONTARIO POLICE COMMISSION ENSURES ADEQUATE ONT. POLICING BY ORGANIZING, TRAINING AND ENCOURAGING USE OF MODERN TECHNOLOGY AND COOPERATION AMONG POLICE IN ALL MUNICIPALITIES FOR EFFICIENT LAW ENFORCEMENT. ADVISES ON ORGANIZATION OF



POLICE IN REGIONAL GOVERNMENTS. COORDINATES POLICE COMMUNICATIONS AND INFO SYSTEMS ( C P I C - CANADIAN POLICE INFO. CENTRE ). ANALYSES AND DISSEMINATES CRIMINAL INTELLIGENCE INFO. ( C I S O - CRIMINAL INTELLIGENCE SERVICE, ONT. ). ONTARIO POLICE COMMISSION TRAINS ALL LEVELS OF POLICE PERSONNEL AT ONTARIO POLICE COLLEGE, AYLMER, ONTARIO.

#### **SG PERSONNEL SERVICE**

**965-4841**

SG PERSONNEL SERVICE IS THE RESPONSIBILITY OF THE OPP PERSONNEL BRANCH. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

#### **SHARED-COST**

SHARED-COST, SEE ALSO FEDERAL-PROVINCIAL , AND MUNICIPALITIES

#### **SHELTERED WORKSHOPS**

**965-2376**

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **SHERIDAN PARK**

**822-4111**

I&T ONTARIO RESEARCH FOUNDATION ( O R F ) (AREA CODE 416), LOCATED IN THE SHERIDAN PARK RESEARCH COMMUNITY WEST OF TORONTO, PROVIDES MODERN FACILITIES AND HIGHLY TRAINED STAFF TO INDUSTRY AND GOVERNMENT FOR INDUSTRIAL RESEARCH AND DEVELOPMENT, TECHNOLOGICAL SERVICES. ALL ONTARIO RESEARCH FOUNDATION WORK IS CONTRACTED BY CLIENTS IN INDUSTRY AND GOVERNMENT, AND IS CONFIDENTIAL. TYPE OF WORK RANGES FROM SHORT-TERM FEASIBILITY STUDIES, THROUGH PRODUCT AND PROCESS DEVELOPMENT, TO LONG-RANGE SCIENTIFIC AND ENGINEERING INVESTIGATIONS.

**965-4622**

I&T ONTARIO DEVELOPMENT CORPORATION ( O D C )  
NORTHERN ONTARIO DEVELOPMENT CORPORATION ( N O D C ) AND  
EASTERN ONTARIO DEVELOPMENT CORPORATION ( E O D C ) PROVIDE  
FINANCIAL, BUSINESS AND TECHNICAL SERVICES TO ONTARIO  
COMPANIES. SERVICES IN THE ONTARIO BUSINESS INCENTIVES  
PROGRAM ( O B I P ) INCLUDE INCENTIVE LOANS AND TERM  
FINANCING FOR BUSINESS DEVELOPMENT. THE ONTARIO DEVELOPMENT  
CORPORATION OWNS AND OPERATES TWO INDUSTRIAL PARKS AND LAND

AT SHERIDAN PARK RESEARCH COMMUNITY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **SILVICULTURE**

**965-2785**

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **SKI**

**965-4008**

I&T TOURISM MARKETING BR PROMOTES THE DEVELOPMENT OF TOURISM AND TRAVEL IN ONTARIO BY SUPPLYING INFORMATION ON ATTRACTIONS AND FACILITIES, AND THROUGH WORLDWIDE PROMOTION WITH THE TRAVEL INDUSTRY. ENCOURAGES AND PROMOTES CONVENTIONS AND SALES MEETINGS IN ONTARIO. PROVIDES UP-TO-DATE SKI REPORTS. PUBLICATIONS.

**965-4150**

CCR ELEVATING DEVICES BR INSPECTS ELEVATING DEVICES, INCLUDING SKI INSTALLATIONS, AERIAL TRAMWAYS, GOLF INCLINE LIFTS, ESCALATORS AND MOVING WALKS AND ISSUES LICENCES FOR THEIR OPERATION. APPROVES DRAWINGS OF NEW INSTALLATIONS AND MAJOR ALTERATIONS. INVESTIGATES ACCIDENTS AND COMPLAINTS OF UNSAFE CONDITIONS OR IMPROPER USE OF THESE DEVICES.

## **SLAUGHTERING PLANTS**

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

## **SMALL BUSINESS**

SMALL BUSINESS, SEE ALSO BUSINESS

**965-0410**

I&T SMALL BUSINESS OPERATIONS DIV PROMOTES INDUSTRIAL

DEVELOPMENT, ASSISTS EXPORTS, PROVIDES BUSINESS COUNSELLING AND LIAISON WITH GOVERNMENT PROGRAMS AND RESEARCH ORGANIZATIONS, PROMOTES TOURISM AND THE MAINTENANCE AND DEVELOPMENT OF TOURISM FACILITIES, ENCOURAGES FULL USE OF TOURISM RESOURCES, ASSISTS TECHNOLOGY TRANSFER, AND ASSISTS THE SERVICE INDUSTRY AND SMALL BUSINESS.

## **SNAKE**

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (G) CONTROLS COMMUNICABLE DISEASES BY COLLECTING DATA AND KEEPING LOCAL PUBLIC HEALTH OFFICERS AWARE OF DISEASE TRENDS. PROVIDES MEDICAL OFFICERS WITH DRUGS FOR IMMUNIZATION AND FOR TREATMENT OF LEPROSY AND WITH RABIES VACCINE AND SNAKE ANTIVENIN. PROVIDES SUPPLEMENTARY FIELD SERVICES WHEN NECESSARY TO PREVENT AND CONTROL DISEASE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND F.)

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-7883

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## **NOWMOBILES**

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES, E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

## **NOWMOBILE TRAILS**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE, A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION, UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

#### SOCIAL AGENCIES

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO



INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-4231

CSS MANAGEMENT & FINANCIAL CONSULTING, AS WELL AS PROVIDING FINANCIAL AND MANAGEMENT CONSULTING SERVICES TO THE MINISTRY ASSISTS CHARITABLE ORGANIZATIONS, SOCIAL AGENCIES, AND MUNICIPALITIES WHICH RECEIVE OR EXPECT TO RECEIVE GRANTS FROM THE MINISTRY, WITH THEIR FINANCIAL SYSTEMS, INTERPRETATION OF LEGISLATION AND MINISTRY POLICY, AND GENERAL BUSINESS MANAGEMENT ADVICE.

965-5088

CSS RESEARCH BR MAINTAINS STATISTICAL DATA ON FAMILY BENEFITS, GENERAL WELFARE ASSISTANCE, LABOUR FORCE AND UNEMPLOYMENT IN ONTARIO AND IN CANADA. PROVIDES SOCIAL AGENCIES UNDERTAKING RESEARCH PROJECTS WITH ASSISTANCE IN FORMULATING PROBLEMS AND METHODOLOGY. LIBRARY FACILITIES.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-7252

CSS COMMUNICATIONS BR IS THE INFORMATION SERVICE FOR THE MINISTRY OF COMMUNITY & SOCIAL SERVICES. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE. ALSO PROVIDES SPECIAL ASSISTANCE (PUBLICATIONS, SPEECHES, FILMS , SLIDES, DISPLAYS, ETC.) TO MUNICIPALITIES AND SOCIAL AGENCIES TO EXPLAIN SOCIAL SERVICE PROGRAMS.

965-7636

CSS SOCIAL SERVICES DIVISION COORDINATES ACTIVITIES OF THE CHILDREN'S SERVICES BUREAU, THE SENIOR CITIZENS' BUREAU AND THE REHABILITATION BUREAU. IN ADDITION, THE DIVISION HAS SPECIALIZED CONSULTANTS ON STAFF TO ADVISE THE MINISTRY AND REGIONAL OFFICES ON NUTRITION, HOMEMAKING, SOCIAL SERVICE

COUNSELLING AND DEBT COUNSELLING. GRANTS AVAILABLE TO COMMUNITY VOLUNTEERS AND SOCIAL AGENCIES WHO COUNSEL FINANCIALLY INDEBTED INDIVIDUALS (965-6629). FOR INDIVIDUAL COUNSELLING , CONTACT REGIONAL CSS OFFICE.

## **SOCIAL WORK**

**965-8070**

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

## **SOILS**

**519-824-4120**

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

**965-1081**

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

**965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **SOLID WASTE**

SOLID WASTE , SEE WASTE

## **SOUTHERN ONTARIO**

**965-5725**

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

## **SPECIAL OCCASION PERMITS**

**965-4665**

CCR LIQUOR LICENCE BOARD OF ONTARIO ( L L B O ) ISSUES, RENEWS, TRANSFERS, SUSPENDS AND REVOKES LIQUOR LICENCES FOR ON PREMISE SALE AND CONSUMPTION OF ALCOHOL, INCLUDING SPECIAL OCCASION PERMITS. THE LIQUOR LICENCE BOARD ALSO REGULATES ADVERTISING FOR LICENSED ESTABLISHMENTS.

## **SPECIAL PURPOSE BODIES**

**965-1012**

AG LAND COMPENSATION BOARD, ONE OF THE PROVINCIAL SPECIAL PURPOSE BODIES, DETERMINES COMPENSATION FOR LAND EXPROPRIATED BY A STATUTORY AUTHORITY OR FOR OTHER ACTIONS INJURIOUS TO PRIVATELY HELD LAND. SUPPLIES INFORMATION ON EXPROPRIATION. FOR INFORMATION ON THE LAND COMPENSATION BOARD AND ITS STRUCTURE, ACTIVITIES, MEMBERS, PHONE: 965-6027. PUBLICATIONS.

**965-3505**

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

**965-3514**

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

**965-4118**

AG CROWN LAW OFFICE PROVIDES LEGAL COUNSEL TO REPRESENT THE

INTERESTS OF ONTARIO BEFORE A COURT OF LAW IN ALL CIVIL AND CONSTITUTIONAL MATTERS INCLUDING THE CONDUCT OF TRIALS AND APPEAL. ALSO ASSISTS ALL GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES BY PRODUCING LEGAL OPINIONS AND ADVICE ON CONSTITUTIONALITY AND LEGALITY OF ADMINISTRATIVE ACTS. THIS OFFICE IS ALSO THE QUEEN'S PROCTOR IN DIVORCE CASES. ALL QUESTIONS ABOUT DIVORCES SHOULD BE REFERRED TO A LAWYER.

965-6254

GOVT SERV INSURANCE AND RISK MANAGEMENT ADVISES ALL ONTARIO MINISTRIES AND SPECIAL PURPOSE BODIES ON INSURANCE COVERAGE, EXCLUDING EMPLOYEE BENEFITS. FOR INFORMATION ON ONTARIO GOVERNMENT EMPLOYEE BENEFITS CALL 965-2097.

965-6934

TE&IA LOCAL GOVERNMENT ORGANIZATION BR DEVELOPS AND REVIEWS PROVINCIAL POLICY FOR LOCAL GOVERNMENT FUNCTIONS AND ORGANIZATION, INCLUDING REGIONAL GOVERNMENT, BASED ON LOCAL NEEDS. REVIEWS DIVISION OF LOCAL AND PROVINCIAL FUNCTIONS. REVIEWS ROLE AND ORGANIZATION OF MUNICIPAL COUNCILS, AND SUITABILITY OF SPECIAL PURPOSE BODIES. REVIEWS ALL LEGISLATION AND ONTARIO MUNICIPAL BOARD ( O M B ) DECISIONS AFFECTING MUNICIPALITIES. PUBLICATIONS.

#### **SPEECH THERAPY**

423-4240

HEALTH ONTARIO CANCER TREATMENT AND RESEARCH FOUNDATION CONDUCTS REGIONAL TREATMENT CENTRES WHERE TREATMENT OF CANCER BY RADIOTHERAPY AND CHEMOTHERAPY IS GIVEN TO PATIENTS REFERRED BY THEIR DOCTORS. REHABILITATION IS ALSO PERFORMED FOR PATIENTS NEEDING SPEECH THERAPY OR PROSTHETIC DEVICES. GRANTS ARE AWARDED FOR CANCER RESEARCH, AND MEDICAL GRADUATES ARE ENCOURAGED TO WORK ON CANCER TREATMENT. CONTACT REGIONAL OFFICE OF THE ONTARIO CANCER TREATMENT & RESEARCH FOUNDATION. PUBLICATIONS.

965-8070

HEALTH ALLIED HEALTH DISCIPLINES BR SETS GUIDELINES FOR PROFESSIONALS IN FIELDS OF PHYSICAL AND SOCIAL REHABILITATION (E.G. OCCUPATIONAL THERAPY, PHYSIOTHERAPY, PSYCHOLOGY, SPEECH THERAPY AND PATHOLOGY, SOCIAL WORK, CHIROPRACTIC ). ALSO OFFERS ADVICE TO HOSPITALS AND DISTRICT HEALTH COUNCILS HAVING DIFFICULTIES IN THESE FIELDS.

#### **SPEED LIMITS**

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF



AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

## **SPIRITS**

SPIRITS , SEE LIQUOR

## **SPORTS**

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4173

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

## **STAFF RELATIONS**

965-2002

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

## **STAGGERED HOURS**

**484-8887**

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

**248-3881**

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

## **STANDARDS**

**248-3661**

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

**248-3781**

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

**421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PRO-

JECTORS AND FILMS. ALSO EXAMINES AND LICENSES  
PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND  
CLASSIFICATION.

482-1111

HEALTH OPERATIONS ANALYSIS BR DEVELOPS HEALTH RESEARCH AND  
EVALUATION STANDARDS TO ENSURE EFFECTIVENESS OF ONTARIO'S  
HEALTH CARE DELIVERY SYSTEM.

965-2515

CCR CREDIT UNIONS BR SETS MINIMUM STANDARDS FOR, AND  
SUPERVISES, CREDIT UNIONS AND CAISSES POPULAIRES. THESE  
STANDARDS GOVERN THE INCORPORATION, MANAGEMENT AUDIT AND  
DISSOLUTION OF CREDIT UNIONS.

965-2947

EDUC SCHOOL BUSINESS & FINANCE BR SETS STANDARDS FOR,  
ADVISES ON, AND SUPERVISES AUDITS OF SCHOOL BOARDS. DETER-  
MINES HOW PROVINCIAL GRANTS TO LOCAL BOARDS WILL BE  
DISTRIBUTED. PROVIDES ARCHITECTURAL ADVICE TO ALL BOARDS  
AND TO MINISTRY ON BUILDING NEEDS, BOTH FOR  
ELEMENTARY SCHOOL AND SECONDARY SCHOOL CONSTRUCTION.

965-3177

TE&IA LOCAL PLANNING POLICY BR RESEARCHES, DEVELOPS AND SETS  
STANDARDS FOR OPTIMUM PLANNED PHYSICAL ENVIRONMENTS FOR  
CIAL OBJECTIVES. ADVISES RELEVANT PROVINCIAL SERVICES ON  
COMMUNITY PLANNING STANDARDS.

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES  
EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY  
ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH  
CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON  
TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS.  
SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MO-  
BILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE  
AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC  
EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL  
HEALTH PROTECTION BR A.)

965-4611

HOUSING ONTARIO HOUSING ADVISORY COMMITTEE PROVIDES THE  
MINISTRY WITH RESEARCH AND RECOMMENDATIONS ON PRIVATE  
SECTOR HOUSING IN ONTARIO. THE COMMITTEE CONSISTS OF DEV-  
ELOPERS, BUILDERS, OTHER REPRESENTATIVES OF THE HOUSING  
INDUSTRY AND REPRESENTATIVES OF THE PROVINCIAL GOVERNMENT.  
THE ONTARIO HOUSING ADVISORY COMMITTEE DEVELOPS RESEARCH

IN AREAS OF POLICY, ELECTRICAL AND SERVICING STANDARDS, AND FACTORS AFFECTING HOUSING COSTS.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5614

HEALTH DRUGS AND THERAPEUTICS BR ESTABLISHES QUALITY CONTROL STANDARDS FOR DRUGS. PROVIDES LABORATORIES SUPPORT FOR INVESTIGATIONS REQUESTED OF THE MINISTRY. PUBLISHES AND DISTRIBUTES PARCOST INDEX, USED AS A REFERENCE STANDARD OF QUALITY AND COST CONTROL FOR DRUGS. ESTABLISHES STANDARDS OF QUALITY AND OF COST FOR DRUGS AND PHARMACEUTICAL SERVICES PROVIDED IN NURSING HOMES, RESIDENTIAL TREATMENT HOMES, HOMES FOR SPECIAL CARE, ETC. AND FOR SENIOR CITIZENS. PHONE 965-6685. PUBLICATIONS.

965-5786

TE&IA AUDIT STANDARDS BR ENSURES THAT AUDIT STANDARDS AND INTERNAL FINANCIAL CONTROLS ARE MAINTAINED BY PROVINCIAL MINISTRIES AND AGENCIES. BRANCH IS ALSO RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6086

CSC PERSONNEL POLICY TERMS OF SERVICE BR RECOMMENDS TO THE GOVERNMENT POLICIES RELATING TO EMPLOYEE BENEFITS IN THE ONTARIO PUBLIC SERVICE ( O P S ). DETERMINES GOVERNMENT'S



OBJECTIVES IN COLLECTIVE BARGAINING WITH THE CIVIL SERVICE ASSOC OF ONTARIO ( C S A O ). RECOMMENDS PAY ADJUSTMENTS FOR MANAGEMENT CLASSES. MAINTAINS CLASSIFICATION STANDARDS FOR USE OF MINISTRIES. IMPLEMENTS PAY AND CLASSIFICATION RECOMMENDATIONS OF THE UTILIZATION OF HUMAN RESOURCES ( U H R ) REPORT. PUBLICATIONS.

965-6111

LABOUR LABOUR SAFETY COUNCIL ADVISES THE MINISTER OF LABOUR ON MATTERS INVOLVING THE SAFETY OF WORKERS. MAINTAINS AN EXTENSIVE SAFETY INFORMATION SERVICE ON APPLIED SAFETY RESEARCH, NATIONAL AND INTERNATIONAL STANDARDS, SAFETY TECHNIQUES AND SAFETY LEGISLATION IN NORTH AMERICA. RESPONDS TO REQUESTS FOR INFORMATION. PUBLICATIONS.

965-6491

CORR SERV HEALTH CARE SERVICES DIV COORDINATES: RECREATION AND SPORTS; MEDICAL, DENTAL, PSYCHIATRY AND PSYCHOLOGY TREATMENT AND CHAPLAINS PROGRAMS FOR INMATES IN PROVINCIAL CORRECTIONAL INSTITUTIONS. SETS AND MAINTAINS DIET AND FOOD PREPARATION STANDARDS FOR THESE INSTITUTIONS AND PROVIDES SPECIAL DIETS FOR INMATES - ADULTS OR JUVENILES - WHEN RECOMMENDED BY A DOCTOR OR CLERGYMAN. FOR INFORMATION ON FOOD STANDARDS PHONE 965-7056.

965-6513

I&T INDUSTRY TECHNOLOGY BR COORDINATES THE INTRODUCTION OF THE METRIC SYSTEM OF MEASUREMENT IN THE ONTARIO GOVERNMENT. WILL SOON HAVE AN INFORMATION SERVICE HANDLING INQUIRIES ON ALL ASPECTS OF METRICATION. DEVELOPS POLICIES AND COORDINATES ACTIVITIES INVOLVED WITH STANDARDS AND DESIGN IN THE GOVERNMENT AND WITH THE DEVELOPMENT OF DESIGN INNOVATION IN ONTARIO INDUSTRY.

965-6937

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUPPLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

965-7161

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-8045

HEALTH MEDICAL AND NURSING STANDARDS BR DEVELOPS AND EVALUATES GUIDELINES AND COMMON STANDARDS OF MEDICAL AND NURSING CARE FOR PATIENTS IN ONTARIO HOSPITALS AND NURSING HOMES. PROVIDES: PATIENT CARE CONSULTANT SERVICES TO PUBLIC AND PRIVATE HOSPITALS AND NURSING HOMES; INFORMATION ON THERAPEUTIC ABORTION AND PRIVATE HOSPITALS AND NURSING HOMES TEMPORARILY APPROVED FOR CHRONIC CARE.

#### STATISTICS

965-0163

HOUSING POLICY AND PROGRAM DEVELOPMENT SECRETARIAT PROVIDES THE MINISTRY WITH INTERGOVERNMENTAL LIAISON, POLICY DEVELOPMENT, SURVEYS AND STATISTICAL ANALYSIS.

965-1064

AG & FOOD ECONOMICS BR UNDERTAKES ALL ECONOMIC ASPECTS OF AGRICULTURAL RESEARCH, INCLUDING PRODUCTION, MARKETING, LAND USE PLANNING, SOCIOLOGY, STATISTICS AND COOPERATIVES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

965-1687

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.

965-2696

CU PROVINCIAL LIBRARY SERVICE IS RESPONSIBLE FOR PUBLIC LIBRARIES THROUGHOUT THE PROVINCE. PROVIDES LIBRARY GRANTS, CERTIFICATES OF LIBRARIANSHIP, LIBRARY BY-LAWS AND STATISTICS, AND OTHER INFORMATION AND ASSISTANCE. MAINTAINS CLOSE LIAISON WITH ASSOCIATIONS RELATED TO LIBRARY FUNCTIONS AND DEVELOPS LIBRARY SERVICES ON A PROVINCE-WIDE BASIS. PUBLISHES THE ONTARIO LIBRARY REVIEW AND IN REVIEW: CANADIAN BOOKS FOR CHILDREN. PUBLICATIONS.

965-2923

REV REVENUE RESEARCH BR PREPARES FOR MINISTRY USE ONLY, MANAGEMENT INFORMATION AND STATISTICS ON TAX ADMINISTRATION. UNDERTAKES SPECIAL STUDIES ON TAX RESEARCH MATTERS.

965-4347

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

965-4575

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

965-5454

TE&IA ECONOMIC ANALYSIS BR MONITORS AND FORECASTS ECONOMIC AND SOCIAL DEVELOPMENTS IN ONTARIO, CANADA AND ELSEWHERE. PROVIDES PROVINCIAL GOVERNMENT WITH CONSULTATIVE SERVICES ON SHORT-TERM CONSEQUENCES FOR ONTARIO OF PROPOSALS FROM GOVERNMENT AND PUBLIC. PUBLISHES CERTAIN ONTARIO ECONOMICS AND STATISTICS REVIEWS. PUBLICATIONS.

965-8015

HEALTH INSTITUTIONAL PLANNING BR REVIEWS AND APPROVES PLANS FOR CONSTRUCTION AND RENOVATION OF HOSPITALS AND HOMES FOR SPECIAL CARE. ADMINISTERS CAPITAL FINANCIAL ASSISTANCE FOR APPROVED PROJECTS AND CONDUCTS RESEARCH ON DEVELOPMENT OF EFFICIENT AND ECONOMICAL FACILITIES. FOR INFORMATION ON

HOSPITAL STATISTICS, CONTACT THE STATISTICS DIVISION.

#### **STATUTE**

**965-1578**

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

**965-2841**

AG LEGISLATIVE COUNSEL SERVICES PROVIDES LEGISLATIVE ADVISORY SERVICES TO EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ), GOVERNMENT MINISTERS AND MINISTRIES. RESPONSIBLE FOR THE DRAFTING OF BILLS AND REGULATIONS AND FOR THE PREPARATION OF ANNUAL STATUTE BOOKS AND REGULATIONS.

#### **STATUTE LABOUR BOARDS**

**248-3665**

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

#### **STEAM**

**965-4188**

CCR OPERATING ENGINEERS BR PROMOTES THE SAFE OPERATION OF POWER PLANTS BY EXAMINING, CERTIFYING AND ISSUING LICENCES TO OPERATORS OF STEAM, REFRIGERATION, COMPRESSOR AND HOISTING PLANTS. CERTIFICATION IS BASED UPON THE POTENTIAL OPERATIONAL HAZARD OF THE COMPRESSOR OR CRANE. PUBLICATIONS

#### **STILL-BIRTHS**

**965-1687**

CCR OFFICE OF THE REGISTRAR GENERAL REGISTERS AND RECORDS CLERGY, BIRTHS, DEATHS, MARRIAGES, STILL-BIRTHS, ADOPTIONS, DIVORCES AND NAME CHANGES IN ONTARIO. STATISTICS BASED ON THESE RECORDS ARE COMPILED AND PUBLISHED. LAMINATED WALLET-SIZE AND FULL-SIZE CERTIFIED COPIES OF BIRTH AND DEATH CERTIFICATES ARE PROVIDED FOR A 3.00 FEE. CONTACT MUNICIPAL CLERK FOR ADVICE ON REGISTRATION OF BIRTHS AND DEATHS.



## **STREAMS**

**424-3000**

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALLY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A).

**832-2261**

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-4590**

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

**965-7883**

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## **REETCAR**

**484-8887**

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR

VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

## **STRIKES**

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

965-7941

LABOUR CONCILIATION & MEDIATION SERVICES BR PROVIDES CONCILIATION OFFICERS WHO HELP LABOUR AND EMPLOYERS TO ARRIVE AT A SETTLEMENT OF DISPUTES. MEDIATION OFFICERS ARE PROVIDED AFTER THE CONCILIATION PROCESS IF NECESSARY. PARTIES IN A LABOUR DISPUTE MUST USE THE GOVERNMENT'S CONCILIATION SERVICES BEFORE RESORTING TO STRIKES OR LOCKOUTS. PUBLICATIONS.

## **STUDDED TIRES**

248-3355

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

## **STUDENTS**

EACH MINISTRY PERSONNEL BR. SUPPLIES ADEQUATE STAFF BY JOB ADVERTISING , CAMPUS RECRUITMENT & STUDENTS SEASONAL EMPLOYMENT. THEY CLASSIFY DELEGATED POSITIONS & RECOMMEND OTHER POSITION CLASSIFICATIONS TO CIVIL SERVICE COMMISSION; INVESTIGATE & PROCESS GRIEVANCES; DEVELOP, OPERATE & ASSESS TRAINING & EDUCATIONAL ASSISTANCE PROGRAMS; MAINTAIN PERSONNEL & EMPLOYEE BENEFITS RECORDS; LIAISON BETWEEN MINISTRY & MANAGEMENT BOARD & CIVIL SERVICE ASSOC. OF ONTARIO. COUNSEL STAFF ON CAREER DEVELOPMENT. OFFER COUNSELLING TO STAFF ALCOHOLICS & DRUG ABUSERS.

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

920-7721

HEALTH ONTARIO MENTAL HEALTH FOUNDATION PROVIDES GRANTS FOR HEALTH RESEARCH IN THE MENTAL HEALTH FIELD. SUPPORTS SPECIFIC PROJECTS, ALSO PREDOCTORAL AND POSTDOCTORAL STUDENTS AND POSTGRADUATE INDEPENDENT RESEARCH.

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-3540

YOUTH SECRETARIAT RESEARCHES INFORMATION AND ADVISES THE ONTARIO GOVERNMENT AND MINISTRIES ON POLICIES AND PROGRAMS INVOLVING YOUTH (PERSONS APPROXIMATELY 14 - 25 YEARS). THE SECRETARIAT COORDINATES GOVERNMENT PROGRAMS INVOLVING YOUTH, E.G. SUMMER EMPLOYMENT FOR STUDENTS. THEY ALSO OFFER AN INFORMATION SERVICE ON GOVERNMENT YOUTH SERVICES.

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR

THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM, YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

965-6134

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, (O S A P), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

965-6601

CORR SERV PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF CORRECTIONAL SERVICES. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL. ALSO OPERATES CORRECTIONAL REHABILITATION INVOLVING STUDENT PARTICIPATION (C R I S P) WHICH PLACES STUDENTS FOR FOUR MONTH WORK PERIODS IN INSTITUTIONS.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION PROVIDES CONSULTATION A SUPPORT TO MINISTRY'S PROGRAM DELIVERY, AREA COMMUNITY DEVELOPMENT SPECIALISTS AND DISTRICT OFFICES. MAINTAINS PERSPECTIVE ON ALL COMMUNITY PLANNING AND DEVELOPMENT ACTIVITIES SUCH AS GRANTS, NEW PROJECTS AND POLICIES. PROVIDES CONSULTATIVE SERVICES IN COMMUNITY AND SOCIAL PLANNING, INCLUDING DEVELOPMENT AND DISSEMINATION OF RELATED MATERIAL. FOR DIRECT SUPPORT TO INDIVIDUALS, RATEPAYERS AND CITIZENS GROUPS, AND SUMMER EMPLOYMENT FOR YOUTH IN COMMUNITY PROJECTS, CONTACT CSS DISTRICT OFFICES. PUBLICATIONS.

#### **STUDENT ASSISTANCE**

965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.



## **TUFFED ARTICLES**

**965-4728**

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

## **TUMPAGE CHARGES**

**965-2761**

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **T CLAIR PARKWAY COMMISSION**

**862-1035**

NR ST CLAIR PARKWAY COMMISSION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING PUBLIC PARKS AND RECREATION PROGRAMS FROM POINT EDWARD ON LAKE HURON TO MITCHELL'S BAY ON LAKE ST. CLAIR. THE ST CLAIR PARKWAY COMMISSION WORKS IN COOPERATION WITH LOCAL CONTRIBUTING MUNICIPALITIES. PUBLICATIONS.

## **UBDIVISIONS**

**965-2889**

NR LAND USE COORDINATION BR ESTABLISHES METHODS AND PROCEDURES TO COORDINATE PLANNING FOR THE USE OF CROWN LAND. PARTICIPATES IN LAND USE PLANNING DONE BY OTHER MINISTRIES. ASSISTS IN PREPARATION OF REGIONAL DEVELOPMENT PLANS AND ANALYSES SUBDIVISIONS PROPOSALS ENSURING THAT ECOLOGY CONCERNS ARE MET. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**965-3065**

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-6511

NR ADMINISTRATIVE SERVICES BR BESIDES USUAL INTERNAL RECORDS AND FORM MANAGEMENT FUNCTIONS. DISTRIBUTES NATURAL RESOURCES AERIAL PHOTOGRAPHS AND MAPS WHICH INCLUDE TOPOGRAPHICAL MAPS SUBDIVISIONS PLANS AND SURVEY RECORDS. PUBLICATIONS.

#### **SUBSIDIES**

SUBSIDIES , SEE GRANTS

#### **SUBSOIL**

248-3282

TC DESIGN SERVICES GEOCRESS ( GEOTECHNICAL CROSS REFERENCE AND RETRIEVAL SYSTEM ) IS A COLLECTION OF CROSS-REFERENCED GEOTECHNICAL REPORTS ON MICROFICHE WITH INFORMATION ON SUBSOIL, GROUND WATER AND FOUNDATIONS FOR MANY PARTS OF THE PROVINCE.

#### **SUBVERSIVE ELEMENTS**

965-6871

OPP SECURITY BR PROVIDES POLICE SECURITY FOR TOP GOVERNMENT OFFICIALS AND FOR IMPORTANT VISITORS TO ONTARIO. PROVIDES PROTECTION FROM SUBVERSIVE ELEMENTS IN MAINTENANCE OF PUBLIC ORDER. HAS EXPERTISE ON ALL ASPECTS OF PHYSICAL SECURITY.

#### **SUBWAY**

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. PUBLICATIONS:

#### **SUCCESSION DUTIES**

965-1700

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

#### **SUMMER EMPLOYMENT**

SUMMER EMPLOYMENT, SEE EMPLOYMENT

#### **SUPERANNUATION**

SUPERANNUATION , SEE PUBLIC SERVICE SUPERANNUATION

## **SUPREME COURT**

965-5596

AG ACCOUNTANT OF THE SUPREME COURT OF ONTARIO IS THE OFFICE TO WHICH ANY MONEY, MORTGAGE OR SECURITY COMING UNDER THE JURISDICTION OF THE SUPREME COURT OF ONTARIO, IS ENTRUSTED FOR SAFEKEEPING OR INVESTMENT. A FINANCE COMMITTEE INVESTS COURT FUNDS, SETS RATES OF INTEREST AND PROVIDES FOR RESERVE FUNDS.

965-5544

AG SUPREME COURT OF ONTARIO ANSWERS GENERAL QUESTIONS ON COURT PROCEDURES AND THE STATUS OF ACTIONS BEFORE THE COURT. THERE ARE LOCAL OFFICES OF THE SUPREME COURT OF ONTARIO IN EVERY COUNTY, AND ALL CIVIL AND CRIMINAL CASES ARE HEARD FIRST AT THE COUNTY COURT. THE CENTRAL OFFICE IN TORONTO OPERATES THE LOCAL COURT FOR THE JUDICIAL DISTRICT OF YORK, AS WELL AS THE DIVISIONAL COURT AND THE COURT OF APPEAL. QUESTIONS ABOUT LEGAL RIGHTS AND ADVICE SHOULD BE REFERRED TO A LAWYER.

## **SURVEYS**

SURVEYS, SEE ALSO MAPS

965-7548

CCR PROPERTY RIGHTS LEGAL SURVEYS BR PROVIDES A QUALITY CONTROL FOR SURVEYS, PLANS AND DESCRIPTION OF LAND SUBMITTED FOR REGISTRATION IN LAND REGISTRY OFFICES. ALSO PROVIDES FOR THE CONFIRMATION OF THE TRUE LOCATION OF BOUNDARY LINES WHICH HAVE BEEN LOST, OBLITERATED OR NOT REGISTERED. DOES NOT PROVIDE FOR THE CREATION OF NEW DIVISIONS. PROVIDES GRANTS UNDER THE LAND TITLES SURVEY FUND UNDER SPECIAL CIRCUMSTANCES. CONTACT REGIONAL OFFICE.

## **SWINE**

SWINE , SEE LIVESTOCK

## **TAKE-OVER BIDS**

965-6550

CCR ONTARIO SECURITIES COMMISSION ( O S C ) (A) MAINTAINS PUBLIC FILES ON COMPANIES' DISCLOSURE OF TAKE-OVER BIDS, PROXY AND PROXY SOLICITATION, INSIDER TRADING AND FINANCIAL DISCLOSURE. PHONE: 965-6550. PROCESSES PROSPECTUS OFFERINGS OF SECURITIES AS WELL AS APPLICATIONS FOR TRANSFER OR RELEASE OF SECURITIES FROM ESCROW. PHONE: 965-2877. SEE ALSO CCR ONTARIO SECURITIES COMMISSION (B).

## **TAX**

965-1311

NR MINE ASSESSMENT ISSUES ANNUAL ASSESSMENT ( TAX ) NOTICES TO ONTARIO MINING COMPANIES ON THE BASIS OF PROFIT RETURNS.

965-1696

REV MUNICIPAL ASSESSMENT DIVISION PREPARES ANNUAL ASSESSMENT ROLES AND ASSESSMENT NOTICES FOR MUNICIPALITIES TO BE USED AS A BASIS FOR PROPERTY TAX DECISIONS. ALSO PREPARES ANNUAL ENUMERATION FOR MUNICIPAL ELECTIONS AND APPORTIONMENT OF TAX. IS CURRENTLY UNDERGOING A PROGRAM TO REEVALUATE ALL REAL PROPERTY IN ONTARIO AT MARKET VALUE. ALSO HAS INFORMATION ON BUILDING MATERIAL, LABOUR COSTS AND TECHNICAL ADVANCES IN THE CONSTRUCTION INDUSTRY. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-1700

REV SUCCESSION DUTY BR IS RESPONSIBLE FOR THE SUCCESSION DUTY ACT, DEALING WITH SUCCESSION DUTIES, ALSO CALLED ESTATE TAX, DEATH DUTIES OR TAX, AND INHERITANCE TAX. GIFT TAXES ARE THE RESPONSIBILITY OF THE FEDERAL DEPARTMENT OF NATIONAL REVENUE, TAXATION DIVISION AT 416-369-4030.

965-1824

NR OFFICE OF THE MINING COMMISSIONER IS AN ADMINISTRATIVE AND JUDICIAL OFFICE WHICH ADMINISTERS THE MINING ACT, THE MINING TAX ACT AND THE BEACH PROTECTION ACT. THE OFFICE OF THE MINING COMMISSIONER CONDUCTS HEARINGS ON DISPUTES WITHIN THE TERMS OF THESE ACTS.

965-2428

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

965-4746

TE&IA TAXATION AND FISCAL POLICY BR COORDINATES PREPARATION OF PROVINCIAL BUDGET. RESEARCHES AND DEVELOPS TAX AND FISCAL POLICY ALTERNATIVES FOR GOVERNMENT. NEGOTIATES AND COORDINATES FEDERAL-PROVINCIAL FISCAL RELATIONS, INTERGOVERNMENTAL TAX POLICY AND SHARED COST PROGRAMS. PUBLICATIONS.

965-5403

REV CORPORATIONS TAX BR ADMINISTERS THE CORPORATIONS TAX ACT, THE PROVINCIAL LAND TAX AND THE RAILWAY FIRE CHARGE ACT. THE BRANCH DEALS WITH CORPORATIONS INCOME TAX AND



CAPITAL TAX, CLEARANCES OF LIENS ON SALE OF REAL PROPERTY, CONSENTS TO REVIVE OR SURRENDER CHARTERS OR TO DISSOLVE A CORPORATION VOLUNTARILY. ALSO ANSWERS LAND TAX INQUIRIES FROM TAXPAYERS IN UNORGANIZED MUNICIPALITIES IN NORTHERN ONTARIO AND GIVES REFUNDS OF CORPORATION AND LAND TAXES. FOR INFORMATION ON LAND TRANSFER AND SPECULATION TAX CALL 965-1774. PUBLICATIONS.

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

965-6352

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

965-8470

REV ONTARIO TAX CREDIT SYSTEM INFORMATION CENTRE OPERATES FOR THE FIRST FIVE MONTHS OF THE YEAR TO ASSIST ONTARIO TAXPAYERS, WHEN FILING FEDERAL INCOME TAX FORMS, IN APPLYING FOR BENEFITS THROUGH THE ONTARIO PROPERTY TAX CREDIT SYSTEM ( PROPERTY TAX ), THE RETAIL SALES TAX SYSTEM & THE ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS. ONTARIO RESIDENTS OUTSIDE METRO TORONTO MAY CALL THE CENTRE FREE OF CHARGE BY ASKING LOCAL OPERATOR FOR ZENITH 8-2000. GENERAL INQUIRIES RE FEDERAL TAX SHOULD BE REFERRED TO DISTRICT OFFICES OF THE FEDERAL GOVERNMENT DEPT. OF NATIONAL REVENUE.

## **TAXATION**

965-7767

TAXATION , SEE TAX

## **TAX EVASION**

965-7767

REV SPECIAL INVESTIGATIONS BR INVESTIGATES CASES OF DELIBERATE TAX EVASION AND PROSECUTES SUCH CASES AS WARRANTED.

## **TAX RESEARCH**

965-2923

REV REVENUE RESEARCH BR PREPARES FOR MINISTRY USE ONLY,

MANAGEMENT INFORMATION AND STATISTICS ON TAX ADMINISTRATION.  
UNDERTAKES SPECIAL STUDIES ON TAX RESEARCH MATTERS.

**TC ACCOUNTING & ADMIN SERV**

**248-3465**

TC ACCOUNTING & ADMIN SERV SUPPLIES THE MINISTRY WITH ADMINISTRATIVE & ACCOUNTING SERVICES. FOR A DESCRIPTION OF FUNCTIONS, SEE FIRST ENTRIES UNDER ADMINISTRATIVE SERVICES AND ACCOUNTING.

**TC AUDIT BR**

**248-3366**

TC AUDIT BR FINANCIAL AUDIT OFFICE, IS RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION. FOR A DESCRIPTION OF THE FUNCTION SEE THE FIRST ENTRY UNDER AUDIT.

**TC AVIATION SERVICES**

**248-3501**

TC AVIATION SERVICES PROVIDES LOANS AND GRANTS TO MUNICIPALITIES TO DEVELOP AIR SERVICE, AIRPORTS, HANGARS AND AIRSTRIPS IN REMOTE AREAS OF THE PROVINCE. OPERATES NORONTAIR, A DEMONSTRATION AIR SERVICE.

**TC COMMUNICATIONS BR**

**248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

**TC CONSTRUCTION BR**

**248-3661**

TC CONSTRUCTION BR ASSISTS IN REVIEW AND PREPARATION OF CONTRACT DOCUMENTS IN DISTRICT OFFICES. INSPECTS CONSTRUCTION WORK TO ENSURE MINISTRY STANDARDS ARE MET, AND GENERALLY SUPERVISES CONSTRUCTION PROJECTS, FUNDING, LIAISON WITH MUNICIPALITIES, CONTRACTORS, PROPERTY OWNERS, ETC., ON LOCAL TC CONSTRUCTION PROJECTS. THE MATERIALS DIVISION WILL PERFORM LABORATORY AND FIELD TESTS FOR MUNICIPALITIES AND PRIVATE FIRMS, FOR A FEE, WHEN LOCAL FACILITIES ARE UNAVAILABLE. ALSO TESTS MATERIALS TO DEVELOP ECONOMICAL PAVEMENT DESIGNS.

**TC DESIGN SERVICES**

**248-3282**

TC DESIGN SERVICES GEOCRE ( GEOTECHNICAL CROSS REFERENCE AND RETRIEVAL SYSTEM ) IS A COLLECTION OF CROSS-REFERENCED GEOTECHNICAL REPORTS ON MICROFICHE WITH INFORMATION ON

SUBSOIL, GROUND WATER AND FOUNDATIONS FOR MANY PARTS OF THE PROVINCE.

248-3516

TC DESIGN SERVICES STRUCTURAL DESIGN SECTION PREPARES CONTRACT DOCUMENTS FOR TENDERS FOR STRUCTURAL CAPITAL PROJECTS, PREPARES STRUCTURAL DESIGNS AND DRAWINGS AND ASSISTS OTHER TC BRANCHES WITH STRUCTURAL DESIGN, COSTING, ETC. WORKS CLOSELY WITH RESEARCH AND DEVELOPMENT TO IMPROVE DESIGN PROCESS AND STRUCTURAL WORK.

248-3723

TC DESIGN SERVICES HYDROLOGY OFFICE PROVIDES RECOMMENDATIONS FOR BRIDGES AND LARGE CULVERTS WITH RESPECT TO SPAN, HEIGHT, LOCATION, SKEW AND FOOTING. IS CONCERNED WITH WASHOUTS, FLOODING WITH RESPECT TO BRIDGE AND CULVERT DESIGN. ALSO HAS INFORMATION ON PAST AND POTENTIAL FLOOD PROBLEMS IN ONTARIO.

248-3769

TC DESIGN SERVICES MUNICIPAL STRUCTURAL SECTION REVIEWS PROPOSED DESIGN OF ALL BRIDGES, CULVERTS AND MAINTENANCE GARAGES SUBMITTED BY MUNICIPALITIES. ALSO INSPECTS EXISTING MUNICIPAL STRUCTURES TO DETERMINE SAFE LOAD, MAINTENANCE NEEDS, DRAINAGE AND LIFE OF STRUCTURE. RECOMMENDS ENACTMENT OF MUNICIPAL LOAD LIMIT BY-LAWS.

#### **C DRIVER BR**

965-1511

TC DRIVER BR THROUGH LOCAL DRIVERS EXAMINATION CENTRES, EXAMINES APPLICANTS FOR OPERATOR'S LICENCES, CHAUFFEURS LICENCES, AUTHORITY TO DRIVE A SCHOOL BUS, MOTORCYCLE LICENCES, AND COMMERCIAL DRIVING INSTRUCTORS LICENCES. IN CASES OF PHYSICAL DISABILITY, THE BRANCH WILL DETERMINE IF SPECIALIZED EQUIPMENT OR LICENCE RESTRICTIONS ARE NECESSARY. CONTACT LOCAL DRIVER EXAMINATION CENTRE. PUBLICATIONS.

#### **C DRIVER CONTROL BR**

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS. RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

**TC DRIVER LICENSING OFFICE****965-7143**

TC DRIVER LICENSING OFFICE ISSUES AN APPROPRIATE DRIVERS LICENCE TO ALL ELIGIBLE APPLICANTS IN ONTARIO, INCLUDING LEARNERS PERMITS, RENEWALS, REPLACEMENTS AND CORRECTIONS OF LICENCES. COLLECTS AND REFUNDS APPROPRIATE FEES TO DRIVERS. CONTACT REGIONAL TC OFFICE. PUBLICATIONS.

**TC ENGINEERING CLAIMS OFFICE****248-3611**

TC ENGINEERING CLAIMS OFFICE ASSESSES CLAIMS FOR EXTRA REMUNERATION SUBMITTED BY CONTRACTORS ON TC ENGINEERING CONTRACTS FOR THE CONSTRUCTION AND MAINTENANCE OF HIGHWAYS, BRIDGES, TUNNELS AND ASSOCIATED WORK.

**TC ENGINEERING RESEARCH & DEVELOPMENT BR****248-3355**

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

**TC ENVIRONMENTAL & OPERATIONAL PLANNING****248-3785**

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

**TC EXTERNAL LIAISON****248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES, GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

**TC FINANCIAL BR****248-3465**

TC FINANCIAL BR SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.



**HIGHWAY CARRIER OFFICE****965-2217**

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**INFORMATION SERVICES BR****248-3501**

TC INFORMATION SERVICES BR, BESIDES PROVIDING A REGULAR INFORMATION SERVICE FOR THE MINISTRY AND THE PUBLIC, PUBLISHES ROAD BULLETINS LISTING ALL CONSTRUCTION AREAS ON THE PROVINCE'S HIGHWAYS. OPERATES A ROADS REPORTING SERVICE TO INFORM THE PUBLIC, BY TELEPHONE, OF ROAD CONDITIONS ACROSS THE PROVINCE.

**LEGAL BR****248-3617**

TC LEGAL BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF TRANSPORTATION & COMMUNICATIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**MAINTENANCE BR****248-3665**

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

**MUNICIPAL BR****248-3621**

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION, PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS, AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO

TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

**TC ONT NORTHLAND TRANSPORTATION COMM 705-472-4500**

TC ONT NORTHLAND TRANSPORTATION COMM (O N T C)  
IN NORTH BAY, SUPERVISES NORONTAIR AIR SERVICE IN NORTHERN  
ONTARIO. O N T C IS REPRESENTED IN TORONTO BY A  
BRANCH SALES OFFICE, PHONE: 965-4268

**TC PERSONNEL BR 248-3643**

TC PERSONNEL BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE  
MINISTRY OF TRANSPORTATION & COMMUNICATIONS. FOR A DESCRIPTION  
OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**TC RIGHT OF WAY BR 248-3213**

TC RIGHT OF WAY BR IS RESPONSIBLE FOR THE POLICIES AND  
PRACTICES OF LAND ACQUISITION, EXPROPRIATION AND MANAGEMENT  
OF LAND NEEDED FOR MINISTRY USE. CONTACT REGIONAL OFFICE.

**TC SAFETY OFFICE 965-1554**

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY  
PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE:  
NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY  
FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY,  
DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM,  
SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING.  
PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS  
LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES  
ISSUING OFFICES. PUBLICATIONS.

**TC SERVICES BR 248-3341**

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS,  
SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF  
CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT  
STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS  
FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL,  
TELEX, TELEPHONE , RADIO, DISTRIBUTION AND AUDIO-VISUAL  
SERVICES.

248-3531

TC SERVICES BR MAINTAINS A REFERENCE LIBRARY RELATED TO  
MINISTRY PROGRAMS. PREPARES MANUALS, PUBLICATIONS, MAPS  
AND PHOTOGRAPHS FOR MINISTRY AND PUBLIC DISTRIBUTION.  
PERFORMS RECORDS MANAGEMENT FUNCTION FOR THE MINISTRY.

**TC SUPPLY BR 248-3231**

TC SUPPLY BR, EQUIPMENT OFFICE, PREPARES SPECIFICATIONS FOR  
THE PURCHASE OF MOTOR VEHICLES, TRUCKS AND HEAVY  
EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. MANAGES THE

VEHICLE FLEET OF TC. PROVIDES TECHNICAL AND MECHANICAL ADVICE ON VEHICLES AND EQUIPMENT TO OTHER MINISTRIES AND TO MUNICIPALITIES.

248-3651

TC SUPPLY BR TENDERS OFFICE ADVERTISES AND SUPPLIES INFORMATION ON MINISTRY CONSTRUCTION AND SUPPLY CONTRACTS. CONDUCTS PUBLIC TENDER OPENINGS FOR THE MINISTRY.

248-3708

TC SUPPLY BR PURCHASING AND SUPPLY OFFICE PURCHASES AND DISPOSES BY PUBLIC ACTION OF, MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. PURCHASES CONSTRUCTION AND MAINTENANCE MATERIAL.

#### **C SYSTEMS DESIGN BR**

248-3791

TC SYSTEMS DESIGN BR IS RESPONSIBLE FOR THE DESIGN OF HIGHWAYS, INTERCHANGES AND ILLUMINATION, AND FOR EVALUATING BENEFITS OF NEW DESIGN PROPOSALS. PROCESSES ALL OF THE MINISTRY'S CAPITAL CONTRACT DOCUMENTS. ALSO DEVELOPS MINISTRY POLICY ON DRAINAGE. HAS DETAILED INFORMATION ON DESIGN REQUIREMENTS AND PROPOSAL OF TRANSPORTATION FACILITIES. CONTACT REGIONAL OFFICES.

#### **C SYSTEMS PLANNING BR**

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

#### **C SYSTEMS RESEARCH & DEVELOPMENT BR**

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR URBAN SYSTEMS RESEARCH SECTION IS DEVELOPING A COMPUTER CONTROLLED TRAFFIC SIGNAL

SYSTEM, TESTING EXISTING SYSTEMS AND DEVELOPING CRITERIA FOR USE IN MUNICIPALITIES, E.G. BUS PRIORITY SYSTEMS. ALSO EVALUATED AND SELECTED THE INTERMEDIATE CAPACITY RAPID TRANSIT SYSTEM ( I C T S ) PROPOSED BY KRAUSS-MAFFEI.

248-3881

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

**TC TDS PROJECT**

248-3501

TC TDS PROJECT. THE INTERMEDIATE CAPACITY TRANSIT DEMONSTRATION SYSTEM PROJECT ( I C T D S ) WILL DEVELOP, CONSTRUCT AND TEST AN INTERMEDIATE TRANSIT SYSTEM.

**TC TRAFFIC CONTROL OFFICE**

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

**TC URBAN TRANSIT**

484-8887

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

484-8887

TC URBAN TRANSIT. ONTARIO TRANSPORTATION DEVELOPMENT CORP WILL DEVELOP A MAJOR TRANSIT MANUFACTURING INDUSTRY IN ONTARIO TO PROMOTE DEVELOPMENT OF ALL NEW TECHNOLOGICAL DEVELOPMENTS RELATING TO THE FIELD OF PUBLIC TRANSIT AND TRANSPORTATION AND TO INTEGRATE THESE DEVELOPMENTS WITH CONVENTIONAL TRANSIT FACILITIES.



**TC VEHICLE BR****965-1533**

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECTS ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND FARM PERMITS. CONTACT REGIONAL OFFICE.

**TC VEHICLE INSPECTION****965-2162**

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

**TC VEHICLE LICENSING OFFICE****965-1226**

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES, E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

**TEACHERS****226-2700**

EDUC TEACHERS SUPERANNUATION COMMISSION PROVIDES PENSIONS FOR TEACHERS UPON RETIREMENT OR EARLY RETIREMENT BECAUSE OF A PHYSICAL OR MENTAL DISABILITY. ALSO PROVIDES INCOME TO WIDOWED SPOUSE OR ORPHANS OF A DECEASED TEACHER.

**595-6100**

HEALTH ADDICTION RESEARCH FOUNDATION ( A R F ) PROVIDES A WIDE VARIETY OF PROGRAMS TO TREAT ALCOHOLICS AND DRUG ADDICTS IN ONTARIO. THE ADDICTION RESEARCH FOUNDATION IS A SOURCE OF INFORMATION ABOUT VARIOUS SOCIAL SERVICES AVAILABLE FOR PEOPLE CONCERNED WITH DRUGS AND ALCOHOL, HAS AN EXTENSIVE LIBRARY (595-6144) AND ISSUES PUBLICATIONS ABOUT SPECIFIC DRUGS. ALSO TRAINS TEACHERS TO HANDLE DRUG PROBLEMS IN SCHOOLS. PUBLICATIONS. CONTACT REGIONAL OFFICE.

**965-1068**

EDUC CURRICULUM SERVICES BR IMPLEMENTS THE MINISTRY'S CURRICULUM PROGRAMS FOR ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS. ASSISTS TEACHERS, ADMINISTRATORS AND SCHOOL BOARDS, IN DEVELOPMENT OF EDUCATIONAL PROGRAMS.

PROMOTES COMMUNITY USE OF SCHOOLS. IMPROVES PROFESSIONAL DEVELOPMENT COURSES AND OBTAINS REACTIONS TO MINISTRY PROGRAMS AND POLICIES.

965-1341

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

965-2285

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

965-2609

EDUC EDUCATION RECORDS BR PROCESSES APPLICATIONS FOR SPECIAL COURSES FROM QUALIFIED TEACHERS. COORDINATES TESTING OF IMMIGRANTS TO DETERMINE THEIR ABILITY TO TEACH IN ENGLISH. REGISTERS PRIVATE SCHOOLS AT ELEMENTARY SCHOOL AND SECONDARY SCHOOL LEVELS.

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM

DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5372

EDUC SPECIAL EDUCATION BR PROVIDES EDUCATIONAL PROGRAMS FOR CHILDREN OUTSIDE NORMAL SCHOOL STRUCTURE, INCLUDING ONTARIO SCHOOLS FOR THE BLIND AND DEAF, AND ONTARIO HOSPITAL SCHOOLS FOR THE EMOTIONALLY OR MENTALLY HANDICAPPED. OPERATES BELLEVILLE TEACHER EDUCATION AND MEDIA CENTRE TO TRAIN QUALIFIED TEACHERS TO TEACH DEAF. ADMINISTERS CORRESPONDENCE COURSES FOR ONTARIO RESIDENTS. SCHOOL BOARDS MAY USE RESOURCES OF ABOVE SCHOOLS AND REGIONAL EDUCATIONAL CONSULTANTS IN ASSESSMENT, COUNSELLING, TEACHER-TRAINING, PROVIDING SPECIAL MATERIAL FOR COURSES GEARED TO DEAF AND BLIND CHILDREN.

965-5384

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES (PHONE: 965-6126).

965-5427

EDUC LEGISLATION BR, BESIDES ITS INTERNAL SERVICE TO THE MINISTRY OF EDUCATION, PROVIDES INFORMATION SERVICE AND ADVICE TO SCHOOL BOARDS, MUNICIPALITIES, TEACHERS AND THE PUBLIC ABOUT EDUCATION LEGISLATION THAT AFFECTS THEIR RIGHTS, DUTIES AND RESPONSIBILITIES.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH,

TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **TEACHERS COLLEGES**

**965-1341**

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

#### **TEACHER EXCHANGE PROGRAM**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **TELECOMMUNICATIONS**

**248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

**965-0175**

GOVT SERV TELECOMMUNICATION SERVICES PROVIDES AN INTERNAL CONSULTING SERVICE REGARDING ALL COMMUNICATION SYSTEMS. INCLUDING RADIO, TELEPHONE, TELETYPE, FACSIMILE, DATA COMMUNICATIONS AND TELECOMMUNICATIONS.



**TELEPHONE****248-3711**

TC COMMUNICATIONS BR DEVELOPS ONTARIO'S INTEREST IN TELECOMMUNICATIONS. DEALS WITH BROADCASTING, CABLE TELEVISION AND TELEPHONE COMPANIES AND COMMON CARRIERS SUCH AS BELL CANADA AND CN/CP TELECOMMUNICATIONS AND COMPLAINTS ABOUT THEM. ALSO DEALS WITH COMPUTER AND SATELLITE COMMUNICATIONS. ADVISES INDEPENDENT TELEPHONE SYSTEMS OPERATING IN ONTARIO. ALSO INVOLVED WITH COMMUNICATIONS IN REMOTE AREAS OF NORTHERN ONTARIO. FOR HAM RADIO LICENCES CALL THE FEDERAL DEPARTMENT OF COMMUNICATIONS (TORONTO) 966-6286.

**965-0175**

GOVT SERV TELECOMMUNICATION SERVICES PROVIDES AN INTERNAL CONSULTING SERVICE REGARDING ALL COMMUNICATION SYSTEMS, INCLUDING RADIO, TELEPHONE, TELETYPE, FACSIMILE, DATA COMMUNICATIONS AND TELECOMMUNICATIONS.

**TELEVISION****487-1371**

CU O E C A . THE ONTARIO EDUCATIONAL COMMUNICATIONS AUTHORITY PRODUCES AND DISTRIBUTES TELEVISION PROGRAMS OF AN EDUCATIONAL NATURE THROUGH CHANNEL 19 ( E T V ), CABLE TELEVISION COMPANIES AND A VIDEO TAPE DISTRIBUTION SYSTEM, FOR USE IN SCHOOLS OR BY GENERAL PUBLIC. PRODUCES VIDEO PROGRAM SYSTEM ( V I P S ) CATALOGUE LISTING ALL VIDEO PROGRAMS AVAILABLE THROUGH O E C A .

**TEMPORARY ABSENCE PROGRAM****965-4283**

CORR SERV TEMPORARY ABSENCE BR OPERATES THE ( T A P ) TEMPORARY ABSENCE PROGRAM WHICH ALLOWS INMATES OF CORRECTIONAL INSTITUTIONS TO CONTINUE THEIR EDUCATION OR THEIR JOBS IN THE COMMUNITY WHILE RESIDING IN INSTITUTIONS TO SERVE THEIR SENTENCES. THE PROGRAM IS ALSO USED TO ENABLE THE OFFENDER TO VISIT HIS HOME IN TIMES OF FAMILY CRISIS OR EMERGENCY, OR TO ATTEND A HOSPITAL FOR TREATMENT. CONTACT REGIONAL INSTITUTION. PUBLICATIONS.

**TENANTS****966-3600**

HOUSING ONTARIO HOUSING CORPORATION HOME OWNERSHIP MADE EASY ( H O M E ) PROGRAM REDUCES THE COST OF PRIVATE OWNERSHIP BY ACQUIRING LAND AND ARRANGING FOR CONSTRUCTION OF HOUSING ON IT FOR SALE TO QUALIFIED MODERATE INCOME APPLICANTS. BUYERS OWN THEIR HOME AND LEASE THE LOT FROM O H C WITH AN OPTION TO BUY. THE PROGRAM ALSO MAKES PROVISIONS FOR QUALIFIED O H C TENANTS TO PURCHASE HOUSING UNITS THEY OCCUPY.

**966-3600**

HOUSING ONTARIO HOUSING CORPORATION COMMUNITY RELATIONS  
BRANCH ASSISTS ONTARIO HOUSING FAMILIES WITH SOCIAL,  
RECREATION, OR FAMILY PROBLEMS AND WORKS WITH COMMUNITY  
TO HELP TENANTS TO INTEGRATE.

966-3600

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME  
PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ;  
RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE  
LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN  
ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRI-  
TORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COM-  
MUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEV-  
ELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN  
METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CON-  
TACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

## TENDERS

248-3516

TC DESIGN SERVICES STRUCTURAL DESIGN SECTION PREPARES  
CONTRACT DOCUMENTS FOR TENDERS FOR STRUCTURAL CAPITAL PRO-  
JECTS, PREPARES STRUCTURAL DESIGNS AND DRAWINGS AND ASSISTS  
OTHER TC BRANCHES WITH STRUCTURAL DESIGN, COSTING, ETC.  
WORKS CLOSELY WITH RESEARCH AND DEVELOPMENT TO IMPROVE  
DESIGN PROCESS AND STRUCTURAL WORK.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES,  
LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE  
CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY  
CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING  
EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES  
WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS,  
AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES  
ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE.  
COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE  
LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO  
TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3651

TC SUPPLY BR TENDERS OFFICE ADVERTISES AND SUPPLIES  
INFORMATION ON MINISTRY CONSTRUCTION AND SUPPLY CONTRACTS.  
CONDUCTS PUBLIC TENDER OPENINGS FOR THE MINISTRY.

965-6937

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUP-  
PLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A  
VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT  
MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING

COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

#### **TEXTBOOKS**

**965-5982**

EDUC CURRICULUM DEVELOPMENT BR PRODUCES CURRICULUM GUIDELINES FOR USE IN ONTARIO SCHOOLS FROM KINDERGARTEN TO GRADE 13, AS WELL AS REGULATIONS GOVERNING TEXTBOOKS. ALSO PRODUCES ANNOTATED LISTS OF CANADIAN CURRICULUM MATERIALS FOR USE WITH ABOVE GUIDELINES. APPROVES COURSES AND TEXTS TO EXPERIMENTAL SCHOOLS ( FREE SCHOOLS ). DEVELOPS MATERIALS FOR COURSES ABOUT AND FOR NATIVE PEOPLES. CONCERNED WITH METRICATION AS IT APPLIES TO COURSE DEVELOPMENT. CONSULTS WITH SCHOOL BOARDS AND OFFICIALS ON ALL MATTERS PERTAINING TO CURRICULUM DEVELOPMENT.

#### **TE&IA ACCOUNTS BR**

**965-4085**

TE&IA ACCOUNTS BR IS RESPONSIBLE FOR THE MINISTRY'S ACCOUNTING FUNCTIONS. FOR A DESCRIPTION OF BRANCH ACTIVITIES SEE THE FIRST ENTRY UNDER ACCOUNTING.

#### **TE&IA ADMINISTRATIVE SERV DIV**

**965-5420**

TE&IA ADMINISTRATIVE SERV DIV SUPPLIES THE MINISTRY WITH ADMINISTRATIVE SERVICES. FOR A DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER ADMINISTRATIVE SERVICES.

#### **TE&IA ADVISORY SERVICES BR**

**965-3514**

TE&IA ADVISORY SERVICES BR ADVISES MUNICIPALITIES, IMPROVEMENT DISTRICTS, SPECIAL PURPOSE BODIES AND RATEPAYERS ON: FINANCIAL AND ADMINISTRATIVE TECHNIQUES FOR EFFECTIVE LOCAL GOVERNMENT CONSISTENT WITH PROVINCIAL OBJECTIVES; FISCAL POLICY; PROCEDURES AND LEGISLATION CONCERNING MUNICIPAL ELECTIONS. ORGANIZES ONTARIO CONFERENCE ON LOCAL GOVERNMENT. IMPLEMENTS REGIONAL GOVERNMENT.

#### **TE&IA AUDIT STANDARDS BR**

**965-5786**

TE&IA AUDIT STANDARDS BR ENSURES THAT AUDIT STANDARDS AND INTERNAL FINANCIAL CONTROLS ARE MAINTAINED BY PROVINCIAL MINISTRIES AND AGENCIES. BRANCH IS ALSO RESPONSIBLE FOR THE MINISTRY'S AUDIT FUNCTION.

#### **TE&IA ECONOMETRIC RESEARCH BR**

**965-4801**

TE&IA ECONOMETRIC RESEARCH BR DOES LONG-TERM ECONOMIC RESEARCH FOR THE PROVINCE. CONSULTS WITH AND ADVISES FEDERAL GOVERNMENT AND ONTARIO UNIVERSITIES ECONOMIC

RESEARCH TEAMS ON LONG-TERM STUDIES, ECONOMETRIC MODELS, INPUT/OUTPUT ANALYSIS, ETC.

**TE&IA ECONOMIC ANALYSIS BR**

**965-5454**

TE&IA ECONOMIC ANALYSIS BR MONITORS AND FORECASTS ECONOMIC AND SOCIAL DEVELOPMENTS IN ONTARIO, CANADA AND ELSEWHERE. PROVIDES PROVINCIAL GOVERNMENT WITH CONSULTATIVE SERVICES ON SHORT-TERM CONSEQUENCES FOR ONTARIO OF PROPOSALS FROM GOVERNMENT AND PUBLIC. PUBLISHES CERTAIN ONTARIO ECONOMICS AND STATISTICS REVIEWS. PUBLICATIONS.

**TE&IA EXTERNAL ACTIVITIES UNIT**

**965-3356**

TE&IA EXTERNAL ACTIVITIES UNIT ADVISES ON AND COORDINATES ONTARIO'S PARTICIPATION IN CANADA'S INTERNATIONAL ACTIVITIES EXTERNAL AID, CULTURAL, SCIENTIFIC, ETC.) ASSESSES EFFECTS OF EXTERNAL AGREEMENTS ON PROVINCE. COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN THE ONTARIO-QUEBEC PERMANENT COMMISSION ( O Q P C ), FOR CULTURAL AND EDUCATIONAL EXCHANGE PROGRAMS.

**TE&IA FED INTERPROV AFFAIRS BR**

**965-6989**

TE&IA FED INTERPROV AFFAIRS BR COORDINATES ROLES, OTHER THAN FINANCIAL, OF ONTARIO MINISTRIES IN FEDERAL-PROVINCIAL PROGRAMS WITH OTHER PROVINCES AND THE FEDERAL GOVERNMENT. PREPARES MONTHLY ENGLISH TRANSLATIONS OF SELECTED CANADIAN FRENCH LANGUAGE PRESS ARTICLES ON MAJOR INTERGOVERNMENTAL ISSUES, FOR USE IN GOVERNMENT AND LIBRARIES.

**TE&IA FINANCIAL MANAGEMENT BR**

**965-2914**

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

**TE&IA FINAN INFO ACCT POLICY BR**

**965-6568**

TE&IA FINAN INFO ACCT POLICY BR MANAGES CONSOLIDATED REVENUE FUND. MAINTAINS ACCOUNTS, REPORTS PROVINCIAL FINANCIAL POSITION TO LEGISLATURE. MANAGES AND GIVES SCHOOL TAX CREDIT ASSISTANCE THROUGH MUNICIPALITIES TO SENIOR CITIZENS WHO PAY PROPERTY TAX. KEEPS RECORDS OF GOVERNMENT LOANS, LIENS AND MORTGAGES ON LAND AFFECTED BY THE DEFUNCT AGRICULTURAL LOANS AND SETTLERS LOANS PROGRAMS.



**TE&IA HALDIMAND-NORFOLK****965-6504**

TE&IA HALDIMAND-NORFOLK PROJECT COORDINATES THE LAND USE PLANNING AND ORDERLY DEVELOPMENT OF THE HALDIMAND-NORFOLK AREA DURING A PERIOD OF EXCEPTIONALLY RAPID INDUSTRIAL GROWTH. COORDINATES ACTIVITIES OF ALL PROVINCIAL MINISTRIES AND SPECIAL PURPOSE BODIES SUCH AS THE ONTARIO HYDRO PROJECT.

**TE&IA INTERGOVERNMENT FINANCE GRANTS BR****965-3505**

TE&IA INTERGOVERNMENT FINANCE GRANTS BR COORDINATES PROVINCIAL POLICY ON TRANSFER PAYMENTS TO LOCAL GOVERNMENT. ADVISES MUNICIPALITIES AND SPECIAL PURPOSE BODIES ON GRANT POLICY. DEVELOPS BUDGET OPTIONS FOR REFORM OF ALL PROVINCIAL GRANTS. REVIEWS AND COORDINATES PROVINCIAL POLICY IN FEDERAL PROVINCIAL SHARED COST PROGRAMS. COORDINATES AND ADMINISTERS FEDERAL-PROVINCIAL LOANS PROGRAM FOR WINTER EMPLOYMENT. PUBLICATIONS.

**TE&IA LEGAL SERVICE BR****965-6926**

TE&IA LEGAL SERVICE BR PROVIDES LEGAL SERVICES FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL AFFAIRS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER LEGAL SERVICES.

**TE&IA LOCAL GOVERNMENT ORGANIZATION BR****965-6934**

TE&IA LOCAL GOVERNMENT ORGANIZATION BR DEVELOPS AND REVIEWS PROVINCIAL POLICY FOR LOCAL GOVERNMENT FUNCTIONS AND ORGANIZATION, INCLUDING REGIONAL GOVERNMENT, BASED ON LOCAL NEEDS. REVIEWS DIVISION OF LOCAL AND PROVINCIAL FUNCTIONS. REVIEWS ROLE AND ORGANIZATION OF MUNICIPAL COUNCILS, AND SUITABILITY OF SPECIAL PURPOSE BODIES. REVIEWS ALL LEGISLATION AND ONTARIO MUNICIPAL BOARD ( O M B ) DECISIONS AFFECTING MUNICIPALITIES. PUBLICATIONS.

**TE&IA LOCAL PLANNING POLICY BR****965-3177**

TE&IA LOCAL PLANNING POLICY BR RESEARCHES, DEVELOPS AND SETS STANDARDS FOR OPTIMUM PLANNED PHYSICAL ENVIRONMENTS FOR CIAL OBJECTIVES. ADVISES RELEVANT PROVINCIAL SERVICES ON COMMUNITY PLANNING STANDARDS.

**TE&IA MUNICIPAL FINANCE BR****965-1061**

TE&IA MUNICIPAL FINANCE BR PUBLISHES DIRECTORY OF MUNICIPAL OFFICIALS & SUMMARY OF MUNICIPAL FINANCIAL STATEMENTS( BLUE BOOK ). EVALUATES FISCAL CAPACITY OF MUNICIPALITIES AND ADVISES ON MILL RATES, ISSUING DEBENTURES. ADMINISTERS MUNICIPAL AND SCHOOL BOARDS BORROWING FROM ONTARIO MUNICIPAL IMPROVEMENT CORP ( O M I C ) & ONTARIO EDUCATIONAL CAPITAL AID CORP ( O E C A C ). DEVELOPS LOCAL GOVT. PROPERTY TAX

ASSESSMENT SYSTEMS BASED ON MARKET VALUE. STUDIES & DEVELOPS FINANCIAL POLICY FOR REGIONAL GOVT. PROVINCIAL LIAISON WITH ONTARIO MUNICIPAL EMPLOYEES RETIREMENT SYSTEM ( O M E R S ).

**TE&IA OFFICE OF INFORMATION**

**965-7171**

TE&IA OFFICE OF INFORMATION IS THE INFORMATION SERVICE FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL AFFAIRS. FOR A DESCRIPTION OF ACTIVITIES, SEE FIRST ENTRY UNDER INFORMATION SERVICE.

**TE&IA ONTARIO ECONOMIC COUNCIL**

**965-4315**

TE&IA ONTARIO ECONOMIC COUNCIL IS AN ADVISORY GROUP REPORTING TO THE GOVERNMENT ON A WIDE RANGE OF ECONOMIC AND OTHER MATTERS, E.G. FORESTRY POLICY, REFORM OF GOVERNMENT, POVERTY, LAND USE PLANNING, MUNICIPAL REFORM AND URBAN WASTE DISPOSAL. THE ONTARIO ECONOMIC COUNCIL COORDINATES ITS WORK WITH THE ECONOMIC COUNCIL OF CANADA AND GOVERNMENT MINISTRIES. THE O E C PUBLISHES AN INDEX OF THEIR RESEARCH PROJECTS AND THE PROJECTS OF OTHER ONTARIO MEMBERS OF INDUSTRY. PUBLICATIONS.

**TE&IA ONTARIO STATISTICAL CENTRE**

**965-4575**

TE&IA ONTARIO STATISTICAL CENTRE SUPPLIES MINISTRIES WITH STATISTICS AND ADVISES ON DATA GATHERING METHODS FOR PLANNING AND POLICY FORMULATION. COORDINATES ACTIVITIES WITH STATISTICS CANADA. MAKES REFERRALS AND SELECTIVELY DISSEMINATES GENERAL STATISTICAL INFORMATION AND DATA TO PUBLIC RE: POPULATION, HOUSEHOLDS, LABOUR FORCE, MIGRATION, CONSUMER PRICES. FOR STATISTICS RE: MANUFACTURERS, MINES, FOREST INDUSTRIES CALL 965-7078; CREDIT UNIONS, MORTGAGES REGISTRATION, REAL ESTATE CALL 965-3792.

**TE&IA PERSONNEL ADMIN BR**

**965-6171**

TE&IA PERSONNEL ADMIN BR PERFORMS THE PERSONNEL FUNCTIONS FOR THE MINISTRY OF TREASURY, ECONOMICS & INTERGOVERNMENTAL AFFAIRS. FOR A DESCRIPTION OF BRANCH ACTIVITIES, SEE FIRST ENTRY UNDER PERSONNEL.

**TE&IA POLICY PLANNING BR**

**965-2999**

TE&IA POLICY PLANNING BR RESEARCHES AND ADVISES ON MEDIUM AND LONG-TERM SOCIO-ECONOMIC POLICIES AND STRATEGIES. PROVIDES RESEARCH SUPPORT TO THE PREMIER'S JOINT COMMITTEE ON ECONOMIC POLICY. STUDIES FOREIGN OWNERSHIP, FOREIGN TRADE POLICY, COMPETITION ACT, NATIONAL HOUSING ACT AMENDMENTS.

**TE&IA PROVINCIAL MUNICIPAL AFFAIRS**

**965-2927**

TE&IA PROVINCIAL MUNICIPAL AFFAIRS SECRETARIAT ASSESSES AND

ADVISES ON PROVINCIAL-MUNICIPAL RELATIONS AND PROGRAMS. MAINTAINS RELATIONS WITH, AND AWARDS GRANTS TO, MUNICIPAL GROUPS SUCH AS MUNICIPAL LIAISON COMMITTEE ( M L C ), ASSOC. OF MUNICIPALITIES OF ONTARIO ( A M O ), ASSOC. OF COUNTIES AND REGIONS OF ONTARIO ( A C R O ), ONTARIO ASSOC. OF RURAL MUNICIPALITIES ( O A R M ), CANADIAN FEDERATION OF MAYORS & MUNICIPALITIES ( C F M M ). ORGANIZES TRI-LEVEL CONSULTATION & CONFERENCES ON JOINT PROGRAMS OF FEDERAL-PROVINCIAL GOVERNMENTS AND MUNICIPALITIES.

#### **TE&IA REGIONAL PLANNING BR**

**965-5451**

TE&IA REGIONAL PLANNING BR PREPARES COMPREHENSIVE PLANS FOR THE ECONOMIC DEVELOPMENT OF ONTARIO REGIONS IN CONSULTATION WITH AFFECTED MUNICIPALITIES AND LOCAL GOVERNMENTS. COORDINATES REGIONAL PLANNING IMPLEMENTATION. RESEARCHES AND PUBLISHES DESIGN FOR DEVELOPMENT SERIES. PUBLICATIONS.

#### **TE&IA SECURITIES BR**

**965-6691**

TE&IA SECURITIES BR ACTS AS TRANSFER AGENT FOR THE PROVINCE IN DOMESTIC AND FOREIGN CAPITAL MARKETS AND IN PROVINCIAL BORROWING ( PROVINCE OF ONTARIO DEBT SECURITIES, DEBENTURES, BONDS ) TO ENSURE PROMPT INTEREST PAYMENT AND TO SUPPLY INFORMATION ON TRANSFER REQUIREMENTS TO INVESTORS. KEEPS IN TRUST SECURITY DEPOSITS MADE BY THE PUBLIC WHEN REQUIRED BY PROVINCIAL PROGRAMS.

#### **TE&IA SUBSIDIES BR**

**965-2428**

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

#### **TE&IA TAXATION AND FISCAL POLICY BR**

**965-4746**

TE&IA TAXATION AND FISCAL POLICY BR COORDINATES PREPARATION OF PROVINCIAL BUDGET. RESEARCHES AND DEVELOPS TAX AND FISCAL POLICY ALTERNATIVES FOR GOVERNMENT. NEGOTIATES AND COORDINATES FEDERAL-PROVINCIAL FISCAL RELATIONS, INTERGOVERNMENTAL TAX POLICY AND SHARED COST PROGRAMS. PUBLICATIONS.

#### **THEATRES**

**421-2462**

CCR THEATRES BR MAINTAINS A REASONABLE STANDARD OF DECENCY IN FILMS EXHIBITED IN ONTARIO. CENSORS 16 MM. OF WIDER

FILMS, SETS STANDARDS FOR, INSPECTS AND GRANTS LICENCES TO THEATRES, DRIVE-IN THEATRES, FILM EXCHANGES, 16 MM. PROJECTORS AND FILMS. ALSO EXAMINES AND LICENSES PROJECTIONISTS. APPROVES MOTION PICTURES ADVERTISING AND CLASSIFICATION.

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

#### **THEATRE**

THEATRE , SEE ARTS

#### **THERAPY**

THERAPY , SEE REHABILITATION

#### **TILL**

TILL , SEE MINERALS

#### **TIMBER**

705-949-1231

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

965-2761

NR FINANCIAL MANAGEMENT BR BESIDES NORMAL INTERNAL FINANCIAL MANAGEMENT FUNCTIONS, INCLUDING ACCOUNTING AND AUDIT, RECEIVES REVENUE OBTAINED FROM THE SALE OF HUNTING AND FISHING LICENCES, FROM THE STUMPAGE CHARGES ON TIMBER OPERATIONS, AND FROM SALES AND LEASES OF CROWN LAND. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-2785

NR FOREST MANAGEMENT BR COLLECTS SEEDS, GROWS SEEDLINGS FOR PROVINCIAL NURSERIES AND PUBLIC. TREATS CROWN FORESTS TO IMPROVE THEIR QUALITY AND GROWTH AND TO PROTECT THEM FROM INSECTS AND DISEASE. ADVISES PRIVATE LANDOWNERS ON PLANNING, TENDING AND MARKETING TIMBER. PROVIDES GRANTS TO MUNICIPALITIES FOR LAND ACQUISITION, THE LANDS TO BE MANAGED BY THE MINISTRY. DEVELOPS AND TESTS NEW METHODS AND EQUIPMENT RELATED TO SILVICULTURE. HOLDS FIELD DAYS FOR



PUBLIC ON GROWING CHRISTMAS TREES. PRODUCTION OF MAPLE SYRUP AND FOREST MANAGEMENT. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4125

LABOUR INDUSTRIAL SAFETY BR ENCOURAGES PREVENTION OF ACCIDENTS IN ONTARIO INDUSTRY, INCLUDING THE TIMBER INDUSTRY, BY INSPECTING OPERATIONS, ISSUING CORRECTIVE DIRECTIONS, & ENSURING THE ELIMINATION OF HAZARDS AND THE PROVISION OF NECESSARY PROTECTIVE DEVICES AND SAFETY CLOTHING. THE BRANCH ALSO CERTIFIES DRAWINGS OF INDUSTRIAL ESTABLISHMENTS BEFORE CONSTRUCTION. CONTACT REGIONAL OFFICE.

## **ISSUE BANKS**

965-2403

HEALTH SPECIAL PROJECTS BR (B) PROVIDES GRANTS: TO SUPPORT INNOVATIVE HEALTH RESEARCH PROJECTS IN THE FIELD OF ORGANIZATION AND/OR DELIVERY OF HEALTH SYSTEMS WHICH WOULD BE DUPLICATED ACROSS THE PROVINCE. INCLUDED IS THE DEVELOPMENT OF RESOURCES IN SHORT SUPPLY, E.G. TISSUE BANKS, TRAINING OF NEW TYPES OF HEALTH CARE PROFESSIONALS, ETC. SEE ALSO HEALTH SPECIAL PROJECTS BR (A).

## **TITLES**

965-2741

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-3246

CCR PROPERTY LAW BR ENSURES THAT THE REQUIREMENTS OF THE LAND TITLES ACT, THE REGISTRY ACT, THE CONDOMINIUM ACT, AND THE CERTIFICATION OF TITLES ACT ARE CARRIED OUT IN LOCAL LAND REGISTRY OFFICES. ALLOWS FOR THE CONVERSION OF TITLE OF REAL PROPERTY FROM THE PROPERTY REGISTRATION SYSTEM TO THE LAND TITLE SYSTEM. HOLDS HEARINGS WHEN OBJECTIONS (E.G. EASEMENTS, RIGHTS-OF-WAY ) ARE MADE TO SUCH CONVERSION. AN INSURANCE FUND IS AVAILABLE TO PROTECT PEOPLE DEPRIVED OF LAND UPON FIRST REGISTRATION UNDER THE LAND TITLES ACT.

965-6644

CCR PROPERTY RIGHTS FIELD OPERATIONS BR OPERATES LAND REGISTRY OFFICES THROUGHOUT ONTARIO WHERE DOCUMENTS FOR REAL AND PERSONAL PROPERTY TITLES ARE REGISTERED AND RECORDED. REGISTRATION RECORDS MAY BE EXAMINED FOR A FEE.

## **TITLE SEARCHES**

965-7553

CCR LAND REGISTRY OFFICES MAINTAIN A DEPOSITORY OF ALL DEEDS OF REAL PROPERTY IN ONTARIO AS WELL AS ANY ENCUMBRANCES, EASEMENTS AND RIGHTS-OF-WAY WHICH MAY BE REGISTERED AGAINST THE PROPERTY. TITLE SEARCHES ARE CONDUCTED BY SOLICITORS OR OTHER AGENTS OF THE PUBLIC TO TRACE OWNERSHIP AND TO DETERMINE LIENS AND MORTGAGES ON THE PROPERTY. CONTACT LOCAL LAND REGISTRY OFFICE.

#### **TOBACCO**

**965-1058**

AG & FOOD FARM PRODUCTS INSPECTION BR REGULATES AND INSPECTS THE GRADING OF TWENTY-FIVE FARM PRODUCTS, TOBACCO, HONEY, MAPLE SYRUP AND CHRISTMAS TREES. ALSO LICENSES AND CONTROLS FRUIT AND VEGETABLE DEALERS. OFFERS TECHNICAL ADVICE TO GROWERS AND PRODUCERS. ISSUES LICENCES TO NURSERIES AND CONTROLS DISEASE FOUND IN NURSERIES. CONTROLS NEGLECTED ORCHARDS. PROVIDES INFORMATION TO THE PUBLIC ON ALL ASPECTS OF FOOD PRODUCING, PACKAGING, AS WELL AS WHOLESALING AND RETAILING PROBLEMS. CONTACT REGIONAL OFFICE.

**965-6352**

REV GASOLINE TAX BR ADMINISTERS AND COLLECTS TAX ON THE SALE OF PRODUCTS TAXED UNDER THE GASOLINE TAX ACT ( GASOLINE, AVIATION FUEL, PROPANE ), THE MOTOR VEHICLE FUEL TAX ACT ( DIESEL FUEL, OIL ) AND THE TOBACCO TAX ACT ( CIGARETTES, TOBACCO, CIGARS ). PROVIDES REFUNDS OF THESE TAXES WHEN APPLICABLE AND REGISTERS WHOLESALERS, DISTRIBUTORS AND RETAILERS.

#### **TODAY'S CHILD**

**965-5091**

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### **TORONTO AREA TRANSIT OPERATING AUTHORITY**

**630-2635**

TORONTO AREA TRANSIT OPERATING AUTHORITY ( T A T O A ) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES

PHONE LOCAL GO TRANSIT OFFICE.

## TOURISM

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

965-4004

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

965-4008

I&T TOURISM MARKETING BR PROMOTES THE DEVELOPMENT OF TOURISM AND TRAVEL IN ONTARIO BY SUPPLYING INFORMATION ON ATTRACTIONS AND FACILITIES, AND THROUGH WORLDWIDE PROMOTION WITH THE TRAVEL INDUSTRY. ENCOURAGES AND PROMOTES CONVENTIONS AND SALES MEETINGS IN ONTARIO. PROVIDES UP-TO-DATE SKI REPORTS. PUBLICATIONS.

965-5466

I&T COMMUNICATIONS DIV CONSISTS OF TWO BRANCHES: THE COMMUNICATIONS PLANNING BRANCH CONSULTS WITH POLICY DIVISION AND EXECUTIVE DIRECTORS & RELATES THEIR COMMUNICATIONS NEEDS TO THE SECOND BRANCH, THE COMMUNICATIONS SERVICES BRANCH, WHICH PROVIDES THE MINISTRY WITH PHOTOGRAPHY, AUDIO-VISUAL, PUBLICATION, ADVERTISING, MEDIA LIAISON AND OTHER INFORMATION SERVICES (SEE ALSO FIRST ENTRY UNDER INFORMATION SERVICE). OPERATES A LIBRARY OF STILL AND MOTION PICTURES TO LEND TO GROUPS INTERESTED IN TOURISM. FILM CATALOGUES

AVAILABLE.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-5725

I&T TOURISM RESEARCH BR ANALYSES ONTARIO TOURISM AND THE EFFECTS OF TOURIST ADVERTISING IN THE U.S. CONDUCTS SPECIFIC TOURISM RESEARCH PROJECTS AND SUPPLIES DATA TO THE TOURIST INDUSTRY, MUNICIPALITIES, ETC. COORDINATES LONG RANGE INTERDEPARTMENTAL STUDIES SUCH AS: CONCEPTS FOR THE DEVELOPMENT OF TOURISM IN NORTHERN ONTARIO ( D O T N O ), AND SOUTHERN ONTARIO ( D O T S O ), AND THE TOURISM AND OUTDOOR RECREATION PLANNING STUDY ( T O R P S ). PUBLICATIONS.

965-7701

AG & FOOD ONTARIO FOOD COUNCIL PROMOTES THE DEVELOPMENT OF DOMESTIC AND FOREIGN MARKETS TO ONTARIO'S FOOD PRODUCTS. ADVISES THE MINISTRY OF INDUSTRY AND TOURISM ON THE BEST LOCATIONS FOR AND DEVELOPMENT OF FOOD PROCESSING AND MANUFACTURING INDUSTRIES. THE CONSUMER INFORMATION DIVISION OF THE ONTARIO FOOD COUNCIL PROVIDES AN INFORMATION SERVICE ABOUT NUTRITION AND FOOD QUALITY AND USAGE. ALSO PROVIDES NUMEROUS PUBLICATIONS ON ONTARIO APPLES, MAPLE SYRUP, HONEY, BEANS, ETC.

#### TOURIST ACCOMMODATIONS

965-4000

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.



## TOURS

429-4100

CU ONTARIO SCIENCE CENTRE CONDUCTS A VARIED PROGRAM OF EDUCATION IN THE ORIGINS AND DEVELOPMENT OF SCIENCE AND TECHNOLOGY AND IN ONTARIO'S ROLE IN THIS PROGRESS. LOCATED AT DON MILLS AND EGLINTON AVE. IN SCARBOROUGH, THE ONTARIO SCIENCE CENTRE IS OPEN TO THE PUBLIC DAILY AND OFFERS TOURS TO SCHOOL CLASSES. PUBLICATIONS.

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

893-1121

CU THE MCMICHAEL CANADIAN COLLECTION IS AN ART GALLERY IN KLEINBURG, ONTARIO, IN A BEAUTIFUL SETTING, WHICH HAS AN EXTENSIVE COLLECTION OF THE WORKS OF CANADIAN ARTISTS INCLUDING THE GROUP OF SEVEN, TOM THOMSON, EMILY CARR, DAVID MILNE, CLARENCE GAGNON AND J.W. MORRICE. ALSO INCLUDED ARE CARVINGS BY NATIVE PEOPLES. THE COLLECTION IS OPEN EVERY AFTERNOON EXCEPT MONDAY. TOURS CAN BE ARRANGED. PUBLICATIONS.

965-1241

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS

AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1337

NR MINERAL RESEARCH BR WILL IDENTIFY A SAMPLE OF A ROCK, MINERAL OR ORE AS WELL AS GIVE DETAILED GEOCHEMICAL AND PETROGRAPHIC ANALYSIS AND ASSAYING OF MINERAL SAMPLES. ALSO EXAMINES TILL, SAND, SILT AND GRAVEL. ORGANIZES TOURS FOR EDUCATIONAL AND OTHER GROUPS. INVOLVED IN ANALYSIS OF KUWAIT BRINE AND DIAMOND INDICATOR MINERALS IN JAMES BAY LOWLAND. CONDUCTS RESEARCH INTO PROPER CONSERVATION AND UTILIZATION OF MINERAL RESOURCES. PUBLICATIONS.

965-6415

GOVT SERV LEGISLATIVE SERVICES PROVIDES HOUSEKEEPING, REPAIR, MAINTENANCE, SECURITY, STEWARD AND MESSENGER SERVICES IN THE LEGISLATIVE BUILDING AS REQUIRED BY EVERY MEMBER OF THE PROVINCIAL PARLIAMENT ( M P P ) AND THE GOVERNMENT. ALSO PROVIDES TOURS OF THE BUILDING FOR THE PUBLIC. (PHONE: 965-4028).

965-6896

I&T ONTARIO PLACE CORPORATION OPERATES A CULTURAL AND RECREATION COMPLEX ON THREE MAN-MADE ISLANDS ON LAKE ONTARIO, TORONTO, INCLUDING EXHIBITION PAVILIONS, THEATRES, LIVE ENTERTAINMENT, RESTAURANTS, BOUTIQUES, MARINA, PARKS, LAGOONS, PICNIC AREAS AND A CHILDREN'S VILLAGE WITH UNIQUE PLAY APPARATUS. ONTARIO PLACE ARRANGES TOURS FOR CONVENTIONS AND OTHER LARGE GROUPS OF RESIDENTS OR TOURISTS. NO ADMISSION CHARGE FOR CHILDREN AND SENIOR CITIZENS.

## TOXIC

965-4066

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (B) ADVISES EMPLOYERS AND THOSE IN CHARGE OF EMPLOYEES HEALTH AND SAFETY ON SAFETY AND HEALTH EDUCATION AND THE PROVISION OF HEALTH CARE FACILITIES. SETS STANDARDS FOR FACILITIES. HAS INFO ON TOXIC CHEMICALS AND POTENTIALLY HARMFUL PHYSICAL AGENTS. SETS CONTROLS FOR THESE AND FOR NOISE LEVELS. OPERATES MOBILE UNIT TO TEST HEARING OF PEOPLE WORKING IN LOUD NOISE AREAS. INVESTIGATES HAZARDS IN HOUSEHOLD CHEMICALS AND TOXIC EMISSIONS OF HOUSEHOLD APPLIANCES. (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR A.)

## TOYS

TOYS , SEE UPHOLSTERED AND STUFFED ARTICLES

## TRADE

965-2999

TE&IA POLICY PLANNING BR RESEARCHES AND ADVISES ON MEDIUM AND LONG-TERM SOCIO-ECONOMIC POLICIES AND STRATEGIES. PROVIDES RESEARCH SUPPORT TO THE PREMIER'S JOINT COMMITTEE ON ECONOMIC POLICY. STUDIES FOREIGN OWNERSHIP, FOREIGN TRADE POLICY, COMPETITION ACT, NATIONAL HOUSING ACT AMENDMENTS.

965-3365

I&T DOCUMENTATION CENTRE PROVIDES AN INFORMATION SERVICE ON INTERNATIONAL TRADE, TECHNOLOGY, TOURISM, SMALL BUSINESS, INDUSTRY AND RELATED SUBJECTS IN OVER 140 COUNTRIES. THE CENTRE ANSWERS INQUIRIES FROM BUSINESS, AND PERMITS ACCESS TO ITS FILES FOR RESEARCH PURPOSES.

965-3560

I&T TRADE DEVELOPMENT BR ARRANGES TRADE DISPLAYS OF ONTARIO MANUFACTURED PRODUCTS FOR FOREIGN AND DOMESTIC BUYERS, ETC. CAN SUPPLY INFORMATION ON ONTARIO SECONDARY MANUFACTURERS ON ALL ASPECTS OF MARKETING. THE EXPORT ADVISORY SERVICE GIVES GUIDANCE TO ONTARIO EXPORTERS ON: MARKETING; CANADIAN EXPORTS PERMITS AND SALES TAX REBATES; MOVEMENT AND PROTECTION OF GOODS AND PAYMENT METHODS; FOREIGN DUTIES, IMPORT PERMITS TARIFFS. FOR INFO. ON CANADIAN IMPORT DUTIES, PHONE 369-4521. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4004

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

965-4347

I&T TRADE RESEARCH BR ANALYSES ONTARIO EXPORTS, AND IMPORTS AND EXPORTS BY COUNTRY AND COMMODITY, AND SUPPLIES THIS INFORMATION TO BUSINESS AND OTHERS INTERESTED IN FOREIGN TRADE. MARKET STATISTICS ON EXPORTS, FOREIGN MARKETS, INDUSTRY AND MANUFACTURERS.

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR

EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5715

I&T OVERSEAS BR, IN CENTRES IN EUROPE AND JAPAN, ASSISTS ONT. BUSINESS TO DEVELOP TRADE LEADS AND SALES OUTLETS ABROAD. INVESTIGATES MARKETING PROBLEMS, SCREENS POTENTIAL LICENSEES OR JOINT VENTURES PARTNERS, AND ORGANIZES TRADE OR BUSINESS OPPORTUNITY MISSIONS ( B O M ) AND INTERNATIONAL TRADE FAIRS. PROVIDES COUNSELLING TO FOREIGN COMPANIES SEEKING MANUFACTURING, INDUSTRY INVESTMENT OPPORTUNITIES IN ONTARIO. COUNSELLORS ENCOURAGE ONTARIO TOURISM AND SUPPORT DEVELOPMENT OF TOURISM INDUSTRY. THE I&T AMERICAS BR PERFORMS THE SAME FUNCTIONS IN THE U.S.A., MEXICO AND BRAZIL.

965-5733

GOVT SERV PROTOCOL SERVICES (A) HANDLES INQUIRIES FROM OTHER BRANCHES, AGENCIES AND PUBLIC CONCERNING: PROTOCOL WHEN USING FLAGS, COATS-OF-ARMS AND OTHER GOVERNMENT SYMBOLS, STYLES OF ADDRESS, ETC.; OFFICIAL ETIQUETTE; DIPLOMATS AND CONSULAR REPRESENTATIVES IN CANADA, AND CANADIAN REPRESENTATIVES ABROAD. ARRANGES OFFICIAL ONTARIO CEREMONIES, SPECIAL EVENTS, FOREIGN TRADE MISSIONS AND VISITS OF ONTARIO OFFICIALS ABROAD. RECORDS, CERTIFIES DOCUMENTS AND LAND PATENTS SEARCHES (PHONE: 965-5741). (SEE ALSO GOVT SERV PROTOCOL SERVICES B).

## TRADES

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

## TRADES TRAINING

965-4783

CORR SERV ADULT DIV COORDINATES PROGRAMS AND ADMINISTERS ADULT CORRECTIONAL INSTITUTIONS INCLUDING ADULT TRAINING CENTRES WHERE INMATES RECEIVE TRADES TRAINING AND APPRENTICESHIP COURSES, OR ACADEMIC EDUCATION.

## TRADE SCHOOLS

965-2720

CU COLLEGE AFFAIRS BR CO-ORDINATES AND ADMINISTERS THE DEV-



ELOPMENT OF POST-SECONDARY AND ADULT EDUCATION, EXCEPT FOR UNIVERSITY PROGRAMS, THROUGH COLLEGES OF APPLIED ARTS AND TECHNOLOGY ( C A A T ), OFTEN CALLED COMMUNITY COLLEGES. CONTACT LOCAL COLLEGES FOR INFORMATION ABOUT COURSES. THE BRANCH IS ALSO RESPONSIBLE FOR PRIVATE TRADE SCHOOLS, THE REGISTERED NURSING ASSISTANT ( R N A ), AND DIPLOMA NURSING PROGRAM AT LOCAL HOSPITAL SCHOOLS. COLLEGES WORK CLOSELY WITH CANADA MANPOWER FOR OCCUPATIONAL TRAINING OF ADULTS ( O T A ). PUBLICATIONS.

## RADE UNIONS

TRADE UNIONS, SEE UNIONS

## RAFFIC

248-3449

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES , ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CONTROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR URBAN SYSTEMS RESEARCH SECTION IS DEVELOPING A COMPUTER CONTROLLED TRAFFIC SIGNAL SYSTEM, TESTING EXISTING SYSTEMS AND DEVELOPING CRITERIA FOR USE IN MUNICIPALITIES, E.G. BUS PRIORITY SYSTEMS. ALSO EVALUATED AND SELECTED THE INTERMEDIATE CAPACITY RAPID TRANSIT SYSTEM ( I C T S ) PROPOSED BY KRAUSS-MAFFEI.

248-3781

TC TRAFFIC CONTROL OFFICE ANALYSES TRAFFIC OPERATIONS WITH MUNICIPALITIES TO MAKE RECOMMENDATIONS ON SPEED LIMITS, PARKING AND PEDESTRIAN BANS. SETS STANDARDS FOR DESIGN OF AND EVALUATES TRAFFIC CONTROL DEVICES SUCH AS SIGNS, SIGNALS, PAVEMENT MARKINGS, GUIDERAILS, AND ILLUMINATION OF HIGHWAYS. CONDUCTS STUDIES FOR INTRODUCTION OF SIGNAL COMPUTERS. CONTACT REGIONAL OFFICE.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES.

INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

965-1211

OPP THE ONTARIO PROVINCIAL POLICE IS A GOVERNMENT AGENCY WHICH PROVIDES FULL POLICING SERVICES IN AREAS NOT COVERED BY MUNICIPAL POLICE AGENCIES, PROVIDING RESOURCES TO OTHER POLICE DEPARTMENTS AND LAW ENFORCEMENT THROUGH TRAFFIC AND MARINE PATROLS.

965-1533

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECT ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND FARM PERMITS. CONTACT REGIONAL OFFICE.

965-1554

TC SAFETY OFFICE CONDUCTS A WIDE VARIETY OF TRAFFIC SAFETY PROGRAMS THROUGHOUT THE PROVINCE. THESE PROGRAMS INCLUDE: NURSERY SCHOOLS AND KINDERGARTENS PROGRAM, TRAFFIC SAFETY FOR CHILDREN ( ELMER THE SAFETY ELEPHANT ), BICYCLE SAFETY, DRIVERS EDUCATION, MOTORCYCLE PROGRAM, SENIOR CITIZENS PROGRAM, SEAT BELTS PROGRAM AND COURSES IN MODERN DRIVING. PUBLICATIONS AVAILABLE IN REGIONAL TC OFFICES, AS WELL AS LOCAL DRIVER EXAMINATION CENTRES AND VEHICLE LICENCES ISSUING OFFICES. PUBLICATIONS.

965-4405

OPP TRAFFIC DIVISION ENFORCES VEHICLE TRAFFIC LAWS, INVESTIGATES COMPLAINTS ABOUT ALL ASPECTS OF TRAFFIC, AND ANALYSES COLLISIONS OF VEHICLES TO DETERMINE HOW TO MAKE HIGHWAYS SAFER.

965-5444

OPP TRAFFIC INVESTIGATIONS BR INVESTIGATES COMPLAINTS FROM PUBLIC REGARDING TRAFFIC ENFORCEMENT. CONDUCTS SPECIAL INVESTIGATIONS ON ACCIDENTS INVOLVING VEHICLES AND CONDUCTS AERIAL SURVEILLANCE IN CONNECTION WITH TRAFFIC LAW ENFORCEMENT.

#### TRAILERS

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES,

E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

## **RAILS**

**527-1158**

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

**965-2745**

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

## **RAIN**

**248-3512**

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES, GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.

## **RAINING SCHOOLS**

TRAINING SCHOOLS, SEE ALSO CORRECTIONAL INSTITUTIONS

**965-1487**

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5263

CORR SERV CENTRAL FACILITIES SERVICES COORDINATES PURCHASING, INVENTORY CONTROL AND MINOR CONSTRUCTION, RENOVATIONS AND MAINTENANCE IN EXISTING MINISTRY OFFICES, CORRECTIONAL INSTITUTIONS, FORESTRY CAMPS AND TRAINING SCHOOLS.

965-5975

CORR SERV PLANNING AND RESEARCH BR CONDUCTS CORRECTIONS RESEARCH TO DEVELOP POLICY, LONG-RANGE PLANNING AND CONSTRUCTION DESIGN STANDARDS FOR CORRECTIONAL INSTITUTIONS, TRAINING SCHOOLS AND OTHER CORRECTIONAL FACILITIES. EVALUATES EFFECTIVENESS OF MINISTRY REHABILITATION PROGRAMS. WITH THE RESEARCH ADVISORY COMMITTEE, REVIEWS ALL APPLICATIONS FROM OUTSIDE INVESTIGATORS TO OBTAIN ACCESS TO INMATES, RECORDS AND STAFF OF CORRECTIONAL INSTITUTIONS. ALSO REVIEWS REQUESTS FOR GRANTS FOR RESEARCH IN THE CORRECTIONS FIELD. PUBLICATIONS.

965-6424

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND JUVENILES IN TRAINING SCHOOLS.

965-7056

CORR SERV INSPECTION AND STANDARDS BR REGULARLY INSPECTS PROVINCIAL CORRECTIONAL INSTITUTIONS AND TRAINING SCHOOLS HOUSING JUVENILE AND ADULT OFFENDERS TO ENSURE THEIR SAFETY, SECURITY AND WELL-BEING. ALSO CONDUCTS INTERNAL INVESTIGATIONS WHEN REQUESTED BY THE MINISTRY.

## TRANSCRIPTS

965-2611

EDUC FINANCIAL MANAGEMENT BR, BESIDES THE NORMAL, INTERNAL FUNCTIONS OF FINANCIAL MANAGEMENT (PHONE: 965-2611) AND ACCOUNTING (PHONE: 965-2612), COLLECTS OUTSTANDING LOANS MADE UNDER THE ONTARIO TRAINING PLAN, A STUDENTS AID PROGRAM DISCONTINUED IN 1964. ALSO COLLECTS FEES FOR SUMMER COURSES OFFERED TO TEACHERS AND FOR DUPLICATES REQUESTED OF STUDENTS' TRANSCRIPTS AND TEACHERS CERTIFICATES.

965-5384

EDUC EDUCATION RECORDS BR ISSUES TRANSCRIPTS OF STUDENT RECORDS FOR ALL LEVELS OF EDUCATION RECEIVED FROM 1911 TO 1967. KEEPS RECORDS ON ALL MARKS TO PRESENT DATE. ALSO DISTRIBUTES ONTARIO SCHOLARSHIPS AND OTHER SCHOLARSHIPS AND HOLDS UNIVERSITY OF LONDON ( ENGLAND ) AND OTHER EXTERNAL EXAMINATIONS. PROVIDES CERTIFICATION OF TEACHERS (PHONE: 965-5481); DUPLICATES OF TEACHERS CERTIFICATES



(PHONE: 965-6126).

## **TRANSFER PAYMENTS**

**965-2428**

TE&IA SUBSIDIES BR ADMINISTERS FEDERAL AND PROVINCIAL GRANTS, LOANS AND TRANSFER PAYMENTS FOR A VARIETY OF PROGRAMS TO REDUCE BURDEN OF PROPERTY TAX IN MUNICIPALITIES. INQUIRIES RE: FARM TAX REDUCTION PROGRAM CALL 965-7994; ONTARIO PROPERTY TAX CREDIT SYSTEM AND ONTARIO PENSIONER ASSISTANCE PROGRAM FOR SENIOR CITIZENS CALL 965-3500. GENERAL INQUIRIES RE: FEDERAL TAX SHOULD BE REFERRED TO DISTRICT DEPARTMENT OF NATIONAL REVENUE OFFICE. PUBLICATIONS.

## **TRANSIENTS**

**965-2376**

CSS REHABILITATION BUREAU PROVIDES ASSESSMENT OF PHYSICAL MENTAL, AND EMOTIONAL DISABILITY OF HANDICAPPED ADULTS, AS WELL AS VOCATIONAL TRAINING, EMPLOYMENT PLACEMENT AND FINANCIAL ASSISTANCE FOR PEOPLE IN COUNSELLING, REHABILITATION AND TRAINING PROGRAMS. PROVIDES NECESSARY PROSTHETIC EQUIPMENT. CAPITAL GRANTS AVAILABLE TO APPROVED SHELTERED WORKSHOPS. OPERATES HALF-WAY HOUSES FOR CHRONIC ALCOHOLICS AND ALCOHOLIC TRANSIENTS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

## **TRANSIT**

**248-3341**

TC SERVICES BR ESTABLISHES SITES FOR, AND INSPECTS, SERVICE CENTRES ON HIGHWAYS. MAINTAINS A SCHEDULE OF CONSTRUCTION PROJECTS INCLUDING SALT DOMES, GARAGES, TRANSIT STATIONS, ETC. ASSEMBLES AND VALIDATES CONTRACT DOCUMENTS FOR DISTRIBUTION AND TENDERING. PROVIDES INTERNAL MAIL, TELEX, TELEPHONE, RADIO, DISTRIBUTION AND AUDIO-VISUAL SERVICES.

**248-3355**

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

**484-8887**

TC URBAN TRANSIT IS RESPONSIBLE FOR PROVIDING AN INTEGRATED APPROACH TO THE TRANSPORTATION OF PEOPLE AND GOODS IN ONTARIO. PROVIDES GRANTS TO MUNICIPALITIES FOR THEIR URBAN TRANSIT NEEDS, INCLUDING PURCHASE OF BUS AND STREETCAR VEHICLES, ETC., ADAPTING AN INTERMEDIATE CAPACITY TRANSIT SYSTEM, AND EXPANDING AND UPGRADING COMPUTER CON-

TROLLED TRAFFIC SYSTEMS. ASSISTS MUNICIPAL STUDIES OF STAGGERED HOURS, PARKING POLICY AND BEST USE OF EXISTING ROADS. PUBLICATIONS.

484-8887

TC URBAN TRANSIT. ONTARIO TRANSPORTATION DEVELOPMENT CORP WILL DEVELOP A MAJOR TRANSIT MANUFACTURING INDUSTRY IN ONTARIO TO PROMOTE DEVELOPMENT OF ALL NEW TECHNOLOGICAL DEVELOPMENTS RELATING TO THE FIELD OF PUBLIC TRANSIT AND TRANSPORTATION AND TO INTEGRATE THESE DEVELOPMENTS WITH CONVENTIONAL TRANSIT FACILITIES.

248-3501

TC TDS PROJECT. THE INTERMEDIATE CAPACITY TRANSIT DEMONSTRATION SYSTEM PROJECT ( I C T D S ) WILL DEVELOP, CONSTRUCT AND TEST AN INTERMEDIATE TRANSIT SYSTEM.

248-3621

TC MUNICIPAL BR PROVIDES GRANTS TO MUNICIPALITIES, LOCAL ROADS BOARDS AND STATUTE LABOUR BOARDS FOR THE CONSTRUCTION AND MAINTENANCE OF: ROADS AND BRIDGES, SUBWAY CONSTRUCTION , PURCHASE OF CAPITAL ASSETS AND OPERATING EXPENDITURES FOR PUBLIC TRANSIT. ASSISTS MUNICIPALITIES WITH THE PREPARATION OF TENDERS FOR EQUIPMENT AND CONTRACTS AND GENERALLY WITH FUTURE TRANSPORTATION NEEDS. PROVIDES ALL ROAD SERVICE TO UNORGANIZED AREAS IN THE PROVINCE. COMPLAINTS ABOUT LOCAL ROADS SHOULD BE REFERRED TO THE LOCAL MUNICIPAL GOVERNMENT. BRANCH COORDINATES THE METRO TORONTO DIAL-A-BUS PROJECT. PUBLICATIONS.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR URBAN SYSTEMS RESEARCH SECTION IS DEVELOPING A COMPUTER CONTROLLED TRAFFIC SIGNAL SYSTEM, TESTING EXISTING SYSTEMS AND DEVELOPING CRITERIA FOR USE IN MUNICIPALITIES, E.G. BUS PRIORITY SYSTEMS. ALSO EVALUATED AND SELECTED THE INTERMEDIATE CAPACITY RAPID TRANSIT SYSTEM ( I C T S ) PROPOSED BY KRAUSS-MAFFEI.

248-3785

TC ENVIRONMENTAL & OPERATIONAL PLANNING CONDUCTS PLANNING STUDIES ON MODES OF TRANSPORTATION TO DETERMINE FEASIBILITY AND EFFECTS ON THE ENVIRONMENT. PREPARES OPERATIONAL PLANNING STUDIES ON PUBLIC TRANSPORT FOR REGIONAL TRANSPORTATION SYSTEMS AND MUNICIPALITIES ( INTERMEDIATE CAPACITY TRANSIT SYSTEM, I C T S ). ASSISTS IN DEVELOPMENT OF PROVINCIAL GRANTS FOR TRANSPORTATION SYSTEMS CHANGES. REVIEWS PROPOSALS FOR LAND USE PLANNING IN CONNECTION WITH OTHER PROVINCIAL

MINISTRIES. PROVIDES SUBSIDIES FOR MUNICIPAL AIRPORTS.

248-3789

TC SYSTEMS PLANNING BR CONDUCTS HIGHWAYS PLANNING STUDIES AND EXTENSIVE LAND USE PLANNING AND TRANSPORTATION STUDIES INCLUDING BUS AND TRANSIT SERVICE AND ECONOMIC EFFECTS AND EFFECTS ON ENVIRONMENT FOR THE PROVINCE AND MUNICIPALITIES. PROVIDES GRANTS FOR MUNICIPAL TRANSPORTATION STUDIES. INVOLVED IN PLANNING THE NEW TORONTO AIRPORT GROUND TRANSPORTATION SERVICE IN NORTH PICKERING, AS WELL AS GENERAL PLANNING FOR LOCAL AND FEEDER AIR SERVICE, NORONTAIR, DEVELOPED AS A RESULT OF THESE STUDIES. PROVIDES INFORMATION ON TRAFFIC VOLUME AT INTERSECTIONS.

248-3881

TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION IDENTIFIES FACTORS IN TRANSPORTATION AND COMMUNICATIONS WHICH AFFECT SOCIAL, HUMAN ISSUES AND THE ENVIRONMENT. THIS INCLUDES STAGGERED HOURS OF WORK, SOCIAL BENEFITS OF IMPROVED TRANSIT SERVICES FOR COMMUTERS, AND MORE EFFECTIVE CITIZEN PARTICIPATION IN PLANNING. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION. PUBLICATIONS.

630-2635

TORONTO AREA TRANSIT OPERATING AUTHORITY (T A T O A) WAS CREATED TO DESIGN, ESTABLISH AND OPERATE AN INTER-REGIONAL TRANSIT SYSTEM SERVING METRO TORONTO AND THE REGIONAL MUNICIPALITIES OF PEEL AND YORK. MANAGES GO TRANSIT, A COMMUTER RAILWAY SERVICE OPERATED BY CANADIAN NATIONAL RAILWAYS, AND A COMMUTER BUS SERVICE OPERATED BY GRAY COACH LINES. FOR INFORMATION ON TIMETABLES AND FARES PHONE LOCAL GO TRANSIT OFFICE.

#### **ANSLATION**

965-2891

GOVT SERV SPECIAL SERVICES BR TRANSLATION SERVICES PROVIDES TRANSLATION SERVICES FOR GOVERNMENT MINISTRIES AND SPECIAL PURPOSE BODIES, AND FOR LANDED IMMIGRANTS WHO NEED OFFICIAL DOCUMENTS TRANSLATED IN ORDER TO FIND WORK OR PURSUE THEIR TRAINING.

#### **NSPLANTS**

965-6678

SG OFFICE OF THE SUPERVISING CORONER WARNS THE PUBLIC ABOUT DANGERS AND HAZARDS TO PREVENT DEATHS. INVESTIGATES SUDDEN DEATHS REPORTABLE UNDER THE CORONERS ACT. ORDERS AUTOPSIES FOR MEDICAL OR LEGAL REASONS. CONDUCTS INQUESTS. SIGNS CERTIFICATES FOR CRÉMATION AND FOR SHIPPING BODIES OUT OF

ONTARIO. COMPLETES MEDICAL DEATH CERTIFICATES. ANSWERS QUESTIONS ON DONATING EYES AND OTHER TRANSPLANTS AND BODY BEQUEATHALS FOR ANATOMICAL STUDY. SUPPLIES SCHOOLS OF ANATOMY IN ONT. WITH DONATED AND UNCLAIMED BODIES. INSPECTS TH SCHOOLS TO ENSURE THAT THE BODIES ARE TREATED WITH RESPECT

## **TRAPPING**

**965-3345**

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY, AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **TRAVEL**

**965-4000**

I&T TOURISM INDUSTRY DEVELOPMENT BR DEVELOPS ONTARIO TOURISM INDUSTRY AND RECREATION FACILITIES. PROVIDES TECHNICAL ADVICE FOR POTENTIAL TOURIST ENTERPRISES AND BUSINESS AND INVESTIGATES COMPLAINTS ON ALL TOURIST ACCOMMODATIONS, PRIVATE CAMPGROUNDS AND OTHER FACILITIES NOT LICENSED UNDER L L B O . PROVIDES GRANTS TO RECOGNIZED REGIONAL TRAVEL ASSOCIATIONS. IS LIAISON BETWEEN NATIVE PEOPLES AND OTHERS PRODUCING CRAFTS, AND SHOPS INTERESTED IN THEIR PRODUCTS. ASSISTS NATIVE PEOPLE IN DEVELOPING TOURIST FACILITIES. CONTACT REGIONAL OFFICES. PUBLICATIONS.

**965-4004**

I&T ADVERTISING PROMOTES TOURISM IN ONTARIO THROUGH ADVERTISING, PUBLICATIONS, PROMOTION IN TRAVEL TRADE PUBLICATIONS. ALSO ADVERTISES INDUSTRY AND TRADE DEVELOPMENT IN ONTARIO AND ABROAD. PUBLICATIONS ON ALL PARTS OF ONTARIO AVAILABLE. CONTACT REGIONAL TRAVEL CENTRE. PUBLICATIONS.

**965-4008**

I&T TOURISM MARKETING BR PROMOTES THE DEVELOPMENT OF TOURISM AND TRAVEL IN ONTARIO BY SUPPLYING INFORMATION ON ATTRACTIONS AND FACILITIES, AND THROUGH WORLDWIDE PROMOTION WITH THE TRAVEL INDUSTRY. ENCOURAGES AND PROMOTES CONVENTIONS AND SALES MEETINGS IN ONTARIO. PROVIDES UP-TO-DATE SKI REPORTS. PUBLICATIONS.

## **TREASURY BILLS**

**965-2914**

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND



UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

## **TRUCKS**

TRUCKS, SEE VEHICLES

## **TRUSTEES**

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

## **TRUSTS**

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

## **TRUST COMPANIES**

965-4247

CCR SUPERINTENDENT OF INSURANCE ISSUES LICENCES TO AND REGULATES LOAN COMPANIES, INSURANCE COMPANIES, INVESTMENT CONTRACT COMPANIES, TRUST COMPANIES, CREDIT UNIONS, CEMETERIES, PREPAID HOSPITAL AND MEDICAL ASSOCIATIONS,

MUTUAL BENEFIT AND FRATERNAL SOCIETIES. ANSWERS INQUIRIES ON INSURANCE PLANS AND PREMIUMS, ADVISES POLICYHOLDERS INVOLVED IN CLAIMS DISPUTES. LICENSES AGENTS, BROKERS, SALESMEN, ADJUSTERS AND INVESTIGATES ALLEGED WRONGDOING BY THEM. PUBLICATIONS.

## **TUBERCULOSIS**

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

## **TURTLE**

**965-7883**

NR SPORT FISHERIES BR PROVIDES INFORMATION ON FISHING CONDITIONS AND REGULATIONS, FISH FARMING REGULATIONS, FISH IDENTIFICATION AND CONSERVATION, MERCURY LEVELS, LAMPREY, FROG, TURTLE AND SNAKE IDENTIFICATION, FISH HATCHERIES, FISH SANCTUARIES, FREEZE-UP AND BREAK-UP. IT CAN ALSO SUPPLY INFORMATION ON THE PHYSICAL AND CHEMICAL CHARACTERISTICS AND IMPROVEMENT OF LAKES, RIVERS, AND STREAMS AS WELL AS DEPTH CHARTS, SHORELINES, ACCESS AND FISHING MAPS. REGIONAL OFFICE. PUBLICATIONS.

## **UNDERGROUND**

**965-7161**

LABOUR CONSTRUCTION SAFETY BR IS CONCERNED WITH THE SAFETY OF EMPLOYEES ON CONSTRUCTION OF BUILDINGS AND ON STREETS, SEWERS, WATERMAINS, UNDERGROUND WORK AND WORK UNDER COMPRESSED AIR. THE BRANCH SETS AND ENSURES SAFETY STANDARDS IN THE PROVINCE AND PROVIDES EDUCATIONAL, CONSULTATIVE AND RESEARCH SERVICES ON CONSTRUCTION SAFETY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **UNEMPLOYMENT**

UNEMPLOYMENT , SEE EMPLOYMENT

## **UNINSURED MOTORISTS**

**965-6701**

CCR MOTOR VEHICLE ACCIDENT CLAIMS FUND ( M V A C ) COMPENSATES ACCIDENT VICTIMS OF UNINSURED MOTORISTS OR DRIVERS BY ADMINISTERING THE MOTOR VEHICLES ACCIDENT CLAIMS ACT. PUBLICATIONS.

## **UNIONS**

**965-1641**

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CONCERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY, LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO

COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-4151

LABOUR ONTARIO LABOUR RELATIONS BOARD ADMINISTERS THE PART OF THE ONTARIO LABOUR RELATIONS ACT ( O L R A ) AND HOSPITAL LABOUR DISPUTES ARBITRATION ACT FOR EMPLOYEES OF HOSPITALS, ESTABLISHING COLLECTIVE BARGAINING RULES FOR LABOUR AND EMPLOYERS. ADMINISTERS: CERTIFICATION OF EMPLOYEE TRADE UNIONS; ACCREDITATION OF CONSTRUCTION INDUSTRY EMPLOYER ORGANIZATIONS; INVESTIGATION OF LABOUR PRACTICES AND OTHER UNION COMPLAINTS, E.G. LEGALITY OF STRIKES OR LOCKOUTS. THE BOARD CANNOT ADVISE ON RIGHTS AND DUTIES IN SITUATIONS WHICH MIGHT COME BEFORE IT FOR A DECISION.

#### UNITED WAY

965-6489

CSC GENERAL SERVICES BR THROUGH ITS COMMUNITY LIAISON SECTION ASSISTS LOCAL COMMUNITY FUNDS, SUCH AS THE UNITED WAY, BY ORGANIZING THE VOLUNTARY CONTRIBUTIONS OF ONTARIO GOVERNMENT EMPLOYEES. PAYROLL DEDUCTIONS ARE MADE AND DONATED TO THE APPROPRIATE FUND.

#### UNIVERSITIES

527-1158

CU ROYAL BOTANICAL GARDENS ( R B G ) ( HAMILTON ) CONSISTS OF 2000 ACRES OF DEVELOPED GARDENS AND NATURAL AREAS, 27 MILES OF INTERPRETIVE NATURE TRAILS. EDUCATIONAL PROGRAMS RANGE FROM COURSES FOR CHILDREN AND ADULTS ON HORTICULTURE AND BOTANY TO CREDIT COURSES AT UNIVERSITIES. THE ROYAL BOTANICAL GARDENS ALSO OFFERS THE PUBLIC EXTENSIVE INFORMATION ON, AND IDENTIFICATION OF, ORNAMENTAL PLANTS, NATIVE PLANTS, POISONOUS PLANTS, EDIBLE AND POISONOUS MUSHROOMS, AND ORNITHOLOGY. TOURS CAN BE ARRANGED. PUBLICATIONS.

965-1341

EDUC TEACHER EDUC & CERTIFICATION BR APPROVES AND SUPERVISES PROGRAMS OF TEACHER EDUCATION OFFERED BY TEACHERS COLLEGES, INCLUDING ONE FRENCH LANGUAGE COLLEGE, EVERY COLLEGE OF EDUCATION, AND FACULTIES OF EDUCATION IN COLLEGES AND UNIVERSITIES. SETS POLICY AND ADMINISTERS REGULATIONS RELATING TO CERTIFICATION OF TEACHERS AND OF SUPERVISORY OFFICERS.

965-2228

EDUC SUPERVISORY SERVICES BR DESIGNS EVALUATION SYSTEMS FOR USE OF MINISTRY AND SCHOOL BOARDS TO DETERMINE THE EFFECTIVENESS OF ONTARIO'S SYSTEM OF EDUCATION, SERVES AS

MAIN CHANNEL OF COMMUNICATION BETWEEN THE MINISTRY AND ORGANIZATIONS OF TEACHERS, TRUSTEES AND SCHOOL OFFICIALS AND PRIVATE SCHOOLS. CERTIFIES SUPERVISORY OFFICERS AND ACTS AS LIAISON WITH UNIVERSITIES PROVIDING PROFESSIONAL DEVELOPMENT ACTIVITIES. PROVIDES EXPERT ADVICE ON ALL ASPECTS OF SCHOOL ADMINISTRATION.

965-2636

EDUC PLANNING AND RESEARCH BR DISSEMINATES EDUCATION STATISTICS TO SCHOOL BOARDS, COLLEGES AND UNIVERSITIES. PROVIDES GRANTS FOR EDUCATIONAL RESEARCH PROJECTS REQUESTED BY THE MINISTRY (PHONE TORONTO 965-3141).

965-2914

TE&IA FINANCIAL MANAGEMENT BR ISSUES AND RETIRES PROVINCE OF ONTARIO DEBT SECURITIES ( DEBENTURE, BONDS ) AND TREASURY BILLS. MANAGES PRINCIPAL CASH RESOURCES. MONITORS PROVINCIAL INCOME AND EXPENDITURES AND PURCHASES CONSTRUCTION PROJECT DEBENTURES FROM COLLEGES AND UNIVERSITIES, MUNICIPALITIES AND SCHOOL BOARDS FOR OUCAC OECAC AND OMIC. SUPPLIES THE MINISTRY WITH FINANCIAL MANAGEMENT SERVICES. FOR FURTHER DESCRIPTION OF FUNCTIONS SEE FIRST ENTRY UNDER FINANCIAL MANAGEMENT.

965-4801

TE&IA ECONOMETRIC RESEARCH BR DOES LONG-TERM ECONOMIC RESEARCH FOR THE PROVINCE. CONSULTS WITH AND ADVISES FEDERAL GOVERNMENT AND ONTARIO UNIVERSITIES ECONOMIC RESEARCH TEAMS ON LONG-TERM STUDIES, ECONOMETRIC MODELS, INPUT/OUTPUT ANALYSIS, ETC.

965-5233

CU COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ) IS AN ADVISORY COMMITTEE TO THE MINISTER ON MATTERS RELATING TO THE FUNDING AND PROGRAMS AT ONTARIO UNIVERSITIES, RYERSON POLYTECHNICAL INSTITUTE, THE ART GALLERY OF ONTARIO, THE ONTARIO COLLEGE OF ART, THE ROYAL ONTARIO MUSEUM, AND THE ROYAL BOTANICAL GARDENS. FOR GENERAL INFORMATION ON UNIVERSITIES CONTACT CU INFORMATION BRANCH: 965-6134

965-5237

CU OPERATING SUPPORT BR ADMINISTERS GRANTS TO COLLEGES AND UNIVERSITIES UNDER A PROVINCIAL FORMULA. ALSO PROVIDES GRANTS TOWARDS BILINGUALISM, NURSING SCHOOLS, FACULTIES OF EDUCATION, ETC., AS RECOMMENDED BY THE COMMITTEE ON UNIVERSITY AFFAIRS ( C U A ). THE BRANCH ALSO PROVIDES FULL FINANCIAL ANALYSIS AND SUPPORT SERVICE TO THE MINISTRY.



965-5244

CU STUDENT ASSISTANCE BR ADMINISTERS CANADA STUDENT LOANS & ONTARIO STUDENT ASSISTANCE PROGRAM TO HELP ONTARIO STUDENTS IN FULL-TIME STUDY IN COLLEGES AND UNIVERSITIES. ADMINISTERS THE SECONDARY SCHOOL BURSARY PROGRAM AND GIVES OTHER AWARDS FOR OUTSTANDING UNIVERSITY GRADUATE WORK, FOR IMMERSION COURSES IN FRENCH OR ENGLISH, FOR UNIVERSITY STUDY IN STUDENT'S SECOND NATIONAL LANGUAGE. APPLY AT POST-SECONDARY INSTITUTION BUT FOR PRIVATE OR OUT-OF-PROVINCE INSTITUTIONS, CONTACT THE STUDENT ASSISTANCE BRANCH. PUBLICATIONS.

965-6134

CU INFORMATION BR, IN ADDITION TO THE INFORMATION SERVICE FUNCTION OF EXPLAINING AND PUBLISHING MATERIAL ON THE PROGRAMS OF THE MINISTRY, ANSWERS QUESTIONS FROM STUDENTS, GUIDANCE COUNSELLORS AND PARENTS ABOUT THE ONTARIO STUDENT ASSISTANCE PROGRAM, ( O S A P ), ADMISSION REQUIREMENTS TO POST-SECONDARY PROGRAMS, COLLEGES AND UNIVERSITIES, INCLUDING APPRENTICESHIP PROGRAMS.

965-6246

HEALTH SPECIAL PROJECTS BR (A) PROVIDES GRANTS: TO PROMOTE HEALTH RESEARCH IN UNIVERSITIES AND TEACHING HOSPITALS (965-2403); TO DEVELOP COMMUNITY HEALTH CENTRES WITH A FULL RANGE OF HEALTH SERVICES, INCLUDING INNOVATIVE PROGRAMS IN REHABILITATION AND TREATMENT OF THE MENTALLY RETARDED (965-5887); TO ENCOURAGE DOCTORS (965-1170) AND DENTISTS (965-5036) TO SET UP PRACTICES IN UNDERSERVED AREAS OF THE PROVINCE; AND TO ENCOURAGE QUALIFIED PEOPLE TO PRACTICE IN PRIORITY HEALTH SERVICE AND RESEARCH AREAS (965-5888). SEE ALSO HEALTH SPECIAL PROJECTS BR (B).

965-6382

CU UNIVERSITY AFFAIRS DIV IS RESPONSIBLE FOR PLANNING AND COORDINATION OF THE UNIVERSITY SYSTEM, FOR TECHNICAL POLICY WITH RESPECT TO UNIVERSITIES, AND FOR UNIVERSITY-GOVERNMENT RELATIONS IN GENERAL. DEALS WITH INQUIRIES ABOUT ADMISSIONS POLICY, EDUCATION AND MANPOWER PLANNING.

965-6563

CU CAPITAL SUPPORT BR ADMINISTERS AND MONITORS GOVERNMENT CAPITAL GRANTS TO POST-SECONDARY INSTITUTIONS (E.G. COLLEGES AND UNIVERSITIES) AND TO CULTURAL AND EDUCATIONAL AREAS OUTSIDE FORMAL SYSTEMS.

#### **UNORGANIZED TERRITORIES**

965-1170

HEALTH COMMUNITY HEALTH PROTECTION BR (B) NORTHERN ONTARIO PUBLIC HEALTH SERVICES ( N O P H S ) PROVIDES DIRECT PUBLIC

HEALTH SERVICES TO THE UNORGANIZED TERRITORIES IN NORTHERN ONTARIO WHICH ARE NOT SERVED BY LOCAL HEALTH UNITS. ALSO PROVIDES PUBLIC HEALTH INSPECTOR SERVICE TO INDUSTRIAL CAMPS IN THESE AREAS. CONTACT REGIONAL OFFICE. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, C, D, E, F AND G.)

#### **UNWED MOTHERS**

UNWED MOTHERS, SEE ALSO MOTHERS

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5091

CSS CHILDRENS SERV BUREAU CHILD WELFARE FINANCES, INSPECTS FACILITIES, PROVIDES CONSULTING SERVICES, SUPERVISES EVERY ONTARIO CHILDREN'S AID SOCIETY ( C A S ). COORDINATES PROVINCIAL, NATIONAL & INT'L. ADOPTION SERVICES. PREPARES SYNDICATED NEWSPAPER COLUMN, TODAY'S CHILD, TV SHOW FAMILY FINDER TO FIND ADOPTIVE PARENTS FOR ELIGIBLE CHILDREN. LOCAL C A S PROVIDES PREVENTATIVE & ACTIVE SERVICES FOR ORPHANS, FOSTER CHILDREN, CHILD-ABUSE, ADOPTIONS, AND COUNSELLING TO UNWED MOTHERS. CONTACT LOCAL C A S . SEE ALSO CSS CHILDRENS SERV BUREAU INSTITUTIONS & DAY NURSERIES. PUBLICATIONS.

#### **UPHOLSTERED ARTICLES**

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

#### **UPPER CANADA VILLAGE**

543-2951

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO,

PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

## **URANIUM**

**965-4061**

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

## **URBAN RENEWAL**

**965-2826**

HOUSING COMMUNITY RENEWAL BR THROUGH SHARED COST PROGRAMS WITH FEDERAL, PROVINCIAL, AND MUNICIPAL GOVERNMENTS, THE URBAN RENEWAL PROJECT PROVIDES ADVICE AND GRANTS TO MUNICIPALITIES WITH OFFICIAL PLANS FOR LAND ACQUISITION, REDEVELOPMENT AND REHABILITATION OF SPECIFIC AREAS TO CORRECT PHYSICAL, SOCIAL & ECONOMIC PROBLEMS. PUBLICATIONS.

## **URN GARDENS**

URN GARDENS , SEE CEMETERIES

## **USED CAR**

USED CAR, SEE VEHICLES

## **VACATION PAY**

**965-5251**

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

## **VACCINE**

**965-4094**

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO

MAN AND ANIMALS ( ZONOSSES ), SUCH AS RABIES, SALMONELLOSIS BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

965-5841

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B)

#### VEGETABLES

VEGETABLES , SEE FOOD

#### VEHICLES

248-3231

TC SUPPLY BR, EQUIPMENT OFFICE, PREPARES SPECIFICATIONS FOR THE PURCHASE OF MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. MANAGES THE VEHICLE FLEET OF TC. PROVIDES TECHNICAL AND MECHANICAL ADVICE ON VEHICLES AND EQUIPMENT TO OTHER MINISTRIES AND TO MUNICIPALITIES.

248-3355

TC ENGINEERING RESEARCH & DEVELOPMENT BR UNDERTAKES TECHNICAL AND SCIENTIFIC RESEARCH ON PAVEMENTS, STRUCTURES, MATERIALS, VEHICLES, PHYSICAL SAFETY, ENVIRONMENT AND RESEARCH FOR THE INTERMEDIATE CAPACITY TRANSIT SYSTEM ( I C T S ). RESEARCH REPORTS ARE PUBLISHED. THE BRANCH ALSO HAS INFORMATION ON STUDDED TIRES.

248-3512

TC EXTERNAL LIAISON MAINTAINS LIAISON WITH OTHER MINISTRIES GOVERNMENTS, TRANSPORTATION AND COMMUNICATIONS CARRIERS AND USERS. REPRESENTS THE ONTARIO GOVERNMENT BEFORE THE CANADIAN TRANSPORT COMMISSION ON BELL CANADA RATE APPLICATIONS, PASSENGER TRAIN DISCONTINUANCE, AIRLINE FRANCHISE APPLICATIONS, EXEMPTION FROM LORD'S DAY ACT FOR TRUCKS AND NATIONAL PORTS COUNCIL MATTERS.



248-3708

TC SUPPLY BR PURCHASING AND SUPPLY OFFICE PURCHASES AND DISPOSES BY PUBLIC ACTION OF, MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. PURCHASES CONSTRUCTION AND MAINTENANCE MATERIAL.

248-3771

TC SYSTEMS RESEARCH & DEVELOPMENT BR, SYSTEMS SAFETY RESEARCH SECTION ATTEMPTS TO REDUCE DEATH AND INJURY ON HIGHWAYS BY RESEARCHING VARIOUS TRANSPORTATION PROBLEMS, SUCH AS DRIVERS, VEHICLES AND ROADS, ACCIDENTS, SEAT BELTS, ETC. SEE TC SYSTEMS RESEARCH & DEVELOPMENT BR, HUMAN, SOCIAL AND ENVIRONMENTAL FACTORS RESEARCH SECTION. PUBLICATIONS.

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES, E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

965-1533

TC VEHICLE BR OVERSIZE-OVERWEIGHT PERMIT SECTION ISSUES PERMITS FOR THE MOVEMENT OF MOTOR VEHICLES, LOADS OR OBJECTS ON ONTARIO HIGHWAYS WHICH EXCEED HIGHWAY TRAFFIC ACT WEIGHT AND SIZE LIMITS. ISSUES ANNUAL, PROJECT, SINGLE TRIP AND

FARM PERMITS. CONTACT REGIONAL OFFICE.

965-1578

TC DRIVER CONTROL BR TO ENSURE ONT. DRIVERS ARE COMPETENT TO OPERATE VEHICLES, KEEPS RECORDS TO IDENTIFY PROBLEM DRIVERS RUNS DEMERIT POINT SYSTEM, ISSUES WARNINGS, CONDUCTS INTERVIEWS, REEXAMINATIONS, AND SUSPENDS AND REINSTATES LICENCES AS REQUIRED BY STATUTE. CHECKS COLLISION REPORTS TO DETERMINE NEED FOR REEXAMINATIONS, MEDICAL OR VISION CERTIFICATE. MAINTAINS STATISTICS ON COLLISIONS. CONTACT REGIONAL OFFICE. PUBLICATIONS. RE SUSPENSIONS: UNDER MOTOR VEHICLE ACCIDENT CLAIMS ACT, CALL CCR ACCIDENT CLAIMS 965-6701; FOR FINES NON-PAYMENT CALL AG DEFAULTED FINES CONTROL CENTRE 965-3711.

965-2162

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

965-2217

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4405

OPP TRAFFIC DIVISION ENFORCES VEHICLE TRAFFIC LAWS, INVESTIGATES COMPLAINTS ABOUT ALL ASPECTS OF TRAFFIC, AND ANALYSES COLLISIONS OF VEHICLES TO DETERMINE HOW TO MAKE HIGHWAYS SAFER.

965-4728

CCR COMMERCIAL REGISTRATION APPEAL TRIBUNAL HOLDS PUBLIC HEARINGS TO REVIEW GOVERNMENT ADMINISTRATIVE DECISIONS DENYING, SUSPENDING OR REVOKING REGISTRATION OF WOULD-BE OR PRESENTLY LICENSED INDIVIDUALS AND CORPORATIONS, OR WHERE A

CEASE AND DESIST ORDER HAS AFFECTED ADVERTISING AND SELLING IN THE FIELDS OF: REAL ESTATE, MORTGAGES BROKERS AND SALESMEN, MOTOR VEHICLES DEALERS AND SALESMEN, BAILIFFS, COLLECTION AGENCIES, PYRAMID SCHEMES PROMOTERS, ITINERANT SELLERS, MANUFACTURERS OF UPHOLSTERED ARTICLES AND STUFFED ARTICLES, PAPERBACK AND PERIODICAL DISTRIBUTORS.

965-5444

OPP TRAFFIC INVESTIGATIONS BR INVESTIGATES COMPLAINTS FROM PUBLIC REGARDING TRAFFIC ENFORCEMENT. CONDUCTS SPECIAL INVESTIGATIONS ON ACCIDENTS INVOLVING VEHICLES AND CONDUCTS AERIAL SURVEILLANCE IN CONNECTION WITH TRAFFIC LAW ENFORCEMENT.

965-5778

ENV AIR RESOURCES BR SETS AIR QUALITY OBJECTIVES & EMISSION STANDARDS AND ASSESSES EFFECT OF LAND USE ON AIR QUALITY. CONDUCTS SPOT CHECKS OF VEHICLES TO ENSURE COMPLIANCE WITH AUTO EMISSION CONTROL STANDARDS. PRODUCES PERIODIC AIR QUALITY REPORTS. ASSESSES IMMEDIATE & LONG-TERM EFFECTS OF AIR CONTAMINANTS ON VEGETATION AND INVESTIGATES VEGETATION DAMAGE CLAIMS. CONDUCTS STUDIES INTO TECHNOLOGICAL DEVELOPMENTS, INDUSTRIAL TRENDS & POLLUTION PROBLEMS, INCLUDING LEAD & OTHER EMISSIONS. ADMINISTERS ENVIRONMENTAL RESEARCH GRANTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6701

CCR MOTOR VEHICLE ACCIDENT CLAIMS FUND ( M V A C )  
COMPENSATES ACCIDENT VICTIMS OF UNINSURED MOTORISTS OR DRIVERS BY ADMINISTERING THE MOTOR VEHICLES ACCIDENT CLAIMS ACT. PUBLICATIONS.

965-6871

OPP AUTO THEFT BR PROVIDES ASSISTANCE TO ALL POLICE FORCES ON INVESTIGATIONS OF ORGANIZED VEHICLE THEFT RINGS AND THE IDENTIFICATION OF SUSPECT VEHICLES.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

#### **VEHICLE DEALERS**

965-1226

TC VEHICLE LICENSING OFFICE REGISTERS MOTOR VEHICLES, TRAILERS AND SNOWMOBILES. ISSUES LICENCES TO ALL PREMISES USED FOR SELLING, REPAIRING OR DISMANTLING MOTOR VEHICLES, E.G. GARAGES, VEHICLE DEALERS, ETC. TO FIND THE NAME OF THE OWNER OF A SPECIFIC VEHICLE, PHONE 965-1211. CONTACT LOCAL MOTOR VEHICLE LICENSE OFFICE. PUBLICATIONS.

965-2162

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

965-6477

CCR BUSINESS PRACTICES DIV (A) ADMINISTERS ACTS DEALING WITH UNETHICAL BUSINESS PRACTICES, HANDLES REGISTRATION OF, AND DEALS WITH COMPLAINTS ABOUT, BAILIFFS, COLLECTION AGENCIES, & MORTGAGES BROKERS (965-2513); MOTOR VEHICLE DEALERS AND SALESMEN (965-3025); ITINERANT SELLERS (965-6471); PAPERBACK AND PERIODICAL DEALERS (965-5599); PYRAMID SCHEMES OPERATORS (965-5599); AND REAL ESTATE BROKERS AND SALESMEN, INCLUDING SALE OF FOREIGN LAND TO RESIDENTS OF ONTARIO (965-2504). SEE CCR BUSINESS PRACTICES DIV (B) FOR MORE INFORMATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **VEHICLE FLEET**

248-3231

TC SUPPLY BR, EQUIPMENT OFFICE, PREPARES SPECIFICATIONS FOR THE PURCHASE OF MOTOR VEHICLES, TRUCKS AND HEAVY EQUIPMENT FOR ALL GOVERNMENT MINISTRIES. MANAGES THE



VEHICLE FLEET OF TC. PROVIDES TECHNICAL AND MECHANICAL ADVICE ON VEHICLES AND EQUIPMENT TO OTHER MINISTRIES AND TO MUNICIPALITIES.

248-3665

TC MAINTENANCE BR SUPERVISES HIGHWAY SERVICE CREWS AND THE CONSTRUCTION OF BUILDINGS, ERECTION OF SIGNS AND INSTALLATION OF UTILITIES ON HIGHWAY RIGHTS-OF-WAY. REVIEWS PROPOSALS OF MUNICIPALITIES FOR DRAINS IN OR BY RIGHTS-OF-WAY. OPERATES TC VEHICLE FLEET MAINTENANCE AND THEIR RADIO COMMUNICATIONS SYSTEM. MAINTAINS FERRY SERVICES IN SOME AREAS. MAINTAINS AND DEVELOPS ROADSIDE PICNIC AREAS ALONG HIGHWAYS. INVESTIGATES ACCIDENTS INVOLVING TC EQUIPMENT AND PERSONNEL. PROVIDES LABOUR AND EQUIPMENT TO WORK ON LOCAL ROADS BOARD AND STATUTE LABOUR BOARDS ROADS.

965-6937

GOVT SERV SUPPLY BR DEVELOPS AND PROVIDES STANDARDS OF SUPPLY CLASSIFICATION PROCUREMENT AND MANAGEMENT. OPERATES A VEHICLE FLEET MANAGEMENT INFORMATION SYSTEM FOR GOVERNMENT MINISTRIES WITH VEHICLE FLEETS. RESPONSIBLE FOR DEVELOPING COLLECTIVE PURCHASING ARRANGEMENTS FOR THE PURCHASE OF OFFICE EQUIPMENT AND SUPPLIES. COORDINATES ONT. GOVERNMENT EXHIBITS IN THUNDER BAY, OTTAWA AND LONDON. OPERATES THE PUBLIC TENDERS OFFICE TO RECEIVE TENDERS FOR GOVERNMENT CONTRACTS. DIRECTS ASSETS DISPOSAL; ALSO MINISTRY PURCHASING ACTIVITIES IN GOVT. FACILITIES THROUGHOUT THE PROVINCE.

#### **VEHICLE THEFT**

965-6871

OPP AUTO THEFT BR PROVIDES ASSISTANCE TO ALL POLICE FORCES ON INVESTIGATIONS OF ORGANIZED VEHICLE THEFT RINGS AND THE IDENTIFICATION OF SUSPECT VEHICLES.

#### **VENDORS PERMITS**

965-5772

REV RETAIL SALES TAX BR REGISTERS RETAILERS AND ISSUES VENDORS PERMITS TO THEM. REGULATES THE COLLECTION OF RETAIL SALES TAX. COLLECTS TAX UNDER THE RACE TRACKS TAX ACT. INTERPRETS STATUTES OF THE LAND TRANSFER TAX ACT IN DISPUTES BETWEEN SOLICITORS AND THE REGIONAL LAND REGISTRY OFFICES OF THE MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS.

#### **VENEREAL DISEASE**

965-4058

HEALTH COMMUNITY HEALTH PROTECTION BR (A) VENEREAL DISEASE ( V D ) SPECIAL CLINICS FOR THE DIAGNOSIS AND TREATMENT OF V D ARE LOCATED THROUGHOUT THE PROVINCE. PROVIDES ADVICE TO PHYSICIANS RE MANAGEMENT OF V D CASES AND EDUCATES PUBLIC ON ALL ASPECTS OF VENEREAL DISEASES. CONTACT LOCAL

PUBLIC HEALTH UNIT. (SEE ALSO COMMUNITY HEALTH PROTECTION BR B, C, D, E, F AND G.) PUBLICATIONS.

## **VETERANS**

**965-4891**

CSS SOLDIERS AID COMMISSION PROVIDES EMERGENCY WELFARE ASSISTANCE TO ELIGIBLE WAR VETERANS AND/OR DEPENDENTS WHO ARE IN NEED. ADMINISTERS TRUST FUNDS ACCRUING FROM BEQUESTS. CONTACT COMMISSION OR CLOSEST BRANCH OF DEPT.OF VETERANS' AFFAIRS ( D.V.A. ) OR ROYAL CANADIAN LEGION.

## **VETERINARY**

**965-4094**

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.

**965-5841**

AG & FOOD VETERINARY SERVICES BR (A) INSPECTS AND REGISTERS CERTAIN SLAUGHTERING PLANTS. HAS SIX VETERINARY LABORATORIES FOR IDENTIFICATION OF ANIMAL DISEASES. PROVIDES VETERINARIANS WITH BRUCELLOSIS VACCINE FOR CALVES. ISSUES LICENCES FOR PREGNANT MARE URINE FARMS ( P M U ) FOR ULTIMATE PRODUCTION OF THE HORMONE ESTROGEN. LICENSES AND REGULATES HORSE RIDING ESTABLISHMENTS, LIVESTOCK COMMUNITY SALES, AND INSPECTS ANIMALS THERE. LICENSES AND REGULATES PERSONS INVOLVED IN DISPOSING OF DEAD ANIMALS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES (B).

**965-5841**

AG & FOOD VETERINARY SERVICES BR (B). CONSULTANTS IN GUELPH PROVIDE ADVICE TO VETERINARIANS AND PRODUCERS OF CATTLE AND SWINE. OPERATES A VETERINARY PRACTICE IN KAPUSKASING AND HAS GRANTS FOR VETERINARIANS IN AREAS WHERE LIVESTOCK FARMS ARE SPARSELY LOCATED. PROVIDES COMPENSATION TO OWNERS OF LIVESTOCK DESTROYED BY RABIES. PROVIDES GRANTS TO MUNICIPALITIES OF UNDER 50,000 PEOPLE TO CONSTRUCT OR RENOVATE LOCAL POUNDS. CONTACT REGIONAL OFFICE. PUBLICATIONS. SEE ALSO AG & FOOD VETERINARY SERVICES BR (A).

## **VICTIMS**

**965-4755**

AG CRIMINAL INJURIES COMPENSATION BOARD PROVIDES COMPENSATION TO VICTIMS WHO HAVE RECEIVED PHYSICAL INJURY AS THE RESULT OF AN UNPROVOKED CRIME OF VIOLENCE OR THE

DEPENDANTS OF AN INNOCENT VICTIM OF A FATAL OCCURRENCE.  
THIS INCLUDES POLICE AND OTHERS TAKING PART IN LAW ENFORCE-  
MENT.

## **VISUAL ARTS**

VISUAL ARTS , SEE ARTS

## **VOCATIONAL REHABILITATION**

VOCATIONAL REHABILITATION, SEE REHABILITATION

## **VOCATIONAL TRAINING**

VOCATIONAL TRAINING, SEE REHABILITATION

## **VOLUNTEER**

965-0498

CSS COMMUNITY INFORMATION SERVICES PROGRAM PROVIDES  
ELIGIBLE INDIVIDUAL COMMUNITY INFORMATION CENTRES WITH  
FUNDING THROUGH GRANTS AND ADVISES THEM ON MATTERS SUCH  
AS INFORMATION MANAGEMENT, POLICY, STAFFING AND  
VOLUNTEER TRAINING. CONTACT LOCAL CSS OFFICE.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES,  
YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS IN-  
CLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS  
LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER  
WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL  
INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY  
CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVEL-  
OPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETI-  
TIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU.  
ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-4400

OPP AUXILIARY POLICE BR CONSISTS OF VOLUNTEER AUXILIARY  
POLICE WHO REPORT TO REGULAR DETACHMENTS AND ASSIST WITH  
REGULAR POLICE DUTIES. APPLY AT LOCAL OPP DETACHMENT.

965-6424

CORR SERV VOLUNTEER PROGRAMS BR COORDINATES VOLUNTEER WORK  
IN HELPING THE MINISTRY IN ITS REHABILITATION PROGRAMS FOR  
ADULT OFFENDERS IN PROVINCIAL CORRECTIONAL INSTITUTIONS AND  
JUVENILES IN TRAINING SCHOOLS.

## **WAGES**

965-1641

LABOUR RESEARCH BRANCH BESIDES DOING INTERNAL POLICY  
ANALYSIS, MAINTAINS TWO LIBRARIES ON LABOUR RESEARCH, CON-  
CERNING SUCH TOPICS AS WAGES, LABOUR RELATIONS, SAFETY,  
LABOUR HISTORY, ETC. ALSO COLLECTS ALL ONTARIO

COLLECTIVE BARGAINING AGREEMENTS FOR USE BY UNIONS AND EMPLOYERS PREPARING FOR NEGOTIATIONS (PHONE: 965-6886 ). PUBLICATIONS.

965-2002

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### WARDS

965-1487

CORR SERV JUVENILE DIV SERVES JUVENILES (UNDER 16) ON PROBATION OR IN TRAINING SCHOOLS. COORDINATES: TRAINING SCHOOL EDUCATION, RECREATION & SOCIAL PROGRAMS WITH INTENSIVE COUNSELLING; PROBATION AFTER-CARE TO PREPARE SOCIAL HISTORIES ON CHILDREN APPEARING BEFORE COURT, TO COUNSEL, SUPERVISE & TO ARRANGE FOSTER HOMES; GROUP HOMES, ESTABLISHED BY SOCIAL AGENCIES & FINANCED BY MINISTRY, TO PROVIDE WARDS WITH TRAINING & TREATMENT IN LESS STRUCTURED SETTINGS. RUNS DEVELOPMENT THROUGH ADVENTURE, RESPONSIBILITY & EDUCATION PROJECT ( D A R E ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### WASTE

WASTE, SEE ALSO POLLUTION

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NO-



XIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

965-2531

ENV ENVIRONMENTAL HEARING BOARD HOLDS PUBLIC HEARINGS WITH RESPECT TO THE ESTABLISHMENT OF SEWAGE WORKS OR WASTE DISPOSAL SITES IN MUNICIPALITIES OR THE EXTENSION OF EXISTING FACILITIES FROM ONE MUNICIPALITY TO ANOTHER.

965-3007

ENV SOLID WASTE TASK FORCE MAKES RECOMMENDATIONS TO THE MINISTRY ABOUT THE TREATMENT OF SOLID WASTE, INCLUDING PROPOSALS FOR RECYCLING AND RECOVERY OF RESOURCES FROM GARBAGE, AND CONTROL OF BEVERAGE AND MILK PACKAGING.

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

## **WATER**

248-3161

HEALTH LABORATORY SERVICES BR HAS LABORATORIES THROUGHOUT THE PROVINCE WHICH PERFORM TESTS TO ASSIST IN DIAGNOSIS, PREVENTION AND TREATMENT OF DISEASES. THE BRANCH SERVES DOCTORS, HOSPITALS, OTHER MINISTRIES, AND ANALYSES DRINKING WATER FOR GENERAL PUBLIC.

248-3282

TC DESIGN SERVICES GEOCRE ( GEOTECHNICAL CROSS REFERENCE AND RETRIEVAL SYSTEM ) IS A COLLECTION OF CROSS-REFERENCED GEOTECHNICAL REPORTS ON MICROFICHE WITH INFORMATION ON SUBSOIL, GROUND WATER AND FOUNDATIONS FOR MANY PARTS OF THE PROVINCE.

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

424-3000

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A).

519-824-4120

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL MINISTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

965-1271

NR ENGINEERING SERVICES BR IS RESPONSIBLE FOR THE DESIGN, BUILDING AND MAINTENANCE OF DAMS, DOCKS AND OTHER HYDRAULIC STRUCTURES AND IMPROVEMENTS. DOES SPECIAL ENGINEERING, WATER MANAGEMENT AND HYDROLOGY STUDIES. ALSO COORDINATES ROAD PROGRAMS AND MANAGES EQUIPMENT AND VEHICLES FOR THE MINISTRY. REGIONAL OFFICE.

965-1296

ENV PROJECT COORDINATION BR MANAGES & COORDINATES ALL ASPECTS IN THE DEVELOPMENT & CONSTRUCTION OF MINISTRY CAPITAL PROJECTS, E.G. WATER SUPPLY, SEWAGE & POLLUTION CONTROL FACILITIES FOR MUNICIPALITIES. UPON APPROVAL OF A PROJECT BY THE MINISTRY, THE BRANCH ARRANGES FOR DESIGN WORK & FINANCIAL ANALYSIS, INCLUDING DETAILS ON GRANTS AVAILABLE. UPON APPROVAL BY THE ONTARIO MUNICIPAL BOARD (O M B), TENDERS ARE CALLED & CONTRACTS AWARDED BY THE MINISTRY. THE BRANCH ASSISTS IN INITIATION OF MINISTERIAL ORDERS DEFINING SPECIFIC PUBLIC WATER & SEWAGE SERVICE AREAS.

965-1491

ENV TECHNICAL SERVICES BR ENSURES THAT CONSTRUCTION OF SEWAGE AND WATER TREATMENT FACILITIES MEET MINISTRY REQUIREMENTS BY REVIEWING DESIGNS AND PROVIDING EQUIPMENT PERFORMANCE ANALYSIS AND MAINTENANCE INFORMATION. OPERATES MARINE DEEP WATER SAMPLING FLEET. PROVIDES TECHNICAL TRAINING OF

MINISTRY AND MUNICIPALITIES' TREATMENT PLANT OPERATORS.

965-3058

ENV WATER RESOURCES BR LIMNOLOGY & TOXICITY SECTION DOES STUDIES ON RELATIONSHIPS BETWEEN AQUATIC ORGANISMS AND THE WATER ENVIRONMENT. LIMNOLOGY UNIT MONITORS WATER QUALITY IN RECREATIONAL LAKES, ASSESSES AND DEVELOPS LAKE RESTORATION METHODS. THE TOXICITY SECTION PROVIDES DATA ON LETHAL EFFECTS OF INDUSTRIAL WASTES, PESTICIDES AND OTHER CONTAMINANTS ON FISH AND OTHER AQUATIC ORGANISMS.

965-4590

ENV WATER RESOURCES BR PLANNING AND COORDINATION SECTION COORDINATES AND MAINTAINS WATER RESOURCES POLICY AND GUIDELINES. PLANS AND COORDINATES WATER RESOURCES SURVEYS AND RIVER BASIN WATER MANAGEMENT STUDIES. TO ACHIEVE DESIRABLE WATER QUALITY IN THE GREAT LAKES, COORDINATES GREAT LAKES SURVEY PROGRAMS SO THAT POLLUTION ABATEMENT AND REMEDIAL MEASURES ARE DETERMINED. CONTACT REGIONAL OFFICE.

965-4590

ENV WATER RESOURCES BR WATER MODELLING SECTION DEVELOPS, ADAPTS AND APPLIES MATHEMATICAL MODELS AND ANALYTICAL METHODS TO REPRESENT AND PREDICT THE RESPONSE OF LAKES, STREAMS AND GROUND WATER TO WASTE INPUTS, WITHDRAWALS, POLLUTION CONTROL MEASURES, LAND USE PRACTICES AND CLIMATIC CONDITIONS, IN ORDER TO AID DEVELOPMENT OF WATER MANAGEMENT POLICY AND ASSESS EFFECTS ON ENVIRONMENT. CONDUCTS STUDIES IN REPRESENTATIVE AREAS TO DEVELOP AND TEST MODELS. CONTACT REGIONAL OFFICE.

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICATION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

965-6346

ENV ENVIRONMENTAL APPROVALS BR DEVELOPS GUIDELINES FOR WASTE DISPOSAL SYSTEMS BY INDUSTRY, MUNICIPALITIES & THE PUBLIC, & ENSURES THAT ENVIRONMENTAL SAFEGUARDS ARE INCORPORATED INTO LAND USE POLICIES & PROGRAMS. ISSUES LICENCES AND APPROVAL CERTIFICATES FOR INDUSTRIAL LIQUID EFFLUENT DISPOSAL & EMISSION CONTROL SYSTEMS, MUNICIPAL & PRIVATE



WATER & SEWAGE SYSTEMS, SOLID WASTE SYSTEMS & DERELICT VEHICLES SITES. PROCESSES APPLICATIONS FOR GRANTS TO INDUSTRY UNDER THE POLLUTION ABATEMENT INCENTIVE ACT. HAS INFO ON RECYCLING & EXPERIMENTAL RECLAMATION PROGRAMS. PUBLICATIONS.

965-6967

ENV POLLUTION CONTROL BR (A) PLANS & DEVELOPS POLICIES, PROGRAMS, STANDARDS & LEGISLATION TO CONTROL POLLUTION. THE MUNICIPAL & PRIVATE WASTE ASSESSMENT SECTION (965-6967) DEALS WITH MUNICIPALITIES ABOUT SEWAGE, WATER SUPPLY & SOLID WASTE MANAGEMENT & COORDINATES RELATED FEDERAL-PROVINCIAL ACTIVITIES; ADMINISTERS GRANTS FOR MUNICIPAL ABATEMENT PROGRAMS; PROMOTES WASTE RECYCLING (E.G. VEHICLE RECLAMATION). INDUSTRIAL WASTE ASSESSMENT SECTION (965-6973) DEALS WITH INDUSTRY LIQUID, SOLID & AIR EMISSIONS. CONTACT REGIONAL OFFICE. SEE ALSO ENV POLLUTION CONTROL BR (B) & (C).

965-7678

HEALTH COMMUNITY HEALTH PROTECTION BR (D) PUBLIC HEALTH ENGINEERING SECTION COLLECTS AND EVALUATES DATA ON THE QUALITY OF THE WATER SUPPLY IN RECREATION AREAS AND ANALYSIS OF DRINKING WATER. PROVIDES ENGINEERING ADVICE ON CONTROL MEASURES FOR OUTBREAK OF COMMUNICABLE DISEASES, TREATMENT OF NON-MUNICIPAL WATER SUPPLY, IMPROPER WASTE DISPOSAL SYSTEMS, AND ON THE DESIGN AND OPERATION OF RECREATIONAL FACILITIES, HOUSING AND INSTITUTIONS. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, E, F AND G.) PUBLICATIONS.

#### **WATERFOWL**

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

#### **WATERSHEDS**

965-6287

NR CONSERVATION AUTHORITIES BR ASSISTS LOCAL CONSERVATION AUTHORITIES WITH DESIGN, PLANNING AND OPERATIONAL ASSISTANCE AS WELL AS GRANTS FOR CAPITAL PROJECTS. DOES STUDIES AND REPORTS ON WATERSHEDS.

#### **WATER ACCESS**

965-2745

NR PARKS DIV MANAGES PROVINCIAL PARKS, CANOE ROUTES, WATER ACCESS POINTS, SNOWMOBILE TRAILS, WATERFOWL HUNTING AREAS. ALSO MANAGES HISTORIC SITES, CAMPGROUNDS, TRAILS AND PARKS (PHONE: 965-4490). COOPERATES WITH THE FEDERAL GOVERNMENT

AND MUNICIPALITIES TO PLAN PARKS (PHONE: 965-3081). FOR GENERAL PARK INFORMATION, PHONE: 965-3081.

#### **WATER LOTS**

**965-2741**

NR LANDS ADMINISTRATION BR CONDUCTS LAND ACQUISITION FOR MINISTRY NEEDS. DISPOSES OF MINERALS CROWN LAND AND PUBLIC CROWN LAND. ISSUES TITLES, LEASES, LAND PATENTS LICENCE OF OCCUPATION, AND HANDLES MINING CLAIMS FOR PROSPECTORS. ALSO PROVIDES INFORMATION ON WATER LOTS, SAND AND GRAVEL PITS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **WEAPONS**

**965-4485**

OPP QUARTERMASTER STORES BR IS RESPONSIBLE FOR STOCKING AND DISTRIBUTING ALL ITEMS OF UNIFORM, EQUIPMENT, STATIONERY AND OFFICE SUPPLY NEEDS. MAINTAINS A REPOSITORY OF WEAPONS, SEIZED BY POLICE FORCES, WHICH HAVE BEEN CLEARED FOR DISPOSAL.

#### **WEEDS**

**424-3000**

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COMPLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

**965-1081**

AG & FOOD SOILS AND CROPS BR PROVIDES INFORMATION AT LOCAL OFFICES THROUGHOUT THE PROVINCE ON PRODUCTION OF FIELD, GREENHOUSE & HORTICULTURAL CROPS. INFORMATION IS AVAILABLE TO COMMERCIAL GROWERS ON RESTRICTIONS IN USE OF PESTICIDES. ADMINISTERS THE WEED CONTROL ACT. INQUIRIES ON HOUSEHOLD & URBAN GROWING SHOULD BE REFERRED TO THE AGRICULTURAL & HORTICULTURAL SOCIETIES BR AT 965-1091.

#### **WEIGH SCALES**

**965-2217**

TC HIGHWAY CARRIER OFFICE ISSUES LICENCES TO PUBLIC VEHICLES ( P V ), E.G. EVERY BUS, AND PUBLIC COMMERCIAL VEHICLES ( P C V ), E.G. TRUCKS AND TRUCK TRACTORS OPERATING IN ONTARIO. OPERATES WEIGH SCALES AT VEHICLE INSPECTION STATIONS ON HIGHWAYS. APPLICATIONS FOR CARTAGE LICENCES WITHIN A MUNICIPALITY SHOULD BE MADE AT CLERKS OFFICES IN MUNICIPALITIES. THE BRANCH WILL ADVISE SHIPPERS OF THE EXTENT OF AUTHORITY OF ANY TRUCKING COMPANY THEY MAY WISH

TO HAVE SHIP THEIR GOODS. CONTACT REGIONAL OFFICE.  
PUBLICATIONS.

#### **WELCOME HOUSE**

**965-2285**

CSS CITIZENSHIP BUREAU DEVELOPS PROGRAMS TO AID IMMIGRANTS & ETHNIC GROUPS. GRANTS TO LOCAL GROUPS COUNSELLING IMMIGRANTS OR PROMOTING ETHNIC INTERACTION. ITS MULTILINGUAL WELCOME HOUSE COORDINATES ALL GOVERNMENTS & SOCIAL AGENCIES SERVICES FOR IMMIGRANTS (965-3021). RECEPTIONISTS AT TORONTO INT'L. AIRPORT ASSIST & COUNSEL IMMIGRANTS (678-2540). INFO ON CAN.'S & ONT.'S ECONOMIC & POLITICAL SYSTEMS TO AGENCIES & TEACHERS TEACHING ENGLISH AS A SECOND LANGUAGE ( E S L ). COURSES ON ORIENTATION & CITIZENSHIP (965-4331) & ENGLISH (965-1192) TO IMMIGRANTS. CONTACT REGIONAL CSS OFFICE.

#### **WELDING**

**965-4121**

CCR BOILERS AND PRESSURE VESSELS BR TRIES TO MINIMIZE THE RISK OF LOSS OF LIFE AND PROPERTY ARISING FROM THE DESIGN, INSTALLATION AND OPERATION OF BOILERS AND PRESSURE VESSELS. THE BRANCH EXAMINES DESIGNS AND INSPECTS WORKSHOPS, WELDING PROCEDURES AND INSTALLATIONS. ALSO INVESTIGATES ACCIDENTS AND ISSUES LICENCES TO WELDING OPERATORS. INSPECTS MAJOR REPAIRS BEFORE AND AFTER REPAIR, AND TESTS VESSELS TO ENSURE SAFE OPERATION. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **WELFARE**

**965-1818**

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

**965-2363**

CSS BOARD OF REVIEW HOLDS HEARINGS AT REQUEST OF INDIVIDUALS TO APPEAL DECISIONS ON FAMILY BENEFITS: E.G., GENERAL WELFARE ASSISTANCE, DISABILITY PENSIONS, ALLOWANCES FOR SINGLE MOTHERS, ETC. PUBLICATIONS.

**965-4891**

CSS SOLDIERS AID COMMISSION PROVIDES EMERGENCY WELFARE ASSISTANCE TO ELIGIBLE WAR VETERANS AND/OR DEPENDENTS WHO ARE IN NEED. ADMINISTERS TRUST FUNDS ACCRUING FROM BEQUESTS. CONTACT COMMISSION OR CLOSEST BRANCH OF DEPT.OF VETERANS'

AFFAIRS ( D.V.A. ) OR ROYAL CANADIAN LEGION.

965-5088

CSS RESEARCH BR MAINTAINS STATISTICAL DATA ON FAMILY BENEFITS, GENERAL WELFARE ASSISTANCE, LABOUR FORCE AND UNEMPLOYMENT IN ONTARIO AND IN CANADA. PROVIDES SOCIAL AGENCIES UNDERTAKING RESEARCH PROJECTS WITH ASSISTANCE IN FORMULATING PROBLEMS AND METHODOLOGY. LIBRARY FACILITIES.

965-5095

CSS CHILDRENS SERV BUREAU DAY NURSERIES LICENSES & INSPECTS DAY NURSERIES (I.E. PROGRAMS OUTSIDE SCHOOL SYSTEMS, GEARED TO CHILDREN UNDER 10 YEARS OLD BEING SUPERVISED APART FROM THEIR PARENTS). ARRANGES PROVINCIAL GRANTS FOR MUNICIPALITIES WHOSE DAY NURSERIES SERVE LOW-INCOME FAMILIES OR THE RETARDED. EMPLOYMENT LIAISON BETWEEN TRAINED CHILD CARE JOB APPLICANTS AND EMPLOYERS. ADVISES STAFF ON PROGRAMS AND ADVISES PARENTS ON AVAILABLE, SUITABLE NURSERY SERVICES. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE AND INSTITUTIONS. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5107

CSS MUNICIPAL WELFARE SECRETARIAT ESTABLISHES POLICY FOR GENERAL WELFARE ASSISTANCE & SUPERVISES ASSISTANCE PROGRAMS OF MUNICIPALITIES, NATIVE PEOPLES & CSS REGIONAL OFFICES. PROVIDES SUPPLEMENTARY FINANCIAL ASSISTANCE FOR THE PHYSICALLY HANDICAPPED & OTHERS NEEDING EXTENDED AID FOR PROSTHETIC OR DENTAL EQUIPMENT, BURIALS, PRESCRIPTION DRUGS, ETC. PROMOTES EMPLOYMENT REHABILITATION PROGRAMS FOR THE CHRONICALLY UNEMPLOYED. USES NURSING, COUNSELLING & HOMEMAKING SERVICES FROM PRIVATE SOCIAL AGENCIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED. IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

#### WELLS

424-3000

ENV REGIONAL OPERATIONS (A) DELIVERS MINISTRY SERVICES TO THE PUBLIC. INDUSTRIAL ABATEMENT SECTION PROTECTS ENVIRONMENT AGAINST INDUSTRY POLLUTION; INVESTIGATES RELATED COM-



PLAINTS. MUNICIPAL & PRIVATE ABATEMENT SECTION CONTROLS POLLUTION BY MUNICIPALITIES & CITIZENS. INSPECTS & INVESTIGATES COMPLAINTS RE: COMMUNAL WATER & SEWAGE WORKS, WASTE DISPOSAL SITES, MARINAS, BOATS, ICE SHELTERS, PESTICIDE USE, STORAGE & SALES, WELLS, DERELICT VEHICLES SITES, SEPTIC TANKS, NOXIOUS WEEDS. SIX REGIONAL OFFICES. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (B).

424-3000

ENV REGIONAL OPERATIONS (B) DELIVERS MINISTRY SERVICES TO THE PUBLIC. UTILITY OPERATIONS SECTION PROVIDES WATER & WASTE WATER SERVICE TO MUNICIPALITIES BY STAFFING, EQUIPPING & ADMINISTERING PROVINCIALY FUNDED PROJECTS. TECHNICAL SUPPORT SECTION REGULATES WITHDRAWAL OF WATER FROM STREAMS, LAKES, WELLS TO PREVENT HARMFUL EFFECTS ON ENVIRONMENT & OTHER WATER USERS. ASSISTS IN APPROVING INSTALLATIONS EMITTING CONTAMINANTS. OPERATES SENSORS TO OBTAIN AIR POLLUTION DATA. GIVES ADVICE ON DRILLING WELLS. IN TORONTO CALL CENTRAL REGION, 424-3000. SEE ALSO ENV REGIONAL OPERATIONS (A).

965-6194

ENV WATER RESOURCES BR HYDROLOGY & MONITORING SECTION COORDINATES WATER QUALITY AND QUANTITY PROGRAMS RELATED TO LAKES & OTHER INLAND WATERS. PROVIDES GEOTECHNICAL SUPPORT FOR MINISTRY HYDROGEOLOGICAL & GROUND WATER DEVELOPMENT AND PROTECTION PROGRAMS. ISSUES LICENCES TO CONTRACTORS OF WATER WELLS AND PARTICIPATES IN POLICY MAKING AND APPLICATION OF THE WATER TAKING PERMIT PROGRAM. CONTACT REGIONAL OFFICE.

#### **WIDOWED SPOUSE**

965-8500

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-5936

CSS PROV BENEFITS BR PROVIDES PENSIONS FOR MOTHERS RAISING CHILDREN ALONE, PERMANENTLY UNEMPLOYABLE FATHERS WITH A DISABILITY, THE BLIND, DISABLED, FOSTER CHILDREN, A WIDOWED SPOUSE, SENIOR CITIZENS. IF NEED IS SHOWN, A MONTHLY ALLOWANCE AND FREE MEDICAL AND HOSPITAL INSURANCE ARE PROVIDED.

IMMEDIATE EMERGENCY FUNDS ARE PROVIDED BY MUNICIPAL WELFARE DEPARTMENTS. NOT TO BE CONFUSED WITH OLD AGE SECURITY PENSIONS, CANADA PENSIONS, UNEMPLOYMENT INSURANCE OR VETERANS PENSIONS, WHICH ARE FEDERAL.

#### **WIGWAMEN INC**

**966-3600**

HOUSING ONTARIO HOUSING CORPORATION RENT-GEARED-TO-INCOME PROGRAMS INCLUDE: FAMILY HOUSING; SENIOR CITIZENS HOUSING ; RENT SUPPLEMENT TO APPROVED TENANTS LEASING FROM PRIVATE LANDLORDS; HOUSING FOR NATIVE PEOPLES THROUGH NORTHERN ONTARIO ASSISTED HOUSING ( N O A H ) IN UNORGANIZED TERRITORIES & WIGWAMEN INC IN METRO TORONTO. THE INTEGRATED COMMUNITY HOUSING PROGRAM LENDS LOW INTEREST MORTGAGES TO DEVELOPERS IN EXCHANGE FOR THE USE OF SOME UNITS BY O H C. IN METRO TORONTO, APPLY TO HOUSING REGISTRY. OTHER AREAS, CONTACT O H C MANAGER, HOUSING AUTHORITY OR MUNICIPAL CLERK.

#### **WILDLIFE**

**519-824-4120**

AG & FOOD PROVINCIAL PESTICIDE RESIDUE TESTING LABORATORY IN GUELPH PROVIDES A CHEMICAL ANALYTICAL SERVICE TO ALL INDUSTRIES FOR THE DETECTION AND MEASURING OF PESTICIDES AND TYPES OF POLLUTION IN THE FOLLOWING AREAS: FOOD, SOILS, WATER AND AIR, FISH AND WILDLIFE, HERBICIDES ON HIGHWAYS RIGHTS-OF-WAY, HERBICIDES AND INSECTICIDES, METALS IN INDUSTRIAL POLLUTANTS. RESEARCH REPORTS FROM LABORATORIES ARE AVAILABLE TO THE PUBLIC.

**832-2261**

NR FISH AND WILDLIFE RESEARCH BR, IN MAPLE, ONTARIO, RESEARCHES, PROVIDES INFORMATION ON, AND HELPS PUBLIC TO UNDERSTAND THE PRINCIPLES OF FISH AND WILDLIFE RESOURCES, PARASITOLOGY, LAKES AND STREAMS PRODUCTIVITY, LAKE SYSTEMS ECOLOGY, BEHAVIOR OF ANIMALS, PATHOLOGY AND RABIES STUDIES. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**705-949-1231**

NR AIR SERVICE BR OPERATES A FLEET OF AIRCRAFT FOR FOREST FIRE DETECTION AND SUPPRESSION, TIMBER, FISH AND WILDLIFE MANAGEMENT, AERIAL SURVEYS, PHOTOGRAPHY, MERCY FLIGHTS AND SEARCH AND RESCUE MISSIONS. PUBLICATIONS.

**965-3345**

NR COMMERCIAL FISH AND FUR BR STIMULATES AND REGULATES USE OF AVAILABLE FISH AND FURBEARERS, LICENSES TRAPPING AND COMMERCIAL FISHING. OPERATES A FISH AND WILDLIFE LIBRARY, AN ANIMALS AND FISH DISEASE IDENTIFICATION LABORATORY AND IDENTIFIES FISH AND ANIMAL SPECIES FOR THE PUBLIC. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-4251

NR WILDLIFE BR MANAGES WILDLIFE RESOURCES OF THE PROVINCE AND PROVIDES RECREATION FOR HUNTERS BASED ON SURPLUS WILDLIFE STOCKS. SUPPLIES INFORMATION FOR SCHOOL PROJECTS ON ANIMALS OF ONTARIO. ALSO OPERATES A LIBRARY AND FISH AND WILDLIFE LABORATORY. CONTACT REGIONAL OFFICE. PUBLICATIONS.

**ILLS**

362-1331

AG PUBLIC TRUSTEE MANAGES ESTATES OF MENTALLY INCOMPETENT PEOPLE (MAINLY PSYCHIATRIC HOSPITALS RESIDENTS) AND ESTATES OF ONTARIANS WHO DIE INTESATE WITHOUT ADULT NEXT OF KIN. PUBLIC TRUSTEE MAY MANAGE ESTATE AS WOULD A PRIVATE TRUSTEE. ADVISES CHARITABLE ORGANIZATIONS OF TRUSTS FROM WILLS AND SUPERVISES CHARITABLE TRUSTS UNDER WHICH EXECUTORS AND TRUSTEES HAVE DISCRETION TO ACT. RECEIVES IN TRUST ASSETS OF CORPORATIONS UNDERGOING DISSOLUTION. AUTHORIZED TO RECEIVE FUNDS IN TRUST FOR PERPETUAL CARE OF CEMETERIES AND FOR CHILDREN OF UNMARRIED PARENTS.

**INES**

416-562-4141

AG & FOOD HORTICULTURAL RESEARCH INSTITUTE OF ONTARIO CONDUCTS HORTICULTURAL RESEARCH TO INCREASE PRODUCTION AND DEVELOP NEW VARIETIES OF FRUITS AND VEGETABLES AND WINES. ALSO AIDS ORNAMENTALS GROWERS, FOOD PROCESSORS AND THE WINE INDUSTRY. THE INSTITUTE PROVIDES PROPAGATING MATERIAL TO GROWERS AND NURSERIES. PUBLICATIONS.

965-4911

CCR LIQUOR CONTROL BOARD OF ONTARIO ( L C B O ) OVERSEES THE DISTRIBUTION AND SALE OF LIQUOR ( SPIRITS, ALCOHOL, ALE, BEER AND WINES ) FOR HOME CONSUMPTION IN GOVERNMENT STORES THROUGHOUT ONTARIO. THE LIQUOR CONTROL BOARD WILL IMPORT SPECIAL ORDERS OF PRODUCTS NOT NORMALLY CARRIED. SPECIAL RARE WINE AND SPIRITS CELLARS WILL SOON OPERATE TO STOCK ONLY HIGH QUALITY PRODUCTS IN LIMITED SUPPLY. CONSULTANTS ARE OFTEN AVAILABLE IN METROPOLITAN AREAS TO ADVISE ON CHOOSING WINES. DUTY-FREE STORES AT THE INTERNATIONAL AIR-PORT SELL LIQUOR TO FOREIGN-BOUND PASSENGERS. PUBLICATIONS.

**OMEN**

965-1421

AG & FOOD HOME ECONOMICS BR PROVIDES TRAINING IN HOME ECONOMICS FOR WOMEN IN RURAL AREAS. PROVIDES GRANTS TOWARDS OPERATING COSTS OF ANNUAL CONVENTIONS AND MEETINGS OF WOMEN'S INSTITUTE GROUPS IN ONTARIO.

965-1537

LABOUR WOMEN'S BUREAU IMPROVES THE EMPLOYMENT OPPORTUNITIES

OF WOMEN BY PROVIDING INFORMATION ON DISCRIMINATION IN EMPLOYMENT, ESPECIALLY IN JOB ADVERTISING. PROVIDES INFORMATION AND DEALS WITH COMPLAINTS ABOUT PREGNANCY AND MATERNITY LEAVE. HAS A RESOURCE CENTRE WITH RESEARCH ON WORKING WOMEN AND OPERATES THE WOMEN'S BUREAU CAREER CENTRE TO PROVIDE LIAISON WITH GROUP COUNSELLING AND EMPLOYMENT INFORMATION AGENCIES AND TO HELP UNEMPLOYED WOMEN PLAN CAREERS. PUBLICATIONS.

965-6641

CU MANPOWER TRAINING BR IS INVOLVED IN TRAINING AND RETRAINING MEN AND WOMEN TO SPECIALIZED EMPLOYMENT IN INDUSTRY THROUGH SEVERAL PROGRAMS: APPRENTICESHIP, INCLUDING ON-THE-JOB TRAINING; FULL AND PART-TIME TRAINING OF ADULTS ALREADY IN THE LABOUR FORCE; SHORT-TERM TRAINING-IN-INDUSTRY PROGRAMS; AND CERTIFICATION OF TRADES. CONTACT REGIONAL INDUSTRIAL TRAINING OFFICE. PUBLICATIONS.

#### **WOMEN'S INSTITUTE**

965-1421

AG & FOOD HOME ECONOMICS BR PROVIDES TRAINING IN HOME ECONOMICS FOR WOMEN IN RURAL AREAS. PROVIDES GRANTS TOWARDS OPERATING COSTS OF ANNUAL CONVENTIONS AND MEETINGS OF WOMEN'S INSTITUTE GROUPS IN ONTARIO.

#### **WORKING CONDITIONS**

965-1455

CSC PUBLIC SERVICE APPEAL BOARDS. THE PUBLIC SERVICE GRIEVANCE BOARD AND THE PUBLIC SERVICE CLASSIFICATION RATINGS COMMITTEE ARE APPEAL TRIBUNALS WHICH HEAR GRIEVANCES OF ONTARIO PUBLIC SERVICE EMPLOYEES REGARDING DISMISSAL, WORKING CONDITIONS AND JOB CLASSIFICATION.

965-2002

CSC STAFF RELATIONS BR COLLECTS AND ANALYSES DATA ON WAGES, EMPLOYEE BENEFITS AND WORKING CONDITIONS IN THE PUBLIC AND PRIVATE SECTORS. DETERMINES AND COORDINATES POLICY ON STAFF RELATIONS FOR ALL MINISTRIES. REPRESENTS THE CROWN AS THE EMPLOYER IN ALL COLLECTIVE BARGAINING IN THE ONTARIO PUBLIC SERVICE ( O P S ).

965-5251

LABOUR EMPLOYMENT STANDARDS BR SETS AND ENFORCES STANDARDS OF WAGES AND WORKING CONDITIONS IN ONT., INCLUDING MINIMUM WAGE, OVERTIME PAY, VACATION PAY, HOURS OF WORK, MATERNITY LEAVE, AND EQUAL PAY FOR EQUAL WORK. PROVIDES MEANS FOR EMPLOYEES AND EMPLOYERS TO GET TOGETHER TO REQUEST A SCHEDULE OF WAGE OVERTIME, VACATION PAY RATES, ETC. FOR THEIR PARTICULAR INDUSTRY OR TRADE. ALSO REGULATES EMPLOYMENT



AGENCIES IN ONTARIO AND PROVIDES FOR SETTING OF WAGE RATES AND OTHER WORKING CONDITIONS FOR CONSTRUCTION WORKERS ON GOVERNMENT CONTRACTS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **WORKMEN'S COMPENSATION BOARD**

**965-8500**

LABOUR WORKMEN'S COMPENSATION BOARD PROMOTES ACCIDENT PREVENTION THROUGH SAFETY EDUCATION PROGRAMS, E.G. FIRST AID COMMUNITY TRAINING FOR SAFETY ( F A C T S ). PROVIDES: COMPENSATION AND NECESSARY MEDICAL AID TO EMPLOYEES DISABLED BY INDUSTRIAL ACCIDENTS OR DISEASES; PERMANENT DISABILITY PENSIONS IF NECESSARY, & COMPENSATION TO THE WIDOWED SPOUSE AND CHILDREN IN CASE OF DEATH. WORKMEN'S COMPENSATION BOARD ( W C B ) ALSO PROVIDES VOCATIONAL REHABILITATION INCLUDING RETRAINING AT THE HOSPITAL AND REHABILITATION CENTRE ( H & R C ). CONTACT REGIONAL OFFICE. PUBLICATIONS.

#### **WRECKERS**

**965-2162**

TC VEHICLE INSPECTION ADMINISTERS THE INSPECTION PROGRAM FOR USED VEHICLES WHICH MUST HAVE A CERTIFICATE OF MECHANICAL FITNESS BEFORE BEING LICENSED. OPERATES SAFETY INSPECTION LANES AT DOWNSVIEW ON A FULL TIME BASIS, AND PORTABLE SAFETY LANES THROUGHOUT THE PROVINCE DURING THE SUMMER MONTHS. ALSO INSPECTS EVERY SCHOOL BUS FOR A SEMI-ANNUAL INSPECTION AND CERTIFICATE. INSPECTS VEHICLE DEALERS, SERVICE STATIONS AND WRECKERS. CONTACT REGIONAL OFFICE.

#### **WRESTLING**

**965-4173**

CSS SPORTS & RECREATION BUREAU ATHLETICS COMMISSION ENCOURAGES AMATEUR SPORT BY DONATING EQUIPMENT TO MINOR LEAGUES AND AWARDS TO WINNERS OF ONTARIO CHAMPIONSHIPS. SUPERVISES ALL AMATEUR AND PROFESSIONAL BOXING AND WRESTLING CONTESTS AND EXHIBITIONS. LICENSES ALL BOXERS AND WRESTLERS. PROVIDES FREE, ON REQUEST, SPORTS RULES AND REGULATIONS, INSTRUCTIONAL PAMPHLETS AND SCORE CARDS. CONTACT REGIONAL CSS OFFICE.

#### **X-RAY**

**965-2301**

HEALTH CLINIC SERVICES BR, THROUGH REGIONAL CHEST CLINICS AND SANATORIA PROVIDES DIAGNOSTIC SERVICES AND TREATMENT FOR TUBERCULOSIS ( T B ) AND OTHER RESPIRATORY DISEASES. PROVIDES SPECIAL GROUP X-RAY SCREENING AND TUBERCULAR TESTING PROGRAM. ALSO DEALS WITH PROSPECTIVE IMMIGRANTS WITH CHEST PROBLEMS.

**965-4061**

HEALTH OCCUPATIONAL HEALTH PROTECTION BR (A) RADIATION PROTECTION PROGRAM PROTECTS THE PUBLIC FROM THE HARMFUL EFFECTS

OF X-RAYS AND OTHER RADIATION. REGISTERS OWNERS OF X-RAY MACHINES AND INSPECTS THEIR EQUIPMENT. MONITORS AREA AROUND NUCLEAR POWER STATIONS AND URANIUM MINES FOR RADIOACTIVE POLLUTION. THE ENVIRONMENTAL HEALTH UNIT OF THE BRANCH DEALS WITH THE EFFECTS OF ENVIRONMENT AND POLLUTION ON HUMAN HEALTH (PHONE 965-6375). (SEE ALSO OCCUPATIONAL HEALTH PROTECTION BR B.)

#### **YOUNG VOYAGEUR PROGRAM**

**965-5635**

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C ) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

#### **YOUTH**

**543-2951**

NR ST LAWRENCE PARKS COMMISSION DEVELOPS AND MAINTAINS PARKS, RECREATION AND HISTORIC SITES IN EASTERN ONTARIO, PARTICULARLY IN THE ST. LAWRENCE SEAWAY VALLEY. THESE FACILITIES INCLUDE CAMPGROUNDS, THE UPPER CANADA GOLF COURSE A WILDFOWL SANCTUARY, YOUTH CAMPS, MARINA, RAILROAD MUSEUM, SNOWMOBILE TRAILS, RIDING TRAILS, MAPLE SYRUP BUSH OPERATION UPPER CANADA VILLAGE AND FORT HENRY. TOURS AND VISITS OF STUDENTS TO THESE LAST TWO ATTRACTIONS CAN BE PRE-ARRANGED. PUBLICATIONS.

**928-3690**

CU ROYAL ONTARIO MUSEUM IS THE LARGEST OF CANADA'S PUBLIC MUSEUMS AND A MAJOR RESEARCH INSTITUTION WITH EXCELLENT COLLECTIONS IN TWENTY DIFFERENT DEPARTMENTS. ALSO INVOLVED IN TRAVELLING EXHIBITIONS, MUSEUMOBILES, LECTURE SERIES, FILM LIBRARY AND ARCHIVES, YOUTH CLUB, SENIOR CITIZENS CLUB, EXPLORER'S CLUB AND SATURDAY MORNING CLUB FOR CHILDREN. THE ROYAL ONTARIO MUSEUM ( R O M ) IS LOCATED AT 100 QUEEN'S PARK CRES. IN TORONTO. PUBLICATIONS.

**965-1241**

AG & FOOD EXTENSION BR OPERATES THE ONTARIO FARM MANAGEMENT PROGRAM TO ENCOURAGE FARMERS TO USE MODERN TECHNIQUES TO MANAGE THEIR LIVESTOCK, SOILS, CROPS, MACHINERY AND FINANCES. LOCAL AGRICULTURAL REPRESENTATIVES ( AG REPS ) PROVIDE INDIVIDUAL COUNSELLING, IN-DEPTH COURSES, COMMENTARIES OVER VARIOUS MEDIA, DISPLAYS AND TOURS. ALSO ACTS AS

AS A RESOURCE FOR THE 4-H PROGRAM WHICH PROVIDES AGRICULTURAL AND LEADERSHIP TRAINING AS WELL AS SOCIAL BENEFITS FOR YOUTH IN RURAL AREAS. CONTACT REGIONAL OFFICE. PUBLICATIONS.

965-1818

CSS CHILDRENS SERV BUREAU INSTITUTIONS PROVIDES INDIVIDUAL GROUPS & SOCIAL AGENCIES WITH GRANTS & ASSISTANCE IN PLANNING, CONSTRUCTION, PURCHASE OF FACILITIES & LONG TERM DEVELOPMENT OF RESIDENTIAL TREATMENT SERVICES SUCH AS SUBSTITUTE HOMES, MATERNITY HOMES FOR UNWED MOTHERS & HOMES FOR THE RETARDED & PHYSICALLY HANDICAPPED. RESIDENCES TREAT EMOTIONALLY DISTURBED CHILDREN & YOUTH, DRUG ABUSERS AND DELINQUENTS TO HELP THEM BECOME SELF-RELIANT. LICENSES SUCH INSTITUTIONS. SEE ALSO CHILDRENS SERV BUREAU CHILD WELFARE & DAY NURSERIES. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-2625

CSS SPORTS & RECREATION BUREAU CONSULTS WITH MUNICIPALITIES, YOUTH, CULTURAL, SPORTS, RECREATION GROUPS ON PROGRAMS INCLUDING LEISURE EDUCATION & RETIREMENT PREPARATION. OFFERS LEADERSHIP TRAINING FOR TEACHERS, COMMUNITY & VOLUNTEER WORKERS AT ONTARIO CAMP LEADERSHIP CENTRE, PROVINCIAL INSTITUTE & OTHERS. OFFERS GRANTS TO ESTABLISH COMMUNITY CENTRES & RECREATIONAL FACILITIES. AIDS PROFESSIONAL DEVELOPMENT OF COACHES, MANAGERS & OFFICIALS. PROMOTES COMPETITIONS, E.G. ONTARIO GAMES. SEE ALSO SPORTS & RECREATION BU. ATHLETICS COMM. CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

965-3540

YOUTH SECRETARIAT RESEARCHES INFORMATION AND ADVISES THE ONTARIO GOVERNMENT AND MINISTRIES ON POLICIES AND PROGRAMS INVOLVING YOUTH (PERSONS APPROXIMATELY 14 - 25 YEARS). THE SECRETARIAT COORDINATES GOVERNMENT PROGRAMS INVOLVING YOUTH, E.G. SUMMER EMPLOYMENT FOR STUDENTS. THEY ALSO OFFER AN INFORMATION SERVICE ON GOVERNMENT YOUTH SERVICES.

965-5635

EDUC EDUC EXCHANGE & SPECIAL PROJECTS BR ENCOURAGES EDUCATIONAL AND CULTURAL EXCHANGES OF STUDENTS, YOUTH, TEACHERS AND CULTURAL GROUPS, AND MAY PROVIDE GRANTS FOR THESE PROJECTS. PROJECTS INCLUDE: CULTURAL EXCHANGE PROGRAM YOUNG VOYAGEUR PROGRAM, SCHOOL TWINNING PROGRAM, PROJECT CANADA, PROJECT SCHOOL-TO-SCHOOL, PROJECT JAPAN, TEACHER EXCHANGE PROGRAM. ALSO OPERATES THE ONTARIO ATHLETIC LEADERSHIP CAMP (O A L C) WHICH ACCEPTS SECONDARY SCHOOL STUDENTS FOR A TWO-WEEK TRAINING COURSE IN LEADERSHIP THROUGH PHYSICAL EDUCATION AND ATHLETICS.

965-6621

CSS OFFICE ON COMMUNITY CONSULTATION ENCOURAGES RATEPAYERS & CITIZENS GROUPS, & INDIVIDUALS TO IDENTIFY COMMUNITY CONCERNS, GOALS & PRIORITIES. ADVISES ON PROBLEM SOLVING, COMMUNICATING WITH GOVERNMENT & OTHER AGENCIES. PROVIDES GRANTS & ASSISTANCE FOR COMMUNITY GROUPS. SUPPORTS COMMUNITY INFORMATION CENTRES PROGRAM. PROVIDES SUMMER EMPLOYMENT FOR STUDENTS & YOUTH IN COMMUNITY PROJECTS UNDER THREE PROGRAMS: STUDENT INVOLVEMENT IN SOCIAL SERVICES ( S I S S ) OR SUMMER VOLUNTEER ( S V ), ALTERNATIVES TO EMPLOYMENT AND YOUTH IN ACTION (965-1032). CONTACT REGIONAL CSS OFFICE. PUBLICATIONS.

#### **YOUTH SECRETARIAT**

965-3540

YOUTH SECRETARIAT RESEARCHES INFORMATION AND ADVISES THE ONTARIO GOVERNMENT AND MINISTRIES ON POLICIES AND PROGRAMS INVOLVING YOUTH (PERSONS APPROXIMATELY 14 - 25 YEARS). THE SECRETARIAT COORDINATES GOVERNMENT PROGRAMS INVOLVING YOUTH, E.G. SUMMER EMPLOYMENT FOR STUDENTS. THEY ALSO OFFER AN INFORMATION SERVICE ON GOVERNMENT YOUTH SERVICES.

#### **ZONING**

965-3065

HOUSING PLANS ADMINISTRATION DIV DEVELOPS LAND USE PLANNING AND DEVELOPMENT POLICIES. CONSULTS, PUBLISHES PLANNING STUDIES. APPROVES MUNICIPAL OFFICIAL PLANS. ADVISES MUNICIPALITIES, DEVELOPERS, OTHER MINISTRIES, ETC. ON PLANS, SUBDIVISIONS, SEVERANCES, ZONING, CONSISTENT WITH PROVINCIAL POLICIES. PREPARES MAPS AND ILLUSTRATIONS OF PLANNING AREAS, SUBDIVISIONS, ETC. WHICH ARE AVAILABLE TO PUBLIC FOR A FEE (965-6946). CONTACT REGIONAL OFFICES. PUBLICATIONS.

#### **ZOO NOSES**

965-4094

HEALTH COMMUNITY HEALTH PROTECTION BR (F) VETERINARY PUBLIC HEALTH CONSULTANT HELPS TO CONTROL THE DISEASES COMMON TO MAN AND ANIMALS ( ZOO NOSES ), SUCH AS RABIES, SALMONELLOSIS, BRUCELLOSIS, ETC. ADVISES PUBLIC HEALTH OFFICERS AND PHYSICIANS. PROJECTS NEED FOR VACCINE, SERUM AND SNAKE ANTIVENIN. FOR A LIST OF ANTIVENIN DEPOTS AND RABIES INFORMATION, CONTACT THE COMMUNICATIONS BRANCH AT 965-3103. (SEE ALSO COMMUNITY HEALTH PROTECTION BR A, B, C, D, E AND G.) PUBLICATIONS.



## APPENDIX

ACRONYM	TITLE	SEE KEY WORD
ACRO	Association of Counties & Regions of Ontario	PROVINCIAL-MUNICIPAL
AG	Ministry of the Attorney General	AG + BRANCH NAME
AG & FOOD	Ministry of Agriculture & Food	AG & FOOD + BRANCH NAME
AMO	Association of Municipalities of Ontario	PROVINCIAL-MUNICIPAL
ARDA	Agricultural Rehabilitation & Development Administration	ARDA
ARF	Addiction Research Foundation	ADDICTION RESEARCH FOUNDATION
AWTW	Artists with their Work	ONTARIO ARTS COUNCIL
BOM	Business Opportunity Missions	I & T OVERSEAS BRANCH
CAAT	Colleges of Applied Arts & Technology	COLLEGES
CAIS	Creative Artists in Schools	ONTARIO ARTS COUNCIL
CAS	Children's Aid Society	CHILDREN'S AID SOCIETY
CCR	Ministry of Consumer & Commerical Relations	CCR + BRANCH NAME
CFMM	Canadian Federation of Mayors & Municipalities	PROVINCIAL-MUNICIPAL
CIB	Citizens' Inquiry Branch	CITIZENS' INQUIRY BRANCH
CISO	Criminal Intelligence Service, Ontario	SG ONTARIO POLICE COMMISSION
COJFRC	Canada-Ontario Joint Research Committee	NR POLICY RESEARCH BRANCH
CORDS	Canadian Outdoor Recreation Demand Study	NR POLICY RESEARCH BRANCH
CORR SERV	Ministry of Correctional Services	CORR SERV + BRANCH NAME
CPIC	Canadian Police Information Centre	SG ONTARIO POLICE COMMISSION
CRISP	Correctional Rehabilitation Involving Student Participation	STUDENTS
CSAO	Civil Service Association of Ontario	CSC PERSONNEL POLICY TERMS OF SERVICE BRANCH
CSC	Civil Service Commission	CSC + BRANCH NAME
CSL	Canada Student Loans Plan	CANADA STUDENTS LOANS
CSS	Ministry of Community & Social Services	CSS + BRANCH NAME
CU	Ministry of Colleges & Universities	CU + BRANCH NAME
CUA	Committee on University Affairs	UNIVERSITIES
DARE	Development Through Adventure, Responsibility and Education	DEVELOPMENT THROUGH ADVENTURE
DOTNO	Development of Tourism in Northern Ontario	I&T TOURISM RESEARCH
DOTSO	Development of Tourism in Southern Ontario	I&T TOURISM RESEARCH
DVA	Department of Veterans' Affairs	VETERANS
EDP	Electronic Data Processing	GOVT SERV INFORMATION SYSTEMS BR.
EDUC	Ministry of Education	EDUC + BRANCH NAME
EGP	Employees' Group Insurance Plan	EMPLOYEES' GROUP INSURANCE
EMO	Emergency Measures Organization	SG EMERGENCY MEASURES BRANCH
ENERGY	Ministry of Energy	ENERGY
ENV	Ministry of the Environment	ENV + BRANCH NAME
EODC	Eastern Ontario Development Corporation	ONTARIO DEVELOPMENT CORPORATION
ESL	English as a Second Language	ENGLISH
ETV	Educational Television	CHANNEL 19
FACTS	First Aid Community Training for Safety	FIRST AID
GAINS	Guaranteed Annual Income System	GUARANTEED ANNUAL INCOME SYSTEM
GEOCRES	Geotechnical Cross Reference & Retrieval System	TC DESIGN SERVICES BRANCH

ACRONYM	TITLE	SEE KEY WORD:
GOVT SERV	Ministry of Government Services	GOVT SERV + BRANCH NAME
HEALTH	Ministry of Health	HEALTH + BRANCH NAME
HOME	Home Ownership Made Easy	HOME OWNERSHIP MADE EASY
HOUSING	Ministry of Housing	HOUSING + BRANCH NAME
HYDRO	Ontario Hydro	HYDRO
H & RC	Hospital & Rehabilitation Centre	REHABILITATION
ICTDS	Intermediate Capacity Transit Demonstration System	TRANSIT
ICTS	Intermediate Capacity Transit System	TRANSIT
IJC	International Joint Commission	INTERNATIONAL JOINT COMMISSION
I&T	Ministry of Industry & Tourism	I&T BRANCH NAME
LABOUR	Ministry of Labour	LABOUR + BRANCH NAME
LARAA	Legislative Assembly Retirement Allowance Act	LEGISLATIVE ASSEMBLY RETIREMENT
LCBO	Liquor Control Board of Ontario	LIQUOR CONTROL BOARD
LLBO	Liquor Licence Board of Ontario	LIQUOR LICENCE BOARD
LTIP	Long Term Income Protection	LONG TERM INCOME PROTECTION
MEAP	Mineral Exploration Assistance Program	NR GEOLOGICAL BRANCH
MLC	Municipal Liaison Committee	PROVINCIAL-MUNICIPAL
MOD	Manufacturing Opportunity Days	I&T INDUSTRIAL DEVELOPMENT BRANCH
MOS	Manufacturing Opportunity Shows	I&T INDUSTRIAL DEVELOPMENT BRANCH
MVAC	Motor Vehicle Accident Claims Fund	UNINSURED MOTORISTS
NOAH	Northern Ontario Assisted Housing	NORTHERN ONTARIO ASSISTED HOUSING
NODC	Northern Ontario Development Corporation	ONTARIO DEVELOPMENT CORPORATION
NOPHS	Northern Ontario Public Health Services	PUBLIC HEALTH
NR	Ministry of Natural Resources	NR + BRANCH NAME
OALC	Ontario Athletic Leadership Camp	ONTARIO ATHLETIC LEADERSHIP CAMP
OARM	Ontario Association of Rural Municipalities	PROVINCIAL-MUNICIPAL
OASIS	Ontario Ambulance Services Information System	AMBULANCE
OBIP	Ontario Business Incentives Program	ONTARIO DEVELOPMENT CORPORATION
ODC	Ontario Development Corporation	ONTARIO DEVELOPMENT CORPORATION
OEC	Ontario Economic Council	ONTARIO ECONOMIC COUNCIL
OECA	Ontario Educational Communications Authority	CHANNEL 19
OECAC	Ontario Education Capital Aid Corporation	TE & IA MUNICIPAL FINANCE BRANCH
OHAP	Ontario Housing Action Program	HOUSING ONTARIO HOUSING ACTION
OHC	Ontario Housing Corporation	HOUSING ONTARIO HOUSING CORPORATION
OHIP	Ontario Health Insurance Plan	ONTARIO HEALTH INSURANCE PLAN
OLRA	Ontario Labour Relations Act	COLLECTIVE BARGAINING
OMB	Ontario Municipal Board	ONTARIO MUNICIPAL BOARD
OMERS	Ontario Municipal Employees Retirement System	TE & IA MUNICIPAL FINANCE BRANCH
OMIC	Ontario Municipal Improvement Corporation	TE & IA MUNICIPAL FINANCE BRANCH
ONTC	Ontario Northland Transportation Commission	NORONTAIR
OPP	Ontario Provincial Police	OPP + BRANCH NAME

<i>ACRONYM</i>	<i>TITLE</i>	<i>SEE KEY WORD:</i>
OPS	Ontario Public Service	CSC PERSONNEL ADMINISTRATION BR.
OQPC	Ontario-Quebec Permanent Commission	ONTARIO-QUEBEC PERMANENT COMMISSION
ORC	Ontario Racing Commission	RACE TRACKS
ORCOL	Ontario Research Council on Leisure	NR POLICY RESEARCH BRANCH
ORF	Ontario Research Foundation	ONTARIO RESEARCH FOUNDATION
OSAP	Ontario Student Assistance Program	ONTARIO STUDENT ASSISTANCE PROGRAM
OSC	Ontario Securities Commission	ONTARIO SECURITIES COMMISSION
OTA	Occupational Training of Adults	MANPOWER
OUCAC	Ontario University Capital Aid Corporation	UNIVERSITIES
PCV	Public Commercial Vehicles	VEHICLES
PMLC	Provincial-Municipal Liaison Committee	PROVINCIAL-MUNICIPAL
PMU	Pregnant Mare Urine	PREGNANT MARE URINE FARMS
PSSA	Public Service Superannuation Act	PUBLIC SERVICE SUPERANNUATION VEHICLES
PV	Public Vehicle	ROYAL BOTANICAL GARDENS
RBG	Royal Botanical Gardens	REV + BRANCH NAME NURSING
REV	Ministry of Revenue	ROYAL ONTARIO MUSEUM
RNA	Registered Nursing Assistant	SG + BRANCH NAME
ROM	Royal Ontario Museum	ONTARIO ARTS COUNCIL
SG	Ministry of the Solicitor General	CORR SERV TEMPORARY ABSENCE BRANCH
TAF	Touring Arts Fund	TORONTO AREA TRANSIT OPERATING AUTHORITY
TAP	Temporary Absence Program	TUBERCULOSIS
TATOA	Toronto Area Transit Operating Authority	TC + BRANCH NAME
TB	Tuberculosis	TRANSIT
TC	Ministry of Transportation & Communications	TE & IA BRANCH NAME
TDS	Transit Demonstration System	I&T TOURISM RESEARCH BRANCH AND NR POLICY RESEARCH BRANCH
TDS	Transurban Demonstration System	CSC PERSONNEL ADMINISTRATION BR.
TE & IA	Ministry of Treasury, Economics & Intergovernmental Affairs	VENEREAL DISEASE CHANNEL 19
TORPS	Tourism & Outdoor Recreation Planning Study	WORKMEN'S COMPENSATION BOARD
UHR	Utilization of Human Resources Report	
VD	Venereal Disease	
VIPS	Video Program System	
WCB	Workmen's Compensation Board	















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